
14 Aged care services

CONTENTS

14.1 Profile of aged care services	14.2
14.2 Framework of performance indicators	14.11
14.3 Key performance indicator results	14.13
14.4 Definitions of key terms	14.33
14.5 References	14.35

Data tables

Data tables are identified in references throughout this section by a '14A' prefix (for example, table 14A.1) and are available from the website <https://www.pc.gov.au/research/ongoing/report-on-government-services>.

This section reports on government funded care and support services (provided at home and in residential care facilities) for older people (and their carers).

Further information on the Report on Government Services including other reported service areas, the glossary and list of abbreviations is available at <https://www.pc.gov.au/research/ongoing/report-on-government-services>.

Impact of COVID-19 on data in this section

COVID-19 may affect data in this Report in a number of ways. This includes in respect of actual performance (that is, the impact of COVID-19 on service delivery in 2020 which is reflected in the data results), and the collection and processing of data (that is, the ability of data providers to undertake data collection and process results for inclusion in the Report).

For the aged care services section, there has been some impact on the data that is attributable to COVID-19, but this has not affected either the comparability or completeness of any indicators. The data affected relate to the measurement of compliance with aged care quality standards. This impact is primarily due to adjustments made by the Aged Care Quality and Safety Commission to auditing activity undertaken to determine compliance with the Aged Care Quality Standards by aged care services providers.

Some specific footnoting identifies additional technical matters in the data tables.

14.1 Profile of aged care services

Service overview

As people age they may need care and support to maintain health, social connectedness, wellbeing and the independence to remain in their homes and communities. Around two in five older people reported being in need of assistance as they aged (ABS 2019). Much of the care and support for older people is provided by family members, friends or neighbours (ABS 2019). But not everyone's care needs can be fully met through this care and support and 80 per cent of older people will access some form of government funded aged care service before death (AIHW 2018).

Government funded aged care services are provided to those who both want them and have been assessed as being in need of them. Services assist people who can no longer live without support to access appropriate care in their home, in the community or in a residential care facility. Approved aged care service providers receive government funding to provide these services and are required to meet minimum standards as well as demonstrate commitment to continuous improvement in quality of care.

Roles and responsibilities

Regulation and policy oversight of aged care services are predominantly the role of the Australian Government. The *Aged Care Act 1997* (Cwlth) and the accompanying Aged Care Principles are the main regulatory instruments establishing the framework for aged care services in Australia. Provisions of the Act cover service planning, user rights, eligibility for care, funding, quality assurance and accountability and other matters. There are also a number of independent statutory bodies that have important responsibilities in relation to aged care services: the Aged Care Quality and Safety Commission, the Aged Care Pricing Commissioner, and the National Aged Care Advocacy Program. In addition, the Aged Care Sector Committee advises the Australian Government on aged care policy development and implementation.¹

State and Territory governments are funded by the Australian Government to provide comprehensive assessment services through the day-to-day operation and administration of Aged Care Assessment Teams (ACAT).²

¹ In 2020, the Committee released its vision for quality in aged care, to complement the Aged Care Quality Standards and the Charter of Aged Care Rights (Aged Care Sector Committee 2020).

² While ACAT undertake comprehensive assessment for services under the Aged Care Act, lower entry-level service needs are assessed by Australian Government funded Regional Assessment Services (RAS). An ACAT is referred to as an Aged Care Assessment Service in Victoria.

The Australian Government funds residential aged care, home care and home support, with State, Territory and local governments also funding and/or delivering some of these services directly — for example, a small proportion of residential aged care facilities are owned by State and Territory governments. However, most services are delivered by non-government providers (tables 14A.10–11) such as private-for-profit, religious and charitable organisations.

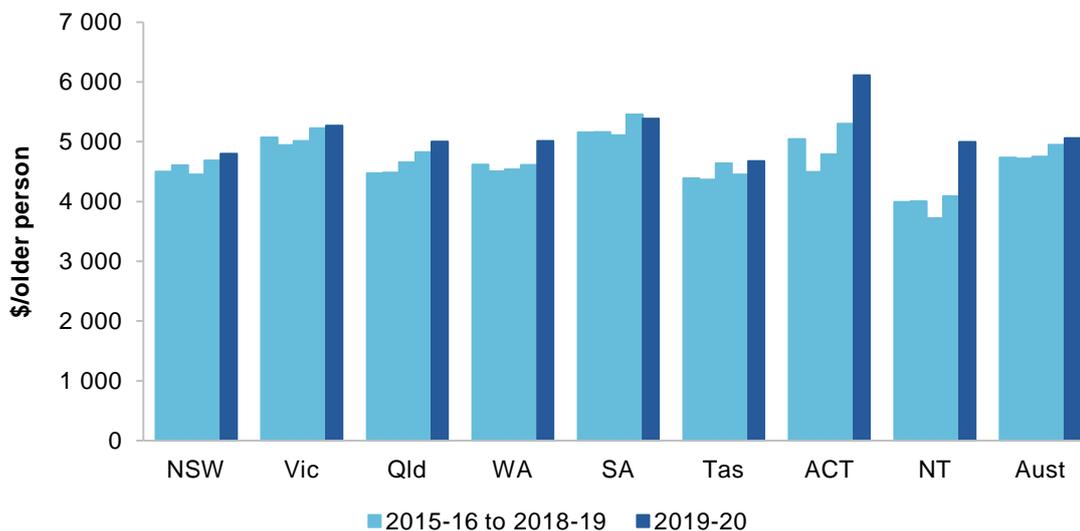
The Australian Government and State and Territory governments jointly administer/fund the Transition Care and Multi-Purpose Service (MPS) programs.

While the Australian Government subsidises a significant³ portion of the cost of providing aged care, clients and residents are expected to contribute where they can and may be charged fees and payments by service providers.

Government expenditure

Government recurrent expenditure on aged care services was \$21.5 billion in 2019-20 or \$5063 per older person (table 14A.4 and figure 14.1).

Figure 14.1 **Real recurrent expenditure on aged care services per older person (2019-20 dollars)^a**



^a See table 14A.4 for detailed footnotes and caveats.

Source: Department of Health (unpublished); Department of Veterans' Affairs (unpublished); State and Territory governments (unpublished); table 14A.4.

³ In 2018-19, the Commonwealth Government contribution to aged care of \$15.5 billion* covered approximately 76 per cent of total expenditure in the aged care sector (*excludes CHSP contribution of \$2.5 billion) (Aged Care Financing Authority 2020).

Residential aged care services accounted for the largest proportion of expenditure in 2019-20 (\$13.6 billion, or 63.4 per cent). Home care and home support services accounted for much of the remainder (\$6.7 billion) (table 14A.3).

The Australian Government provided 98.5 per cent of the government funding for aged care services in 2019-20. State and Territory governments provided the remainder (table 14A.3). Detailed expenditure data by program are contained in tables 14A.3–8.

Size and scope of sector

Aged care target population

Demand for aged care services is driven by the size and health of the older population. The Australian population is ageing rapidly, with the proportion of people aged 65 years or over in the total population projected to increase from 15 per cent at 30 June 2017 to between 21 and 23 per cent in 2066 (ABS 2018a). Although the Aboriginal and Torres Strait Islander population is also ageing, life expectancy at birth for Aboriginal and Torres Strait Islander people is lower when compared with the non-Indigenous population (ABS 2018b).

The aged care target population is defined as all people aged 65 years or over and Aboriginal and Torres Strait Islander people aged 50–64 years (this aligns with the funding arrangements as specified under the National Health Reform Agreement). This aged care target population differs from the Australian Government’s aged care ‘planning population’ of people aged 70 years or over which is used, along with the population of Aboriginal and Torres Strait Islander people aged 50–69 years in some cases, to allocate places under the Aged Care Act. See sub-section 14.4 for a definition of the aged care planning population.

Types of care and support

Home care and home support

Governments provide services to help older people remain, or return to living independently, in their homes. Carers can also access respite care through home care and home support programs:

- the Commonwealth Home Support Programme (CHSP) helps older people to access entry-level support services to remain living independently and safely at home and in their community. Services available under the CHSP include domestic assistance, personal care, social support, allied health and respite services (tables 14A.22–23). Table 14A.23 provides a full list of CHSP services
- the Home Care Packages Program helps people with complex care needs to live independently in their own homes. There are four levels of care ranging from low level care needs (Home Care Package Level 1) to high care needs (Home Care Package

Level 4). Services provided under these packages are tailored to the individual and might include personal care (such as showering), support services (such as cleaning) and/or clinical care (such as nursing and allied health support). As at 30 June 2020, 142 436 people were recipients of Home Care Packages, of which 41.3 per cent received a Home Care Package Level 2 (table 14A.9)

- Department of Veterans’ Affairs (DVA) community care for eligible veterans — Veteran Home Care (VHC) services provide domestic assistance, home and garden maintenance, and respite for people with low care needs; DVA community nursing services provide acute/post-acute support and maintenance and palliative care for people with high care needs or disability. In 2019-20, 37 735 older veterans were approved for VHC services and 13 842 older people received community nursing services, representing 29.5 and 10.8 per cent of older eligible veterans respectively (tables 14A.7–8).

In 2019-20, there were 829 193 older CHSP clients nationally, equivalent to around 195.2 older clients per 1000 older people (figure 14.2). There were a further 171 797 older clients of Home Care Packages, equivalent to around 40.4 older clients per 1000 older people (table 14A.2).

Figure 14.2 **Older clients of Commonwealth Home Support Programme services per 1000 older people, by program, 2019-20^a**



^a See table 14A.2 for detailed footnotes and caveats.

Source: Department of Health Aged Care Data Warehouse; table 14A.2.

Residential care services

Residential aged care is provided in aged care homes on a permanent or respite basis. Residents receive accommodation, support (cleaning, laundry and meals) and personal care

services (such as assistance with showering and toileting). Residents who have been assessed as requiring it may also receive mobility aids, continence products and tailored therapy services, as well as more complex nursing care.

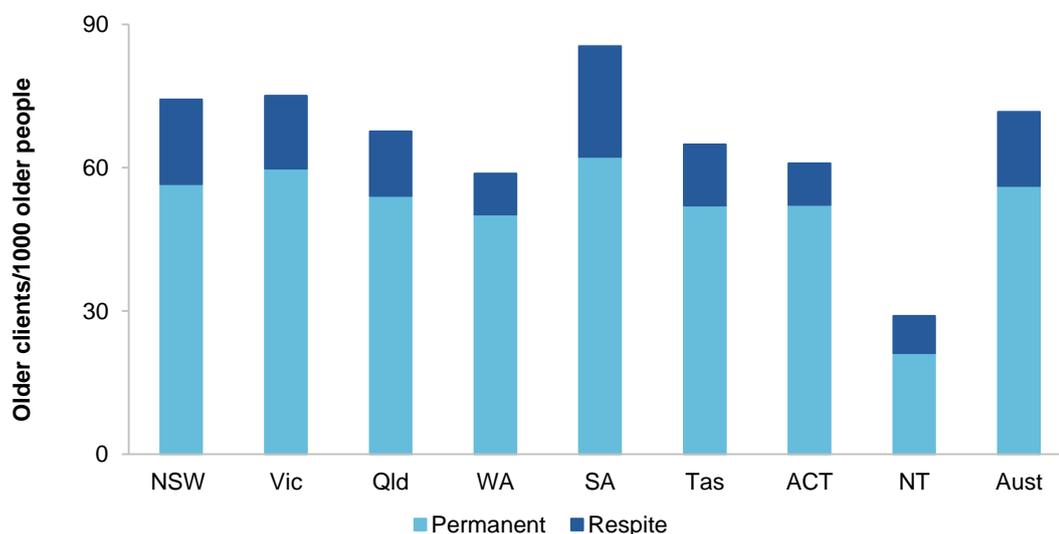
For permanent residents, the Aged Care Funding Instrument (ACFI) is used to appraise care needs and the annual subsidy available through the Australian Government. Residents can be reappraised as their care needs change. Respite residents are not appraised under the ACFI but are classified as high or low care based on their ACAT approval.

The planning framework for services provided under the Aged Care Act aims to keep the growth in residential aged care places⁴ in line with growth in the older population, and to ensure a balance of services across Australia, including services for people with lower levels of need and in rural and remote areas. Nationally, at 30 June 2020, the number of residential care places was 76.6 per 1000 people in the aged care planning population (i.e., aged 70 years or over) (table 14A.14). If the population of Aboriginal and Torres Strait Islander people aged 50–69 years is taken into account, the rate is 73.4 per 1000 older people. This rate is higher in major cities (78.0) compared to regional areas (65.4) and remote/very remote areas (44.5) (tables 14A.15–16).

During 2019-20, 238 778 older people were in permanent care (56.2 per 1000 older people) and 65 709 in respite care (15.5 per 1000 older people) (figure 14.3). At 30 June 2020, the occupancy rate for residential aged care was 88.3 per cent — the lowest rate over the 10 years of reported data (table 14A.13).

⁴ Up until February 2017, Home care places were also allocated under this framework. Under the Increasing Choices initiative introduced 27 February 2017, Home Care Packages are allocated to consumers rather than providers (consumers then choose a provider). At the same time, short-term restorative care places were introduced and are important in ensuring access to services across geographic locations.

Figure 14.3 **Older permanent and respite residential aged care clients per 1000 older people, 2019-20^a**



^a See table 14A.2 for detailed footnotes and caveats.

Source: Department of Health (Aged Care Data Warehouse); table 14A.2.

Flexible care services

Where mainstream residential or home care services are unable to cater for an older person's specific needs, flexible care options are available:

- Transition Care provides goal-oriented and therapy-focussed care on a time-limited basis to older people after a hospital stay, to help maximise their independence and functional decline, thereby avoiding premature entry to residential aged care. During 2019-20, there were 24 057 older clients of Transition Care (table 14A.2).
- Short-term restorative care (STRC) is similar to transition care, and aims to improve the physical functioning, wellbeing and independence of older people, but without the need to have been in hospital. In 2019-20, 4458 people aged 65 years or over received STRC services, with 809 people receiving care at 30 June 2020 (Department of Health 2020a).
- The MPS program delivers flexible and integrated health and aged care services to small rural and remote communities. At 30 June 2020, there were 3668 operational MPS program places (Department of Health 2020a).
- The National Aboriginal and Torres Strait Islander Flexible Aged Care Program funds service providers to provide flexible, culturally appropriate aged care to older Aboriginal and Torres Strait Islander people close to their home and/or community. Services funded under this program can deliver a mix of residential and home care services. At 30 June 2020, there were 1264 operational flexible places under this program (Department of Health 2020a).

Supporting programs

Governments fund ‘Workforce and Quality’ and ‘Ageing and Service improvement’ programs to monitor compliance with the accreditation and quality frameworks, and ensure appropriately skilled staff are available to deliver home and residential care services and to address care issues associated with a predicted rise in the prevalence of dementia. Staff providing home and residential care, and the physical environment at residential facilities, are critical to the health, safety and client experience of care and support.

The Aged Care Act does not prescribe the qualifications required by staff nor the number of staff required to be employed by an aged care service (Department of Health 2018), but the Aged Care Quality Standards include a human resources standard that all government funded aged care providers are required to comply with. Standard 7 requires aged care providers and residences to employ staff with the right skills and qualifications to look after clients and residents, and that aged care workforce interactions with clients and residents should be kind, caring and respectful of clients’ and residents’ identity, culture, and diversity. Table 14.2 in this section provides data on the proportion of assessed aged care providers that met these standards.

Providers have responsibility for ensuring that their workforce upholds the rights of clients and residents as outlined in the Charter of Aged Care Rights.

In 2016, 28.5 per cent of full time equivalent (FTE) direct care staff at aged care homes were either nurses or allied health professionals, down from 31.8 per cent in 2012 (Department of Health 2017a). The physical environment at residential facilities is assessed as part of ongoing accreditation processes by the Aged Care Quality and Safety Commission (tables 14A.34–37).

Accessing care

Information services

Services such as ‘My Aged Care’ provide older people, their families and carers with information to help them access timely and appropriate care, and find approved aged care services in their local area.

Assessment services

An assessment of need by an ACAT (Aged Care Assessment Service in Victoria), is mandatory for admission to residential care, to receive a Home Care Package, or enter STRC or Transition Care. ACATs also make recommendations regarding the most appropriate long-term care arrangements for clients (table 14A.30). Since 2014, approvals for care from most assessments do not lapse. Assessments for other aged care programs are primarily

conducted by other assessment services (for example, Regional Assessment Services (RAS) for CHSP).

Not everyone assessed by an ACAT is approved for care, and some people are approved for more than one type of care. For older people in 2019-20, there were 183 140 completed ACAT assessments (equivalent to 43.1 per 1000 older people) and 205 873 approvals for residential aged care and the Home Care Package program (tables 14A.24–25). ACAT approval rates for Home Care Packages and residential aged care significantly increase with client age (table 14A.25).

Elapsed times — time taken from ACAT approval to access care

The time between an ACAT approval and an older person's access to an aged care service (or offer of a package in the case of Home Care, as distinct from access to care) can be influenced by a range of factors (both service- and person-related) including:

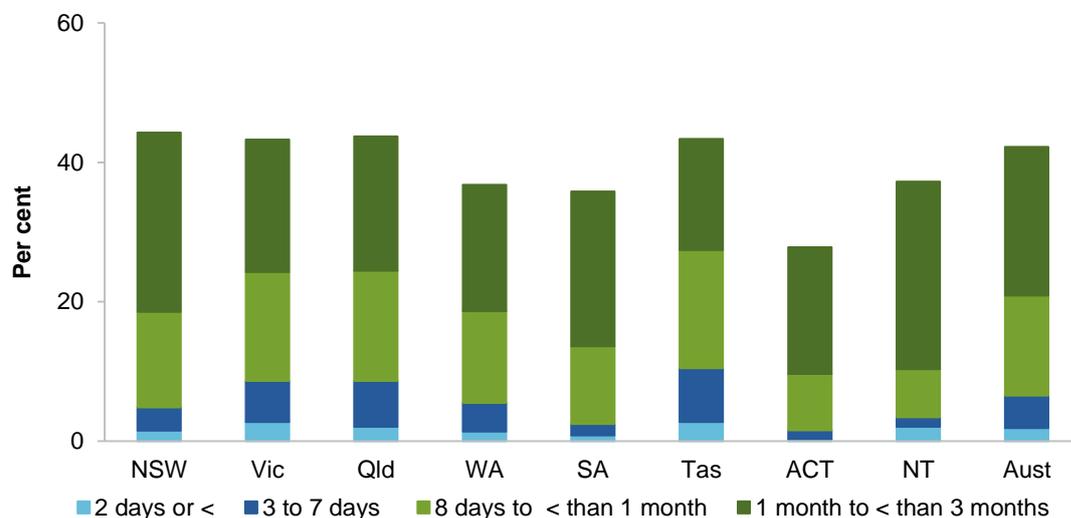
- availability of places/packages and services (which can increase waiting times)
- an older person's:
 - preference to remain at home for as long as possible, going into approved residential aged care at a later date or not at all (choosing instead to access formal home care, or support from family, friends or the community)
 - need to delay entry into residential aged care due to personal circumstances, such as selling their home
 - decision to reject an offer due to the cost or location.

For Home Care Packages, once the assignment of a Package has been made, a client has 56 calendar days to enter into a Home Care Agreement with an approved provider. Clients are able to apply for an extension of 28 days, giving them a total of 84 calendar days in which to enter into an agreement with a provider. This time period is not captured in the elapsed times data for Home Care Packages reported below.

If a client has not entered into a Home Care Agreement by the required time, their Home Care Package will be withdrawn. If the client later decides that they want to receive home care services, they can re-join the National Priority System (NPS). They will re-enter the NPS based on their approval date and hence are not disadvantaged (Department of Health 2017b).

In 2019-20, 42.2 per cent of older people entered residential aged care within 3 months of their ACAT approval (figure 14.4); the median elapsed time was 148 days, a decrease from 152 days in 2018-19 but higher than 121 days in 2017-18 (table 14A.26). Further data on elapsed times for residential aged care are included in tables 14A.26–29.

Figure 14.4 People entering residential care within specified elapsed time periods of their ACAT approval, 2019-20^a

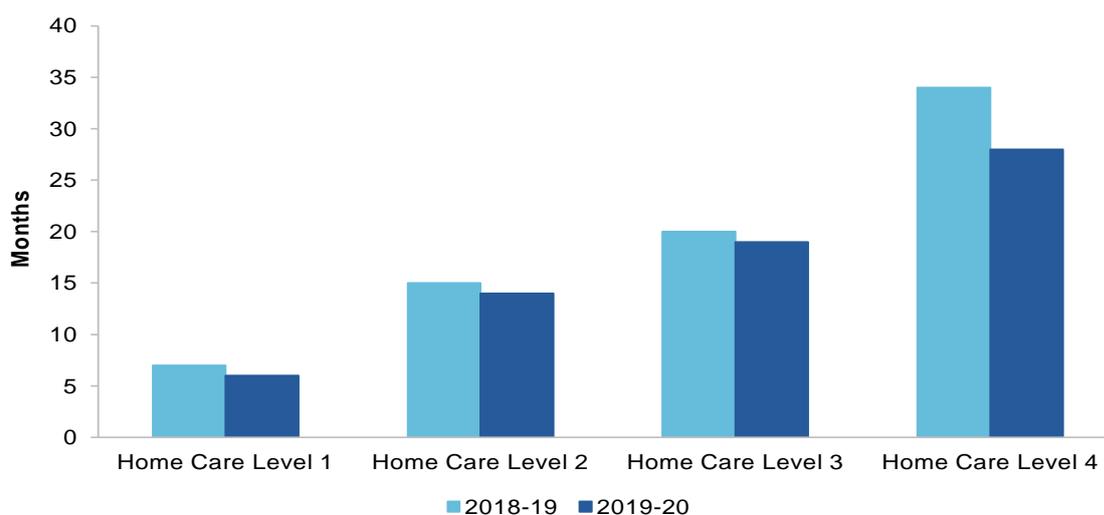


^a See table 14A.26 for detailed definitions, footnotes and caveats.

Source: Department of Health (unpublished); table 14A.26.

In 2019-20, median elapsed times for a Home Care Package ranged from 6 months for a Level 1 package to 28 months for a Level 4 package; lower than for 2018-19 (figure 14.5).

Figure 14.5 National median elapsed time between ACAT approval and offer of a Home Care Package^{a, b}



^a See table 14A.26 for detailed definitions, footnotes and caveats. ^b Table 14A.26 contains data disaggregated by priority type.

Source: Department of Health (unpublished); table 14A.26.

14.2 Framework of performance indicators

The framework of performance indicators for aged care services is based on governments' objectives for the aged care sector (box 14.1).

Box 14.1 Objectives for aged care services

The aged care system aims to promote the wellbeing and independence of older people (and their carers), by enabling them to stay in their own homes or by assisting them in residential care. Governments seek to achieve this aim by subsidising aged care services that are:

- accessible — including timely and affordable
- appropriate to meet the needs of clients — person-centred, with an emphasis on integrated care, ageing in place and restorative approaches
- high quality.

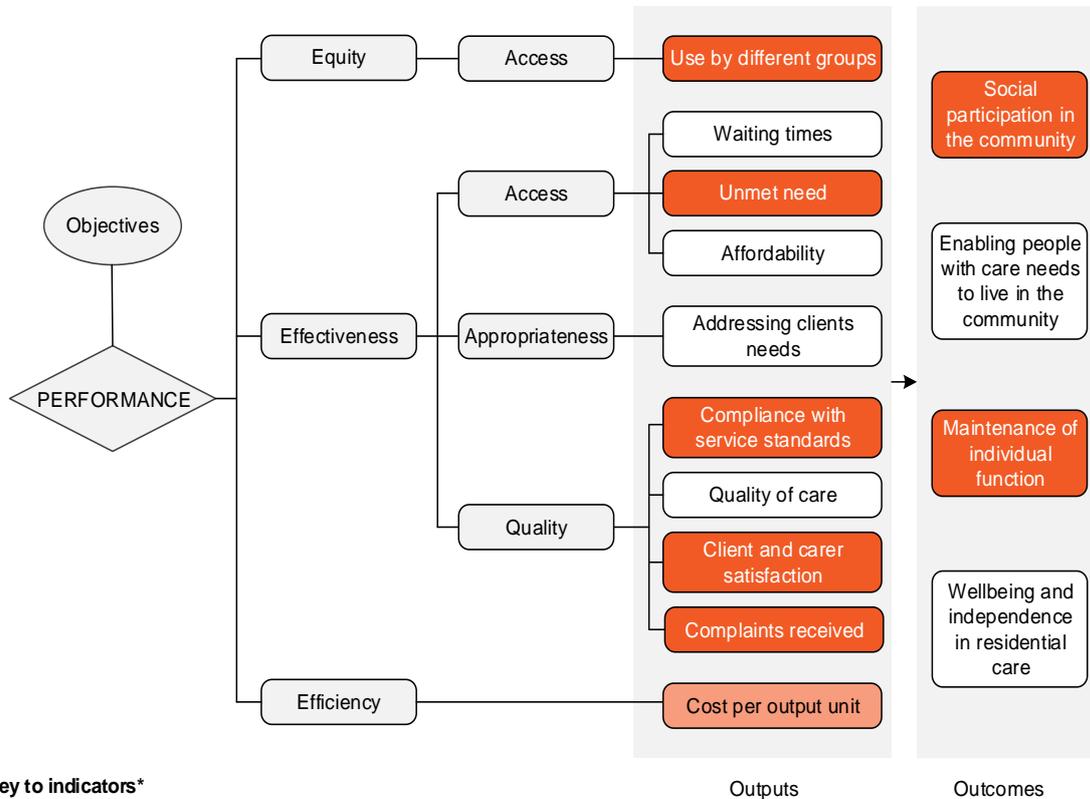
Governments aim for aged care services to meet these objectives in an equitable and efficient manner.

The performance indicator framework provides information on equity, efficiency and effectiveness, and distinguishes the outputs and outcomes of aged care services (figure 14.6).

The performance indicator framework shows which data are complete and comparable in the 2021 Report. For data that are not considered directly comparable, text includes relevant caveats and supporting commentary. Section 1 discusses data comparability, data completeness and information on data quality from a Report-wide perspective. In addition to sub-section 14.1, the Report's statistical context section (section 2) contains data that may assist in interpreting the performance indicators presented in this chapter. Sections 1 and 2 are available from the website at <https://www.pc.gov.au/research/ongoing/report-on-government-services>.

Improvements to performance reporting for aged care services are ongoing and include identifying data sources to fill gaps in reporting for performance indicators and measures, and improving the comparability and completeness of data.

Figure 14.6 Aged care services performance indicator framework



Key to indicators*

- Text Most recent data for all measures are comparable and complete
- Text Most recent data for at least one measure are comparable and complete
- Text Most recent data for all measures are either not comparable and/or not complete
- Text No data reported and/or no measures yet developed

* A description of the comparability and completeness of each measure is provided in indicator interpretation boxes within the section

14.3 Key performance indicator results

Different delivery contexts, locations and types of client may affect the effectiveness and efficiency of aged care services.



Data are comparable (subject to caveats) across jurisdictions and over time.

Data are either not comparable (subject to caveats) within jurisdictions over time or are not comparable across jurisdictions or both.

The completeness of performance indicator results is shaded in indicator interpretation boxes, figures and section and data tables as follows:



Data are complete (subject to caveats) for the current reporting period. All required data are available for all jurisdictions

Data are incomplete for the current reporting period. At least some data were not available.

Outputs

Outputs are the services delivered (while outcomes are the impact of these services on the status of an individual or group) (see section 1). Output information is also critical for equitable, efficient and effective management of government services.

Equity

Access – Use by different groups

‘Use by different groups’ is an indicator of governments’ objective to subsidise aged care services in an equitable manner (box 14.2).

Box 14.2 Use by different groups

'Use by different groups' is defined as the proportion of service clients who are from a special needs group, compared with the proportion of the aged care target population who are from that special needs group.

The proportion of service clients from a particular special needs group should be broadly similar to the proportion of the aged care target population who are from that special needs group.

There are nine special needs groups identified by the *Aged Care Act 1997* (Cwlth) (see sub-section 14.4 for details). Data are reported for three special needs groups (Aboriginal and Torres Strait Islander Australians; people from Culturally and Linguistically Diverse (CALD) backgrounds; and people receiving aged care services in outer regional, remote/very remote areas. People from CALD backgrounds are defined as those born overseas from countries other than the United Kingdom, Ireland, New Zealand, Canada, South Africa and the United States of America.

Measures for veterans (including widows and widowers of veterans) and for those who are financially and socially disadvantaged are currently under development (although data are available on the proportion of all permanent residents' care days used by financially disadvantaged residents, see table 14A.21). Data are not available for reporting on the remaining special needs groups.

Several factors should be considered when interpreting these data.

- Special needs groups may have greater need for aged care services. Compared to the rest of the population Aboriginal and Torres Strait Islander Australians have higher rates of disability, lower life expectancy and an increased likelihood of requiring aged care services at a younger age. Because of these factors, the target population for Aboriginal and Torres Strait Islander Australians is people aged 50 years or over, compared to 65 years or over for other population groups.
- Cultural differences and the availability of care and support from family, friends or neighbours can also affect the use of services across different population groups. Stronger support networks can reduce the need for government funded aged care services, or for particular government funded service types.

Data reported for this indicator are:

- comparable (subject to caveats) across jurisdictions and over time
- complete (subject to caveats) for the current reporting period. All required 2019-20 data are available for all jurisdictions.

Differences in the representation of a special needs group in services compared to their representation in the aged care target population varied across service types and groups. Nationally:

- Aboriginal and Torres Strait Islander people are overrepresented for low level Home Care Packages (Levels 1–2) and high level Home Care Packages (Levels 3–4), but are underrepresented in all other service types
- people from CALD backgrounds are overrepresented amongst those accessing Home Care Packages, but underrepresented in all other service types

- people receiving aged care services in rural and remote areas are overrepresented amongst those accessing CHSP, but underrepresented in all other service types (table 14.1).

Table 14.1 Representation of special needs groups in the aged care target population, compared with their representation in older clients of aged care services (per cent)^a



Data are comparable (subject to caveats) across jurisdictions.

Data are complete (subject to caveats) for the current reporting period.

