



Commonwealth Home Support Program (CHSP)

The Commonwealth Home Support Program (CHSP, or home support) provides entry-level support for older people to live independently in their homes and communities. This fact sheet presents highlights from the GEN CHSP aged care services dashboard, as well as data from other published reports.

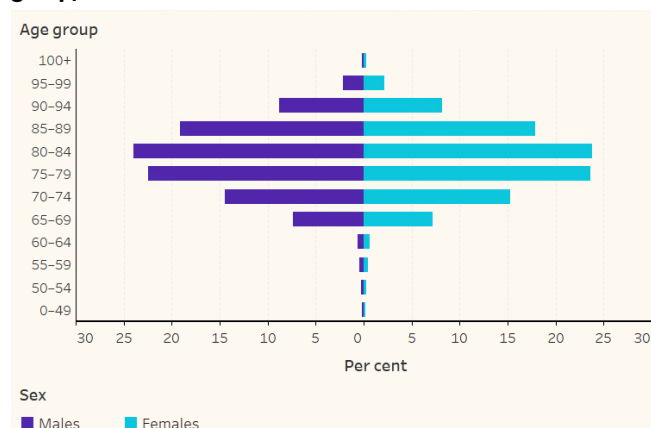
In 2024–25, approximately 1.5 million people received some form of aged care – over half were receiving home support through the CHSP (around 839,000 or 55%).

People using home support by sex and age

In 2024–25:

- around 2 in 3 (64%) people using home support were women
- 1.6% of people using home support were aged under 65, while over half (53%) were aged 80 and over
- the age profiles of men and women using home support were similar – 3 in 10 men (30%) and women (29%) using home support were aged 85 and over.

Figure 1: Proportion of people using home support by sex and age group, 2024–25

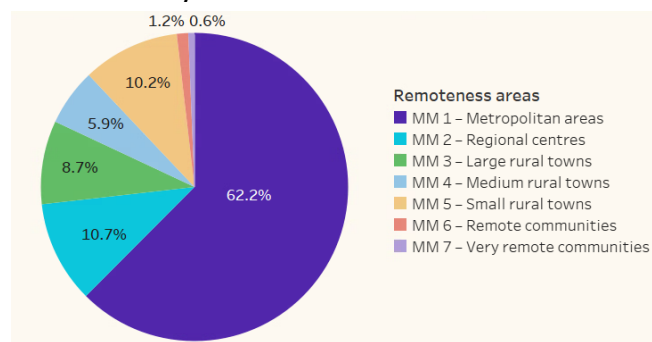


Note: Excludes people with unknown sex and/or unknown age.

People using home support by remoteness areas

In 2024–25, 62% of people using home support lived in *Metropolitan areas* (MM 1), 11% lived in *Regional centres* (MM 2), 25% lived in *rural towns* (MM 3–5) and 1.8% lived in *Remote communities* or *Very remote communities* (MM 6–7).

Figure 2: Proportion of people using home support by remoteness areas, 2024–25



Notes:

1. Excludes people with unknown remoteness areas.
2. Remoteness areas are based on recipient's usual residence. They are calculated based on Modified Monash Model (MMM), which measures remoteness and population size on a scale of Modified Monash (MM) category MM 1 to MM 7.

People using home support by other characteristics

In 2024–25, of the 839,000 people assisted under the CHSP:

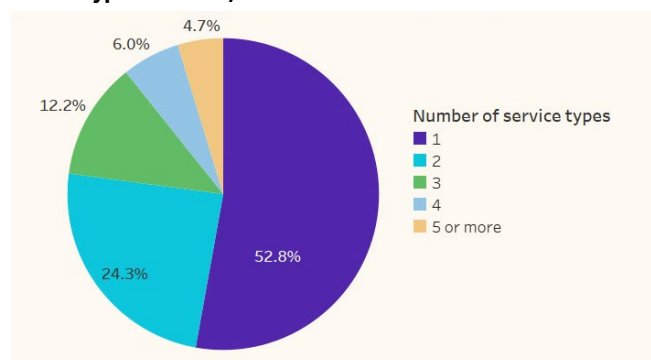
- 3.0% were Aboriginal or Torres Strait Islander (First Nations) people
- 21% were born in non-English-speaking countries
- 9.1% preferred to speak a language other than English
- 21% had a disability
- 11% had a carer (family members, friends or neighbours who provide regular care and assistance)
- 61% were living in private residences owned by themselves or their family
- 37% were living alone and 28% were living with their spouse or partner (without dependents).

