



ROACA summary

2016–17

Overview of the Australian aged care system

1



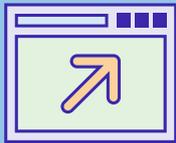
1.3 million consumers of aged care



\$17.1 billion in Australian Government expenditure

Informed access to aged care

2



3.6 million visits to the My Aged Care website and **1.2 million calls answered**



14 RAS organisations and **80** ACATs delivered assessment services

Home support

3



1,523 funded CHSP organisations



722,838 CHSP clients across 2016–17

Home care

4



702 operational home care providers



71,423 home care consumers at 30 June

Respite care

5



579 funded CHSP organisations and **2,460** residential aged care homes delivered respite care



40,720 CHSP respite clients and **59,228** residential respite clients across 2016–17

Source: 2016–17 Report on the Operation of the Aged Care Act 1997



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Residential care

6



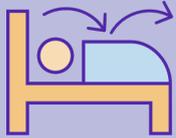
902 operational residential aged care providers



178,713 permanent residents at 30 June

Flexible care

7



8,937 operational flexible care places across five programs



25,202 people received transition care and **110** received short term restorative care

Support for people with special needs

8



\$8 million in hardship supplements

Aged care workforce and sector support

9



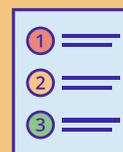
Over 366,000 in the aged care workforce of which **240,000** are in direct care roles

Quality and regulation

10



340 applications to provide aged care were approved



11 Notices of Decision to Impose Sanctions were issued