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Aboriginal and Torres Strait Islander people									
<i>Aged care target population, June 2020</i>	3.7	1.0	4.6	4.4	2.2	5.4	2.3	46.0	3.5
ACAT assessments, 2019-20	2.4	0.8	2.5	2.3	1.5	2.5	1.0	30.6	2.0
Residential aged care, at 30 June 2020	0.9	0.3	1.6	1.7	0.5	0.9	0.3	33.7	1.0
Home Care Levels 1–2, 30 June 2020	4.9	2.8	3.4	3.2	2.9	4.3	2.9	63.8	4.0
Home Care Levels 3–4, 30 June 2020	4.9	2.3	3.5	2.5	2.8	3.5	5.4	34.2	3.6
CHSP, 2019-20	3.3	1.2	3.5	2.7	2.2	2.7	1.1	40.6	2.8
Transition Care, 30 June 2020	0.2	0.1	–	–	–	1.3	–	–	0.1
CALD backgrounds									
<i>Aged care target population, June 2016</i>	26.5	31.1	12.5	20.8	19.8	8.0	25.6	20.9	23.3
ACAT assessments, 2019-20	25.2	34.5	12.2	20.2	20.1	7.7	25.1	17.8	24.1
Residential aged care, 30 June 2020	21.3	25.5	10.2	18.4	17.2	7.0	21.2	14.9	19.3
Home Care Levels 1–2, 30 June 2020	26.9	41.2	13.5	25.6	18.7	10.3	26.0	12.0	27.7
Home Care Levels 3–4, 30 June 2020	27.9	43.5	16.4	26.3	26.6	10.7	27.8	21.8	28.7

(continued next page)

Table 14.1 (continued)

	NSW	Vic	Qld	WA	SA	Tas	ACT ^b	NT ^c	Aust
CHSP, 2019-20	22.1	31.9	10.9	20.5	20.8	7.5	28.2	18.7	21.6
Transition Care, 30 June 2020	16.6	28.6	9.5	18.2	16.7	11.5	20.9	14.8	18.2
Rural and remote									
<i>Aged care target population, June 2020</i>	8.1	5.9	15.8	12.4	15.8	36.5	..	100.0	11.2
ACAT assessments, 2019-20	7.7	5.8	15.3	11.0	14.6	32.8	..	100.0	10.5
Residential aged care, 30 June 2020	5.6	4.8	12.8	7.7	10.0	24.0	..	100.0	7.9
Home Care Levels 1-4, 30 June 2019	7.5	3.6	10.7	7.0	12.6	13.4	..	100.0	7.8
CHSP, 2019-20	10.8	7.0	14.4	11.5	16.0	35.3	..	100.0	12.1
Transition Care, 30 June 2020	5.1	1.9	10.0	6.9	–	9.0	..	100.0	5.9

^a See box 14.2 and tables 14A.17–19 for detailed definitions, footnotes and caveats.

^b The ACT does not have outer regional and remote/very remote areas. ^c The NT comprises only outer regional and remote/very remote areas. .. Not applicable. – Nil or rounded to zero.

Source: Department of Health (unpublished); Victorian and WA governments (unpublished); ABS, *Migration, Australia 2016-17*, data generated on 09/11/18 using ABS.Stat (http://stat.data.abs.gov.au/Index.aspx?DatasetCode=ABS_ERP_COB_STATE#), tables 14A.17–19.

Effectiveness

Access — Waiting times

‘Waiting times’ is an indicator of governments’ objective to subsidise aged care services that are accessible (box 14.3). The elapsed time between approval for care and commencement of care is reported earlier in the section as contextual material.

Box 14.3 Waiting times

‘Waiting times’ is defined as the proportion of older people who have an ACAT approval and are ready to take up care, who are able to enter residential care or commence Home Care within three months.

Higher proportions of admission to residential care or commencement of Home Care within three months are desirable.

Data for this indicator are not available. See page 14.8 for related information on elapsed times.

Access – Unmet need

‘Unmet need’ is an indicator of governments’ objective of subsidising aged care services

that are accessible (box 14.4).

Box 14.4 Unmet need

'Unmet need' measures the need for aged care services relative to the access to services. Two measures of unmet need (one is a proxy) are reported.

Unmet need in the community

The 'Unmet need in the community' measure is the proportion of older people (aged 65 years or over) who were living in households and reported being in need of assistance, that also reported that their need was not fully met.

A low or decreasing proportion of people reporting their need as not fully met is desirable.

Data reported for this measure are:

- comparable (subject to caveats) across jurisdictions (only one year of data are reported)
- complete (subject to caveats) for the current reporting period. All required 2018 data are available for all jurisdictions.

Comparability of the NT results against other jurisdictions for this indicator are affected by the scope of the Survey of Disability Ageing and Carers (SDAC) as it does not include people living in discrete Aboriginal and Torres Strait Islander communities or very remote areas.

Hospital patient days used by aged care type patients

The 'Hospital patient days used by aged care type patients' is a *proxy* measure of unmet need defined as the proportion of hospital patient days (for overnight separations only) that were for aged care type patients (see sub-section 14.4 for further details).

Hospital inpatient services are geared towards shorter periods of acute care aimed at addressing serious illness or injury, or diagnosis. The needs of older people for maintenance care (particularly for extended periods of time) can be better met in residential aged care services than hospitals.

A low or decreasing proportion of patient days used by aged care type patients is desirable.

The data should be interpreted with caution, because:

- days for patients who have not completed their period of care in a hospital are not included
- identification in hospital as aged care patient type may not reflect a person's eligibility for residential care services (this is determined by an ACAT assessment) or reliably reflect access issues for residential aged care from the acute care sector — data (utilising appropriate linked hospital separations and ACAT approvals) are not available at this time
- the diagnosis codes for aged care patient type may not be applied consistently across jurisdictions or over time
- the denominator (all patient days for overnight separations) does not directly reflect the need for aged care services.

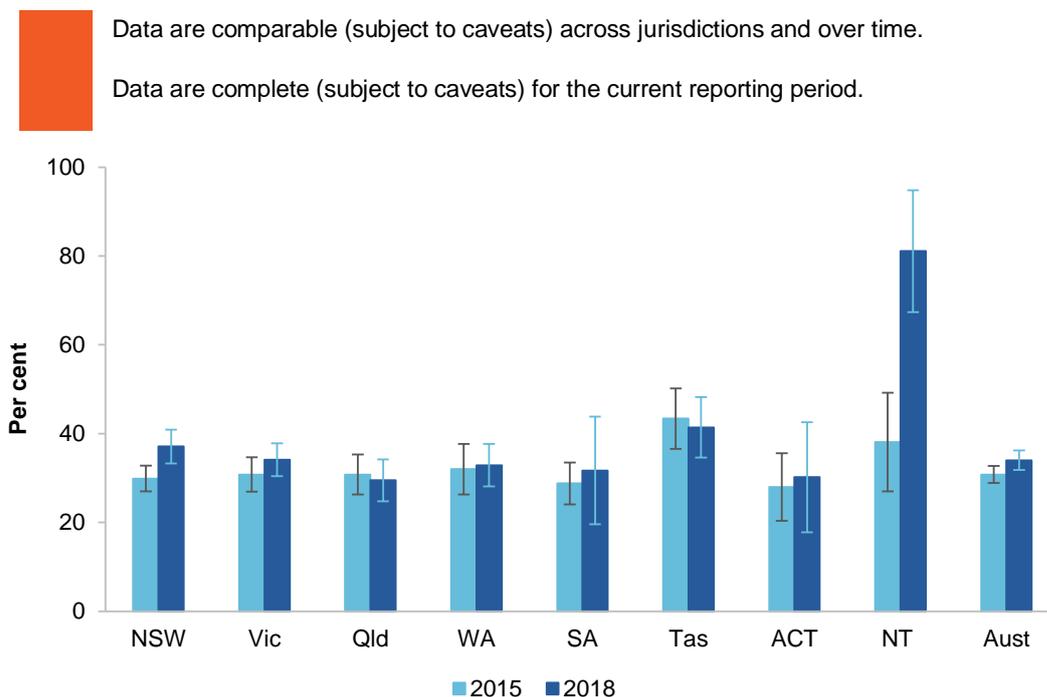
Data reported for this measure are:

- comparable (subject to caveats) across jurisdictions and over time
- complete (subject to caveats) for the current reporting period. All required 2018-19 data are available for all jurisdictions.

Unmet need in the community

Nationally in 2018, 34.0 per cent of older people who were living in households and in need of assistance, reported that their need was not fully met (figure 14.7). The proportion was higher for those with a profound or severe disability (41.7 per cent) than for those without a disability (20.5 per cent) (table 14A.31).

Figure 14.7 Older people in need of assistance reporting that their needs were not fully met^a



^a See box 14.4 and table 14A.31 for detailed definitions, footnotes and caveats.

Source: ABS (unpublished) SDAC; table 14A.31.

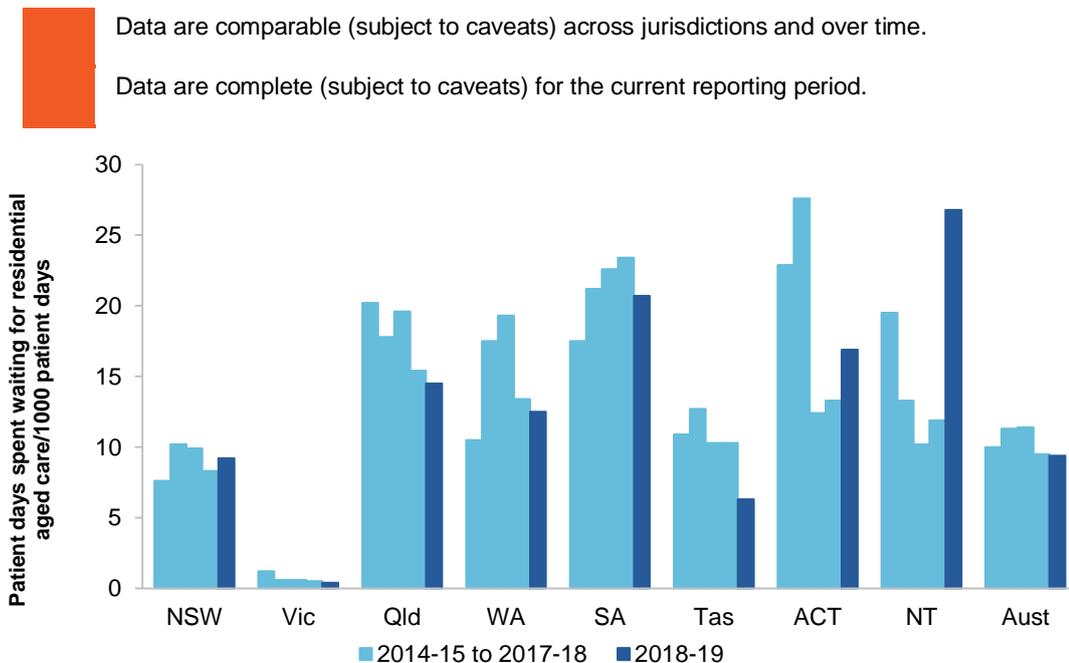
Hospital patient days used by aged care type patients

Understanding the relationship between the aged care and health systems is important as interactions are critical for the performance of both systems. The number of operational residential aged care places can affect demand for public hospital beds, just as the number of older patients in acute and subacute care and the time they spend in hospital can affect demand for aged care services.

Nationally in 2018-19, the proportion of all hospital patient days used by patients waiting for residential aged care was 9.4 per 1000 patient days (figure 14.8). Proportions were lower for Aboriginal and Torres Strait Islander people compared to other Australians, but higher for people from lower compared to higher socioeconomic areas and for people in remote compared to non-remote areas (table 14A.33). The proportion of separations for 'aged care

type' patients⁵ waiting 35 days or longer was 9.4 per cent nationally in 2018-19 (table 14A.32).

Figure 14.8 **Hospital patient days used by patients waiting for residential aged care^a**



^a See box 14.4 and table 14A.33 for detailed definitions, footnotes and caveats.

Source: Australian Institute of Health and Welfare (unpublished); table 14A.33.

Access – Affordability

'Affordability' is an indicator of governments' objective to subsidise aged care services to make them affordable for those that need them (box 14.5).

Box 14.5 **Affordability**

'Affordability' is defined as the out-of-pocket costs for aged care services (after subsidies) as a proportion of disposable income.

Low or decreasing out-of-pocket cost for aged care services as a proportion of disposable income represents more affordable aged care services and is desirable.

Data are not yet available for reporting against this indicator.

⁵ The scope of these aged care type patients is slightly different to that defined for the indicator. See table 14A.32 for details.

Appropriateness – Addressing client needs

‘Addressing client needs’ is an indicator of governments’ objective to subsidise aged care services that are appropriate to meet the needs of clients — person-centred, with an emphasis on integrated care, ageing in place and restorative approaches (box 14.6).

Box 14.6 Addressing client needs

‘Addressing client needs’ will measure the extent to which:

- care recipients or their representatives had input into the planning of their care
- the supports identified in the care planning process to address an individual’s needs were provided (match of needs)
- individual interests, customs, beliefs and cultural and ethnic backgrounds were valued and fostered.

Data are not yet available for reporting against this indicator.

Quality – Compliance with service standards

‘Compliance with service standards’ is an indicator of governments’ objective to subsidise high quality aged care services (box 14.7).

Box 14.7 Compliance with service standards

‘Compliance with service standards’ measures the extent to which approved aged care services are meeting expected standards. Measures are reported for residential care, and home care and home support.

Residential care — reaccreditation

For residential aged care, the proportion of accredited facilities given three-year re-accreditation is reported. Three years is the longest period for which re-accreditation can be granted (in most cases), so if a service is re-accredited for this period it implies a higher level of service quality than for those re-accredited for a shorter period. Further information on the accreditation standards and process is available at www.agedcarequality.gov.au.

Data for this measure do not include new facilities (1.2 per cent of all residential care facilities) that have not been re-accredited as at 30 June 2020 (table 14A.37).

High or increasing proportions of services that are re-accredited for three years are desirable.

Data reported for this measure are:

- comparable (subject to caveats) across jurisdictions
- complete (subject to caveats) for the current reporting period. All required June 2020 data are available for all jurisdictions.

(continued next page)

Box 14.7 (continued)

Compliance with Aged Care Quality Standards

On 1 July 2019, the Aged Care Quality Standards took effect for organisations providing all types of Commonwealth-subsidised aged care services.

- Standard 1 – Consumer dignity and choice
- Standard 2 – Ongoing assessment and planning with consumers
- Standard 3 – Personal care and clinical care
- Standard 4 – Services and supports for daily living
- Standard 5 – Organisation's service environment
- Standard 6 – Feedback and complaints
- Standard 7 – Human resources
- Standard 8 – Organisational governance.

High or increasing proportions of services that met all expected outcomes is desirable.

Data reported for this measure are:

- comparable (subject to caveats) across jurisdictions (first year of new service standards so no time series)
- complete (subject to caveats) for the current reporting period. All required 2019-20 data are available for all jurisdictions.

Residential care — accreditation

During 2019-20, 68.4 per cent of the 624 services re-accredited that year were given three year accreditation status; down from 84.9 per cent in 2018-19 (table 14A.34). This decrease in 2019-20 affects the proportion of all services re-accredited to date. As at 30 June 2020, 89.4 per cent of the 2694 re-accredited residential aged care services had been given three year accreditation, down from 92.3 per cent at 30 June 2019 (table 14A.37).

Compliance with Aged Care Quality Standards

For Australian Government subsidised aged care services, 18.2 per cent of the reviews scheduled to be done over the period 2019 to 2022 had been completed by 30 June 2020 for residential aged care services, and 3.3 per cent had been completed for home care and support (table 14A.39). The proportions of residential aged care and home care and home support service providers reviewed during 2019-20 that achieved all expected outcomes for each of the three standards are in table 14.2.

Table 14.2 Australian Government subsidised aged care services that achieved all relevant expected outcomes, 2019-20 (per cent)^a

Data are comparable (subject to caveats) across jurisdictions.

Data are complete (subject to caveats) for the current reporting period.

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Residential aged care									
Standard 1	73.3	99.2	96.4	89.1	78.7	92.3	85.7	100.0	87.1
Standard 2	58.7	89.4	84.5	89.1	80.3	92.3	57.1	75.0	77.7
Standard 3	50.7	90.2	71.4	82.6	63.9	92.3	42.9	75.0	70.4
Standard 4	78.7	94.7	96.4	93.5	86.9	100.0	57.1	100.0	88.7
Standard 5	82.7	97.0	92.9	100.0	98.4	100.0	100.0	100.0	92.6
Standard 6	80.0	97.0	92.9	95.7	90.2	92.3	85.7	100.0	89.9
Standard 7	69.3	93.2	91.7	95.7	80.3	84.6	42.9	100.0	83.5
Standard 8	62.7	93.9	83.3	89.1	73.8	92.3	57.1	75.0	79.1
Number of reviews conducted	150	132	84	46	61	13	7	4	497
Home care and support									
Standard 1	50.0	93.8	63.6	100.0	100.0	100.0	–	75.0	88.2
Standard 2	50.0	75.0	54.5	100.0	38.5	80.0	–	75.0	67.1
Standard 3	50.0	87.5	54.5	100.0	61.5	100.0	–	75.0	77.6
Standard 4	75.0	93.8	54.5	100.0	76.9	100.0	–	75.0	84.2
Standard 5
Standard 6	75.0	96.9	72.7	100.0	84.6	100.0	–	75.0	89.5
Standard 7	50.0	87.5	45.5	100.0	92.3	100.0	–	75.0	81.6
Standard 8	50.0	68.8	36.4	100.0	69.2	80.0	–	75.0	67.1
Number of reviews conducted	4	32	11	7	13	5	–	4	76

^a See box 14.7 and table 14A.39 for detailed definitions, footnotes and caveats. .. Not applicable. – Nil or rounded to zero.

Source: Australian Aged Care Quality Agency (unpublished); table 14A.39.

Quality – Quality of care

‘Quality of care’ is an indicator of governments’ objective to subsidise high quality aged care services (box 14.8).

Box 14.8 **Quality of care**

‘Quality of care’ is defined as the standards achieved by residential aged care services in providing for the personal, functional, clinical and psycho-social wellbeing of their residents.

Higher quality of care is desirable.

No appropriate direct measure of quality of care is available; two potential measures have been identified for this indicator.

Selected incidents in residential aged care

Data are not available for reporting against this measure.

From 1 July 2019, the Aged Care Legislation Amendment (Quality Indicator Program) Principles 2019 took effect and the *National Aged Care Mandatory Quality Indicator Program* (QI Program) commenced. The previously voluntary QI Program had been operating since 2016.

The QI Program collects and publicly reports on the prevalence of pressure injuries, use of physical restraint and unplanned weight loss quality indicators, on a quarterly basis..

Data from the QI Program are publicly available and can be viewed at www.aihw.gov.au/reports/aged-care/gen-quality-indicators/contents/summary. These data are not currently published in the RoGS. The AIHW advises that not all factors that affect the quality of these data are understood and there are significant concerns around both comparability and completeness of the data (AIHW 2020, p. 3).

A project to review the QI program indicators concluded on 30 June 2020. The QI Program will be expanded to include new falls and major injury and medication management quality indicators, as well as updates to the existing three quality indicators, from 1 July 2021. As the QI Program quality indicators and data further develop and comparability and completeness improve, they will be considered for inclusion in the RoGS.

At the national level, the Report on the Operation of the Aged Care Act reports data on two indicators relating to the safety of residents — reportable assaults, and missing residents. Expressed as a rate of those in permanent residential aged care, the rate of reportable assaults was 2.3 per cent in 2019-20, while there were 1301 notifications of missing residents (Department of Health 2020b).

Hospital leave days from residential aged care for preventable causes

Data are not available for reporting against this measure.

‘Hospital leave days from residential aged care for preventable causes’ is being investigated as a proxy measure and would indicate the days that were spent out-of-residence due to preventable causes.

Quality – Client and carer satisfaction

‘Client and carer satisfaction’ is an indicator of government’s objective to subsidise high quality aged care services (box 14.9).

Box 14.9 Client and carer satisfaction

'Client and carer satisfaction' is defined by four measures:

- the proportion of people aged 65 years or over living in households, who are satisfied with the *range* of organised and formal service options available
- the proportion of people aged 65 years or over living in households, who are satisfied with the *quality* of assistance received from organised and formal services in the last six months
- the proportion of primary carers living in households (caring for people aged 65 years or over), who are satisfied with the *range* of formal service options available to help them in their caring role
- the proportion of primary carers living in households (caring for people aged 65 years or over), who are satisfied with the *quality* of assistance received from formal services in the last six months to help them in their caring role.

A high or increasing proportion of clients and carers who are satisfied is desirable as it suggests that the service received was of a higher quality.

Data reported for these measures are:

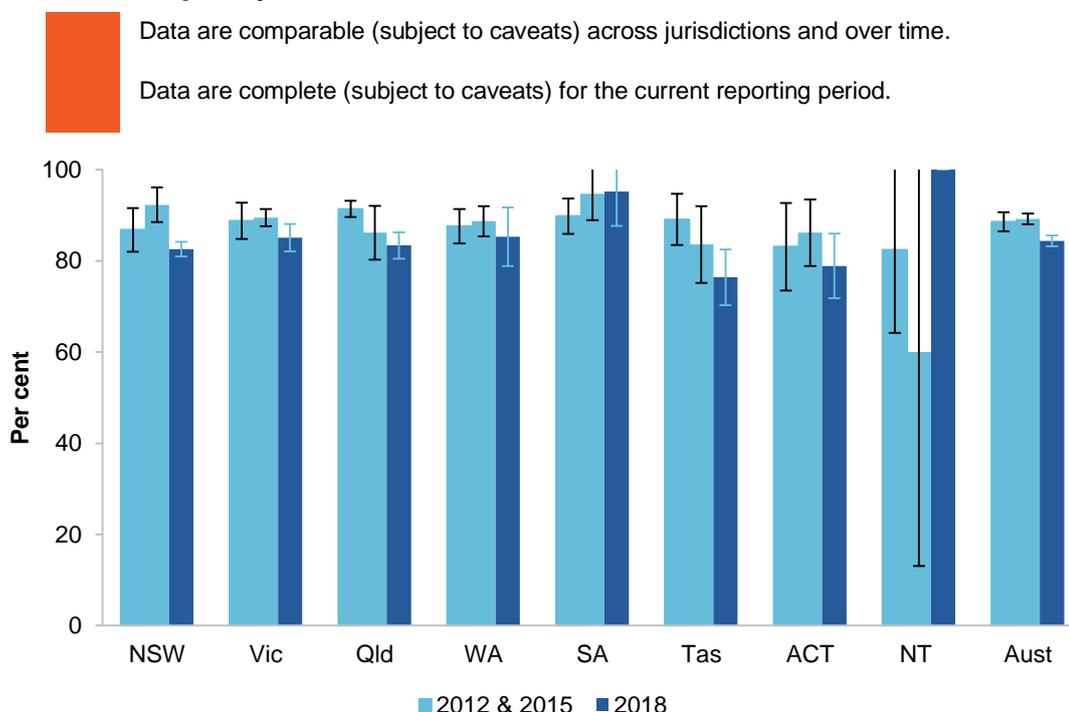
- comparable (subject to caveats) across jurisdictions and over time
- complete (subject to caveats) for the current reporting period. All required 2018 data are available for all jurisdictions.

Comparability of the NT results against other jurisdictions for this indicator are affected by the scope of the SDAC as it does not include people living in discrete Aboriginal and Torres Strait Islander communities or very remote areas.

Nationally in 2018, 71.2 per cent of people aged 65 years or over who reported a need for, or received formal services in the previous six months, were satisfied with the *range* of services available — a decrease from 2015, but similar to 2012 (table 14A.46).

Of people aged 65 years or over who received formal services in the previous six months, 84.4 per cent were satisfied with the *quality* of assistance they received (figure 14.9) — a decrease from 2015 and 2012 (89.2 per cent and 88.6 per cent respectively).

Figure 14.9 **People aged 65 years or over who are satisfied with the quality of services received^{a,b,c}**



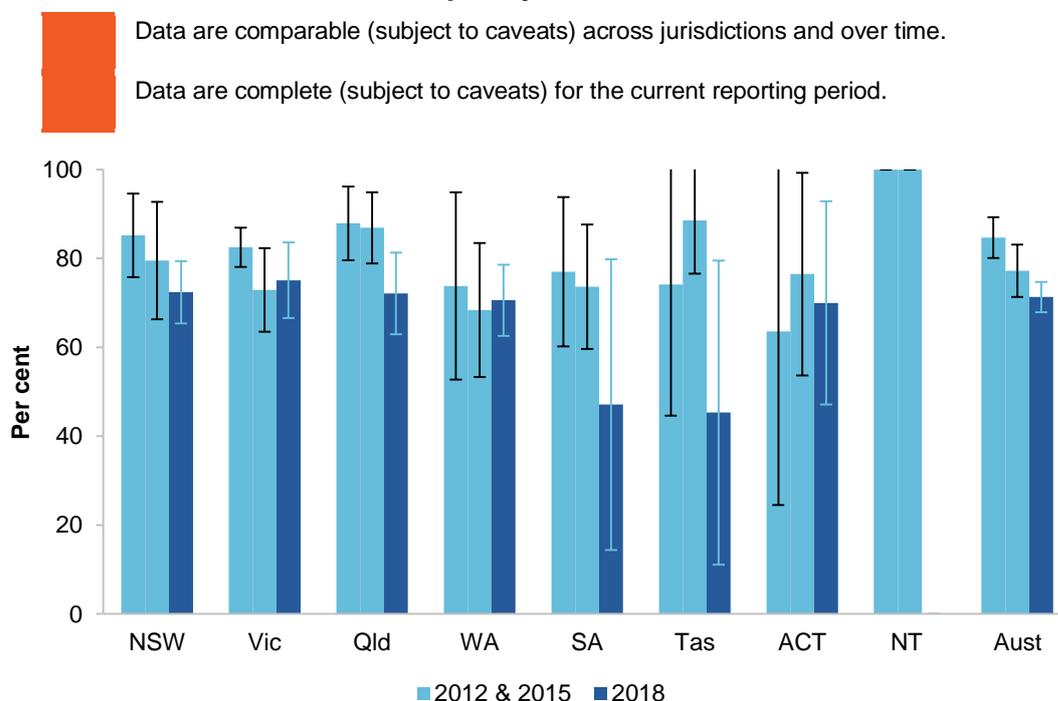
^a See box 14.9 and table 14A.45 for detailed definitions, footnotes and caveats. ^b Confidence intervals for the NT were unavailable for 2018. ^c Error bars represent the 95 per cent confidence interval associated with each point estimate.

Source: ABS (unpublished) SDAC; table 14A.45.

For primary carers of people aged 65 years or over, the proportion who were satisfied with the *range* of organised services available to help them in their caring role was 36.1 per cent in 2018 — a decrease of around 10 percentage points from 2015 and 2012 (table 14A.48).

Around 7 in 10 primary carers (71.3 per cent) were satisfied with the *quality* of services provided to help them in their caring role — down from 84.7 per cent in 2012 (figure 14.10).

Figure 14.10 **Primary carers (of people aged 65 years or over) who are satisfied with the quality of services received^{a,b,c}**



^a See box 14.9 and table 14A.47 for detailed definitions, footnotes and caveats. ^b Data were not published for the NT for 2018 but are included in Australian totals. ^c Error bars represent the 95 per cent confidence interval associated with each point estimate.

Source: ABS (unpublished) SDAC; table 14A.47.

Quality – Complaints received

‘Complaints received’ is an indicator of governments’ objective to subsidise high quality aged care services (box 14.10).

Box 14.10 **Complaints received**

'Complaints received' is defined as the number of in-scope complaints received by the Aged Care Quality and Safety Commission for residential aged care services per 1000 residential aged care residents (permanent and respite). Complaints within scope relate to Australian Government funded providers of residential care, Home Care, CHSP or flexible aged care services.

All else being equal, a low or decreasing rate of complaints can suggest higher quality services. However, a high or increasing rate of complaints may not necessarily mean lower quality services as it may reflect more effective complaints reporting and monitoring arrangements.

Further information on the operation of the Aged Care Quality and Safety Commission is available at www.agedcarequality.gov.au.

Data reported for this measure are:

- comparable (subject to caveats) across jurisdictions and over time
- complete (subject to caveats) for the current reporting period. All required 2019-20 data are available for all jurisdictions.

During 2019-20, a total of 8539 in-scope complaints were received. Nationally, 6335 complaints were for residential care services (permanent and respite), which equated to 33.4 complaints per 1000 residential care residents. This rate is up from 30.4 and 23.1 complaints per 1000 residents in 2018-19 and 2017-18 respectively (table 14A.38).

Efficiency

Cost per output unit

'Cost per output unit' is an indicator of governments' objective to subsidise aged care services in an efficient manner (box 14.11).

Box 14.11 **Cost per output unit**

'Cost per output unit' is defined by two measures:

- Australian Government expenditure per ACAT assessment — Australian Government expenditure on the Aged Care Assessment Program divided by the number of completed assessments
- expenditure per hour of service for CHSP — Australian Government expenditure on services, divided by the number of hours of service provided.

While high or increasing cost per output unit may reflect deteriorating efficiency, it may also reflect changes in aspects of the service (such as greater time spent with clients) or differences in the characteristics of clients (such as their geographic location). Similarly, while low or declining cost per output unit may reflect improving efficiency it may also reflect declining quality.

(continued next page)

Box 14.11 (continued)

Not all expenditure is included in these measures. Expenditure by local governments and non-government sources on services (for example, client fees for CHSP) and State and Territory governments' contributions to the cost of ACAT assessments are not included.

Data reported for the 'Australian Government expenditure per ACAT assessment' measure are:

- comparable (subject to caveats) across jurisdictions and over time
- complete (subject to caveats) for the current reporting period. All required 2019-20 data are available for all jurisdictions.

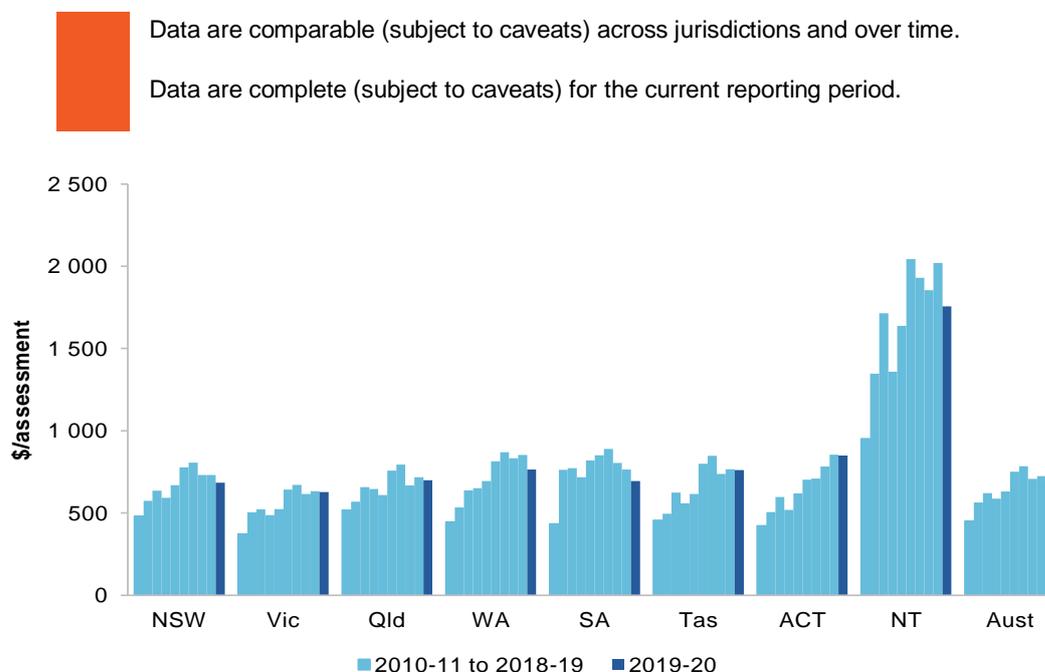
Data reported for the 'expenditure per hour of service for CHSP' measure are:

- not comparable across jurisdictions, but are comparable (subject to caveats) within jurisdictions over time
- complete (subject to caveats) for the current reporting period. All required 2019-20 data were provided for all jurisdictions.