People using home support by number of service types

In 2024–25, 1,338 aged care providers were providing home support services through 3,638 outlets.

- 77% of people using home support received either one or two types of CHSP services
- 4.7% of people using home support received five or more types of CHSP services.

Figure 3: Proportion of people using home support by number of service types received, 2024–25

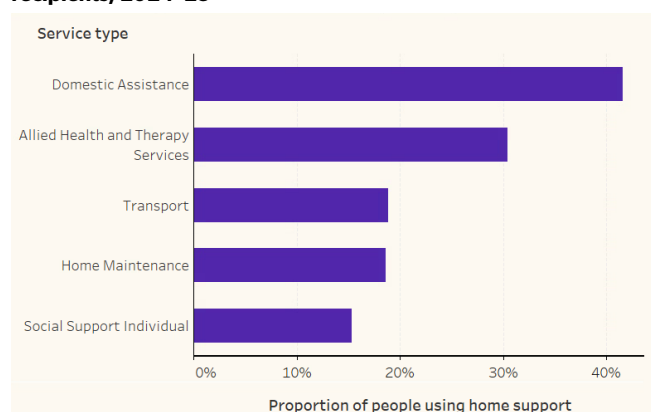


Home support services

In 2024–25:

- domestic assistance – including general house cleaning, shopping (delivered to home) and linen services – was the most commonly used home support service (42% of recipients), followed by allied health and therapy services (30%)
- other top 5 commonly used home support services included transport (19% of recipients), home maintenance (19%) and individual social support (15%).

Figure 4: Top 5 home support services ranked by number of care recipients, 2024–25

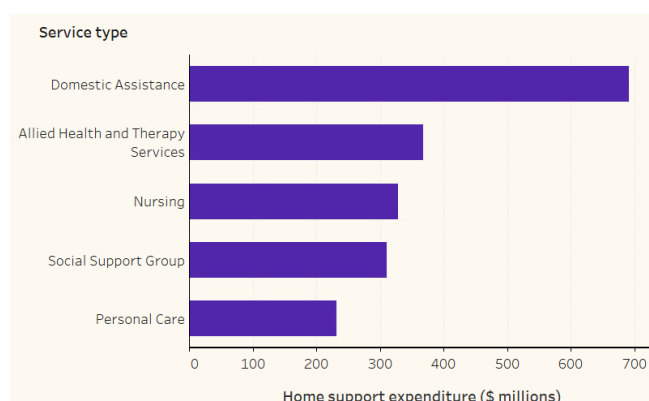


Home support expenditure

Home support is a grant-funded program. In 2024–25, the Australian Government provided around \$3.3 billion for the delivery of CHSP services, with an average government expenditure per person at approximately \$3,900. However, there is a significant variation in expenditure between services.

In 2024–25, the top 5 services ranked by total expenditure were: domestic assistance (\$691 million or 21% of total home support expenditure), allied health and therapy services (\$367 million or 11%), nursing (\$329 million or 10%), group social support (\$310 million or 9.4%) and personal care (\$232 million or 7.0%).

Figure 5: Top 5 home support services ranked by total expenditure, 2024–25



Where can I find out more?

GEN dashboard: Commonwealth Home Support Program aged care services

www.gen-agedcaredata.gov.au/resources/dashboards/commonwealth-home-support-program-aged-care-services

Aged care data snapshot 2025

www.gen-agedcaredata.gov.au/resources/access-data/2025/october/aged-care-data-snapshot-2025

2024–25 Report on the Operation of the Aged Care Act 1997

www.gen-agedcaredata.gov.au/resources/publications/2025/november/2024-25-report-on-the-operation-of-the-aged-care-act-1997

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