Overview of the Australian aged care system

1. 1.3 million consumers of aged care
2. $17.1 billion in Australian Government expenditure

Informed access to aged care

3. 3.6 million visits to the My Aged Care website and 1.2 million calls answered
4. 14 RAS organisations and 80 ACATs delivered assessment services

Home support

5. 1,523 funded CHSP organisations
6. 722,838 CHSP clients across 2016–17

Home care

7. 702 operational home care providers
8. 71,423 home care consumers at 30 June

Respite care

9. 579 funded CHSP organisations and 2,460 residential aged care homes delivered respite care
10. 40,720 CHSP respite clients and 59,228 residential respite clients across 2016–17

ROACA summary

Residential care
- 902 operational residential aged care providers
- 178,713 permanent residents at 30 June

Flexible care
- 8,937 operational flexible care places across five programs
- 25,202 people received transition care and 110 received short term restorative care

Support for people with special needs
- $8 million in hardship supplements

Aged care workforce and sector support
- Over 366,000 in the aged care workforce, of which 240,000 are in direct care roles

Quality and regulation
- 340 applications to provide aged care were approved
- 11 Notices of Decision to Impose Sanctions were issued