Efficiency (cost per unit) measures for residential care and home care are under development.

Nationally, the average Australian Government expenditure per ACAT assessment during 2019-20 was \$689.65 (figure 14.11).

Figure 14.11 Australian Government expenditure on aged care assessments, per assessment (2019-20 dollars)^a



^a See box 14.11 and table 14A.49 for detailed definitions, footnotes and caveats.

Source: Department of Health (unpublished); table 14A.49.

In 2019-20, Australian Government expenditure on CHSP services per hour was higher for nursing and allied health than for domestic assistance and personal care (table 14A.50).

Outcomes

Outcomes are the impact of services on the status of an individual or group (see sub-section 1).

Social participation in the community

‘Social participation in the community’ is an indicator of governments’ objective to encourage the wellbeing and independence of older people (box 14.12).

Box 14.12 Social participation in the community

‘Social participation in the community’ is indicative of the wellbeing and independence of older people as defined by three measures, the estimated proportions of older people (aged 65 years or over) who:

- participated in social or community activities away from home in the last three months
- had face-to-face contact with family or friends not living in the same household in the last week
- did not leave home or did not leave home as often as they would like.

These measures are reported by disability status (profound or severe disability, other disability, all disability, without disability) and for all older people. Disability status is used as a *proxy* to identify older people who might need more assistance to support their social participation.

High or increasing proportions of social participation in the community are desirable.

Data reported for these measures are:

- comparable (subject to caveats) across jurisdictions (only one year of data are reported)
- complete (subject to caveats) for the current reporting period. All required 2018 data are available for all jurisdictions.

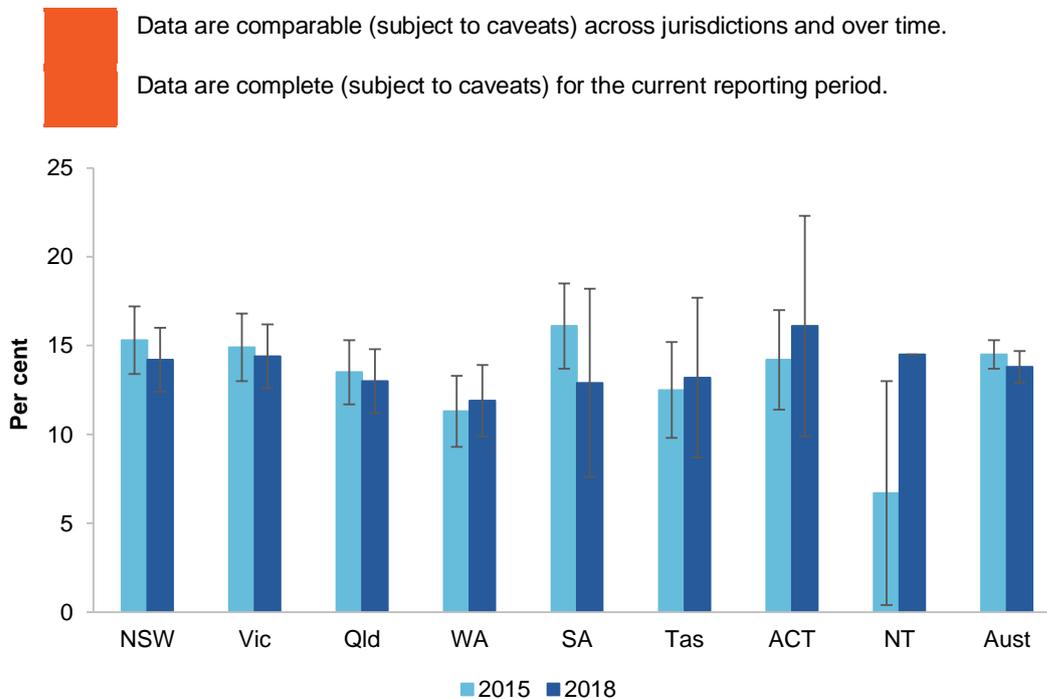
Comparability of the NT results for this indicator are affected by the SDAC as it does not include data for people living in discrete Aboriginal and Torres Strait Islander communities and very remote areas.

Nationally in 2018:

- 94.4 per cent of older people reported having participated in social or community activities away from home in the last three months; similar to 2015 (table 14A.51)
- 77.1 per cent of older people reported having face-to-face contact with family or friends that were not living in the same household in the last week; similar to 2015 (table 14A.52)
- 13.8 per cent of older people reported they did not leave home or did not leave home as often as they would like; similar to 2015 (figure 14.12).

Data are available by disability status in tables 14A.51–53.

Figure 14.12 People aged 65 years or over who did not leave home or did not leave home as often as they would like^{a,b,c}



^a Error bars represent the 95 per cent confidence interval associated with each point estimate. ^b See box 14.12 and table 14A.53 for detailed definitions, footnotes and caveats. ^c Error bars represent the 95 per cent confidence interval associated with each point estimate. Confidence intervals were not published for the NT in 2018.

Source: ABS (unpublished) SDAC; table 14A.53.

Enabling people with care needs to live in the community

‘Enabling people with care needs to live in the community’ is an indicator of governments’ objective to promote the wellbeing and independence of older people, by enabling them to stay in their own homes (box 14.13).

Box 14.13 **Enabling people with care needs to live in the community**

Enabling people with care needs to live in the community' is defined as proportion of older people with care needs who are living in the community.

An increasing proportion of older people with care needs who are living in the community is desirable, where the older person wants to and their health and wellbeing are not compromised. This indicator should be considered alongside the outcome indicator on social participation.

Data are not yet available for reporting against this indicator.

Maintenance of individual function

'Maintenance of individual function' is an indicator of governments' objective for aged care services to promote the wellbeing and independence of older people (box 14.14).

Box 14.14 **Maintenance of individual function**

'Maintenance of individual function' is defined as the improvement in the level of physical function for Transition Care Programme (TCP) clients from entry to exit, measured as the difference between the average Modified Barthel Index (MBI) score on TCP entry and exit.

An increase in the score from entry to exit is desirable.

The MBI is a measure of functioning ranging from 0 (fully dependent) to 100 (fully independent). Data are reported for recipients who completed a TCP episode only. See sub-section 14.4 for details on the TCP.

This indicator needs to be interpreted with caution. The TCP operates with some differences across jurisdictions including differences in health and aged care service systems, local operating procedures and client groups. Variation in the average MBI scores on entry and exit from the program may reflect differences in client groups for the program across jurisdictions. Only completed episodes of Transition Care are included in the calculations for this indicator.

Data reported for this indicator are:

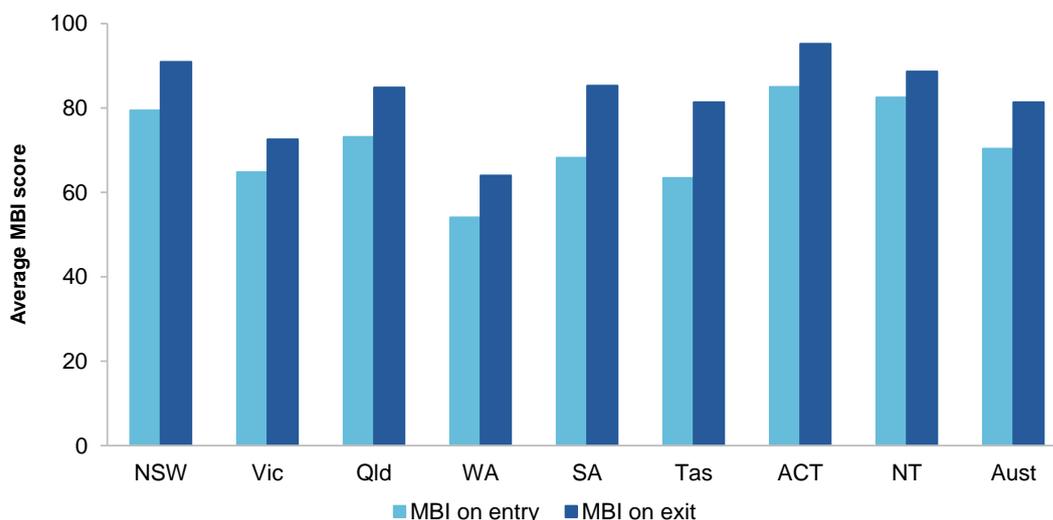
- comparable (subject to caveats) across jurisdictions and over time
- complete (subject to caveats) for the current reporting period. All required 2019-20 data are available for all jurisdictions.

The TCP is a small program only available directly upon discharge from hospital (in 2019-20 there were 24 292 admissions to the TCP) (table 14A.54). The average duration is around 8.6 weeks, with a maximum duration of 12 weeks (may be extended by a further 6 weeks in some circumstances).

Nationally in 2019-20, the average MBI score for TCP clients increased from entry (70) to exit (81) (figure 14.13), as in previous years. Entry and exit scores vary across jurisdictions (table 14A.54).

Figure 14.13 TCP — average MBI score on entry and exit, 2019-20^a

Data are comparable (subject to caveats) across jurisdictions and over time.
 Data are complete (subject to caveats) for the current reporting period.



^a See box 14.14 and table 14A.54 for detailed definitions, footnotes and caveats.

Source: Department of Health (unpublished); table 14A.54.

Wellbeing and independence in residential care

‘Wellbeing and independence in residential care’ is an indicator of governments’ objective to promote the wellbeing and independence of older people, by assisting them in residential care (box 14.15).

Box 14.15 Wellbeing and independence in residential care

‘Wellbeing and independence in residential care’ is defined as the proportion of older people in residential aged care assessed as having a high quality of life. Quality of life is the degree to which an individual resident’s wellbeing meets their personal expectations and those of their carers.

A high or increasing proportion of older people in residential aged care with high quality of life is desirable.

Data are not yet available for reporting against this indicator.

14.4 Definitions of key terms

Accreditation	<p>Accreditation is a key component of the Australian Government’s quality framework for federally funded residential aged care and is a quality assurance system for residential aged care services — based on the principle of continuous improvement.</p> <p>Accreditation requires assessment against the Aged Care Quality Standards - grouped into eight standards: consumer dignity and choice; ongoing assessment and planning with consumers; personal care and clinical care; services and supports for daily living; service environment; feedback and complaints; human resources; and organisational governance.</p>
Aged care	<p>Services funded and/or provided by governments that respond to the functional and social needs of older people, and the needs of their carers. Home care and home support services aim to optimise independence and to assist older people to stay in their own homes, while residential care services provide accommodation and care for those who can no longer be cared for at home. Assessment of care needs is an important component of aged care.</p> <p>The majority of aged care services assist in activities of daily living such as personal care (for example, bathing and dressing), housekeeping and meal provision. Other services aim to promote social participation and connectedness. These services are delivered by trained aged care workers and volunteers. However, aged care services may also be delivered by health professionals such as nurses and occupational therapists.</p> <p>Aged care services generally aim to promote wellbeing and foster function rather than to treat illness. Although some aged care services such as transition care have a specific restorative role, they are distinguished from the health services described in Part E of this Report. Aged care services may be funded through programs specifically or mainly directed to older people, or through programs that address the needs of people of different ages.</p>
Aged care target population	<p>The Aged Care target population is defined as all people (Aboriginal and Torres Strait Islander and non-Indigenous) aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years. This is the population within the scope of, and funded for services under, the national aged care system.</p>
Aged care type patient (unmet need indicator)	<p>Aged care type patients are those who are waiting for residential aged care where the care type is <i>Maintenance</i>, a diagnosis was reported as <i>Person awaiting admission to residential aged care service</i> and the separation mode was not <i>Other (includes discharge to place of usual residence)</i>. Includes overnight separations only.</p>
Aged care planning population	<p>The Aged care planning population is defined as people aged 70 years or over. This is the population used by the Australian Government for its needs-based planning framework to ensure sufficient supply of both places by matching the growth in the number of aged care places with growth in the aged population. It also seeks to ensure balance in the provision of services between metropolitan, regional, rural and remote areas, as well as between people needing differing levels of care.</p> <p>Under the framework, the Australian Government seeks to achieve and maintain a specified national provision level of subsidised operational aged care places for every 1 000 people aged 70 years or over. This provision level is known as the aged care provision ratio (DoHA 2012).</p>
Aged Care Quality Standards	<p>From 1 July 2019 organisations providing Australian Government subsidised aged care services have been required to comply with the Aged Care Quality Standards. Organisations are assessed by the Aged Care Quality and Safety Commission and must be able to provide evidence of their compliance with the eight standards (ACQSC 2020):</p> <p>Standard 1 — Consumer dignity and choice: this standard reflects concepts important in treating consumers with dignity and respect, supporting choice and independence, and fostering social inclusion, health and wellbeing.</p>

	<p>Standard 2 — Ongoing assessment and planning with consumers: planned care and services should meet each consumer’s needs, goals and preferences, and optimise their health and wellbeing.</p> <p>Standard 3 — Personal and clinical care: consumers and the community expect the safe, effective and quality delivery of personal and clinical care, applying to all services delivering personal and clinical care specified in the <i>Quality of Care Principles</i>.</p> <p>Standard 4 — Service and supports for daily living: covers a wide range of options that aim to support consumers to live as independently as possible.</p> <p>Standard 5 — Organisation’s service environment: applies to physical service environments that organisations provide for residential care, respite care and day therapy centres.</p> <p>Standard 6 — Feedback and complaints: requires an organisation to have a fair, accessible, confidential and prompt system for resolving complaints.</p> <p>Standard 7 — Human resources: requires an organisation to have and use a skilled and qualified workforce.</p> <p>Standard 8 — Organisational governance: this Standard holds the governing body of an organisation responsible for the organisation and delivery of safe and quality care services.</p> <p>Further detail on the standards can be found on the ACQSC website at https://agedcarequality.gov.au.</p>
Ageing in place in residential care	An approach that aims to provide residents with appropriate care and increased choice by allowing them to remain in the same facility regardless of changes in their level of care needs. It also allows couples with different levels of care needs to be cared for in the same facility. The main facet of ‘ageing in place’ is that funding is tied to the assessed care needs of the client rather than to the services provided by the facility.
Capital expenditure on residential services	Expenditure on building and other capital items, specifically for the provision of Australian Government funded residential aged care.
Care leaver	A care leaver is a person who was in institutional care (such as an orphanage or mental health facility) or other form of out-of-home care, including foster care, as a child or youth (or both) at some time during their lifetime (DoHA 2012).
Centre-based respite	Respite care provided from a facility such as a day care or health centre. Respite care is usually combined with social support services to maintain the functional capabilities of the person receiving care.
Complaint	A complaint by the affected care recipient or his or her representative, or anyone else, to the ACQSC about matters relevant to an approved provider’s responsibilities under the <i>Aged Care Act 1997 (Cwlth)</i> or the Aged Care Principles.
Disability	In the ABS SDAC 2018, a person has a disability if they report they have a limitation, restriction or impairment, which has lasted, or is likely to last, for at least six months and restricts everyday activities. This includes: loss of sight (not corrected by glasses or contact lenses); loss of hearing where communication is restricted, or an aid to assist with, or substitute for, hearing is used; speech difficulties; shortness of breath or breathing difficulties causing restriction; chronic or recurrent pain or discomfort causing restriction; blackouts, seizures, or loss of consciousness; difficulty learning or understanding; incomplete use of arms or fingers; difficulty gripping or holding things; incomplete use of feet or legs; nervous or emotional condition causing restriction; restriction in physical activities or in doing physical work; disfigurement or deformity; mental illness or condition requiring help or supervision; memory problems or periods of confusion causing restriction; social or behavioural difficulties causing restriction; long term effects of head injury, stroke or other brain damage causing restriction; receiving treatment or medication for any other long term conditions or ailments and still being restricted and any other long term conditions resulting in a restriction.

Elapsed time	The measure of the time elapsed between an ACAT approval and entry into a residential care service or assignment of a Home Care Package.
People from non-English speaking countries	People who were born in non-English speaking countries. English-speaking countries are defined as Australia, New Zealand, the United Kingdom, Ireland, the United States, Canada and South Africa.
People with profound, severe and moderate disability	<p>A person with a profound disability is unable to do, or always needs help with, a core activity task.</p> <p>A person with a severe disability: sometimes needs help with a core activity task, and/or has difficulty understanding or being understood by family or friends, or can communicate more easily using sign language or other non-spoken forms of communication.</p> <p>A person with a moderate disability needs no help, but has difficulty with a core activity task.</p>
Older people	All people (Aboriginal and Torres Strait Islander and non-Indigenous) aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years.
Personal care	Assistance in undertaking personal tasks (for example, bathing).
Places	A capacity within an aged care service for the provision of residential care, community care or flexible care in the residential care context to an individual (<i>Aged Care Act 1997 (Cwlth)</i>); also refers to 'beds' (<i>Aged Care (Consequential Provisions) Act 1997 (Cwlth)</i> , s.16).
Primary carer	In the ABS SDAC, a primary carer is defined as a person who provides the most informal assistance to a person with one or more disabilities, with one or more of the core activities of mobility, self care or communication.
Respite care	Alternative care arrangements for dependent people living in the community, with the primary purpose of giving a carer or a care recipient a short term break from their usual care arrangement.
Special needs groups	Section 11-3 of the <i>Aged Care Act 1997</i> , specifies the following people as people with special needs: people from Aboriginal and Torres Strait Islander communities; people from culturally and linguistically diverse backgrounds; veterans; people who live in rural or remote areas; people who are financially or socially disadvantaged; people who are homeless or at risk of becoming homeless; care-leavers; parents separated from their children by forced adoption or removal; and lesbian, gay, bisexual, transgender and intersex people.
Veterans	Veterans, war widows, widowers and dependants who hold a Repatriation Health Card and are entitled to health services and treatment under the <i>Veterans' Entitlements Act 1986 (VEA)</i> , <i>Safety, Rehabilitation and Compensation Act 1988 (SRCA)</i> or the <i>Military Rehabilitation and Compensation Act 2004 (MRCA)</i> .

14.5 References

Aged Care Financing Authority 2020, *Eighth Report on the Funding and Financing of the Aged Care Industry – July 2020*, https://www.health.gov.au/sites/default/files/documents/2020/07/eighth-report-on-the-funding-and-financing-of-the-aged-care-industry-july-2020-eighth-report-on-the-funding-and-financing-of-the-aged-care-industry-may-2020_0.pdf.

ACQSC (Aged Care Quality and Safety Commission) 2020, *Quality Standards*, <https://www.agedcarequality.gov.au/providers/standards> (accessed 4 September 2020).

Aged Care Sector Committee 2020, *A Quality Vision for Aged Care*, <https://www.health.gov.au/resources/publications/a-quality-vision-for-aged-care> (accessed 7 September 2020).

ABS 2018a, *Population Projections, Australia, 2017*, Cat. no. 3222.0, Canberra.

— 2018b, *Life Tables for Aboriginal and Torres Strait Islander Australians, 2015–2017*, Cat. no. 3302.0.55.003, Canberra.

— 2019, *Disability, Ageing and Carers Australia: Summary of Findings 2018*, Cat. no. 4430.0, Canberra.

AIHW (Australian Institute of Health and Welfare) 2018, *Cause of death patterns and people's use of aged care: A Pathway in Aged Care analysis of 2012–14 death statistics*, Cat. no. AGE 83, AIHW, Canberra.

Department of Health, 2017a, *2016 National Aged Care Workforce Census and Survey – The Aged Care Workforce, 2016*, Canberra, <https://agedcare.health.gov.au/news-and-resources/publications/2016-national-aged-care-workforce-census-and-survey-the-aged-care-workforce-2016> (accessed 20 June 2017).

— 2017b, *National Prioritisation System*, https://www.health.gov.au/sites/default/files/documents/2020/01/national-prioritisation-system-for-the-home-care-packages-program_0.pdf (accessed 17 August 2020).

— 2020a, *Aged care data snapshot — 2020*, <https://gen-agedcaredata.gov.au/Resources/Access-data/2020/September/Aged-care-data-snapshot> (accessed 10 November 2020).

— 2020b, *2019-20 Report on the Operation of the Aged Care Act 1997*, https://www.gen-agedcaredata.gov.au/www_ahwgen/media/ROACA/20366-Health-Report-on-the-Operation-of-the-Aged-Care-Act-2019%e2%80%9320-accessible.pdf (accessed 17 December 2020).

DoHA (the former Department of Health and Ageing) 2012, *2011–2012 Report on the Operation of the Aged Care Act 1997*, Canberra, www.health.gov.au/internet/main/publishing.nsf/Content/ageing-reports-acarep-2012.htm (accessed 10 December 2012).

14A Aged care services — Data tables contents

Definitions for the indicators and descriptors in these data tables are in the section. Unsourced information was obtained from the Australian, State and Territory governments. Information on the comparability and completeness of the data for the performance indicators and measures is in the section and on the indicator results tab.

Data in this Report are examined by the Disability and Aged Care Services Working Group, but have not been formally audited by the Secretariat.

Data reported in the data tables are the most accurate available at the time of data collection. Historical data may have been updated since the last edition of the Report on Government Services.

This file is available on the Review web page (<https://www.pc.gov.au/research/ongoing/report-on-government-services>).

Table 14A.1	Aged care target and planning populations, by remoteness areas ('000)
Table 14A.2	People receiving aged care services, 2019-20
Table 14A.3	Government expenditure on aged care services, 2019-20 (\$ million)
Table 14A.4	Government real expenditure on aged care services, by program type (2019-20 dollars)
Table 14A.5	Real expenditure on aged care services (2019-20 \$million)
Table 14A.6	Real capital expenditure on aged care services (2019-20 \$million)
Table 14A.7	Australian Government (DVA) Veterans' Home Care (VHC) and Community Nursing programs, 2019-20
Table 14A.8	Australian Government (DVA) residential aged care (summary information)
Table 14A.9	Number of Home Care Packages places or recipients, by package level
Table 14A.10	Ownership of operational residential aged care places
Table 14A.11	Number of Home Care Packages places or recipients, by ownership status of providers
Table 14A.12	Average annual Australian Government basic subsidy amount, including Conditional Adjustment Payment, per occupied place and the dependency level of aged care residents
Table 14A.13	Operational places, occupancy rates and size and distribution of residential aged care services
Table 14A.14	Operational number of aged care places per 1000 people aged 70 years or over, 30 June
Table 14A.15	Operational number of residential and transitional aged care places per 1000 people aged 70 years or over and Aboriginal and Torres Strait Islander people aged 50–69 years, 30 June
Table 14A.16	Residential and community aged care places/recipients per 1000 population, by remoteness, 30 June 2020
Table 14A.17	Representation of older people from Culturally and Linguistically Diverse (CALD) backgrounds in the aged care target population and in aged care recipients (per cent)
Table 14A.18	Representation of Aboriginal and Torres Strait Islander Australians in the aged care target population and in older aged care recipients (per cent)
Table 14A.19	Representation of older people receiving services from providers located in rural and remote areas in the aged care target population and in aged care recipients (per cent)
Table 14A.20	Aged care recipients at 30 June 2020 by program: age-sex specific usage rates per 1000 people
Table 14A.21	Proportion of permanent new residents or all resident care days classified as concessional, assisted, supported or low means (per cent)
Table 14A.22	HACC services received per 1000 people aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years

14A Aged care services — Data tables contents

Definitions for the indicators and descriptors in these data tables are in the section. Unsourced information was obtained from the Australian, State and Territory governments. Information on the comparability and completeness of the data for the performance indicators and measures is in the section and on the indicator results tab.

Data in this Report are examined by the Disability and Aged Care Services Working Group, but have not been formally audited by the Secretariat.

Data reported in the data tables are the most accurate available at the time of data collection. Historical data may have been updated since the last edition of the Report on Government Services.

This file is available on the Review web page (<https://www.pc.gov.au/research/ongoing/report-on-government-services>).

Table 14A.23	CHSP services received per 1000 people aged 65 years or over and Aboriginal and Torres Strait Islander people aged 50–64 years, 2019-20
Table 14A.24	Aged care assessments
Table 14A.25	Age-specific rates for ACAT approvals of eligibility, by age (no. per 1000 people)
Table 14A.26	Elapsed time between ACAT approval and entry into aged care services
Table 14A.27	Elapsed times for residential aged care, by remoteness, 2019-20
Table 14A.28	Elapsed times for residential aged care, by Socio-Economic Indexes for Areas (SEIFA) Index of Relative Socio-Economic Disadvantage (IRSD) quintiles, 2019-20
Table 14A.29	Elapsed times for residential aged care, by Indigenous status, 2019-20
Table 14A.30	Recommended location of longer term living arrangements of Aged Care Assessment Program clients
Table 14A.31	Older people needing assistance with at least one everyday activity: extent to which need was met, by disability status (per cent)
Table 14A.32	Public hospital separations for care type "maintenance" for older people aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years
Table 14A.33	Hospital patient days used by those eligible and waiting for residential aged care
Table 14A.34	Residential aged care services re-accredited in the past year, re-accreditation period in effect, as at 30 June
Table 14A.35	Proportion of residential aged care services that are three year re-accredited, by remoteness, 2018-19
Table 14A.36	Proportion of residential aged care services that are three year re-accredited, by size of facility (places), 2019-20
Table 14A.37	All re-accredited residential aged care services, re-accreditation period in effect, as at 30 June
Table 14A.38	Aged Care Complaints Scheme/Commissioner (number)
Table 14A.39	Compliance with service standards for Australian Government home care and support service providers, 2019-20
Table 14A.40	Compliance with service standards for WA HACC service providers
Table 14A.41	People aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services in the last six months, by sex, by State/Territory
Table 14A.42	People aged 65 years or over who are satisfied with the range of organised and formal service options available, by sex, by State/Territory
Table 14A.43	Primary carers (carers of people aged 65 years or over) who are satisfied with the quality of formal services received to help in their caring role, by sex of carer, by State and Territory

14A Aged care services — Data tables contents

Definitions for the indicators and descriptors in these data tables are in the section. Unsourced information was obtained from the Australian, State and Territory governments. Information on the comparability and completeness of the data for the performance indicators and measures is in the section and on the indicator results tab.

Data in this Report are examined by the Disability and Aged Care Services Working Group, but have not been formally audited by the Secretariat.

Data reported in the data tables are the most accurate available at the time of data collection. Historical data may have been updated since the last edition of the Report on Government Services.

This file is available on the Review web page (<https://www.pc.gov.au/research/ongoing/report-on-government-services>).

Table 14A.44	Primary carers (carers of people aged 65 years or over) who are satisfied with the range of formal services available to help in their caring role, by sex of carer, by State and Territory
Table 14A.45	People aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services in the last six months, by remoteness area, by State/Territory
Table 14A.46	People aged 65 years or over who are satisfied with the range of organised and formal service options available, by sex, by remoteness area, by State/Territory
Table 14A.47	Primary carers (carers of people aged 65 years or over) who are satisfied with the quality of formal services received to help in their caring role, by remoteness area, by State and Territory
Table 14A.48	Primary carers (carers of people aged 65 years or over) who are satisfied with the range of formal services available to help in their caring role, by remoteness area, by State and Territory
Table 14A.49	Aged care assessment program — activity and costs
Table 14A.50	CHSP and HACC — cost per hour of service (2019-20 dollars)
Table 14A.51	Participation of people aged 65 years or over in any social and community activities away from home in the last 3 months, by disability status (per cent)
Table 14A.52	People aged 65 years or over who had face-to-face contact with family or friends not living in the same household in last three months, by frequency of contact and disability status (per cent)
Table 14A.53	People aged 65 years or over and whether they leave home as often as they would like, by disability status (per cent)
Table 14A.54	Transition Care Program, summary measures

Impact of COVID-19 on data for the Aged care services section

COVID-19 may affect data in this Report in a number of ways. This includes in respect of actual performance (that is, the impact of COVID-19 on service delivery in 2020 which is reflected in the data results), and the collection and processing of data (that is, the ability of data providers to undertake data collection and process results for inclusion in the Report).

For the Aged care services section, there has been some impact on the data that is attributable to COVID-19, but this has not affected either the comparability or completeness of any indicators. The data affected relate to the measurement of compliance with aged care quality standards.

TABLE 14A.1

Table 14A.1 **Aged care target and planning populations, by remoteness areas, 30 June ('000) (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
All Australians aged 65 years or over ('000)										
2014										
Major Cities	'000	775.9	609.7	387.5	253.8	201.6	..	45.2	..	2 273.8
Inner Regional	'000	283.6	204.9	165.7	33.4	37.2	56.5	–	..	781.4
Outer Regional	'000	91.4	50.9	91.2	29.0	39.2	32.7	..	10.2	344.7
Remote	'000	5.1	1.2	8.3	8.8	7.7	1.5	..	3.0	35.6
Very Remote	'000	1.2	..	6.6	4.0	1.8	0.5	..	2.6	16.8
All areas	'000	1 157.3	866.7	659.2	329.1	287.5	91.3	45.3	15.9	3 452.2
2015										
Major Cities	'000	798.1	628.2	401.4	264.2	206.6	..	47.3	..	2 345.7
Inner Regional	'000	292.6	214.0	173.2	35.0	38.7	57.9	–	..	811.6
Outer Regional	'000	94.7	52.2	95.4	30.4	40.6	34.2	..	10.9	358.3
Remote	'000	5.2	1.2	8.4	9.2	7.9	1.5	..	3.0	36.5
Very Remote	'000	1.3	..	7.0	4.5	1.8	0.6	..	3.0	18.2
All areas	'000	1 192.0	895.7	685.3	343.3	295.6	94.2	47.3	16.8	3 570.3
2016										
Major Cities	'000	820.7	647.5	415.6	275.1	211.9	..	49.3	..	2 420.2
Inner Regional	'000	301.5	222.6	180.3	36.7	40.2	59.5	–	..	840.8
Outer Regional	'000	97.9	53.6	99.4	31.8	41.8	35.6	..	11.6	371.7
Remote	'000	5.4	1.3	8.6	9.7	8.1	1.6	..	3.0	37.6
Very Remote	'000	1.4	..	7.5	4.9	1.9	0.6	..	3.4	19.7
All areas	'000	1 227.0	925.0	711.3	358.2	303.9	97.2	49.3	18.0	3 690.0
2017										
Major Cities	'000	843.3	667.3	430.2	286.3	217.1	..	51.3	..	2 495.5
Inner Regional	'000	310.3	230.8	187.1	38.4	41.5	61.2	–	..	869.5
Outer Regional	'000	101.1	55.1	103.3	33.2	43.1	36.9	..	12.2	384.8
Remote	'000	5.5	1.3	8.9	10.2	8.3	1.6	..	3.0	38.8
Very Remote	'000	1.5	..	8.0	5.3	2.0	0.6	..	3.7	21.1
All areas	'000	1 261.7	954.6	737.5	373.4	312.0	100.3	51.4	18.9	3 809.8
2018										
Major Cities	'000	871.9	692.3	447.4	300.4	223.2	..	53.4	..	2 588.7
Inner Regional	'000	316.1	236.9	194.0	37.7	47.7	64.8	–	..	897.2
Outer Regional	'000	103.7	55.6	105.8	35.0	39.1	36.4	..	12.9	388.5
Remote	'000	6.0	0.9	9.1	9.3	8.3	1.6	..	3.1	38.4
Very Remote	'000	1.1	..	8.3	6.7	2.1	0.6	..	4.0	22.7
All areas	'000	1 298.7	985.7	764.4	389.2	320.5	103.4	53.5	20.0	3 935.4
2019										
Major Cities	'000	889.4	716.3	473.4	297.4	225.8	..	55.3	..	2 657.6
Inner Regional	'000	324.6	240.0	195.7	40.7	49.8	67.9	–	..	918.7
Outer Regional	'000	100.3	59.4	108.6	33.7	40.0	36.4	..	12.7	391.1
Remote	'000	5.3	0.8	10.2	8.9	9.4	1.8	..	4.4	40.8
Very Remote	'000	1.3	..	6.4	5.1	2.1	0.7	..	2.2	17.8
All areas	'000	1 320.8	1 016.5	794.3	385.8	327.1	106.8	55.4	19.4	4 026.1
2020										
Major Cities	'000	913.5	736.6	488.2	307.3	230.7	..	57.1	..	2 733.5
Inner Regional	'000	334.0	248.2	202.6	42.3	51.4	69.6	–	..	948.1
Outer Regional	'000	102.9	61.1	112.6	34.7	41.1	37.5	..	13.2	403.0
Remote	'000	5.4	0.9	10.5	9.2	9.7	1.9	..	4.6	42.1

TABLE 14A.1

Table 14A.1 **Aged care target and planning populations, by remoteness areas, 30 June**
('000) (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Very Remote	'000	1.3	..	6.6	5.4	2.2	0.7	..	2.3	18.5
All areas	'000	1 357.0	1 046.8	820.6	398.9	335.0	109.6	57.1	20.1	4 145.3
All Australians aged 70 years or over ('000)										
2011										
Major Cities	'000	493.7	391.4	238.5	141.4	135.9	..	26.0	..	1 426.9
Inner Regional	'000	178.7	124.3	102.5	31.7	23.7	36.4	–	..	497.3
Outer Regional	'000	58.1	34.7	52.4	18.5	22.7	18.7	..	4.8	210.0
Remote	'000	3.3	0.7	5.9	4.9	5.0	0.8	..	1.5	22.1
Very Remote	'000	0.3	..	3.0	1.8	0.9	0.3	..	1.0	7.4
All areas	'000	734.2	551.1	402.3	198.3	188.2	56.1	26.1	7.3	2 163.5
2012										
Major Cities	'000	505.0	401.4	247.3	146.4	138.4	..	27.1	..	1 465.6
Inner Regional	'000	184.1	128.2	107.0	33.3	24.6	37.2	–	..	514.4
Outer Regional	'000	59.6	35.6	54.4	19.2	23.2	19.3	..	5.2	216.6
Remote	'000	3.4	0.7	6.1	5.1	5.1	0.8	..	1.6	22.8
Very Remote	'000	0.3	..	3.1	1.8	1.0	0.3	..	1.0	7.6
All areas	'000	752.5	565.9	418.0	205.9	192.2	57.6	27.2	7.8	2 227.0
2013										
Major Cities	'000	515.5	411.6	248.8	164.1	137.4	..	27.9	..	1 505.4
Inner Regional	'000	182.8	126.1	101.9	20.3	22.5	38.0	–	..	491.7
Outer Regional	'000	59.6	34.0	55.1	17.9	25.6	19.8	..	5.1	217.1
Remote	'000	3.5	0.8	5.2	5.2	5.1	1.0	..	1.7	22.3
Very Remote	'000	0.7	..	3.7	1.8	1.1	0.3	..	1.1	8.7
All areas	'000	762.1	572.5	414.6	209.4	191.7	59.2	27.9	7.9	2 245.2
2014										
Major Cities	'000	531.0	419.4	256.3	170.0	139.8	..	29.3	..	1 545.9
Inner Regional	'000	192.6	138.0	108.5	20.9	24.4	39.1	–	..	523.6
Outer Regional	'000	62.7	35.5	60.0	19.7	27.1	20.6	..	5.6	231.1
Remote	'000	3.7	0.8	5.2	5.6	5.2	1.0	..	1.6	23.2
Very Remote	'000	0.7	..	4.3	2.0	1.1	0.3	..	1.4	9.9
All areas	'000	790.7	593.8	434.3	218.3	197.6	61.0	29.4	8.6	2 333.7
2015										
Major Cities	'000	546.9	432.0	266.1	176.7	142.8	..	30.7	..	1 595.2
Inner Regional	'000	198.7	144.3	113.7	21.7	25.6	40.3	–	..	544.2
Outer Regional	'000	65.4	36.5	63.6	20.8	28.2	21.4	..	6.0	241.8
Remote	'000	3.9	0.9	5.4	5.9	5.4	1.0	..	1.6	24.1
Very Remote	'000	0.7	..	4.7	2.3	1.2	0.3	..	1.6	10.8
All areas	'000	815.6	613.6	453.4	227.4	203.1	63.0	30.7	9.2	2 416.1
2016										
Major Cities	'000	564.2	446.5	276.8	183.6	146.4	..	32.3	..	1 649.7
Inner Regional	'000	204.8	150.4	118.9	22.5	26.8	41.5	–	..	565.0
Outer Regional	'000	67.8	37.5	66.7	21.8	29.1	22.1	..	6.4	251.6
Remote	'000	4.1	0.9	5.5	6.3	5.6	1.1	..	1.6	25.0
Very Remote	'000	0.8	..	5.0	2.6	1.2	0.3	..	1.8	11.7
All areas	'000	841.6	635.3	472.9	236.8	209.1	65.1	32.3	9.8	2 503.0
2017										
Major Cities	'000	587.7	466.5	291.8	193.8	152.2	..	34.3	..	1 726.4
Inner Regional	'000	213.5	158.5	125.3	23.9	28.3	43.4	–	..	593.0

TABLE 14A.1

Table 14A.1 **Aged care target and planning populations, by remoteness areas, 30 June ('000) (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Outer Regional	'000	70.8	39.1	70.5	23.2	30.4	23.3	..	7.0	264.4
Remote	'000	4.3	0.9	5.7	6.7	5.9	1.1	..	1.6	26.3
Very Remote	'000	0.8	..	5.4	2.9	1.2	0.4	..	2.0	12.7
All areas	'000	877.2	665.0	498.8	250.5	218.1	68.2	34.4	10.6	2 622.8
2018										
Major Cities	'000	612.6	486.6	306.2	205.0	157.4	..	36.2	..	1 803.9
Inner Regional	'000	218.5	164.7	131.3	23.7	32.7	46.5	–	..	617.5
Outer Regional	'000	73.1	39.6	73.1	24.6	28.2	22.9	..	7.5	269.0
Remote	'000	4.5	0.6	5.8	6.3	5.9	1.1	..	1.7	26.0
Very Remote	'000	0.6	..	5.7	3.7	1.3	0.4	..	2.1	13.9
All areas	'000	909.4	691.5	522.1	263.3	225.5	70.9	36.2	11.3	2 730.3
2019										
Major Cities	'000	623.5	504.5	328.6	205.3	160.6	..	37.9	..	1 860.4
Inner Regional	'000	227.9	165.0	135.3	27.2	34.7	47.5	–	..	637.7
Outer Regional	'000	69.5	41.3	72.1	22.7	27.7	24.3	..	7.4	265.1
Remote	'000	3.6	0.6	6.5	5.6	6.5	1.2	..	2.6	26.6
Very Remote	'000	0.9	..	4.1	2.8	1.3	0.4	..	1.1	10.7
All areas	'000	925.4	711.5	546.5	263.6	230.8	73.5	37.9	11.1	2 800.4
2020										
Major Cities	'000	643.4	520.8	342.1	213.6	165.1	..	39.6	..	1 924.5
Inner Regional	'000	235.7	172.0	141.1	28.6	36.1	49.1	–	..	662.7
Outer Regional	'000	71.6	42.7	75.5	23.6	28.8	25.4	..	7.8	275.3
Remote	'000	3.7	0.6	6.9	5.8	6.8	1.2	..	2.7	27.7
Very Remote	'000	0.9	..	4.3	2.9	1.4	0.5	..	1.2	11.2
All areas	'000	955.3	736.1	569.9	274.6	238.1	76.1	39.6	11.7	2 901.4
Aboriginal and Torres Strait Islander Australians aged 50 years or over ('000) (d), (e), (f), (g)										
2011	'000	24.0	5.4	20.3	10.2	4.0	3.0	0.5	8.9	76.3
2012	'000	25.1	5.7	21.4	10.6	4.2	3.2	0.6	9.3	80.1
2013	'000	26.3	5.9	22.6	11.1	4.4	3.3	0.6	9.7	84.0
2014	'000	34.3	7.2	27.2	13.0	5.7	4.2	0.8	10.2	102.6
2015	'000	35.9	7.5	28.5	13.6	6.0	4.4	0.8	10.7	107.4
2016	'000	37.3	7.8	29.8	14.4	6.2	4.5	0.9	11.3	112.2
2017	'000	38.9	8.1	31.2	15.1	6.5	4.7	0.9	11.9	117.3
2018	'000	40.5	8.4	32.7	15.7	6.7	5.0	0.9	12.5	122.6
2019	'000	48.9	10.4	37.3	17.5	7.3	5.9	1.3	13.3	141.9
2020	'000	50.8	10.8	39.0	18.3	7.7	6.2	1.4	13.9	148.1
Aboriginal and Torres Strait Islander Australians aged 50–64 years ('000) (d), (e), (f), (g)										
2014	'000	24.9	5.2	20.3	9.8	4.1	3.0	0.7	7.6	75.6
2015	'000	25.7	5.4	21.1	10.3	4.3	3.1	0.7	7.9	78.5
2016	'000	26.5	5.5	21.8	10.7	4.4	3.2	0.7	8.3	81.2
2017	'000	27.4	5.8	22.6	11.2	4.6	3.3	0.7	8.6	84.2
2018	'000	28.2	5.9	23.5	11.6	4.8	3.5	0.7	9.0	87.2
2019	'000	33.7	7.2	26.5	12.7	5.3	4.0	1.0	9.8	100.2
2020	'000	34.7	7.4	27.5	13.1	5.4	4.1	1.0	10.2	103.5
Aboriginal and Torres Strait Islander Australians aged 50–69 years ('000) (d), (e), (f), (g)										
2011	'000	20.1	4.5	17.6	8.7	3.4	2.6	0.5	7.6	65.0
2012	'000	21.1	4.7	18.5	9.1	3.5	2.7	0.5	7.9	68.2
2013	'000	22.1	4.9	19.5	9.5	3.7	2.8	0.6	8.2	71.4

Table 14A.1 **Aged care target and planning populations, by remoteness areas, 30 June ('000) (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2014	'000	29.0	6.0	23.5	11.2	4.8	3.5	0.7	8.7	87.5
2015	'000	30.2	6.3	24.6	11.8	5.0	3.6	0.8	9.1	91.3
2016	'000	31.3	6.5	25.6	12.4	5.2	3.7	0.8	9.6	95.1
2017	'000	32.4	6.8	26.6	12.9	5.4	3.9	0.8	10.1	98.9
2018	'000	33.6	7.0	27.8	13.5	5.6	4.1	0.9	10.6	103.0
2019	'000	40.2	8.6	31.4	14.9	6.2	4.8	1.1	11.4	118.8
2020	'000	41.5	8.9	32.7	15.5	6.4	5.0	1.2	12.0	123.2
All Australians aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years										
2014	'000	1 182.2	871.9	679.5	338.9	291.6	94.3	45.9	23.4	3 527.8
2015	'000	1 217.7	901.1	706.4	353.6	299.9	97.4	48.0	24.7	3 648.8
2016	'000	1 253.5	930.6	733.1	368.9	308.3	100.4	50.0	26.2	3 771.2
2017	'000	1 289.1	960.3	760.1	384.6	316.6	103.6	52.1	27.6	3 894.0
2018	'000	1 327.0	991.6	788.0	400.7	325.3	106.8	54.2	29.0	4 022.6
2019	'000	1 354.6	1 023.7	820.8	398.5	332.4	110.8	56.3	29.2	4 126.3
2020	'000	1 391.7	1 054.1	848.1	412.1	340.4	113.7	58.2	30.3	4 248.8
All Australians aged 70 years or over and Aboriginal and Torres Strait Islander Australians aged 50–69 years										
2011	'000	754.3	555.6	419.9	207.0	191.6	58.7	26.6	14.9	2 228.5
2012	'000	773.6	570.6	436.6	215.0	195.8	60.3	27.7	15.7	2 295.1
2013	'000	784.2	577.4	434.1	218.9	195.4	62.0	28.5	16.1	2 316.6
2014	'000	819.7	599.8	457.8	229.6	202.3	64.5	30.1	17.3	2 421.1
2015	'000	845.8	619.9	478.0	239.2	208.1	66.6	31.5	18.3	2 507.4
2016	'000	872.9	641.9	498.5	249.2	214.3	68.8	33.1	19.4	2 598.1
2017	'000	909.6	671.8	525.4	263.5	223.4	72.1	35.2	20.7	2 721.7
2018	'000	942.9	698.5	549.8	276.8	231.1	75.0	37.1	21.9	2 833.2
2019	'000	965.7	720.1	578.0	278.5	237.0	78.3	39.1	22.6	2 919.2
2020	'000	996.8	745.0	602.6	290.0	244.5	81.1	40.8	23.7	3 024.6
All Australians										
2011	'000	7 202.0	5 515.8	4 562.2	2 294.0	1 649.4	508.7	356.2	230.7	22 319.0
2012	'000	7 282.3	5 592.7	4 659.6	2 340.6	1 665.5	512.0	360.4	234.3	22 647.3
2013	'000	7 374.7	5 722.5	4 662.3	2 499.5	1 671.8	517.5	380.4	237.3	23 066.0
2014	'000	7 503.4	5 836.3	4 754.8	2 605.8	1 688.4	515.4	390.1	245.2	23 539.2
2015	'000	7 605.6	5 942.1	4 851.5	2 690.4	1 704.9	518.3	397.9	250.2	23 960.9
2016	'000	7 708.8	6 049.2	4 949.5	2 776.7	1 721.7	521.2	405.9	255.3	24 388.3
2017	'000	7 813.0	6 157.4	5 048.6	2 864.8	1 738.6	524.1	413.9	260.5	24 820.8
2018	'000	7 915.9	6 264.6	5 147.2	2 952.9	1 755.2	526.9	421.9	265.6	25 250.3
2019	'000	8 141.0	6 614.1	5 100.7	2 627.8	1 747.4	531.7	429.5	252.0	25 444.1
2020	'000	8 277.8	6 760.8	5 188.1	2 658.1	1 760.2	535.9	438.3	254.3	25 873.5

(a) Data in this table are the target and planning populations used for reporting in this chapter.

(b) Data are based on Statistical Local Area (SLA) (for 2008 to 2013) or Statistical Area 2 (SA2) (from 2014) population projections prepared by the Australian Bureau of Statistics (ABS) for the Department of Health according to assumptions agreed to by the Department of Health. Data for June 2008–2012 are 2006 Census-based population projections. Data from June 2013 are 2011 Census-based population projections.

(c) For years before 30 June 2013, remoteness areas are based on the ABS Australian Standard Geographic Classification (ASGC) (refer to Cat. no. 1216.0 for more information). From 30 June 2013, remoteness areas are based on the ABS Australian Statistical Geographic Standard (ASGS) (refer to Cat. no. 1270.0.55.001 for more information).

Table 14A.1 **Aged care target and planning populations, by remoteness areas, 30 June ('000) (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
(d)	From June 2011 to June 2013, Aboriginal and Torres Strait Islander population projections were prepared from 2006 Census based Aboriginal and Torres Strait Islander Experimental ERP data (at SLA level) projected forward, so as to align with published ABS <i>Aboriginal and Torres Strait Islander Experimental Estimates and Projections</i> (ABS Cat. no. 3238.0, series B) at the state level.									
(e)	From June 2014, Aboriginal and Torres Strait Islander projections align closely to ABS Cat. no. 3238.0 — <i>Estimates and Projections, Aboriginal and Torres Strait Islander Australians, 2001 to 2026</i> (which are 2011 Census-based). These projections have been adjusted slightly by the Department of Health to include Other Territories.									
(f)	For June 2019 onwards, Aboriginal and Torres Strait Islander population is based on projections prepared using the 2016 Census and published in ABS <i>Estimates and Projections, Aboriginal and Torres Strait Islander Australians, 2006 to 2031</i> (ABS Cat. no. 3238.0, series B)									
	.. Not applicable. – Nil or rounded to zero.									

Source: Department of Health (unpublished) population projections prepared for the Department of Health by the ABS according to agreed assumptions; ABS (2008) *Experimental Estimates of Aboriginal and Torres Strait Islander Australians, June 2006*, Cat. no. 3238.0.55.001; ABS (2014) *Estimates and Projections, Aboriginal and Torres Strait Islander Australians, 2001 to 2026*, Cat. no. 3238.0; ABS (2019) *Estimates and Projections, Aboriginal and Torres Strait Islander Australians, 2006 to 2031*, Cat. no. 3238.0; table 2A.4.

TABLE 14A.2

Table 14A.2 **People receiving aged care services, 2019-20 (a), (b), (c), (d), (e)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>All clients, by aged care program</i>										
Residential care — permanent	no.	80 728	64 720	46 864	21 041	21 595	6 070	3 062	654	244 363
Residential care — respite	no.	25 149	16 431	11 620	3 626	8 020	1 488	508	236	66 873
Home Care Levels 1–2	no.	32 636	25 683	16 821	4 937	5 728	2 215	1 051	439	88 745
Home Care Levels 3–4	no.	27 434	21 055	18 363	9 561	7 014	2 072	1 291	453	86 247
Transition Care	no.	7 781	6 480	4 543	2 586	2 436	618	208	142	24 775
Commonwealth Home Support Programme (CHSP)	no.	228 397	232 880	193 669	60 066	83 842	25 004	10 811	4 692	839 373
<i>Older clients, aged 65 years or over and Aboriginal and Torres Strait Islander aged 50–64 years, by aged care program</i>										
Number of older clients										
Residential care — permanent	no.	78 790	63 000	45 847	20 671	21 222	5 931	3 038	644	238 778
Residential care — respite	no.	24 664	16 146	11 451	3 564	7 886	1 459	507	236	65 709
Home Care Levels 1–2	no.	32 310	25 532	16 780	4 901	5 689	2 213	1 038	414	88 640
Home Care Levels 3–4	no.	27 215	20 825	18 165	9 432	6 977	2 049	1 291	359	86 123
Home Care Levels 1–4	no.	59 241	46 224	34 541	14 198	12 643	4 228	2 328	686	171 797
Transition Care	no.	7 665	6 198	4 291	2 554	2 422	608	207	131	24 057
CHSP	no.	225 390	229 116	191 957	59 666	83 045	24 827	10 689	4 491	829 193
Number of older clients per 1000 people aged 65 years or over and Aboriginal and Torres Strait Islander 50–64 years										
Residential care — permanent	per 1000	56.6	59.8	54.1	50.2	62.3	52.1	52.2	21.2	56.2
Residential care — respite	per 1000	17.7	15.3	13.5	8.6	23.2	12.8	8.7	7.8	15.5
Home Care Levels 1–2	per 1000	23.2	24.2	19.8	11.9	16.7	19.5	17.8	13.7	20.9
Home Care Levels 3–4	per 1000	19.6	19.8	21.4	22.9	20.5	18.0	22.2	11.8	20.3
Home Care Levels 1–4	per 1000	42.6	43.8	40.7	34.5	37.1	37.2	40.0	22.6	40.4
Transition Care	per 1000	5.5	5.9	5.1	6.2	7.1	5.3	3.6	4.3	5.7
CHSP	per 1000	161.9	217.3	226.3	144.8	243.9	218.3	183.8	148.1	195.2
Number of older clients, by program										
<i>Residential care — permanent</i>										
Age Group										
50–64 years (Aboriginal and Torres Strait Islander clients only)	no.	136	27	151	90	16	4	1	44	469
65–69 years	no.	2 645	2 084	1 667	690	661	205	92	52	8 081
70–74 years	no.	5 170	3 911	3 412	1 313	1 276	461	203	92	15 807

TABLE 14A.2

Table 14A.2 **People receiving aged care services, 2019-20 (a), (b), (c), (d), (e)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
75–79 years	no.	8 247	6 247	5 436	2 217	2 099	657	318	98	25 267
80–84 years	no.	13 474	10 886	8 324	3 684	3 467	1 112	559	120	41 551
85–89 years	no.	19 076	15 620	11 045	5 063	5 264	1 425	721	118	58 241
90+ years	no.	30 042	24 225	15 812	7 614	8 439	2 067	1 144	120	89 362
<i>Indigenous Status</i>										
Aboriginal and Torres Strait Islander	no.	748	170	722	348	107	62	11	226	2 389
Non-Indigenous	no.	77 942	62 807	45 077	20 308	21 099	5 869	3 027	418	236 187
Not Stated	no.	100	23	48	15	16	–	–	–	202
<i>Residential care – respite</i>										
<i>Age Group</i>										
50–64 years (Aboriginal and Torres Strait Islander clients only)	no.	55	9	49	23	13	4	–	16	168
65–69 years	no.	938	551	507	135	312	74	24	16	2 549
70–74 years	no.	1 886	1 180	955	303	643	117	46	39	5 148
75–79 years	no.	3 157	1 880	1 573	433	1 004	189	69	51	8 330
80–84 years	no.	4 974	3 287	2 395	750	1 572	293	110	46	13 381
85–89 years	no.	6 282	4 424	2 900	886	2 011	395	123	37	17 013
90+ years	no.	7 372	4 815	3 072	1 034	2 331	387	135	31	19 120
<i>Indigenous Status</i>										
Aboriginal and Torres Strait Islander	no.	261	57	202	111	46	19	4	106	802
Non-Indigenous	no.	24 403	16 089	11 249	3 453	7 840	1 440	503	130	64 907
Not Stated	no.	–	–	–	–	–	–	–	–	–
<i>Home Care levels 1–4</i>										
<i>Age Group</i>										
50–64 years (Aboriginal and Torres Strait Islander clients only)	no.	451	259	188	63	75	17	13	67	1 115
65–69 years	no.	2 722	2 546	1 941	636	472	262	81	108	8 656
70–74 years	no.	6 037	5 838	4 097	1 438	1 267	491	260	166	19 333
75–79 years	no.	9 289	8 013	5 802	2 139	1 934	709	375	166	28 088
80–84 years	no.	13 602	10 995	7 645	3 119	2 779	977	543	151	39 430
85–89 years	no.	14 550	10 596	8 026	3 511	3 138	985	530	119	41 138
90+ years	no.	12 590	7 977	6 842	3 292	2 978	787	526	75	34 799

TABLE 14A.2

Table 14A.2 **People receiving aged care services, 2019-20 (a), (b), (c), (d), (e)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Indigenous Status</i>										
Aboriginal and Torres Strait Islander	no.	1 619	703	755	269	215	93	58	321	4 001
Non-Indigenous	no.	35 716	29 817	22 287	9 369	8 415	2 622	1 572	323	108 809
Not Stated	no.	21 731	15 543	11 335	4 505	3 988	1 487	695	206	59 018
<i>Transition Care</i>										
<i>Age group</i>										
50–64 years (Aboriginal and Torres Strait Islander clients only)	no.	3	5	–	2	1	–	–	2	13
65–69 years	no.	541	436	389	142	167	40	6	18	1 737
70–74 years	no.	974	703	659	279	282	84	27	31	3 037
75–79 years	no.	1 426	937	896	387	404	118	29	26	4 219
80–84 years	no.	1 899	1 379	994	560	500	138	45	27	5 538
85–89 years	no.	1 740	1 476	851	624	564	150	61	16	5 476
90+ years	no.	1 103	1 285	512	555	504	78	41	7	4 084
<i>Indigenous status</i>										
Aboriginal and Torres Strait Islander	no.	23	9	8	9	4	3	–	6	62
Non-Indigenous	no.	7 633	6 181	4 276	2 539	2 409	605	207	125	23 956
Not Stated	no.	12	13	7	8	10	–	–	1	51
<i>CHSP</i>										
<i>Age group</i>										
50–64 years (Aboriginal and Torres Strait Islander clients only)	no.	2 525	1 155	2 539	576	685	220	38	769	8 507
65–69 years	no.	17 649	23 130	17 035	4 163	7 392	2 565	935	636	73 505
70–74 years	no.	34 502	39 608	33 939	8 276	14 129	4 223	1 812	915	137 405
75–79 years	no.	44 099	46 608	42 668	11 533	17 055	5 193	2 188	837	170 186
80–84 years	no.	52 451	51 116	43 557	14 627	18 925	5 720	2 520	725	189 644
85–89 years	no.	43 449	40 687	32 216	12 468	14 734	4 363	1 934	402	150 254
90+ years	no.	30 715	26 812	20 003	8 023	10 125	2 543	1 262	207	99 692
<i>Indigenous status</i>										
Aboriginal and Torres Strait Islander	no.	7 049	2 603	6 357	1 574	1 699	635	109	1 765	21 791
Non-Indigenous	no.	208 678	215 415	175 513	55 734	77 318	22 784	9 757	2 583	767 794
Not Stated	no.	9 663	11 098	10 087	2 358	4 028	1 408	823	143	39 608

TABLE 14A.2

Table 14A.2 **People receiving aged care services, 2019-20 (a), (b), (c), (d), (e)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Number of older clients per 1000 people aged 65 years or over, and Aboriginal and Torres Strait Islander 50–64 years, by program										
<i>Residential care – permanent</i>										
Age Group										
50–64 years (Aboriginal and Torres Strait Islander clients only)	per 1000	3.9	3.7	5.5	6.9	2.9	1.0	1.0	4.3	4.5
65–69 years	per 1000	6.6	6.7	6.6	5.5	6.8	6.1	5.3	6.2	6.5
70–74 years	per 1000	14.6	14.3	15.3	12.4	14.5	15.5	13.0	16.3	14.4
75–79 years	per 1000	32.8	32.5	35.2	30.6	33.9	32.0	30.7	30.0	32.9
80–84 years	per 1000	77.4	80.6	83.9	74.3	80.7	82.6	80.8	71.5	79.5
85–89 years	per 1000	179.4	189.1	193.9	175.9	195.0	182.4	177.4	154.2	185.3
90+ years	per 1000	432.6	452.0	438.1	426.1	460.1	454.3	433.9	301.5	440.4
Indigenous Status										
Aboriginal and Torres Strait Islander people aged 50 years or over	per 1000	14.7	15.8	18.5	19.0	14.0	10.0	8.1	16.2	16.1
Non-Indigenous people aged 65 years or over	per 1000	58.1	60.2	55.7	51.6	63.4	54.6	53.3	25.5	57.6
<i>Residential care – respite</i>										
Age Group										
50–64 years (Aboriginal and Torres Strait Islander clients only)	per 1000	1.6	1.2	1.8	1.8	2.4	1.0	–	1.6	1.6
65–69 years	per 1000	2.3	1.8	2.0	1.1	3.2	2.2	1.4	1.9	2.0
70–74 years	per 1000	5.3	4.3	4.3	2.9	7.3	3.9	2.9	6.9	4.7
75–79 years	per 1000	12.5	9.8	10.2	6.0	16.2	9.2	6.7	15.6	10.9
80–84 years	per 1000	28.6	24.3	24.1	15.1	36.6	21.8	15.9	27.4	25.6
85–89 years	per 1000	59.1	53.6	50.9	30.8	74.5	50.6	30.3	48.4	54.1
90+ years	per 1000	106.2	89.8	85.1	57.9	127.1	85.1	51.2	77.9	94.2
Indigenous Status										
Aboriginal and Torres Strait Islander people aged 50 years or over	per 1000	5.1	5.3	5.2	6.1	6.0	3.1	2.9	7.6	5.4
Non-Indigenous people aged 65 years or over	per 1000	18.2	15.4	13.9	8.8	23.6	13.4	8.9	7.9	15.8
<i>Home Care levels 1–4</i>										
Age Group										
50–64 years (Aboriginal and Torres Strait Islander clients only)	per 1000	13.0	35.1	6.8	4.8	13.8	4.2	12.6	6.6	10.8
65–69 years	per 1000	6.8	8.2	7.7	5.1	4.9	7.8	4.6	12.9	7.0
70–74 years	per 1000	17.1	21.4	18.4	13.6	14.4	16.5	16.6	29.5	17.7
75–79 years	per 1000	36.9	41.7	37.5	29.5	31.3	34.5	36.2	50.7	36.6

TABLE 14A.2

Table 14A.2 **People receiving aged care services, 2019-20 (a), (b), (c), (d), (e)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
80–84 years	per 1000	78.1	81.4	77.0	62.9	64.7	72.5	78.5	90.0	75.4
85–89 years	per 1000	136.9	128.3	140.9	122.0	116.2	126.1	130.4	155.5	130.9
90+ years	per 1000	181.3	148.9	189.6	184.2	162.4	173.0	199.5	188.5	171.5
<i>Indigenous Status</i>										
Aboriginal and Torres Strait Islander people aged 50 years or over	per 1000	31.8	65.3	19.4	14.7	28.1	15.1	42.7	23.0	27.0
Non-Indigenous 65+ age group	per 1000	26.6	28.6	27.5	23.8	25.3	24.4	27.7	19.7	26.5
<i>Transition Care</i>										
<i>Age group</i>										
50–64 years (Aboriginal and Torres Strait Islander clients only)	per 1000	0.1	0.7	–	0.2	0.2	–	–	0.2	0.1
65–69 years	per 1000	1.3	1.4	1.6	1.1	1.7	1.2	0.3	2.1	1.4
70–74 years	per 1000	2.8	2.6	3.0	2.6	3.2	2.8	1.7	5.5	2.8
75–79 years	per 1000	5.7	4.9	5.8	5.3	6.5	5.7	2.8	7.9	5.5
80–84 years	per 1000	10.9	10.2	10.0	11.3	11.6	10.2	6.5	16.1	10.6
85–89 years	per 1000	16.4	17.9	14.9	21.7	20.9	19.2	15.0	20.9	17.4
90+ years	per 1000	15.9	24.0	14.2	31.1	27.5	17.1	15.5	17.6	20.1
<i>Indigenous status</i>										
Aboriginal and Torres Strait Islander people aged 50 years or over	per 1000	0.5	0.8	0.2	0.5	0.5	0.5	–	0.4	0.4
Non-Indigenous people aged 65 years or over	per 1000	5.7	5.9	5.3	6.4	7.2	5.6	3.6	7.6	5.8
<i>CHSP</i>										
<i>Age group</i>										
50–64 years (Aboriginal and Torres Strait Islander clients only)	per 1000	72.8	156.5	92.4	43.9	125.9	53.7	37.0	75.4	82.2
65–69 years	per 1000	43.9	74.4	67.9	33.5	76.3	76.5	53.4	75.9	59.1
70–74 years	per 1000	97.5	145.3	152.2	78.2	160.7	141.9	115.9	162.4	125.6
75–79 years	per 1000	175.2	242.5	275.9	159.3	275.7	252.9	211.1	255.9	221.9
80–84 years	per 1000	301.3	378.6	438.9	294.9	440.4	424.7	364.4	432.1	362.6
85–89 years	per 1000	408.7	492.6	565.5	433.1	545.7	558.4	475.9	525.5	478.1
90+ years	per 1000	442.3	500.3	554.3	449.0	552.1	558.9	478.6	520.2	491.3
<i>Indigenous status</i>										
Aboriginal and Torres Strait Islander people aged 50 years or over	per 1000	138.6	241.8	163.0	86.0	221.9	102.8	80.2	126.6	147.1
Non-Indigenous people aged 65 years or over	per 1000	155.6	206.5	216.9	141.5	232.3	211.8	171.8	157.6	187.2

Table 14A.2 **People receiving aged care services, 2019-20 (a), (b), (c), (d), (e)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
(a)	Includes people who received services at any time in the 12 month period to 30 June. Clients may receive care from multiple services. Clients may receive services in more than one state or territory so the Australia totals may be less than the sum of the states and territories.									
(b)	A person may receive services under more than one aged care program during a year so the number of unique individuals accessing aged care cannot be determined.									
(c)	The State or Territory of people receiving services is derived from the location of the service provider outlet.									
(d)	Data by Indigenous status exclude clients whose Indigenous status has not been identified/stated. For service areas with a high proportion of Indigenous status 'not identified/stated', the non-Indigenous rate will be understated because it is likely that a large number of people aged 65+ years with unknown Indigenous status are non-Indigenous. See table 14A.1 for information on population data used.									
(e)	For more information on data quality, including collection methodologies and data limitations, see the AIHW website (www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents).									
	.. Not applicable. – Nil or rounded to zero.									

Source: Department of Health Aged Care data warehouse; ABS (2019) *Estimates and Projections, Aboriginal and Torres Strait Islander Australians, 2006 to 2031*, Cat. no. 3238.0.

TABLE 14A.3

Table 14A.3 Government expenditure on aged care services, 2019-20 (\$ million) (a), (b)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust (c)
Assessment and Information Services										
Australian Government (Department of Health) expenditure										
Aged Care Assessment Program (ACAP)	\$m	43.7	31.4	22.7	13.1	11.7	3.6	1.5	1.9	129.7
Other access and information services	\$m	68.9	9.3	8.3	0.7	0.7	0.2	16.0	0.2	105.5
Total Assessment and Information Services (d)	\$m	112.7	40.7	31.0	13.8	12.5	3.8	17.5	2.0	235.3
Home Care and Support Services										
Australian Government (Department of Health) expenditure (e)										
<i>Home Care</i>										
Home Care levels 1–2	\$m	280.6	252.2	145.2	58.4	47.5	23.3	14.3	16.4	837.9
Home Care levels 3–4	\$m	744.5	568.6	491.3	360.3	193.7	60.5	62.8	30.5	2 512.1
Other home care and support (f)	\$m	76.9	62.7	33.7	34.0	37.1	23.9	1.9	1.1	359.3
<i>Home Support</i>										
CHSP (g)	\$m	699.7	757.4	684.8	279.3	227.4	66.1	59.8	25.4	2 799.6
State and Territory Government expenditure										
Funding for Home Care levels 1–4 for younger people with disability	\$m	–	–	–	1.6	–	–	–	–	1.6
Australian Government (Department of Veterans Affairs [DVA]) expenditure										
DVA Community Nursing (h)	\$m	63.8	13.9	26.9	12.6	8.2	4.7	2.5	0.1	132.5
Veterans Home Care (VHC)	\$m	27.5	16.6	23.1	8.2	7.5	2.9	2.1	0.2	88.1
Total Home Care and Support Services (d)	\$m	1 893.0	1 671.4	1 405.0	752.9	521.4	181.3	143.3	73.7	6 729.6
Residential Care and Flexible Care Services										
<i>Residential care</i>										
Australian Government (e), (i)										
Department of Health	\$m	4 118.9	3 383.5	2 428.0	1 112.5	1 143.0	296.3	137.8	44.2	12 664.2
Department of Veterans Affairs (j)	\$m	260.0	190.7	166.2	56.7	66.4	22.1	8.7	1.5	772.3
State and Territory Government expenditure										
Funding of residential aged care for younger people with disability	\$m	–	–	–	4.0	–	–	–	–	4.0
Supplements (k)	\$m	1.6	103.9	83.4	–	1.2	7.8	–	–	197.9
<i>Flexible care</i>										
Australian Government (Department of Health) expenditure										
Multi-purpose Service Program	\$m	73.2	17.5	31.7	34.5	38.3	4.7	–	0.4	200.2
National Aboriginal and Torres Strait Islander Flexible Aged Care Program	\$m	0.9	7.0	12.4	4.2	9.7	1.5	–	23.8	59.6
Restorative Care (includes Transition Care Program and Short-Term Restorative Care)	\$m	108.0	77.4	57.8	30.0	29.1	7.4	2.7	2.1	314.6

TABLE 14A.3

Table 14A.3 Government expenditure on aged care services, 2019-20 (\$ million) (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust (c)</i>
Other flexible and residential aged care (l)	\$m	4.8	7.0	2.2	43.9	0.5	0.1	–	–	66.3
State and Territory Government expenditure (m), (n), (o), (p)										
Transition Care Program	\$m	32.9	43.1	17.1	13.7	8.2	6.5	2.5	0.5	124.5
Total Residential Care and Flexible Care Services (d)	\$m	4 600.3	3 830.1	2 798.8	1 295.5	1 296.4	346.4	151.7	72.6	14 399.5
Aged Care Quality	\$m	72.4	10.0	8.2	4.3	3.1	0.5	43.0	3.3	146.7
Total expenditure on Aged Care Services (d)	\$m	6 678.3	5 552.2	4 243.0	2 066.5	1 833.3	532.0	355.5	151.6	21 511.1

- (a) Not all Australian, State and Territory government aged care expenditure is included in these estimates. For example, capital expenditure by the Australian, State or Territory governments is excluded (table 14A.6).
- (b) In 2019-20 several emergency funding and assistance packages in response to the COVID-19 pandemic were announced by the Australian Government. Funding for those measures are absorbed in expenditure data for Other Access and Information Services, aged care programs (Residential Aged Care, Home Care Packages, Home Support, NATISFACP and MPS), and Aged Care Quality).
- (c) The Australian totals can include other expenditure that cannot be attributed to individual states or territories.
- (d) Totals may not add due to rounding.
- (e) Australian Government expenditure includes funding of younger people with disability using residential aged care and home care. Also includes expenditure on specialist dementia care units.
- (f) The category Other home care and support includes expenditure on Continence Aids Payments and the Continuity of Support Program.
- (g) CHSP expenditure includes additional expenditure on My Aged Care and Regional Assessment Service.
- (h) Figures are subject to significant claiming lag and may therefore be subject to revision. These figures may also differ slightly from the figures published in the DVA annual report for this reason. Total program expenses reported does not include expenditure on wound management consumables.
- (i) Recurrent funding to residential care providers is derived using accrual based reporting (except for DVA clients which is derived using cash based reporting). Due to accrual adjustments, for smaller jurisdictions in particular, this can lead to significant year on year variation.
- (j) The DVA expenditure figures are subject to lag and may therefore be subject to revision.
- (k) State and Territory governments supplements relate to adjusted subsidy reduction payments, Enterprise Bargaining Agreements and rural small nursing homes.
- (l) The category Other flexible and residential aged care includes expenditure on Zero Real Interest Loans, Innovative Pool, Accommodation Bond Guarantee Scheme, Bond Management and other residential care and flexible care.
- (m) For Victoria, expenditure is the cash contribution from the Victorian Government to Health Services.
- (n) For Queensland, expenditure is a cash component based on full occupancy of the transition care places.
- (o) For Tasmania, the State Government contribution reported includes cash and in-kind payments. These preliminary expenditure figures have been provided in September 2020 and may vary from those produced through the annual accountability reporting process for the Australian Department of Health.
- (p) For the NT, this expenditure is in-kind contributions only.
– Nil or rounded to zero.

Source: Department of Health Ageing and Aged Care Data Warehouse; State and Territory governments (unpublished).

Table 14A.4 **Government real expenditure on aged care services, by program type (2019-20 dollars) (a), (b), (c), (d)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust (e)</i>
<i>Total expenditure (\$ million)</i>										
Assessment and Information Services										
2014-15	\$m	39.0	28.0	19.9	11.6	10.3	3.0	1.3	1.5	144.1
2015-16	\$m	41.0	29.7	21.4	12.3	11.0	3.2	1.3	1.6	138.1
2016-17	\$m	82.8	32.9	23.6	13.3	12.6	3.6	1.6	2.1	204.4
2017-18	\$m	49.4	38.6	26.2	14.7	13.5	3.7	6.3	1.9	214.4
2018-19	\$m	52.1	38.4	24.1	13.8	12.6	3.7	9.4	2.0	233.4
2019-20 (f)	\$m	112.7	40.7	31.0	13.8	12.5	3.8	17.5	2.0	235.3
Home Care and Support Services										
2014-15	\$m	1 241.2	1 182.4	867.4	527.5	341.6	118.2	81.5	42.2	4 407.7
2015-16	\$m	1 289.5	1 258.2	877.3	574.9	341.0	110.4	97.5	43.7	4 593.0
2016-17	\$m	1 411.4	1 145.0	917.7	596.5	364.1	111.9	68.1	43.4	4 681.2
2017-18	\$m	1 403.9	1 298.0	1 104.8	655.9	398.6	158.3	86.5	48.7	5 268.3
2018-19	\$m	1 713.2	1 523.1	1 236.0	608.0	500.4	145.5	112.2	56.0	5 988.5
2019-20	\$m	1 893.0	1 671.4	1 405.0	752.9	521.4	181.3	143.3	73.7	6 729.6
Residential Care and Flexible Care Services										
2014-15	\$m	4 025.3	3 225.0	2 246.8	1 054.1	1 169.8	310.6	123.9	48.5	12 210.5
2015-16	\$m	4 261.2	3 405.0	2 357.1	1 105.3	1 222.8	324.3	138.1	53.1	12 876.3
2016-17	\$m	4 399.9	3 559.9	2 454.2	1 118.8	1 250.0	335.6	147.8	61.7	13 354.4
2017-18	\$m	4 409.0	3 623.8	2 534.0	1 146.2	1 246.8	333.0	150.1	52.2	13 499.0
2018-19	\$m	4 539.8	3 768.2	2 687.4	1 211.8	1 292.0	342.6	153.0	56.2	14 056.8
2019-20	\$m	4 600.3	3 830.1	2 798.8	1 295.5	1 296.4	346.4	151.7	72.6	14 399.5
Workforce and Quality and Ageing and Service Improvement										
2014-15	\$m	29.8	26.6	27.7	10.3	11.8	2.2	20.1	20.0	284.8
2015-16	\$m	46.2	27.6	24.2	12.1	15.2	2.8	15.5	6.2	250.0
2016-17	\$m	46.3	10.0	13.6	3.2	7.0	1.0	16.7	3.1	128.7
2017-18	\$m	44.2	9.7	4.7	1.2	2.5	0.7	16.6	5.2	122.6
2018-19	\$m	46.5	18.4	13.1	4.2	8.4	1.5	24.0	5.2	149.3
2019-20	\$m	72.4	10.0	8.2	4.3	3.1	0.5	43.0	3.3	146.7
Total Expenditure on Aged Care Services										
2010-11	\$m	4 607.1	3 544.5	2 663.0	1 244.0	1 345.8	382.8	162.7	81.3	14 115.4
2011-12	\$m	4 768.1	3 868.0	2 790.0	1 371.7	1 389.7	395.6	167.4	90.7	14 841.1
2012-13	\$m	4 924.7	4 042.7	2 935.2	1 490.9	1 451.4	421.5	197.5	101.7	15 566.3
2013-14	\$m	5 175.5	4 245.3	2 974.2	1 556.6	1 461.7	409.9	183.1	100.4	16 110.2
2014-15	\$m	5 335.2	4 461.9	3 161.8	1 603.5	1 533.5	434.0	226.8	112.3	17 047.2
2015-16	\$m	5 637.9	4 720.6	3 280.0	1 704.6	1 590.0	440.7	252.4	104.7	17 857.3
2016-17	\$m	5 940.5	4 747.6	3 409.0	1 731.8	1 633.7	452.1	234.2	110.3	18 368.6
2017-18	\$m	5 906.5	4 970.0	3 669.6	1 818.1	1 661.4	495.7	259.4	108.0	19 104.3
2018-19	\$m	6 351.6	5 348.1	3 960.6	1 837.7	1 813.4	493.3	298.6	119.3	20 428.0
2019-20	\$m	6 678.3	5 552.2	4 243.0	2 066.5	1 833.3	532.0	355.5	151.6	21 511.1

Expenditure per person aged 65 years or over and Aboriginal and Torres Strait Islander aged 50–64 years (\$ per person)

Assessment and Information Services

2014-15	\$	31.99	31.09	28.15	32.80	34.50	31.29	26.11	62.28	39.50
2015-16	\$	32.68	31.94	29.25	33.36	35.61	32.18	26.55	62.32	36.62
2016-17	\$	64.26	34.23	31.02	34.61	39.85	35.13	30.48	76.94	52.50
2017-18	\$	37.26	38.92	33.31	36.80	41.35	34.21	116.74	66.62	53.29
2018-19	\$	38.49	37.55	29.42	34.55	37.78	33.03	167.14	69.45	56.57

Table 14A.4 **Government real expenditure on aged care services, by program type (2019-20 dollars) (a), (b), (c), (d)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust (e)</i>
2019-20	\$	80.96	38.59	36.59	33.54	36.59	33.37	300.35	67.03	55.37
Home Care and Support Services										
2014-15	\$	1 019.25	1 312.17	1 227.87	1 491.77	1 139.09	1 213.68	1 697.59	1 704.74	1 207.99
2015-16	\$	1 028.74	1 352.08	1 196.59	1 558.10	1 106.00	1 098.90	1 947.60	1 668.26	1 217.91
2016-17	\$	1 094.89	1 192.22	1 207.34	1 551.10	1 149.86	1 080.09	1 306.35	1 574.65	1 202.15
2017-18	\$	1 057.98	1 308.93	1 402.04	1 636.83	1 225.38	1 481.82	1 595.07	1 678.73	1 309.66
2018-19	\$	1 264.76	1 487.75	1 505.92	1 525.57	1 505.64	1 313.94	1 991.49	1 917.59	1 451.29
2019-20	\$	1 360.14	1 585.54	1 656.67	1 827.17	1 531.50	1 594.27	2 464.16	2 431.36	1 583.90
Residential Care and Flexible Care Services										
2014-15	\$	3 305.57	3 579.11	3 180.50	2 981.15	3 900.68	3 190.23	2 581.39	1 959.94	3 346.42
2015-16	\$	3 399.42	3 658.89	3 215.07	2 995.93	3 966.20	3 229.21	2 759.30	2 025.01	3 414.37
2016-17	\$	3 413.25	3 706.84	3 228.78	2 909.09	3 948.12	3 239.08	2 835.51	2 237.13	3 429.47
2017-18	\$	3 322.57	3 654.44	3 215.85	2 860.16	3 832.57	3 116.85	2 768.74	1 799.94	3 355.76
2018-19	\$	3 351.47	3 680.81	3 274.11	3 040.89	3 887.41	3 093.25	2 715.89	1 924.38	3 406.64
2019-20	\$	3 305.45	3 633.32	3 300.19	3 143.90	3 807.83	3 045.14	2 607.14	2 392.47	3 389.11
Workforce and Quality, and Ageing and Service Improvement										
2014-15	\$	24.46	29.48	39.17	29.21	39.20	22.84	418.83	810.09	78.06
2015-16	\$	36.89	29.71	33.00	32.70	49.35	27.85	308.76	236.38	66.28
2016-17	\$	35.92	10.36	17.87	8.30	22.09	10.00	320.47	112.70	33.04
2017-18	\$	33.30	9.76	5.95	3.07	7.75	6.68	305.49	178.15	30.48
2018-19	\$	34.32	17.99	15.95	10.43	25.27	13.25	425.83	176.52	36.19
2019-20	\$	52.01	9.51	9.71	10.44	9.05	4.65	739.66	107.99	34.53
Total Expenditure on Aged Care Services										
2014-15	\$	4 381.27	4 951.86	4 475.69	4 534.94	5 113.47	4 458.04	4 723.92	4 537.05	4 671.97
2015-16	\$	4 497.73	5 072.62	4 473.91	4 620.09	5 157.15	4 388.14	5 042.21	3 991.97	4 735.18
2016-17	\$	4 608.31	4 943.65	4 485.01	4 503.10	5 159.92	4 364.30	4 492.81	4 001.43	4 717.16
2017-18	\$	4 451.12	5 012.05	4 657.14	4 536.85	5 107.05	4 639.56	4 786.05	3 723.44	4 749.19
2018-19	\$	4 689.04	5 224.09	4 825.40	4 611.44	5 456.10	4 453.47	5 300.35	4 087.94	4 950.69
2019-20	\$	4 798.56	5 266.96	5 003.16	5 015.05	5 384.97	4 677.44	6 111.31	4 998.86	5 062.91

(a) Time series financial data are adjusted to 2019-20 dollars using the General Government Final Consumption Expenditure (GGFCE) chain price deflator (2019-20=100) (table 2A.26).

(b) See table 14A.5 for data on the sub-categories of service expenditure.

(c) See table 14A.3 for footnotes related to latest year data. Table 14A.5 contains footnotes for earlier years.

(d) Due to revisions to historical VHC expenditure data, VHC expenditure categories and total aged care expenditure may differ slightly from prior editions of the RoGS.

(e) The Australian totals can include other expenditure that cannot be attributed to individual states or territories.

(f) Investment amounts in My Aged Care which are counted in Other Access and Information are distributed by state and territory in 2019-20, based on where that investment occurred or was allocated to (primarily NSW, Queensland and the ACT), whereas in previous years data were only available as a national figure.

Source: Department of Health (unpublished); DVA (unpublished); State and Territory governments (unpublished); table 2A.26.

TABLE 14A.5

Table 14A.5 **Real expenditure on aged care services (2019-20 \$million) (a), (b), (c), (d), (e), (f), (g), (h), (i), (j), (k), (l), (m), (n), (o)**

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
<i>Assessment and information services</i>										
Aged Care Assessment Program										
2014-15	\$m	38.95	28.02	19.88	11.60	10.35	3.05	1.25	1.54	114.64
2015-16	\$m	40.96	29.72	21.44	12.31	10.98	3.23	1.33	1.63	121.61
2016-17	\$m	43.45	31.25	22.55	12.94	11.54	3.40	1.40	1.72	128.25
2017-18	\$m	44.55	32.04	23.11	13.27	11.83	3.48	1.43	1.76	131.48
2018-19	\$m	43.94	31.41	22.71	13.01	11.86	3.57	1.51	1.88	129.90
2019-20	\$m	43.74	31.43	22.69	13.08	11.74	3.57	1.51	1.88	129.72
Other access and information services										
2014-15	\$m	na	na	na	na	na	na	na	na	29.48
2015-16	\$m	na	na	na	na	na	na	na	na	16.48
2016-17	\$m	39.39	1.61	1.03	0.37	1.07	0.24	0.19	0.40	76.19
2017-18	\$m	4.90	6.55	3.13	1.48	1.62	0.17	4.90	0.17	82.89
2018-19	\$m	8.20	7.02	1.43	0.76	0.69	0.09	7.91	0.14	103.53
2019-20 (p)	\$m	68.93	9.25	8.34	0.74	0.72	0.23	15.96	0.15	105.54
<i>Home care and support services</i>										
Australian Government (Department of Health) expenditure										
Home care										
2014-15	\$m	419.20	338.14	262.95	173.73	99.34	34.77	31.98	20.00	1 380.12
2015-16	\$m	481.09	387.24	301.29	198.98	113.78	39.78	36.58	22.76	1 581.52
2016-17	\$m	566.23	445.29	323.56	211.78	135.25	45.10	35.40	20.82	1 785.79
2017-18	\$m	711.36	533.21	415.86	264.08	170.89	57.69	49.42	29.92	2 328.67
2018-19	\$m	981.41	735.78	544.84	313.79	261.83	78.18	59.37	35.93	3 105.22
2019-20	\$m	1 101.97	883.46	670.22	452.78	278.31	107.66	78.94	47.99	3 709.42
Home support										
Commonwealth HACC or Home Support Program										
2014-15	\$m	637.71	..	502.89	..	189.06	62.83	28.55	17.10	1 438.13
2015-16	\$m	708.16	79.06	527.55	38.21	210.92	60.34	55.37	20.73	1 700.86
2016-17	\$m	744.46	658.29	544.89	38.36	212.28	57.11	27.69	22.39	2 327.59
2017-18	\$m	594.93	728.08	638.55	40.16	211.64	91.52	32.22	18.46	2 372.97
2018-19	\$m	640.43	754.00	641.88	273.85	222.82	59.22	48.21	19.74	2 660.15
2019-20	\$m	699.69	757.43	684.76	279.32	227.38	66.06	59.84	25.44	2 799.60
HACC Program										
2014-15	\$m	..	436.31	..	188.36	624.68
2015-16	\$m	..	453.84	..	194.03	647.87
2016-17	\$m	-	-	-	198.21	-	-	-	-	198.21
2017-18	\$m	-	-	-	202.62	-	-	-	-	202.62
2018-19	\$m	-	-
2019-20	\$m	-
National Respite for Carers Program (NRCP)										
2014-15	\$m	75.78	61.19	47.20	22.34	24.57	7.93	15.81	4.59	259.41
2015-16	\$m	np	np	np	np	np	np	np	np	np
2016-17	\$m	-	-	-	-	-	-	-	-	-
2017-18	\$m	-	-	-	-	-	-	-	-	-
2018-19	\$m
2019-20	\$m
Other home support										
2014-15	\$m	8.59	9.41	9.00	4.93	15.78	1.98	0.29	0.29	52.75
2015-16	\$m
2016-17	\$m
2017-18	\$m

TABLE 14A.5

Table 14A.5 **Real expenditure on aged care services (2019-20 \$million) (a), (b), (c), (d), (e), (f), (g), (h), (i), (j), (k), (l), (m), (n), (o)**

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
2018-19	\$m
2019-20	\$m
State and Territory government expenditure										
Home care – funding for younger people with disability										
2014-15	\$m
2015-16	\$m	8.09	..	10.74	..	1.49	1.12	–	1.10	22.53
2016-17	\$m	5.70	..	10.23	..	1.48	1.16	–	0.95	30.38
2017-18	\$m	1.46	..	8.42	..	1.04	0.87	–	0.73	20.21
2018-19	\$m	–	1.42	3.86	4.47	–	0.29	–	0.09	10.14
2019-20	\$m	–	–	–	..	–	–	–	–	1.60
HACC Program – Victoria and WA										
2014-15	\$m	..	293.39	..	122.01	415.40
2015-16	\$m	..	294.05	..	125.68	419.73
2016-17	\$m	128.39	128.39
2017-18	\$m	..	–	..	128.16	128.16
2018-19	\$m	–
2019-20	\$m	–	–
Australian Government (DVA) expenditure										
DVA Community Nursing										
2014-15	\$m	68.32	22.25	24.33	7.12	8.38	6.60	3.00	0.09	140.09
2015-16	\$m	67.67	21.86	25.97	8.52	7.84	6.29	3.41	0.13	141.69
2016-17	\$m	67.05	19.37	26.96	10.45	8.15	5.76	2.90	0.08	140.72
2017-18	\$m	65.90	15.80	26.40	11.33	7.38	5.51	2.60	0.10	135.03
2018-19	\$m	62.06	14.87	25.84	11.27	7.55	4.98	2.43	0.13	129.13
2019-20	\$m	63.80	13.90	26.90	12.60	8.20	4.70	2.50	0.10	132.50
Veterans' Home Care (VHC) (q)										
2014-15	\$m	31.57	21.65	21.06	8.97	4.49	4.05	1.86	0.11	97.16
2015-16	\$m	32.60	22.19	22.47	9.42	8.45	3.95	2.11	0.13	101.33
2016-17	\$m	33.65	22.00	22.28	9.34	8.38	3.92	2.09	0.13	100.47
2017-18	\$m	31.71	20.87	23.94	9.60	8.72	3.60	2.22	0.18	100.83
2018-19	\$m	29.30	18.41	23.47	9.05	8.21	3.16	2.17	0.17	93.95
2019-20	\$m	27.50	16.60	23.09	8.22	7.51	2.91	2.06	0.20	88.08
<i>Residential and flexible care</i>										
Residential care										
Australian Government (Department of Health) expenditure										
2014-15	\$m	3 353.38	2 623.73	1 780.98	881.19	966.75	236.45	103.94	34.49	9 980.90
2015-16	\$m	3 655.40	2 864.83	1 941.19	940.67	1 044.11	257.80	119.91	37.13	10 861.45
2016-17	\$m	3 817.79	3 032.39	2 069.40	964.51	1 075.59	271.61	127.81	39.97	11 399.12
2017-18	\$m	3 873.49	3 118.22	2 148.80	992.99	1 082.00	276.57	131.85	38.51	11 662.43
2018-19	\$m	4 030.07	3 288.46	2 307.87	1 067.88	1 129.63	289.63	136.53	42.08	12 292.16
2019-20	\$m	4 118.92	3 383.50	2 427.97	1 112.47	1 143.01	296.33	137.77	44.19	12 664.16
Australian Government DVA expenditure										
2014-15	\$m	486.62	348.85	294.88	111.32	130.47	41.53	15.20	1.22	1 430.09
2015-16	\$m	426.20	301.57	252.59	93.47	109.51	38.55	14.12	0.86	1 236.86
2016-17	\$m	393.74	284.95	239.83	86.60	102.25	35.23	13.79	1.26	1 157.66
2017-18	\$m	340.51	257.61	215.28	77.44	89.40	30.10	12.36	1.12	1 023.83
2018-19	\$m	310.06	233.35	198.01	70.80	83.74	27.47	10.15	1.22	934.79
2019-20	\$m	260.04	190.65	166.23	56.74	66.36	22.07	8.71	1.50	772.30
State and Territory government expenditure										
Residential aged care – funding for young people with disability										
2014-15	\$m
2015-16	\$m	157.34	..	82.87	..	35.74	10.64	–	0.78	287.37

TABLE 14A.5

Table 14A.5 **Real expenditure on aged care services (2019-20 \$million) (a), (b), (c), (d), (e), (f), (g), (h), (i), (j), (k), (l), (m), (n), (o)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2016-17	\$m	109.92	na	78.38	na	36.71	10.97	–	0.63	332.81
2017-18	\$m	28.07	..	64.76	..	27.96	8.35	–	0.10	196.70
2018-19	\$m	–	10.87	30.89	na	–	2.82	–	–	63.69
2019-20	\$m	–	–	–	4.00	–	–	–	–	4.00
Supplements										
2014-15	\$m	1.51	110.34	64.66	0.43	1.11	14.48	–	–	192.53
2015-16	\$m	1.49	108.23	60.11	0.42	1.24	11.49	–	–	182.98
2016-17	\$m	1.58	108.23	49.37	0.53	1.26	12.97	–	–	173.94
2017-18	\$m	1.66	105.42	63.83	0.52	1.35	7.66	–	–	180.43
2018-19	\$m	1.63	104.17	66.87	–	1.42	8.03	–	–	182.11
2019-20	\$m	1.60	103.89	83.40	–	1.20	7.80	–	–	197.89
Flexible care										
Australian Government (Department of Health) expenditure										
Multi-purpose Service Program										
2014-15	\$m	51.60	14.39	24.09	29.56	28.79	4.41	–	0.36	153.20
2015-16	\$m	54.24	14.92	24.57	29.60	28.87	4.43	–	0.36	156.99
2016-17	\$m	60.00	15.40	25.91	30.54	31.54	4.44	–	0.36	168.20
2017-18	\$m	63.37	15.63	27.31	30.85	33.49	4.44	–	0.36	175.46
2018-19	\$m	65.56	15.87	28.51	30.95	34.52	4.43	–	0.37	180.20
2019-20	\$m	73.18	17.47	31.65	34.48	38.32	4.69	–	0.40	200.20
National Aboriginal and Torres Strait Islander Flexible Aged Care Program										
2014-15	\$m	0.81	5.74	9.66	–	6.60	0.79	–	10.64	34.24
2015-16	\$m	0.81	5.27	8.71	3.42	6.54	0.78	–	10.82	37.49
2016-17	\$m	1.17	5.86	5.07	2.13	6.49	0.61	–	17.78	39.22
2017-18	\$m	0.82	6.55	11.70	1.44	7.16	0.78	–	9.54	37.98
2018-19	\$m	0.83	6.73	14.38	2.84	7.34	0.86	–	9.50	44.83
2019-20	\$m	0.94	7.03	12.44	4.18	9.66	1.47	–	23.85	59.57
Transition Care Program										
2014-15	\$m	90.41	79.46	53.61	20.35	27.32	7.60	3.57	1.72	284.04
2015-16	\$m	91.92	67.89	51.04	25.98	24.26	5.99	2.38	3.49	275.60
2016-17	\$m	94.09	70.51	49.16	21.86	24.46	5.55	3.90	1.88	272.15
2017-18	\$m	97.65	77.64	50.93	29.44	24.95	7.98	3.88	2.24	295.44
2018-19	\$m	99.80	77.05	54.54	25.85	27.13	7.12	4.14	2.60	298.23
2019-20	\$m	107.98	77.38	57.83	30.03	29.13	7.45	2.67	2.12	314.58
Other flexible and residential aged care										
2014-15	\$m	10.27	0.43	–	0.32	0.49	0.08	–	–	17.10
2015-16	\$m	1.00	0.12	–	0.29	0.34	0.05	–	–	6.94
2016-17	\$m	1.20	0.12	–	0.28	0.41	0.07	–	–	27.74
2017-18	\$m	0.57	0.20	–	0.31	0.33	0.09	–	–	4.83
2018-19	\$m	0.73	0.18	–	0.20	–	–	–	–	4.63
2019-20	\$m	4.78	7.04	2.17	43.89	0.49	0.05	–	–	66.32
State and Territory government expenditure										
Transition Care Program										
2014-15	\$m	30.70	42.08	18.97	10.92	8.27	5.23	1.21	0.07	118.39
2015-16	\$m	30.11	42.13	18.94	11.49	7.98	5.21	1.68	0.43	117.96
2016-17	\$m	30.38	42.41	15.43	12.34	8.02	5.06	2.28	0.42	116.34
2017-18	\$m	30.87	42.52	16.11	13.20	8.11	5.41	1.99	0.42	118.62
2018-19	\$m	31.10	42.38	17.17	13.31	8.23	5.08	2.17	0.41	119.86
2019-20	\$m	32.90	43.10	17.10	13.70	8.20	6.50	2.50	0.50	124.50
Workforce and Quality, and Ageing and Service Improvement										
2014-15	\$m	29.79	26.57	27.67	10.33	11.76	2.22	20.11	20.04	284.85
2015-16	\$m	46.25	27.65	24.19	12.06	15.21	2.80	15.45	6.20	249.97

Table 14A.5 **Real expenditure on aged care services (2019-20 \$million) (a), (b), (c), (d), (e), (f), (g), (h), (i), (j), (k), (l), (m), (n), (o)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2016-17	\$m	46.30	9.95	13.58	3.19	7.00	1.04	16.70	3.11	128.67
2017-18	\$m	44.19	9.67	4.69	1.23	2.52	0.71	16.56	5.17	122.60
2018-19	\$m	46.49	18.42	13.09	4.16	8.40	1.47	23.99	5.15	149.32
2019-20	\$m	72.38	10.03	8.24	4.30	3.08	0.53	43.02	3.28	146.72
Total aged care services										
2014-15	\$m	5 335.19	4 461.94	3 161.82	1 603.50	1 533.51	434.01	226.77	112.26	17 047.19
2015-16	\$m	5 637.89	4 720.57	3 280.05	1 704.56	1 590.03	440.69	252.35	104.67	17 857.32
2016-17	\$m	5 940.48	4 747.63	3 409.02	1 731.82	1 633.69	452.13	234.15	110.33	18 368.64
2017-18	\$m	5 906.50	4 970.01	3 669.65	1 818.11	1 661.38	495.70	259.44	107.95	19 104.28
2018-19	\$m	6 351.60	5 348.10	3 960.64	1 837.72	1 813.38	493.28	298.57	119.34	20 428.03
2019-20	\$m	6 678.34	5 552.16	4 243.03	2 066.54	1 833.31	532.02	355.48	151.61	21 511.10

- (a) Time series financial data are adjusted to 2019-20 dollars using the GGFCE chain price deflator (2019-20=100) (table 2A.26).
- (b) The Australian totals can include other expenditure that cannot be attributed to individual states or territories.
- (c) See table 14A.3 for footnotes related to latest year data.
- (d) On 1 August 2013, the Home Care Packages Program replaced the former community packaged care programs — Community Aged Care Package (CACAP), Extended Aged Care At Home (EACH) packages and Extended Aged Care At Home – Dementia (EACHD) packages. Australian Government expenditure on Home Care includes State and Territory governments' funding of younger people with disability using home care. The State and Territory governments' funding of these services is identified separately (but is not double counted in the totals).
- (e) The CHSP officially replaced four separate home care and support programs from 1 July 2015 (except in Victoria and WA): Commonwealth HACC, Day Therapy Centres (DTC), the planned respite component of the NRCP and ACHA (Assistance with Care and Housing for Aged) programs. However, Commonwealth HACC, DTC, NRCP and ACHA programs were extended from 1 July 2015 to 31 October 2015 to allow organisations to transition to the CHSP from 1 November 2015. Expenditure on home support for 2015-16 is combined expenditure from the former Commonwealth HACC, DTC, NRCP and ACHA programs together with CHSP and also includes additional expenditure on My Aged Care and Regional Assessment Service. WA transitioned to the CHSP on 1 July 2018.
- (f) For Victoria, the transition to CHSP occurred on 1 July 2016 and this is reflected in the expenditure from 2016-17.
- (g) Due to delays in finalising the 2013-14 and 2014-15 Schedule B of the National Partnership Agreement for Transitioning Responsibilities for Aged Care and Disability Services, State and Territory funding for young people with disability was not expended in 2013-14 or 2014-15.
- (h) DVA community nursing expenditure data are subject to significant claiming lag and may therefore be subject to revision. These figures may also differ slightly from the figures published in the DVA annual report for this reason. Community nursing program expenditure does not include wound management consumables.
- (i) The VHC service provision expenditure does not include fees for respite care services, as these are paid under separate appropriations. Social Assistance is also not included. Residential respite is funded under the aged care appropriation and separate figures are not available.
- (j) Recurrent funding to residential care providers is derived using accrual based reporting (except for DVA clients which is derived using cash based reporting). Due to accrual adjustments, for smaller jurisdictions in particular, this can lead to significant year on year variation.
- (k) Australian Government (Department of Health) expenditure on residential aged care and home care includes State and Territory governments' funding of younger people with disability using residential aged care and home care. The State and Territory governments' funding of these services is identified separately (but is not double counted in the totals).
- (l) DVA expenditure on residential aged care are subject to lag and may therefore be subject to revision. For data on expenditure per client, see table 14A.8.
- (m) State and Territory governments' supplements are for adjusted subsidy reduction, Enterprise Bargaining Agreement and rural small nursing homes.
- (n) The increase in expenditure for the residential aged care supplement for Tasmania in 2016-17 is related to an increase in the Small Rural Nursing Home Supplement. The increase is attributable to staff costs associated with the transfer of the James Scott Wing to the non-government sector. The decrease in the rural small nursing home supplement in 2017-18 for Tasmania is attributable to the transfer of James Scott Wing to the non-government sector in May 2017.
- (o) The category 'Other flexible and residential aged care' includes expenditure on Innovative Pool, Zero Real Interest Loans and other residential care and flexible care.
- (p) Investment amounts in My Aged Care which are counted in Other Access and Information are distributed by state and territory in 2019-20, based on where that investment occurred or was allocated to (primarily NSW, Queensland and the ACT), whereas in previous years data were only available as a national figure.
- (q) Due to revisions to historical VHC expenditure data, VHC expenditure categories and total aged care expenditure may differ slightly from prior editions of the RoGS.

na Not available. . Not applicable. – Nil or rounded to zero. np Not published.

Source: Department of Health (unpublished); DVA (unpublished); State and Territory governments (unpublished); table 2A.26.

Table 14A.6 Real capital expenditure on aged care services (2019-20 \$million) (a), (b)

	Unit	NSW	Vic	Qld (c)	WA	SA	Tas (d)	ACT	NT	Aust
2010-11										
Australian Government										
Rural and Regional Building Fund and Capital Infrastructure (e), (f)	\$m	6.6	7.3	0.4	1.5	4.7	3.7	2.0	–	26.2
State and Territory governments										
Capital expenditure on aged care residential services	\$m	..	16.0	19.7	..	0.8	na	36.6
2011-12										
Australian Government										
Rural and Regional Building Fund and Capital Infrastructure (e), (g)	\$m	10.0	13.3	0.6	3.2	–	3.0	–	0.8	30.9
State and Territory governments										
Capital expenditure on aged care residential services	\$m	..	20.1	2.2	..	1.8	na	24.2
2012-13										
Australian Government										
Rural and Regional Building Fund and Capital Infrastructure (e), (g)	\$m	12.6	12.9	7.0	0.6	1.3	3.9	–	5.4	43.6
State and Territory governments										
Capital expenditure on aged care residential services	\$m	..	45.1	1.6	na	46.7
2013-14										
Australian Government										
Rural and Remote Building Fund (e), (g)	\$m	4.4	2.5	12.3	4.2	0.5	0.4	–	4.3	28.5
State and Territory governments										
Capital expenditure on aged care residential services	\$m	..	6.0	7.2	..	0.5	13.8
2014-15										
Australian Government										
Rural and Remote Building Fund (e), (g)	\$m	1.2	3.2	2.1	2.7	2.3	1.3	–	5.6	18.4
State and Territory governments										
Capital expenditure on aged care residential services	\$m	..	7.8	18.2	..	0.4	26.3
2015-16										
Australian Government										
Rural and Remote Building Fund (e), (g)	\$m	5.5	11.0	8.8	1.0	5.1	1.8	–	1.3	44.2
State and Territory governments										
Capital expenditure on aged care residential services	\$m	..	8.5	31.2	..	0.7	40.4
2016-17										
Australian Government										
Rural and Remote Building Fund (e), (g)	\$m	21.2	13.6	17.8	10.7	4.4	1.3	–	4.3	73.3
State and Territory governments										
Capital expenditure on aged care residential services	\$m	2.2	26.1	11.2	..	0.9	40.4
2017-18										
Australian Government										
Rural and Remote Building Fund (e), (g)	\$m	12.6	6.7	35.5	13.1	4.9	3.3	0.2	–	76.3
State and Territory governments										
Capital expenditure on aged care residential services (h)	\$m	62.0	17.4	11.3	..	2.7	93.3
2018-19										
Australian Government										
Rural and Remote Building Fund (e), (g)	\$m	9.8	28.7	26.2	6.8	3.6	4.3	–	–	79.3
State and Territory governments										
Capital expenditure on aged care residential services (h)	\$m	45.6	18.1	17.2	..	–	80.9
2019-20										
Australian Government										
Rural and Remote Building Fund (e), (g)	\$m	3.9	11.8	0.7	8.3	4.3	3.8	–	–	32.8
State and Territory governments										
Capital expenditure on aged care residential services (h)	\$m	70.0	97.6	12.5	..	1.3	181.4

(a) Time series financial data are adjusted to 2019-20 dollars using the GGFCE chain price deflator (2019-20=100) (table 2A.26).

(b) These expenditure data are not included in calculations of government expenditure reported in tables 14A.3–5.

(c) While Queensland maintains a regular maintenance and capital renewal program for all its facilities it is not always able to separate capital expenditure that is for aged care services only, from expenditure in the general health capital program

(d) While Tasmania maintains a regular maintenance and capital renewal program for all its facilities it is not always able to quantify its capital expenditure on aged care services only.

(e) Rural and Regional Building Fund/Rural and Remote Building Fund expenditure is to assist aged care residential services in rural or remote locations that are unable to meet the cost of necessary capital works from the income they receive through resident accommodation payments (accommodation bonds and accommodation charges, and the capital component of Australian Government recurrent funding).

(f) Includes Capital Infrastructure (Remote and Indigenous services) expenditure that is used to assist services providing aged care to Indigenous people and remote communities.

(g) From 2011-12 onwards, Capital Infrastructure expenditure (Remote and Indigenous Services) is not included, but is in expenditure on Workforce and Quality, and Ageing and Service Improvement in table 14A.5.

Table 14A.6 **Real capital expenditure on aged care services (2019-20 \$million) (a), (b)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld (c)</i>	<i>WA</i>	<i>SA</i>	<i>Tas (d)</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
--	-------------	------------	------------	----------------	-----------	-----------	----------------	------------	-----------	-------------

(h) NSW data include expenditure on State Government Residential Aged Care Facilities and Multipurpose Services (includes capital projects for MPSs that contain aged care and acute health care services).

na Not available. .. Not applicable. – Nil or rounded to zero.

Source: Department of Health (unpublished); State and Territory governments (unpublished); table 2A.26.

TABLE 14A.7

Table 14A.7 **Australian Government (DVA) Veterans' Home Care (VHC) and Community Nursing programs, 2019-20**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Veterans approved for VHC services (a)										
Type of service										
Domestic assistance	no.	11 290	6 378	9 867	3 067	2 683	1 080	810	76	35 192
Home and garden maintenance	no.	4 127	2 892	5 778	1 354	1 160	483	360	16	16 163
Personal care	no.	537	937	177	146	257	123	13	6	2 193
Respite	no.	1 695	1 241	1 295	265	330	205	69	5	5 101
Total (b)	no.	12 486	7 551	11 040	3 498	3 095	1 249	892	80	39 816
Average number of hours approved per year for non-transitional veterans (a), (c)										
Domestic assistance	hr/year	46	45	39	52	45	47	52	52	45
Home and garden maintenance	hr/year	5	5	6	4	4	4	5	4	5
Personal care	hr/year	50	50	41	42	40	48	47	21	47
Respite	hr/year	129	124	124	135	130	115	109	142	126
Average for all services	hr/year	63	66	54	59	58	66	59	61	60
Approvals for veterans aged under 65 (d)	no.	486	291	948	160	144	64	53	8	2 147
Approvals for veterans aged 65 years or over (d)	no.	12 017	7 270	10 111	3 345	2 956	1 190	842	72	37 735
VHC expense										
Service provision (e)	\$'000	25 043	15 228	20 920	7 544	6 911	2 683	1 883	188	80 399
Assessment/Coordination	\$'000	2 453	1 373	2 168	674	600	227	174	16	7 685
Total VHC expense	\$'000	27 496	16 600	23 088	8 218	7 511	2 910	2 057	204	88 084
Average expense per client (f)	\$	2 263	2 301	2 126	2 405	2 484	2 423	2 300	2 650	2 275
Veterans receiving Community Nursing services										
Type of service										
Clinical care	no.	5 600	1 613	3 224	1 203	825	408	264	18	13 131
Personal Care	no.	4 480	1 027	2 139	772	508	317	207	9	9 438
Palliative Care	no.	798	50	148	54	55	24	2	2	1 133
Other	no.	4 812	1 221	2 276	1 054	697	318	228	11	10 607
Total (g)	no.	6 055	1 749	3 427	1 297	881	443	280	22	14 126
Veterans aged under 65 years	no.	73	37	89	38	26	9	10	3	284
Veterans aged 65 years or over	no.	5 982	1 712	3 338	1 259	855	434	270	19	13 842
Average number of hours provided per client per 28 day claiming period (h), (i)	no.	8.5	13.4	7.2	15.4	10.3	10.0	13.0	18.3	9.3
Veterans Community Nursing expense										

TABLE 14A.7

Table 14A.7 **Australian Government (DVA) Veterans' Home Care (VHC) and Community Nursing programs, 2019-20**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total program expense (j)	\$'000	63 800	13 900	26 900	12 600	8 200	4 700	2 500	100	132 500
Average expense per client (k)	\$	691	714	634	840	795	709	668	949	699

- (a) 'Veterans approved for VHC Services' and the 'Average number of hours approved per year for non-transitional veterans' relate to services that were approved to occur but not necessarily provided in the reference year.
- (b) Individual service totals will not add to the all services total because veterans may be approved for more than one service. In addition, state/territory totals may slightly exceed total Australia figure as some veterans move state during the year and are counted in each state of residence.
- (c) Transitional veterans are those veterans who transferred to the VHC program from the HACC program, often with grandfathered service and/or fee levels, and so may have been approved for higher hours of service than other VHC clients. Veterans who did not transfer from the HACC program are referred to as 'non-transitional'.
- (d) These figures are approximations only; the data has been derived from percentage age distributions sourced from a separate data set.
- (e) The Service Provision expense figures do not include fees for respite care services, as these are paid under separate appropriations. Social Assistance is also not included. Residential respite is funded under the aged care appropriation and separate figures are not available.
- (f) Average expense per client figures are for core VHC services only; that is, they exclude Respite Services (in-home, emergency and residential) as these are paid under separate appropriations. They also exclude Social Assistance.
- (g) Individual state/territory totals may not add up to the total for Australia because veterans can move between states. Individual service totals may not add up to the total for all services because veterans can move between service types.
- (h) DVA Community Nursing services are provided under a casemix model using a 28-day claiming cycle, with clients classified into categories based on care interventions. As a substantial proportion of clients receive services for well under 12 months, the average hours per 28-day claim period more accurately reflects the average service levels received by clients.
- (i) Estimated as some data on hours provided are not available.
- (j) Total Program Expense data are subject to significant claiming lag and may therefore be subject to revision. These figures may differ slightly from the figures published in the DVA annual report for this reason. Total program expenses reported does not include expenditure on wound management consumables.
- (k) Average expenses do not include wound management consumables.

Source: DVA (unpublished).

TABLE 14A.8

Table 14A.8 Australian Government (DVA) residential aged care (summary information) (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total real expenditure including payroll tax supplement (2019-20 dollars)										
2010-11	\$m	500.2	345.8	282.2	104.5	138.4	40.7	15.4	1.5	1 428.7
2011-12	\$m	515.4	358.9	300.8	106.1	139.6	43.1	15.9	1.3	1 481.1
2012-13	\$m	500.4	352.1	293.1	108.6	135.7	44.2	14.8	1.3	1 451.1
2013-14	\$m	488.3	349.0	294.3	110.6	129.8	42.6	14.9	1.2	1 430.8
2014-15	\$m	486.6	348.8	294.9	111.3	130.5	41.5	15.2	1.2	1 430.1
2015-16	\$m	426.2	301.6	252.6	93.5	109.5	38.5	14.1	0.9	1 236.9
2016-17	\$m	393.7	284.9	239.8	86.6	102.3	35.2	13.8	1.3	1 157.7
2017-18	\$m	340.5	257.6	215.3	77.4	89.4	30.1	12.4	1.1	1 023.8
2018-19	\$m	310.1	233.3	198.0	70.8	83.7	27.5	10.2	1.2	934.8
2019-20	\$m	260.0	190.7	166.2	56.7	66.4	22.1	8.7	1.5	772.3
Total clients (c), (d)										
30 June 2011	no.	9 613	6 743	5 352	1 957	2 437	798	321	23	27 244
30 June 2012	no.	9 706	6 793	5 462	2 014	2 373	799	315	26	27 488
30 June 2013	no.	9 677	6 648	5 283	1 997	2 364	801	341	21	27 132
30 June 2014	no.	8 636	6 063	4 951	1 832	2 142	722	312	20	24 678
30 June 2015	no.	7 437	5 159	4 115	1 549	1 850	635	247	12	21 004
30 June 2016	no.	9 183	6 591	5 207	2 278	2 597	841	358	29	27 084
30 June 2017	no.	8 583	6 512	5 073	2 145	2 507	767	425	27	26 039
30 June 2018	no.	7 713	5 730	4 624	1 939	2 277	699	379	24	23 385
30 June 2019	no.	6 785	4 989	4 195	1 707	1 986	577	330	26	20 600
30 June 2020	no.	5 736	4 237	3 686	1 496	1 664	477	293	28	17 621
Total real expenditure per client, including payroll tax supplement (2019-20 dollars)										
2010-11	\$	52 031.60	51 288.56	52 732.09	53 407.67	56 785.93	50 977.30	47 965.59	64 854.40	52 441.47
2011-12	\$	53 098.26	52 832.92	55 073.67	52 666.00	58 837.13	53 953.46	50 510.24	50 328.74	53 881.55
2012-13	\$	51 714.27	52 962.10	55 481.06	54 406.44	57 400.17	55 156.94	43 341.29	62 717.77	53 481.66

TABLE 14A.8

Table 14A.8 Australian Government (DVA) residential aged care (summary information) (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2013-14	\$	56 542.25	57 561.79	59 437.49	60 398.22	60 591.24	59 005.28	47 875.99	61 754.45	57 978.00
2014-15	\$	65 432.10	67 618.95	71 659.03	71 868.02	70 526.31	65 404.64	61 540.24	101 501.25	68 086.52
2015-16	\$	46 411.43	45 755.16	48 509.13	41 033.21	42 166.84	45 835.11	39 443.33	29 585.69	45 667.64
2016-17	\$	45 874.09	43 756.93	47 276.43	40 371.58	40 787.06	45 937.65	32 449.74	46 843.26	44 458.71
2017-18	\$	44 146.92	44 958.87	46 557.46	39 939.57	39 261.82	43 064.19	32 614.00	46 734.23	43 781.51
2018-19	\$	45 698.33	46 772.68	47 201.24	41 475.62	42 163.55	47 604.81	30 759.88	46 803.45	45 378.28
2019-20	\$	45 334.24	44 996.66	45 096.43	37 929.06	39 880.05	46 269.10	29 722.41	53 579.68	43 828.10
Total eligible veterans (e)										
Veterans aged under 65 years										
30 June 2015	no.	11 919	7 577	18 048	5 445	3 512	1 567	2 165	827	51 060
30 June 2016	no.	12 025	7 654	18 250	5 450	3 426	1 604	2 236	925	51 570
30 June 2017	no.	12 471	7 924	19 104	5 490	3 464	1 639	2 287	1 002	53 381
30 June 2018	no.	13 500	8 473	20 931	5 804	3 681	1 727	2 555	1 323	57 994
30 June 2019	no.	18 584	11 287	28 613	7 339	5 061	2 087	4 111	2 364	80 135
30 June 2020	no.	29 978	16 521	41 523	8 436	11 152	2 802	4 191	7 422	122 863
Veterans aged 65 years or over										
30 June 2015	no.	50 313	33 258	37 887	13 841	12 377	4 859	3 088	464	156 087
30 June 2016	no.	46 870	30 801	36 758	13 307	11 730	4 558	3 058	476	147 558
30 June 2017	no.	43 593	28 519	35 721	12 720	11 056	4 252	3 019	495	139 375
30 June 2018	no.	40 473	26 267	34 726	12 262	10 474	4 016	2 967	514	131 699
30 June 2019	no.	38 080	24 616	34 375	11 939	9 985	3 826	2 979	528	127 025
30 June 2020	no.	37 392	24 253	35 441	10 072	12 394	3 827	3 120	559	127 748
Expenditure per eligible veterans aged 65 years or over (2019-20 dollars)										
30 June 2015	\$	9 671.82	10 489.09	7 783.06	8 043.03	10 541.62	8 547.43	4 922.42	2 625.03	9 162.13
30 June 2016	\$	9 093.16	9 790.99	6 871.62	7 024.40	9 335.66	8 457.07	4 617.63	1 802.49	8 382.21
30 June 2017	\$	9 032.12	9 991.41	6 714.07	6 807.94	9 248.66	8 286.50	4 568.12	2 555.09	8 306.08

TABLE 14A.8

Table 14A.8 **Australian Government (DVA) residential aged care (summary information) (a), (b)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
30 June 2018	\$	8 413.14	9 807.53	6 199.44	6 315.68	8 535.34	7 495.49	4 166.06	2 182.14	7 774.02
30 June 2019	\$	8 142.42	9 479.56	5 760.27	5 930.05	8 386.26	7 179.29	3 407.44	2 304.72	7 359.12
30 June 2020	\$	6 954.35	7 860.92	4 690.20	5 633.62	5 354.24	5 767.01	2 791.24	2 683.78	6 045.46
Veterans in residential care per 1000 eligible veterans aged 65 years or over										
30 June 2016	no.	195.9	214.0	141.7	171.2	221.4	184.5	117.1	60.9	183.5
30 June 2017	no.	196.9	228.3	142.0	168.6	226.8	180.4	140.8	54.5	186.8
30 June 2018	no.	190.6	218.1	133.2	158.1	217.4	174.1	127.7	46.7	177.6
30 June 2019	no.	178.2	202.7	122.0	143.0	198.9	150.8	110.8	49.2	162.2
30 June 2020	no.	153.4	174.7	104.0	148.5	134.3	124.6	93.9	50.1	137.9

- (a) Time series financial data are adjusted to 2019-20 dollars using the GGFCE chain price deflator (2019-20=100) (table 2A.26).
- (b) The figures are subject to lag and may therefore be subject to revision. All figures on the number of, and expenditure on, veterans in residential aged care are sourced by DVA from the Department of Health. For DVA expenditure by state or territory, Department of Health calculations are based on data at state or territory level supplied by DVA, adjusted to sum to the total accrual amount for Australia. Recurrent funding to residential care providers is derived using cash based reporting.
- (c) The Australian client number includes overseas clients.
- (d) The state/territory figures for 2011 are estimates.
- (e) The category 'Veterans 65 years or over' includes those whose age is unknown. The Australian total for eligible veterans is the treatment population (both veterans and dependants) and does not include those clients residing overseas

Source: Department of Health Ageing and Aged Care Data Warehouse; DVA (unpublished); table 2A.26.

Table 14A.9 **Number of Home Care Packages places or recipients, by package level, 30 June (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Operational places</i>										
<i>2016</i>										
Home Care level 1	%	2.9	2.9	2.9	2.4	2.9	2.9	2.19	0.8	2.8
Home Care level 2	%	68.5	68.1	67.2	56.3	68.5	68.0	54.1	80.1	66.7
Home Care level 3	%	9.5	9.7	9.2	8.5	9.7	9.4	5.70	2.9	9.2
Home Care level 4	%	19.1	19.2	20.7	32.8	18.8	19.6	38.0	16.1	21.2
Home Care places	no.	25 756	19 572	14 673	8 869	6 457	2 023	1 281	1 188	79 819
<i>2017</i>										
Home Care level 1	%	2.0	1.9	1.3	0.4	1.6	2.6	1.8	0.8	1.6
Home Care level 2	%	68.5	68.9	65.5	50.0	68.8	66.8	56.5	75.3	66.2
Home Care level 3	%	9.4	9.5	9.3	10.6	9.9	10.2	4.5	3.7	9.5
Home Care level 4	%	20.1	19.7	23.9	39.0	19.7	20.5	37.2	20.2	22.7
Home Care places	no.	23 403	18 541	13 293	6 752	5 609	1 907	1 141	777	71 423
<i>Recipients</i>										
<i>2018</i>										
Home Care level 1	%	6.0	5.4	5.2	3.7	5.1	4.0	3.6	0.8	5.3
Home Care level 2	%	56.5	64.1	51.9	42.7	52.9	59.7	50.0	66.3	56.1
Home Care level 3	%	14.9	9.6	15.2	16.6	17.7	11.0	15.0	9.6	13.8
Home Care level 4	%	22.5	21.0	27.8	37.0	24.4	25.3	31.5	23.2	24.8
Home Care recipients	no.	30 418	23 449	18 514	8 246	6 855	2 330	1 316	719	91 847
<i>2019</i>										
Home Care level 1	%	10.3	7.0	7.7	5.0	6.7	6.4	4.2	0.9	8.0
Home Care level 2	%	44.6	53.2	40.3	32.6	39.4	49.7	41.2	60.2	44.7
Home Care level 3	%	19.5	15.3	20.6	20.8	24.1	16.7	18.3	11.4	18.9
Home Care level 4	%	25.7	24.5	31.4	41.5	29.8	27.2	36.3	27.5	28.4
Home Care recipients	no.	35 863	27 776	21 562	8 999	7 758	2 626	1 464	659	106 707
<i>2020</i>										
Home Care level 1	%	15.2	10.7	10.4	4.6	9.8	10.9	5.9	0.8	11.5
Home Care level 2	%	41.3	46.5	39.4	30.7	37.5	42.4	40.6	47.8	41.3
Home Care level 3	%	21.0	18.4	22.4	21.2	21.8	22.3	17.6	18.3	20.6
Home Care level 4	%	22.5	24.5	27.8	43.5	30.9	24.5	35.9	33.1	26.6
Home Care recipients	no.	48 270	39 425	27 560	11 049	10 254	3 428	1 810	640	142 436

(a) For June 2016, these flexible places are included in home care level 2. For June 2017, these programs are excluded as data on the number of recipients for these programs are not available.

(b) For more information on data quality, including collection methodologies and data limitations, see the AIHW website (www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents).

(c) From 27 February 2017, all home care packages have been provided to individual consumers. Previously home care packages were awarded to approved providers. As a result, places are no longer allocated by state/territory.

Source: Department of Health Ageing and Aged Care Data Warehouse; Department of Health (unpublished).

TABLE 14A.10

Table 14A.10 **Ownership of operational residential aged care places, 30 June (a), (b)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (c)</i>	<i>Aust</i>
Proportion of total places										
Private for-profit										
2011	%	32.4	50.0	29.9	35.6	24.7	11.4	21.4	–	35.3
2012	%	32.8	50.5	31.2	36.6	24.4	14.3	21.4	–	35.9
2013	%	32.9	50.6	32.0	37.9	24.2	13.7	21.2	–	36.2
2014	%	33.3	51.5	32.6	38.7	30.8	12.9	22.0	–	37.4
2015	%	32.9	52.3	33.8	35.6	29.8	8.3	27.7	20.0	37.3
2016	%	34.0	52.5	37.2	35.6	30.5	8.2	27.1	19.4	38.4
2017	%	34.8	53.3	37.7	34.2	30.8	8.2	30.4	19.7	39.0
2018	%	35.6	53.5	40.3	38.0	32.7	15.5	30.5	25.7	40.6
2019	%	35.6	53.2	42.3	39.4	32.3	15.4	27.1	24.2	41.0
2020	%	35.5	53.0	43.9	39.1	31.9	15.4	27.1	24.2	41.2
Religious										
2011	%	27.4	14.9	37.6	32.8	27.7	43.8	37.5	63.1	27.1
2012	%	27.8	15.1	37.3	32.1	27.7	44.5	37.5	70.5	27.2
2013	%	27.6	15.7	37.3	31.3	27.6	44.5	33.5	70.5	27.2
2014	%	26.4	15.1	37.6	31.0	27.6	43.6	24.7	67.1	26.4
2015	%	25.2	14.2	35.7	29.5	26.6	43.6	21.9	12.9	25.1
2016	%	25.1	12.9	33.9	29.7	26.9	42.9	21.8	15.4	24.4
2017	%	25.1	13.1	33.7	29.5	27.2	38.2	21.2	15.6	24.3
2018	%	24.9	13.1	32.6	28.4	28.3	32.4	22.1	16.2	23.9
2019	%	24.6	11.9	31.8	28.3	28.0	32.7	26.3	15.2	23.4
2020	%	24.0	12.1	31.0	28.8	28.6	30.3	26.4	15.2	23.2
Community-based (d)										
2011	%	15.5	13.9	10.2	12.5	12.2	21.7	11.1	12.1	13.7
2012	%	15.3	14.0	9.7	12.5	12.1	18.3	11.1	4.8	13.4
2013	%	15.3	14.2	9.6	12.2	12.2	18.5	11.0	4.8	13.5

TABLE 14A.10

Table 14A.10 **Ownership of operational residential aged care places, 30 June (a), (b)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (c)</i>	<i>Aust</i>
2014	%	15.6	14.1	9.7	12.0	12.5	18.3	19.2	5.3	13.6
2015	%	15.4	13.8	9.8	12.0	12.4	17.6	17.7	47.9	13.6
2016	%	15.3	14.5	9.9	11.9	12.3	18.3	19.2	46.5	13.8
2017	%	15.4	14.2	9.7	12.2	12.2	19.1	17.4	47.4	13.7
2018	%	15.3	13.8	9.2	12.2	12.0	22.4	17.6	58.1	13.5
2019	%	15.5	13.3	8.7	12.1	11.9	22.7	18.6	60.6	13.3
2020	%	15.2	13.2	7.9	12.2	12.0	23.6	18.5	60.6	13.1
Charitable (e)										
2011	%	22.7	7.2	17.2	16.5	27.8	20.8	30.0	24.8	17.7
2012	%	22.6	7.1	16.8	16.2	27.9	20.8	30.0	24.8	17.5
2013	%	22.7	7.1	16.8	16.1	28.2	21.2	34.3	24.8	17.6
2014	%	23.5	7.6	16.3	16.0	21.6	23.4	34.1	27.6	17.4
2015	%	23.8	8.1	16.0	16.8	20.9	27.7	32.7	11.9	17.6
2016	%	22.8	9.1	14.6	16.8	20.8	27.8	31.9	11.5	17.3
2017	%	22.1	9.1	14.3	18.1	20.6	32.3	31.0	11.7	17.1
2018	%	23.1	10.1	14.7	19.2	21.4	28.5	29.9	–	17.8
2019	%	23.3	12.6	14.4	18.2	22.2	28.1	27.9	–	18.3
2020	%	24.2	12.7	14.5	18.2	22.2	29.6	28.0	–	18.7
State or Territory government										
2011	%	1.0	12.5	4.5	0.4	5.0	1.9	–	–	4.9
2012	%	0.8	12.2	4.5	0.4	5.3	1.9	–	–	4.8
2013	%	0.8	11.4	3.9	0.4	5.3	1.9	–	–	4.5
2014	%	0.6	11.1	3.5	0.4	5.0	1.8	–	–	4.3
2015	%	2.1	10.9	4.5	4.3	7.9	2.8	–	0.6	5.5
2016	%	2.1	10.7	4.2	4.2	7.8	2.8	–	0.6	5.4
2017	%	2.1	10.0	4.1	4.2	7.5	2.2	–	0.6	5.2
2018	%	0.6	9.2	2.9	0.4	4.5	1.1	–	–	3.6

TABLE 14A.10

Table 14A.10 **Ownership of operational residential aged care places, 30 June (a), (b)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (c)</i>	<i>Aust</i>
2019	%	0.6	8.7	2.4	0.3	4.5	1.1	–	–	3.4
2020	%	0.6	8.6	2.4	0.3	4.3	1.1	–	–	3.3
Local government										
2011	%	1.0	1.5	0.5	2.2	2.6	0.3	..	–	1.3
2012	%	0.7	1.0	0.5	2.2	2.5	0.3	..	–	1.0
2013	%	0.7	1.0	0.5	2.1	2.5	0.3	..	–	1.0
2014	%	0.7	0.6	0.4	1.8	2.5	–	..	–	0.9
2015	%	0.6	0.6	0.3	1.8	2.3	–	..	6.8	0.8
2016	%	0.6	0.3	0.3	1.8	1.7	–	..	6.6	0.7
2017	%	0.6	0.3	0.4	1.8	1.7	–	..	5.1	0.7
2018	%	0.5	0.3	0.4	1.8	1.2	–	–	–	0.6
2019	%	0.5	0.3	0.3	1.7	1.1	–	–	–	0.6
2020	%	0.6	0.3	0.3	1.4	1.1	–	–	–	0.5
Total number of places										
2011	no.	63 044	47 243	33 018	15 133	16 628	4 660	2 031	545	182 302
2012	no.	63 891	47 763	33 537	15 205	16 909	4 689	2 031	545	184 570
2013	no.	64 824	48 343	33 293	15 432	17 099	4 692	2 050	545	186 278
2014	no.	65 763	49 505	33 746	15 553	17 365	4 789	2 073	489	189 283
2015	no.	67 258	51 131	34 915	16 350	18 390	4 987	2 247	675	195 949
2016	no.	68 228	51 957	35 924	16 555	18 617	5 000	2 473	695	199 449
2017	no.	70 050	53 695	37 106	16 580	18 649	5 031	2 538	686	204 335
2018	no.	70 536	54 599	38 864	16 811	18 112	5 065	2 630	525	207 142
2019	no.	71 472	56 744	40 875	17 677	18 375	5 110	2 585	559	213 397
2020	no.	72 269	57 704	42 072	18 509	18 338	5 111	2 583	559	217 145

(a) Data from June 2015 to June 2017 (inclusive) include flexible residential places under the National Aboriginal and Torres Strait Islander Flexible Aged Care Program, Innovative Pool program and Multi-Purpose Service Program.

Table 14A.10 **Ownership of operational residential aged care places, 30 June (a), (b)**

<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (c)</i>	<i>Aust</i>
-------------	------------	------------	------------	-----------	-----------	------------	------------	---------------	-------------

(b) For more information on data quality, including collection methodologies and data limitations, see the AIHW website (www.aihw.gov.au/national-aged-care-data-clearinghouse/about/).

(c) In 2014-15, in the NT, there was a large transition of places from particular provider types to other provider types.

(d) Services to an identifiable community based on location or ethnicity, not for financial gain.

(e) Services to the general community or an appreciable section of the public, not for financial gain.

.. Not applicable. – Nil or rounded to zero.

Source: Department of Health Ageing and Aged Care Data Warehouse; Department of Health (unpublished).

TABLE 14A.11

Table 14A.11 **Number of Home Care Packages places or recipients, by ownership status of providers, 30 June (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Proportion of total places/recipients										
Private for-profit										
2017	%	14.2	6.8	10.5	19.5	6.3	16.7	17.6	17.8	11.6
2018	%	23.2	11.1	15.5	20.8	8.8	17.6	13.0	17.4	16.9
2019	%	27.3	17.1	18.8	23.0	11.2	19.2	12.2	17.3	20.9
2020	%	32.7	25.8	20.8	24.1	15.8	22.8	11.4	15.5	26.0
Religious										
2017	%	27.8	35.3	43.1	26.6	24.4	25.9	15.8	17.4	31.9
2018	%	21.9	30.1	41.8	22.7	21.6	20.3	16.3	15.7	27.9
2019	%	18.4	21.1	39.7	19.4	20.9	18.7	15.9	14.4	23.6
2020	%	16.0	18.3	39.3	18.3	18.6	16.2	16.9	21.7	21.5
Community-based (d)										
2017	%	20.4	17.6	19.3	5.6	10.6	30.8	20.8	33.3	17.7
2018	%	21.4	18.2	19.2	7.1	10.6	31.7	25.6	36.2	18.5
2019	%	22.5	17.6	19.5	8.5	10.6	31.2	28.2	37.3	19.0
2020	%	22.6	17.5	19.6	9.3	11.4	28.9	29.1	38.3	19.1
Charitable (e)										
2017	%	34.8	24.2	25.2	44.0	49.6	26.0	45.8	0.6	31.9
2018	%	31.2	22.9	22.1	46.1	48.1	29.7	45.1	0.7	29.8
2019	%	29.6	27.1	20.6	46.0	45.5	29.6	43.6	1.5	29.7
2020	%	26.8	22.5	19.0	45.2	43.0	31.7	42.6	1.9	26.9
State and Territory government										
2017	%	0.3	11.5	0.8	1.1	6.7	0.5	–	–	3.9
2018	%	0.2	13.3	0.7	1.0	8.0	0.8	–	–	4.3
2019	%	0.2	13.2	0.7	0.8	9.3	1.2	–	–	4.4
2020	%	0.2	12.5	0.8	0.8	9.2	0.4	–	–	4.4
Local government										
2017	%	2.3	4.7	1.1	3.2	2.4	–	–	30.9	3.0

TABLE 14A.11

Table 14A.11 **Number of Home Care Packages places or recipients, by ownership status of providers, 30 June (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2018	%	2.1	4.5	0.7	2.2	2.8	–	–	30.0	2.6
2019	%	2.0	3.9	0.6	2.4	2.6	–	–	29.4	2.4
2020	%	1.8	3.2	0.5	2.4	2.0	–	–	22.7	2.0
Total number of places/recipients										
2017	no.	23 403	18 541	13 293	6 752	5 609	1 907	1 141	777	71 423
2018	no.	30 418	23 449	18 514	8 246	6 855	2 330	1 316	719	91 847
2019	no.	35 863	27 776	21 562	8 999	7 758	2 626	1 464	659	106 707
2020	no.	48 270	39 425	27 560	11 049	10 254	3 428	1 810	640	142 436

- (a) For June 2017, flexible community places under the National Aboriginal and Torres Strait Islander Flexible Aged Care Program, Innovative Pool program and Multi-Purpose Service Programs are excluded as data on the number of recipients for these programs are not available.
- (b) For more information on data quality, including collection methodologies and data limitations, see the AIHW website (www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents).
- (c) For June 2017, information on recipients are presented. From 27 February 2017, all home care packages have been provided to individual consumers. Previously home care packages were awarded to approved providers. As a result, places are no longer allocated by state/territory.
- (d) Services to an identifiable community based on location or ethnicity, not for financial gain.
- (e) Services to the general community or an appreciable section of the public, not for financial gain.
- .. Not applicable. – Nil or rounded to zero.

Source: Department of Health (unpublished), Ageing and Aged Care Data Warehouse.

TABLE 14A.12

Table 14A.12 **Average annual Australian Government basic subsidy amount, including Conditional Adjustment Payment, per occupied place and the dependency level of aged care residents (a)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2010-11										
Average annual Australian Government subsidy (\$2019-20) (b), (c)										
All levels	\$	49 958	49 856	48 518	49 866	53 461	47 834	49 006	54 250	49 942
Proportion of residents										
Aged Care Funding Instrument (ACFI) (d)										
Activities of Daily Living										
High	%	41.0	40.9	41.1	38.2	40.4	36.9	36.7	47.7	40.6
Medium	%	28.9	28.7	30.1	30.2	34.9	30.6	28.7	31.8	29.8
Low	%	25.8	26.8	24.5	28.8	21.8	27.9	29.8	18.2	25.8
Nil	%	4.3	3.6	4.3	2.8	2.9	4.6	4.7	2.3	3.9
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Behaviours										
High	%	49.3	49.4	44.5	48.6	51.9	38.9	52.8	47.5	48.4
Medium	%	23.8	24.5	24.5	23.9	25.6	24.5	25.2	26.0	24.3
Low	%	17.0	17.8	19.0	18.4	16.5	21.4	14.4	18.7	17.7
Nil	%	9.9	8.3	11.9	9.1	6.0	15.1	7.6	7.8	9.5
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Complex Health Care										
High	%	22.4	23.9	19.4	20.0	32.2	23.2	19.4	32.5	23.0
Medium	%	32.5	33.4	30.8	35.6	33.0	27.7	35.9	29.7	32.7
Low	%	33.0	32.1	35.9	33.6	27.3	34.6	32.1	23.5	32.8
Nil	%	12.1	10.6	13.9	10.8	7.5	14.5	12.5	14.3	11.6
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Numbers of residents (e)										
All residents	no.	58 425	43 618	30 350	14 193	15 963	4 337	1 885	470	169 241
2011-12										
Average annual Australian Government subsidy (\$2019-20) (b), (c)										
All levels	\$	52 594	52 924	52 437	52 065	56 461	51 745	52 271	53 270	52 947
Proportion of residents										
ACFI (d)										
Activities of Daily Living										
High	%	43.7	44.7	45.6	42.7	43.3	43.4	40.2	44.4	44.1
Medium	%	29.4	29.1	30.6	30.4	37.0	30.0	29.4	33.9	30.4
Low	%	24.0	23.8	21.6	25.5	18.2	24.2	28.1	20.5	23.1
Nil	%	2.9	2.4	2.3	1.4	1.6	2.3	2.2	1.3	2.4
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Behaviours										
High	%	52.7	53.7	50.1	53.3	52.6	44.8	57.2	44.4	52.3
Medium	%	23.6	23.8	23.4	22.9	25.3	25.2	23.3	25.8	23.7
Low	%	15.4	15.6	16.6	16.8	16.1	18.8	11.0	17.9	15.9
Nil	%	8.4	6.9	9.9	7.0	5.9	11.2	8.5	11.9	8.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Complex Health Care										
High	%	28.6	32.4	26.6	28.1	38.9	34.7	22.8	33.5	30.2

Table 14A.12 **Average annual Australian Government basic subsidy amount, including Conditional Adjustment Payment, per occupied place and the dependency level of aged care residents (a)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Medium	%	33.0	31.9	31.9	34.4	34.5	30.1	37.4	29.9	32.7
Low	%	29.2	27.4	30.8	29.2	21.8	26.5	29.2	24.9	28.3
Nil	%	9.2	8.4	10.6	8.4	4.8	8.7	10.6	11.7	8.8
Total	%	100.0								

Numbers of residents (e)

All residents	no.	59 180	44 050	30 834	14 263	16 025	4 312	1 886	515	171 065
----------------------	------------	---------------	---------------	---------------	---------------	---------------	--------------	--------------	------------	----------------

2012-13

Average annual Australian Government subsidy (\$2019-20) (b), (c)

All levels	\$	53 116	54 466	53 780	55 134	57 391	54 654	52 215	52 737	54 180
------------	----	--------	--------	--------	--------	--------	--------	--------	--------	--------

Proportion of residents

ACFI (d)

Activities of Daily Living

High	%	43.2	46.9	46.9	47.2	43.5	45.6	39.5	42.4	45.2
Medium	%	29.2	28.4	30.2	30.7	37.2	30.6	30.2	33.6	30.1
Low	%	24.8	22.8	21.0	21.3	18.1	22.1	28.3	22.1	22.6
Nil	%	2.8	1.9	2.0	0.8	1.1	1.8	2.0	1.8	2.0
Total	%	100.0								

Behaviours

High	%	52.8	57.7	52.6	59.2	51.2	47.8	55.6	46.3	54.3
Medium	%	23.6	22.7	22.6	22.1	25.6	25.3	24.9	24.8	23.3
Low	%	16.0	14.2	16.0	14.1	16.7	16.7	12.1	21.4	15.4
Nil	%	7.6	5.4	8.8	4.6	6.6	10.2	7.4	7.4	7.0
Total	%	100.0								

Complex Health Care

High	%	32.3	38.7	32.5	38.4	42.9	43.3	32.3	31.6	35.8
Medium	%	30.3	28.0	29.7	29.4	34.0	24.9	31.4	30.7	29.8
Low	%	29.2	26.1	28.9	26.0	19.2	25.7	28.4	25.3	27.0
Nil	%	8.1	7.2	8.9	6.2	3.9	6.1	7.9	12.4	7.4
Total	%	100.0								

Numbers of residents (e)

All residents	no.	60 124	44 619	30 993	14 463	16 147	4 333	1 948	467	173 094
----------------------	------------	---------------	---------------	---------------	---------------	---------------	--------------	--------------	------------	----------------

2013-14

Average annual Australian Government subsidy (\$2019-20) (b), (c)

All levels	\$	54 223	56 157	55 820	58 028	58 372	55 916	54 100	57 791	55 762
------------	----	--------	--------	--------	--------	--------	--------	--------	--------	--------

Proportion of residents

ACFI (d)

Activities of Daily Living

High	%	45.3	48.1	49.4	49.5	45.4	46.5	41.6	48.5	47.2
Medium	%	29.5	28.9	30.4	32.1	36.3	30.7	30.4	31.9	30.4
Low	%	23.1	21.4	18.7	17.7	17.4	21.3	26.5	19.1	20.9
Nil	%	2.1	1.5	1.5	0.6	0.9	1.5	1.5	0.4	1.6
Total	%	100.0								

Behaviours

Table 14A.12 **Average annual Australian Government basic subsidy amount, including Conditional Adjustment Payment, per occupied place and the dependency level of aged care residents (a)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
High	%	53.9	59.0	54.6	61.6	49.3	45.7	56.3	50.6	55.4
Medium	%	23.2	22.1	21.8	21.1	25.7	24.7	26.3	25.2	22.8
Low	%	16.0	14.0	15.5	13.3	17.3	19.1	12.3	17.8	15.3
Nil	%	6.9	5.0	8.1	4.0	7.7	10.5	5.1	6.5	6.5
Total	%	100.0								
Complex Health Care										
High	%	38.5	44.5	39.3	44.1	47.5	44.1	42.1	48.1	41.7
Medium	%	28.8	25.9	28.4	27.7	32.5	26.9	28.6	26.7	28.2
Low	%	26.2	23.4	25.0	23.1	16.7	24.0	22.9	18.2	24.0
Nil	%	6.5	6.1	7.4	5.0	3.2	5.0	6.4	7.0	6.1
Total	%	100.0								

Numbers of residents (e)

All residents	no.	61 398	45 833	31 598	14 763	16 442	4 340	1 976	466	176 816
----------------------	------------	---------------	---------------	---------------	---------------	---------------	--------------	--------------	------------	----------------

2014-15

Average annual Australian Government subsidy (\$2019-20) (b), (c)

All levels	\$	59 207	60 914	60 492	62 625	61 958	59 168	60 088	60 887	60 435
------------	----	--------	--------	--------	--------	--------	--------	--------	--------	--------

Proportion of residents

ACFI (d)

Activities of Daily Living

High	%	49.9	52.4	53.4	54.0	49.3	47.2	47.1	46.7	51.4
Medium	%	30.0	28.9	30.0	31.9	34.9	31.3	32.4	34.4	30.4
Low	%	18.9	17.6	15.6	13.7	15.3	20.5	20.1	17.2	17.2
Nil	%	1.2	1.1	1.0	0.4	0.5	1.0	0.5	1.6	1.0
Total	%	100.0								

Behaviours

High	%	58.3	64.6	57.0	66.4	50.4	43.6	62.6	60.9	59.3
Medium	%	23.0	21.2	21.8	21.1	26.4	26.4	23.7	20.9	22.6
Low	%	13.1	10.4	13.8	9.3	16.2	19.1	9.1	11.9	12.6
Nil	%	5.6	3.8	7.4	3.2	7.0	10.8	4.6	6.3	5.5
Total	%	100.0								

Complex Health Care

High	%	48.9	56.0	47.7	52.3	57.1	53.1	56.6	56.3	51.8
Medium	%	26.7	23.4	27.2	26.3	28.5	26.0	23.9	24.7	26.0
Low	%	19.9	16.5	19.6	17.8	12.3	17.9	15.1	13.5	18.0
Nil	%	4.4	4.1	5.5	3.6	2.1	3.0	4.4	5.6	4.2
Total	%	100.0								

Numbers of residents (e)

All residents	no.	61 267	46 399	31 877	14 884	16 491	4 464	1 982	456	177 820
----------------------	------------	---------------	---------------	---------------	---------------	---------------	--------------	--------------	------------	----------------

2015-16

Average annual Australian Government subsidy (\$2019-20) (b), (c)

All levels	\$	62 844	64 891	63 129	65 901	64 660	61 546	63 163	62 564	63 751
------------	----	--------	--------	--------	--------	--------	--------	--------	--------	--------

Proportion of residents

ACFI (d)

Table 14A.12 **Average annual Australian Government basic subsidy amount, including Conditional Adjustment Payment, per occupied place and the dependency level of aged care residents (a)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Activities of Daily Living										
High	%	53.9	58.3	58.0	59.7	53.1	53.1	48.6	52.0	56.1
Medium	%	30.0	27.3	28.8	30.7	34.5	29.0	35.2	32.9	29.6
Low	%	15.4	13.7	12.5	9.4	12.1	17.2	15.7	13.7	13.7
Nil	%	0.8	0.7	0.7	0.2	0.4	0.6	0.4	1.4	0.7
Total	%	100.0								
Behaviours										
High	%	61.2	70.5	58.8	70.4	51.8	47.6	58.9	61.5	62.7
Medium	%	22.9	18.9	21.6	19.2	27.4	26.9	23.7	19.6	21.8
Low	%	11.6	8.0	13.0	7.8	15.0	17.1	12.4	13.3	11.0
Nil	%	4.3	2.7	6.7	2.6	5.8	8.4	5.0	5.6	4.4
Total	%	100.0								
Complex Health Care										
High	%	58.6	66.6	55.8	60.5	65.6	64.6	58.0	64.4	61.2
Medium	%	24.0	19.5	25.2	23.1	24.5	21.8	24.8	21.4	23.0
Low	%	14.2	11.3	15.0	13.8	8.5	11.5	13.9	10.1	13.0
Nil	%	3.1	2.6	3.9	2.6	1.4	2.1	3.3	4.1	2.9
Total	%	100.0								

Numbers of all residents (e)

All residents	no.	61 972	47 508	32 655	14 875	16 838	4 490	2 227	483	181 048
----------------------	------------	---------------	---------------	---------------	---------------	---------------	--------------	--------------	------------	----------------

2016-17

Average annual Australian Government subsidy (\$2019-20) (b), (c)

All levels	\$	64 440	67 120	64 661	67 498	65 752	64 059	62 627	65 487	65 532
------------	----	--------	--------	--------	--------	--------	--------	--------	--------	--------

Proportion of permanent residents

ACFI (d)

Activities of Daily Living

High	%	53.7	60.3	57.8	61.4	51.9	54.4	45.2	56.1	56.6
Medium	%	31.7	26.5	29.1	30.6	35.3	27.5	36.9	30.5	30.0
Low	%	14.0	12.6	12.4	7.8	12.5	17.2	17.2	12.6	12.8
Nil	%	0.7	0.6	0.8	0.2	0.3	0.9	0.7	0.9	0.6
Total	%	100.0								

Behaviours

High	%	60.7	72.1	58.0	70.4	50.0	48.4	56.7	57.6	62.7
Medium	%	23.6	18.3	22.2	19.8	27.9	27.3	25.3	22.4	22.1
Low	%	11.6	7.3	13.2	7.6	15.8	16.2	13.0	12.3	10.9
Nil	%	4.1	2.3	6.6	2.3	6.3	8.2	4.9	7.6	4.3
Total	%	100.0								

Complex Health Care

High	%	51.1	61.3	50.8	51.7	62.2	57.9	48.8	59.2	54.9
Medium	%	30.1	24.6	29.6	29.1	27.0	27.4	32.1	24.4	28.1
Low	%	16.8	12.6	17.2	17.6	9.8	13.8	17.0	14.3	15.1
Nil	%	2.0	1.5	2.5	1.6	1.0	0.9	2.1	2.0	1.8
Total	%	100.0								

Numbers of permanent residents (f)

Table 14A.12 **Average annual Australian Government basic subsidy amount, including Conditional Adjustment Payment, per occupied place and the dependency level of aged care residents (a)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Permanent resident no.		60 504	47 213	32 929	14 746	16 139	4 420	2 300	449	178 700
Numbers of all residents (e)										
All residents no.		62 883	48 489	33 570	14 979	16 764	4 516	2 357	485	184 043
2017-18										
Average annual Australian Government subsidy (\$2019-20) (b), (c)										
All levels	\$	66 608	68 969	69 087	70 322	68 836	67 113	60 945	81 638	68 179
Proportion of permanent residents										
ACFI (d)										
Activities of Daily Living										
High	%	55.6	62.5	59.6	67.5	53.3	55.6	49.3	53.5	58.9
Medium	%	31.9	26.4	29.0	26.5	35.5	28.9	36.7	31.9	29.7
Low	%	12.0	10.6	10.7	5.8	10.9	14.9	13.7	13.3	10.9
Nil	%	0.6	0.5	0.6	0.2	0.3	0.6	0.4	1.3	0.5
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Behaviours										
High	%	61.1	73.8	59.6	74.4	50.5	51.1	60.1	54.2	64.1
Medium	%	23.9	17.8	22.3	17.6	28.3	26.9	23.3	22.5	21.9
Low	%	11.1	6.4	12.7	6.1	14.9	14.9	12.7	15.2	10.2
Nil	%	3.9	2.1	5.5	1.9	6.2	7.1	3.8	8.1	3.8
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Complex Health Care										
High	%	48.1	59.4	50.4	50.9	60.2	53.3	47.1	50.7	53.0
Medium	%	32.6	26.6	30.8	29.5	28.8	29.3	33.8	29.3	30.0
Low	%	18.3	13.3	17.8	18.8	10.4	16.8	18.2	17.8	16.1
Nil	%	1.0	0.8	1.0	0.7	0.6	0.6	0.9	2.1	0.9
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Numbers of permanent residents (f)										
Permanent resident no.		60 868	47 950	33 551	15 112	16 206	4 478	2 290	468	180 923
Numbers of all residents (e)										
All residents no.		63 186	49 305	34 425	15 343	16 920	4 582	2 339	497	186 597

Table 14A.12 **Average annual Australian Government basic subsidy amount, including Conditional Adjustment Payment, per occupied place and the dependency level of aged care residents (a)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2018-19										
Average annual Australian Government subsidy (\$2019-20) (b), (c)										
All levels	\$	68 334	71 117	71 441	72 756	70 885	69 145	62 458	83 069	70 238
Proportion of permanent residents										
ACFI (d)										
Activities of Daily Living										
High	%	56.5	64.3	60.4	68.5	55.0	56.9	49.2	54.1	60.1
Medium	%	31.7	25.9	28.7	25.8	34.6	28.2	37.6	28.7	29.4
Low	%	11.2	9.3	10.3	5.5	10.1	14.4	13.0	16.2	10.0
Nil	%	0.6	0.5	0.6	0.2	0.3	0.5	0.3	1.0	0.5
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Behaviours										
High	%	60.2	74.2	59.3	74.8	50.3	51.2	58.4	50.9	63.8
Medium	%	24.5	17.8	22.4	16.8	28.3	27.2	23.5	24.4	22.1
Low	%	11.4	6.1	12.6	6.2	15.1	14.8	13.7	16.6	10.2
Nil	%	4.0	2.0	5.7	2.2	6.3	6.8	4.4	8.0	3.9
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Complex Health Care										
High	%	46.2	58.2	50.1	49.1	58.5	50.1	46.9	46.1	51.6
Medium	%	34.3	28.0	31.9	31.9	30.2	29.4	35.0	29.1	31.5
Low	%	18.7	13.2	17.2	18.5	10.9	19.8	17.2	23.8	16.3
Nil	%	0.8	0.6	0.8	0.5	0.4	0.7	0.9	1.0	0.7
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Numbers of permanent residents (f)										
Permanent resident no.		60 902	48 607	34 449	15 340	16 208	4 434	2 265	500	182 705
Numbers of all residents (e)										
All residents no.		63 293	49 979	35 461	15 669	16 994	4 552	2 299	526	188 773
2019-20										
Average annual Australian Government subsidy (\$2019-20) (b), (c)										
All levels	\$	67 337	69 744	70 229	71 424	69 314	68 323	61 932	85 163	69 055
Proportion of permanent residents										
ACFI (d)										
Activities of Daily Living										
High	%	59.7	66.4	63.1	70.0	58.5	61.7	53.7	66.6	62.9
Medium	%	30.9	24.8	27.4	25.6	33.2	27.2	36.3	22.7	28.3
Low	%	8.9	8.4	9.0	4.2	8.0	10.8	10.0	10.2	8.4
Nil	%	0.5	0.4	0.5	0.2	0.2	0.3	–	0.4	0.4
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Behaviours										
High	%	61.2	74.2	60.3	75.3	51.5	52.6	60.1	62.3	64.6
Medium	%	24.6	18.0	22.6	17.3	27.9	27.7	25.4	21.3	22.2
Low	%	10.7	5.9	12.0	5.4	14.4	14.3	10.9	12.3	9.6
Nil	%	3.5	1.9	5.0	1.9	6.2	5.5	3.7	4.1	3.5
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Table 14A.12 **Average annual Australian Government basic subsidy amount, including Conditional Adjustment Payment, per occupied place and the dependency level of aged care residents (a)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Complex Health Care										
High	%	48.5	59.3	52.9	50.9	59.5	52.2	49.0	53.9	53.5
Medium	%	34.6	28.2	31.1	32.4	29.8	29.9	35.0	29.7	31.5
Low	%	16.2	12.0	15.4	16.2	10.5	17.3	15.2	15.6	14.5
Nil	%	0.6	0.5	0.6	0.4	0.3	0.6	0.8	0.8	0.5
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Numbers of permanent residents (f)										
Permanent resident no.		60 631	48 824	35 294	15 901	16 143	4 455	2 252	489	183 989
Numbers of residents (e)										
All residents no.		62 896	50 113	36 476	16 210	16 882	4 560	2 289	528	189 954

(a) Data exclude flexible residential places under the National Aboriginal and Torres Strait Islander Flexible Aged Care Program, Innovative Pool program and Multi-Purpose Service Program. For more information on data quality, including collection methodologies and data limitations, see the AIHW website (www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents).

(b) Includes basic subsidy plus Conditional Adjustment Payment (CAP). Subsidy reported in constant 2018-19 dollars using the GCFE chain price deflator (2019-20=100).

(c) Subsidy plus CAP divided by the number of recipient days, multiplied by 365. Differences in average annual subsidies reflect differences in the dependency of residents.

(d) The ACFI proportions are for permanent residents that have an ACFI classification.

(e) Numbers of all residents at 30 June (whether they have an ACFI or not).

(f) Numbers of permanent residents are 'all permanent residents' at 30 June (whether they have an ACFI or not).

– Nil or rounded to zero.

Source: Department of Health (unpublished) Ageing and Aged Care Data Warehouse; table 2A.26.

TABLE 14A.13

Table 14A.13 **Operational places, occupancy rates and size and distribution of residential aged care services, 30 June (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Operational places (d)										
2011	no.	63 044	47 243	33 018	15 133	16 628	4 660	2 031	545	182 302
2012	no.	63 891	47 763	33 537	15 173	16 909	4 689	2 031	545	184 570
2013	no.	64 824	48 343	33 293	15 432	17 099	4 692	2 050	545	186 278
2014	no.	65 763	49 505	33 746	15 553	17 365	4 789	2 073	489	189 283
2015	no.	66 224	50 716	34 453	15 666	17 678	4 897	2 247	489	192 370
2016	no.	67 160	51 539	35 458	15 871	17 905	4 910	2 473	509	195 825
2017	no.	68 967	53 277	36 616	15 896	17 937	4 947	2 538	511	200 689
2018	no.	70 536	54 599	38 864	16 811	18 112	5 065	2 630	525	207 142
2019	no.	71 472	56 744	40 875	17 677	18 375	5 110	2 585	559	213 397
2020	no.	72 269	57 704	42 072	18 509	18 338	5 111	2 583	559	217 145
Occupancy rate										
2011	%	92.9	92.3	92.5	93.7	96.1	94.1	91.8	90.9	93.1
2012	%	92.6	92.4	92.1	93.7	95.2	92.6	93.7	91.6	92.8
2013	%	92.6	92.1	92.6	93.6	94.7	92.4	93.5	91.1	92.7
2014	%	93.1	92.5	92.8	94.5	93.9	92.1	95.5	86.0	93.0
2015	%	92.5	91.6	92.7	94.4	93.2	90.6	94.5	92.8	92.5
2016	%	92.3	91.7	92.2	94.5	93.7	91.0	88.6	95.0	92.4
2017	%	91.1	91.1	92.3	93.8	93.5	91.2	90.1	95.4	91.8
2018	%	89.5	90.2	89.1	93.2	93.4	90.2	91.0	94.4	90.3
2019	%	89.2	89.0	88.3	90.3	92.8	89.9	89.6	94.3	89.4
2020	%	88.0	87.9	86.7	89.4	92.5	88.7	89.4	94.0	88.3
Operational places by location										
2011										
Major Cities	%	69.4	72.3	62.9	77.7	78.0	..	100.0	..	68.8
Inner Regional	%	24.2	22.5	23.3	13.2	11.0	74.3	–	..	22.4
Outer Regional	%	6.3	5.1	12.5	7.0	9.8	23.8	..	62.6	8.0
Remote	%	0.2	0.1	0.9	1.4	1.1	1.4	..	29.0	0.6
Very Remote	%	–	..	0.5	0.7	–	0.5	..	8.4	0.2
2012										
Major Cities	%	69.2	72.1	63.1	77.8	77.3	..	100.0	..	68.7
Inner Regional	%	24.3	22.5	23.2	13.2	11.5	74.4	–	..	22.5
Outer Regional	%	6.4	5.3	12.3	6.9	10.1	23.7	..	62.6	8.1
Remote	%	0.2	0.1	0.9	1.3	1.1	1.4	..	29.0	0.6
Very Remote	%	–	..	0.4	0.7	–	0.5	..	8.4	0.2
2013										
Major Cities	%	69.6	71.6	64.8	83.4	77.6	..	100.0	..	69.5
Inner Regional	%	24.0	22.6	21.7	8.2	9.4	73.7	–	..	21.5
Outer Regional	%	6.3	5.6	11.9	6.5	11.9	24.4	..	62.6	8.2
Remote	%	0.1	0.1	0.9	1.4	1.1	1.4	..	29.0	0.6

TABLE 14A.13

Table 14A.13 **Operational places, occupancy rates and size and distribution of residential aged care services, 30 June (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Very Remote	%	0.0	..	0.6	0.5	–	0.5	..	8.4	0.2
2014										
Major Cities	%	69.9	71.5	65.3	82.8	77.7	..	100.0	..	69.7
Inner Regional	%	23.8	23.0	21.5	8.7	9.4	74.2	–	..	21.5
Outer Regional	%	6.2	5.5	11.8	6.6	11.8	24.0	..	58.1	8.0
Remote	%	0.1	0.1	0.9	1.4	1.1	1.4	..	36.4	0.6
Very Remote	%	0.0	..	0.5	0.5	–	0.5	..	5.5	0.2
2015										
Major Cities	%	69.3	71.4	65.4	82.4	77.1	..	100.0	..	69.4
Inner Regional	%	24.3	23.1	21.5	9.0	10.2	74.9	–	..	21.9
Outer Regional	%	6.2	5.4	11.7	6.7	11.7	23.3	..	58.1	8.0
Remote	%	0.1	0.1	0.9	1.4	1.1	1.3	..	41.9	0.6
Very Remote	%	–	..	0.6	0.5	–	0.5	..	–	0.2
2016										
Major Cities	%	69.4	71.3	65.2	82.5	76.4	..	100.0	..	69.3
Inner Regional	%	24.4	23.2	21.5	9.0	10.7	74.9	–	..	22.0
Outer Regional	%	6.1	5.3	12.0	6.6	11.8	23.3	..	59.7	8.0
Remote	%	0.1	0.1	0.7	1.4	1.0	1.3	..	40.3	0.6
Very Remote	%	–	..	0.5	0.5	–	0.5	..	–	0.2
2017										
Major Cities	%	69.8	71.8	66.0	82.6	76.3	..	100.0	..	69.7
Inner Regional	%	24.1	23.0	20.7	9.0	10.7	74.7	–	..	21.7
Outer Regional	%	5.9	5.1	12.1	6.6	11.9	23.5	..	59.5	7.9
Remote	%	0.1	0.1	0.7	1.4	1.0	1.3	..	40.5	0.5
Very Remote	%	–	..	0.5	0.5	–	0.5	..	–	0.2
2018										
Major Cities	%	70.9	72.0	66.5	84.1	76.5	–	100.0	..	70.4
Inner Regional	%	23.2	23.0	20.4	7.4	12.9	75.7	–	..	21.4
Outer Regional	%	5.8	5.0	12.1	6.5	9.6	22.5	..	61.0	7.6
Remote	%	0.1	0.0	0.6	1.3	1.0	1.3	..	39.0	0.5
Very Remote	%	–	..	0.4	0.7	–	0.5	..	–	0.1
2019										
Major Cities	%	70.8	71.9	66.2	84.3	76.5	..	100.0	..	70.3
Inner Regional	%	23.4	23.2	20.2	7.1	12.9	75.5	–	..	21.4
Outer Regional	%	5.7	4.8	12.6	6.8	9.6	22.8	..	59.7	7.7
Remote	%	0.1	0.0	0.6	1.2	1.0	1.3	..	40.3	0.5
Very Remote	%	–	–	0.3	0.7	–	0.5	..	–	0.1
2020										
Major Cities	%	71.0	72.0	66.9	85.0	76.6	..	100.0	..	70.6
Inner Regional	%	23.3	23.2	19.8	6.8	12.8	75.4	–	..	21.2
Outer Regional	%	5.6	4.7	12.4	6.5	9.7	22.8	..	59.7	7.6
Remote	%	0.1	–	0.6	1.2	0.9	1.3	..	40.3	0.5

Table 14A.13 **Operational places, occupancy rates and size and distribution of residential aged care services, 30 June (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Very Remote	%	–	..	0.3	0.5	–	0.5	..	–	0.1
Occupancy rate by location										
2011										
Major Cities	%	93.1	91.5	92.2	93.6	96.1	..	91.8	..	92.8
Inner Regional	%	93.3	94.8	93.9	94.8	97.0	94.3	94.1
Outer Regional	%	90.5	93.4	91.9	92.9	95.4	93.8	..	87.3	92.3
Remote	%	85.8	80.8	87.1	95.2	94.3	92.9	..	94.9	90.9
Very Remote	%	84.8	88.3	..	87.1	..	99.5	88.3
2012										
Major Cities	%	92.7	91.9	91.8	93.4	95.3	..	93.7	..	92.7
Inner Regional	%	92.9	94.5	93.4	95.6	95.0	92.8	93.6
Outer Regional	%	89.5	91.7	91.8	94.7	95.1	92.2	..	89.5	91.7
Remote	%	91.1	81.6	84.8	95.0	93.6	94.7	..	94.7	90.8
Very Remote	%	77.8	83.7	..	76.2	..	96.2	82.3
2013										
Major Cities	%	93.1	92.1	92.3	93.5	94.5	..	93.6	..	92.9
Inner Regional	%	92.1	93.6	94.3	96.6	97.0	93.0	93.3
Outer Regional	%	90.2	91.1	93.2	94.2	95.2	91.6	..	91.5	92.2
Remote	%	94.7	81.5	85.1	94.0	93.3	89.7	..	91.3	90.3
Very Remote	%	73.4	..	80.6	81.9	..	58.7	..	95.6	81.2
2014										
Major Cities	%	93.4	92.5	92.6	94.7	93.3	..	95.5	..	93.2
Inner Regional	%	92.5	92.8	93.1	94.2	97.0	92.6	92.9
Outer Regional	%	90.8	91.2	94.3	93.0	95.3	91.5	..	82.0	92.4
Remote	%	94.0	80.0	80.4	94.2	94.1	85.5	..	91.3	88.6
Very Remote	%	63.4	..	84.1	85.1	..	71.2	..	96.3	84.4
2015										
Major Cities	%	93.0	91.3	92.2	94.9	93.0	..	94.5	..	92.6
Inner Regional	%	91.9	92.7	93.9	92.5	94.5	90.3	92.4
Outer Regional	%	89.8	91.5	94.0	92.4	93.4	92.5	..	94.0	92.1
Remote	%	90.2	np	76.2	92.9	np	np	..	91.1	86.5
Very Remote	%	np	..	89.8	np	..	np	84.8
2016										
Major Cities	%	92.5	91.2	92.4	94.8	93.8	..	88.6	..	92.4
Inner Regional	%	92.0	93.3	92.8	94.7	92.5	90.1	92.5
Outer Regional	%	90.6	92.3	91.1	92.6	94.3	94.3	..	95.2	92.0
Remote	%	95.5	81.8	85.1	92.4	88.9	85.6	..	94.7	89.7
Very Remote	%	60.4	..	83.3	75.3	..	78.8	80.0
2017										
Major Cities	%	90.9	90.3	92.1	93.8	93.2	..	90.1	..	91.4
Inner Regional	%	92.3	93.0	92.7	95.8	94.7	90.8	92.7
Outer Regional	%	88.9	92.8	93.4	93.0	94.0	93.0	..	96.5	92.2

TABLE 14A.13

Table 14A.13 **Operational places, occupancy rates and size and distribution of residential aged care services, 30 June (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Remote	%	95.3	83.3	88.5	91.9	96.0	87.7	..	93.7	91.7
Very Remote	%	42.9	..	80.2	74.1	..	83.5	77.4
2018										
Major Cities	%	89.1	89.5	88.8	93.2	93.1	..	91.0	..	90.0
Inner Regional	%	91.2	91.9	90.4	95.5	94.8	89.5	–	..	91.4
Outer Regional	%	88.1	92.4	90.0	92.1	93.9	92.8	..	96.4	90.8
Remote	%	88.3	94.6	79.7	89.3	92.4	93.2	..	91.3	88.4
Very Remote	%	–	..	79.1	75.2	–	69.2	..	–	77.1
2019										
Major Cities	%	88.6	88.4	87.8	90.1	92.5	..	89.6	..	88.9
Inner Regional	%	91.6	90.7	89.4	95.7	94.8	89.8	–	..	91.1
Outer Regional	%	87.3	90.9	89.5	92.2	92.9	90.7	..	97.0	90.0
Remote	%	85.6	94.5	85.0	85.4	91.0	87.3	..	90.4	87.6
Very Remote	%	–	..	81.3	59.8	–	76.2	..	–	71.9
2020										
Major Cities	%	87.6	87.2	86.5	89.5	92.6	..	89.4	..	88.0
Inner Regional	%	89.7	89.4	89.0	95.9	93.4	88.8	–	..	89.8
Outer Regional	%	85.7	89.7	84.8	86.5	90.9	89.0	..	96.8	87.2
Remote	%	88.0	88.1	80.9	77.8	87.6	85.1	..	89.9	84.4
Very Remote	%	–	..	80.9	59.6	–	81.8	..	–	72.6
Operational places by service size										
2011										
1–20 places	%	0.9	1.8	1.6	1.2	0.6	2.7	1.0	15.8	1.4
21–40 places	%	8.1	11.4	9.2	12.4	14.2	11.0	3.0	13.9	10.1
41–60 places	%	20.1	26.2	20.1	22.1	21.5	23.6	10.2	21.1	21.9
61+ places	%	70.9	60.6	69.1	64.3	63.7	62.7	85.8	49.2	66.6
2012										
1–20 places	%	0.9	1.8	1.4	1.2	0.6	2.7	1.0	15.8	1.3
21–40 places	%	7.5	11.1	7.6	12.1	13.0	10.1	3.0	13.9	9.4
41–60 places	%	19.4	23.7	16.9	21.3	21.8	24.3	10.2	21.1	20.4
61+ places	%	72.2	63.4	74.1	65.5	64.6	62.9	85.8	49.2	68.9
2013										
1–20 places	%	0.8	1.8	1.3	1.0	0.7	2.7	1.0	15.8	1.2
21–40 places	%	7.5	10.8	7.6	11.6	12.7	9.1	3.0	13.9	9.2
41–60 places	%	17.8	23.2	16.7	20.3	20.9	25.5	10.1	21.1	19.6
61+ places	%	74.0	64.2	74.3	67.0	65.7	62.7	86.0	49.2	69.9
2014										
1–20 places	%	0.7	1.7	1.2	1.0	0.6	2.6	1.0	9.6	1.1
21–40 places	%	7.1	10.1	6.6	11.1	11.2	8.4	2.9	23.7	8.5
41–60 places	%	16.3	21.8	14.4	19.4	20.1	25.2	10.0	11.9	18.1
61+ places	%	76.0	66.4	77.8	68.5	68.1	63.8	86.1	54.8	72.2
2015										

Table 14A.13 **Operational places, occupancy rates and size and distribution of residential aged care services, 30 June (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
1–20 places	%	0.7	1.7	1.0	1.0	0.6	2.6	0.9	9.6	1.1
21–40 places	%	6.9	9.2	6.7	11.2	10.2	7.7	2.7	23.7	8.1
41–60 places	%	16.0	21.3	13.7	18.9	17.8	23.5	4.2	11.9	17.4
61+ places	%	76.4	67.8	78.5	68.9	71.4	66.2	92.2	54.8	73.3
2016										
1–20 places	%	0.7	1.6	1.0	1.0	0.6	2.5	0.8	9.2	1.1
21–40 places	%	6.5	8.7	6.2	11.0	9.5	7.0	0.8	22.8	7.6
41–60 places	%	15.0	20.1	12.5	18.1	17.2	22.3	7.2	11.4	16.4
61+ places	%	77.8	69.6	80.3	69.9	72.7	68.1	91.1	56.6	74.9
2017										
1–20 places	%	0.6	1.6	0.9	1.0	0.6	2.5	–	9.2	1.0
21–40 places	%	6.2	8.0	5.8	10.1	9.0	7.0	0.8	23.1	7.2
41–60 places	%	14.4	18.7	11.3	17.8	15.7	20.1	7.1	11.4	15.4
61+ places	%	78.8	71.7	82.0	71.1	74.7	70.4	92.1	56.4	76.4
2018										
1–20 places	%	0.6	1.6	0.7	1.0	0.6	2.1	–	9.0	0.9
21–40 places	%	6.1	7.7	5.2	9.1	8.6	6.8	0.8	22.1	6.8
41–60 places	%	13.3	17.4	10.2	17.2	15.5	16.7	5.2	–	14.2
61+ places	%	80.0	73.3	83.9	72.8	75.3	74.4	94.0	69.0	78.0
2019										
1–20 places	%	0.5	1.5	0.6	0.8	0.6	2.1	–	5.5	0.9
21–40 places	%	6.0	7.0	4.9	9.0	8.3	6.0	0.8	27.2	6.5
41–60 places	%	12.3	15.6	9.4	16.0	15.0	13.7	5.3	–	13.1
61+ places	%	81.2	75.9	85.1	74.2	76.1	78.2	93.9	67.3	79.6
2020										
1–20 places	%	0.5	1.5	0.6	0.7	0.5	2.2	–	5.5	0.8
21–40 places	%	5.5	6.5	4.7	8.0	8.3	5.9	0.8	27.2	6.1
41–60 places	%	13.0	15.7	9.1	15.7	15.0	14.9	5.3	–	13.3
61+ places	%	81.0	76.3	85.5	75.7	76.2	77.0	93.9	67.3	79.8

- (a) The occupancy rate is defined as the proportion of available bed days that were used for residential care. Occupancy is measured over the financial year however places are reported at 30 June.
- (b) Data exclude flexible residential places under the National Aboriginal and Torres Strait Islander Flexible Aged Care Program, Innovative Pool program and Multi-Purpose Service Program. For more information on data quality, including collection methodologies and data limitations, see the AIHW website (www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents).
- (c) See footnotes to table 14A.1 for detail on regional data classifications.
- (d) The data on the number of operational places from June 2015 to June 2017 (inclusive) are not comparable to the equivalent data in table 14A.10, which include flexible places.

.. Not applicable. – Nil or rounded to zero. **np** Not published.

Source: Department of Health (unpublished).

Table 14A.14 **Operational number of aged care places per 1000 people aged 70 years or over, 30 June (a), (b), (c), (d), (e), (f)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Residential care</i>										
2011	no.	87.1	86.4	83.1	79.6	91.8	84.6	77.9	94.2	85.8
2012	no.	86.2	85.1	81.2	77.0	91.7	83.0	74.8	88.4	84.4
2013	no.	86.4	85.2	81.4	77.0	92.9	80.9	73.4	87.2	84.5
2014	no.	84.5	84.1	78.8	74.4	91.5	80.0	70.6	76.4	82.6
2015	no.	82.5	83.3	77.0	71.9	90.5	79.2	73.1	73.4	81.1
2016	no.	81.1	81.8	76.0	69.9	89.0	76.8	76.5	70.8	79.7
2017	no.	79.9	80.7	74.4	66.2	85.5	73.8	73.8	64.6	77.9
2018	no.	77.6	79.0	74.4	63.8	80.3	71.4	72.6	46.3	75.9
2019	no.	78.4	80.3	75.8	69.6	82.7	70.7	68.2	64.6	77.5
2020	no.	76.9	79.1	75.1	70.8	80.4	69.1	65.2	100.4	76.6
<i>Transition Care</i>										
2011	no.	1.6	1.5	1.5	1.4	1.5	1.7	1.9	4.0	1.5
2012	no.	1.8	1.8	1.8	1.7	1.8	1.9	2.1	3.7	1.8
2013	no.	1.8	1.7	1.8	1.7	1.8	1.8	2.1	3.7	1.8
2014	no.	1.7	1.7	1.7	1.6	1.8	1.8	2.0	3.4	1.7
2015	no.	1.7	1.6	1.6	1.5	1.7	1.7	1.9	3.2	1.7
2016	no.	1.6	1.6	1.5	1.5	1.7	1.7	1.8	3.0	1.6
2017	no.	1.7	1.7	1.7	1.7	1.7	1.7	2.0	3.7	1.7
2018	no.	1.5	1.4	1.4	1.5	1.5	1.5	1.6	2.6	1.5
2019	no.	1.5	1.4	1.3	1.5	1.5	1.5	1.5	2.6	1.4
2020	no.	1.5	1.4	1.3	1.5	1.5	1.6	1.7	3.3	1.4

- (a) Places do not include those that have been approved, but are not yet operational. For more information on data quality, including collection methodologies and data limitations, see the AIHW website (www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents).
- (b) Government planning targets are based on people aged 70 years or over. However, in recognition of poorer health among Aboriginal and Torres Strait Islander communities, planning in some cases also takes account of the Aboriginal and Torres Strait Islander population aged 50–69 years. This means that the provision ratio based on the population aged 70 years and over may appear high in areas with a high Aboriginal and Torres Strait Islander population (such as the NT).
- (c) Population data are calculated on a different basis across years. See table 14A.1 for notes and sources of population data.
- (d) Data include flexible care places under the National Aboriginal and Torres Strait Islander Flexible Aged Care Program, MPS Program and Innovative Pool Program.
- (e) Totals may not add due to rounding.
- (f) Transition care ratios for 2017 include places for transition care and short term restorative care (STRC).

Source: Department of Health (unpublished) Australian Government Department of Health Aged Care data warehouse.

Table 14A.15 Operational number of residential and transitional aged care places per 1000 people aged 70 years or over and Aboriginal and Torres Strait Islander Australians aged 50–69 years, 30 June (a), (b), (c), (d), (e), (f)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Residential care										
2011	no.	84.8	85.7	79.7	76.2	90.1	80.9	76.4	46.1	83.3
2012	no.	83.8	84.4	77.8	73.7	90.0	79.3	73.3	43.7	81.9
2013	no.	83.9	84.4	77.7	73.6	91.1	77.2	71.9	42.5	81.9
2014	no.	81.5	83.2	74.7	70.7	89.3	75.7	68.9	37.9	79.6
2015	no.	79.5	82.5	73.0	68.4	88.4	74.9	71.3	36.8	78.1
2016	no.	78.2	80.9	72.1	66.4	86.9	72.7	74.7	35.8	76.8
2017	no.	77.0	79.9	70.6	62.9	83.5	69.8	72.1	33.2	75.1
2018	no.	76.0	78.8	71.6	63.2	81.4	68.6	70.9	32.0	74.4
2019	no.	75.1	79.4	71.7	65.9	80.5	66.3	66.2	31.8	74.4
2020	no.	73.7	78.2	71.0	67.0	78.3	64.9	63.3	49.7	73.4
Transition Care										
2011	no.	1.5	1.5	1.4	1.4	1.5	1.7	1.8	2.0	1.5
2012	no.	1.8	1.8	1.7	1.6	1.8	1.8	2.1	1.9	1.7
2013	no.	1.8	1.7	1.7	1.6	1.8	1.8	2.0	1.8	1.7
2014	no.	1.7	1.7	1.6	1.5	1.7	1.7	1.9	1.7	1.7
2015	no.	1.6	1.6	1.5	1.4	1.7	1.6	1.8	1.6	1.6
2016	no.	1.6	1.6	1.5	1.4	1.6	1.6	1.8	1.5	1.5
2017	no.	1.6	1.6	1.6	1.7	1.6	1.7	1.9	1.9	1.6
2018	no.	1.5	1.4	1.3	1.5	1.5	1.5	1.6	1.3	1.4
2019	no.	1.4	1.4	1.3	1.5	1.5	1.4	1.5	1.3	1.4
2020	no.	1.4	1.4	1.2	1.4	1.5	1.5	1.7	1.6	1.4

(a) Places do not include those that have been approved, but are not yet operational. For more information on data quality, including collection methodologies and data limitations, see the AIHW website (www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents).

(b) Data for the numerators are all operational places (by service type). Data for the denominators are people aged 70 years or over and Aboriginal and Torres Strait Islander Australians aged 50–69 years.

(c) Population data are calculated on a different basis across years. See table 14A.1 for notes and sources of population data.

(d) Data include flexible care places under the National Aboriginal and Torres Strait Islander Flexible Aged Care Program, MPS Program and Innovative Pool Program.

(e) Totals may not add due to rounding.

(f) Transition Care ratios for 2017 include places for transition care and short term restorative care (STRC).

Source: Department of Health (unpublished) and Australian Government Department of Health Aged Care data warehouse.

Table 14A.16 **Residential and community aged care places/recipients per 1000 population, by remoteness, 30 June (a), (b)**

	<i>Unit</i>	<i>Residential aged care places per 1000 population (c)</i>	<i>Community aged care recipients per 1000 population (d)</i>
<i>2020</i>			
Major Cities	rate	78.0	52.1
Inner Regional and Outer Regional	rate	65.4	44.8
Remote and Very Remote	rate	44.5	32.4

- (a) Population based on people aged 70 years and over plus Aboriginal and Torres Strait Islander people aged 50–69 years at 30 June 2020.
- (b) These data should not be compared with data for 30 June 2019 in the previous 2020 Report, as data for the two years were derived using different methods.
- (c) Count is of operational residential places delivered in Australian Government subsidised residential aged care facilities at 30 June 2020 and includes places in the MPS program and places delivered under the National Aboriginal and Torres Strait Islander Flexible Aged Care and Innovative Care Pool programs delivered in a residential aged care facility.
- (d) Count is of operational home care recipients at 30 June 2020 and includes: Home Care Packages 1-4, Transition Care Program, Short Term Restorative Care, and Multi-Purpose Services and places delivered under the National Aboriginal and Torres Strait Islander Flexible Aged Care and Innovative Care Programs provided in the community.

Source: ABS (2019) Estimates and Projections, Aboriginal and Torres Strait Islander Australians, 2006 to 2031, Cat. no. 3238.0 and Australian Government Department of Health Aged Care data warehouse.

Table 14A.17 **Representation of older people from Culturally and Linguistically Diverse (CALD) backgrounds in the aged care target population and in aged care recipients (per cent) (a), (b), (c), (d)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Aged care target population</i>										
2016	%	26.5	31.1	12.5	20.8	19.8	8.0	25.6	20.9	23.3
<i>Assessments</i>										
2018-19	%	23.4	33.7	12.0	21.0	19.1	8.6	25.5	18.5	23.3
2019-20	%	25.2	34.5	12.2	20.2	20.1	7.7	25.1	17.8	24.1
<i>Commonwealth Home Support Programme</i>										
2018-19	%	21.8	31.0	11.0	20.0	20.4	8.0	27.3	17.8	21.2
2019-20	%	22.1	31.9	10.9	20.5	20.8	7.5	28.2	18.7	21.6
<i>Home care</i>										
<i>Home Care Levels 1–2</i>										
30 June 2019	%	25.4	39.4	13.1	26.3	19.5	11.0	24.7	9.9	26.4
30 June 2020	%	26.9	41.2	13.5	25.6	18.7	10.3	26.0	12.0	27.7
<i>Home Care Levels 3–4</i>										
30 June 2019	%	27.3	41.4	15.7	26.2	24.0	9.7	24.7	21.9	26.9
30 June 2020	%	27.9	43.5	16.4	26.3	26.6	10.7	27.8	21.8	28.7
<i>Residential aged care</i>										
30 June 2019	%	21.7	25.9	10.6	18.4	18.2	7.3	21.2	15.1	19.8
30 June 2020	%	21.3	25.5	10.2	18.4	17.2	7.0	21.2	14.9	19.3
<i>Transition care</i>										
30 June 2019	%	20.6	32.7	9.7	25.5	20.6	10.5	23.8	33.3	22.2
30 June 2020	%	16.6	28.6	9.5	18.2	16.7	11.5	20.9	14.8	18.2

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

- (a) The proportion of people from CALD backgrounds in the aged care target population is the number of people aged 65 years or over from CALD backgrounds divided by the total number of people aged 65 years or over.
- (b) The proportion of people from CALD backgrounds in the population of service clients is the number of clients aged 65 years or over from CALD backgrounds divided by the number of clients aged 65 years or over.
- (c) For more information on data quality, including collection methodologies and data limitations, see the AIHW website (www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents).
- (d) People from CALD backgrounds are defined as those who were born overseas in countries other than UK, Ireland, NZ, Canada, South Africa and USA.

Source: ABS, *Migration, Australia 2016-17*, Cat. No. 3412.0, data generated on 9 November 2018 using ABS.Stat; Australian Government Department of Health Aged Care data warehouse.

Table 14A.18 Representation of Aboriginal and Torres Strait Islander Australians in the aged care target population and in older aged care recipients (per cent) (a), (b), (c), (d), (e), (f), (g)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
<i>Aged care target population (h)</i>										
2019	%	3.6	1.0	4.5	4.4	2.2	5.4	2.3	45.5	3.4
2020	%	3.7	1.0	4.6	4.4	2.2	5.4	2.3	46.0	3.5
<i>Assessments</i>										
2018-19	%	2.4	0.7	2.2	2.5	1.2	2.9	1.0	29.7	1.9
2019-20	%	2.4	0.8	2.5	2.3	1.5	2.5	1.0	30.6	2.0
<i>Commonwealth Home Support Programme</i>										
2018-19	%	3.1	1.1	3.7	3.1	2.2	2.6	1.1	41.4	2.8
2019-20	%	3.3	1.2	3.5	2.7	2.2	2.7	1.1	40.6	2.8
<i>Home care (h)</i>										
Home Care Levels 1–2										
2019	%	4.5	2.8	3.4	3.0	2.9	3.4	3.4	67.3	4.0
2020	%	4.9	2.8	3.4	3.2	2.9	4.3	2.9	63.8	4.0
Home Care Levels 3–4										
2019	%	4.4	2.4	3.6	2.8	2.2	2.8	4.5	35.8	3.6
2020	%	4.9	2.3	3.5	2.5	2.8	3.5	5.4	34.2	3.6
<i>Residential aged care (h)</i>										
2019	%	0.9	0.3	1.5	1.8	0.5	1.0	0.4	36.2	1.0
2020	%	0.9	0.3	1.6	1.7	0.5	0.9	0.3	33.7	1.0
<i>Transition care (h)</i>										
2019	%	1.2	0.9	2.3	0.3	0.9	1.1	–	10.5	1.2
2020	%	0.2	0.1	–	–	–	1.3	–	–	0.1

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

- (a) The proportion of people from Aboriginal and Torres Strait Islander backgrounds in the aged care target population is the number of Aboriginal and Torres Strait Islander people aged 50 years or over divided by the sum of the number of people who are Aboriginal and Torres Strait Islander aged 50-64 years and all people aged 65 years or over.
- (b) The proportion of people from Aboriginal and Torres Strait Islander backgrounds in the population of service clients is the number of Aboriginal and Torres Strait Islander clients aged 50 years or over divided by the sum of the number of clients aged 65 years or over and clients who are Aboriginal and Torres Strait Islander aged 50-64 years.
- (c) For more information on data quality, including collection methodologies and data limitations, see the AIHW website (www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents).
- (d) Includes National Aboriginal and Torres Strait Islander Flexible Aged Care Program residential aged care places attributed as residents. Flexible Home Care places under the National Aboriginal and Torres Strait Islander Flexible Aged Care Program are included in Home Care Levels 1–2. Excludes Multi-Purpose Services.
- (e) Totals may not add due to rounding.
- (f) Results for this table may have been derived using small numbers, in particular where the rate/proportion is for a small program or smaller jurisdiction.
- (g) See table 14A.1 for notes and sources of population data.
- (h) As at 30 June.
– Nil or rounded to zero.

Table 14A.18 Representation of Aboriginal and Torres Strait Islander Australians in the aged care target population and in older aged care recipients (per cent) (a), (b), (c), (d), (e), (f), (g)

<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
-------------	------------	------------	------------	-----------	-----------	------------	------------	-----------	-------------

Source: Australian Government Department of Health Aged Care data warehouse.

Table 14A.19 **Representation of older people receiving services from providers located in rural and remote areas in the aged care target population and in aged care recipients (per cent) (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Aged care target population (d)</i>										
2020	%	8.1	5.9	15.8	12.4	15.8	36.5	..	100.0	11.2
<i>Assessments</i>										
2018-19	%	8.3	5.7	14.1	10.8	14.5	30.1	..	100.0	10.3
2019-20	%	7.7	5.8	15.3	11.0	14.6	32.8	..	100.0	10.5
<i>Commonwealth Home Support Programme</i>										
2019-20	%	10.8	7.0	14.4	11.5	16.0	35.3	..	100.0	12.1
<i>Home care (d)</i>										
Home Care Levels 1–4										
2020	%	7.5	3.6	10.7	7.0	12.6	13.4	..	100.0	7.8
<i>Residential aged care (d)</i>										
2020	%	5.6	4.8	12.8	7.7	10.0	24.0	..	100.0	7.9
<i>Transition care (d)</i>										
2020	%	5.1	1.9	10.0	6.9	–	9.0	..	100.0	5.9

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

- (a) The proportion of people in rural and remote areas in the aged care target population is the number of people aged 65 years or over receiving aged care services in outer regional, remote/very remote areas (location of the service provider outlet, except Commonwealth Home Support Programme which is based on the location of the client according to the most recent client record in the DSS Data Exchange), divided by the total number of people aged 65 years or over residing in outer regional, remote/very remote areas.
- (b) The proportion of people in rural and remote areas in the population of service clients is the number of people aged 65 years or over receiving aged care services in outer regional, remote/very remote areas (location of the service provider outlet, except Commonwealth Home Support Programme which is based on the location of the client according to the most recent client record in the DSS Data Exchange), divided by the number of clients aged 65 years or over.
- (c) For more information on data quality, including collection methodologies and data limitations, see the AIHW website (www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents).
- (d) As at 30 June.
.. Not applicable. – Nil or rounded to zero.

Source: Australian Government Department of Health Aged Care data warehouse.

TABLE 14A.20

Table 14A.20 **Aged care recipients at 30 June 2020 by program: age-sex specific usage rates per 1000 people (a), (b)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Permanent residents										
Females										
under 65	%	0.2	0.2	0.2	0.1	0.2	0.3	–	0.2	0.2
65–69	%	4.6	5.2	5.2	4.5	5.1	4.5	3.1	6.3	4.9
70–74	%	11.6	11.6	12.4	10.0	12.2	11.8	11.0	16.4	11.7
75–79	%	27.4	28.1	30.4	27.3	29.6	26.7	27.0	20.9	28.3
80–84	%	69.0	73.2	74.4	68.6	73.6	72.9	69.6	62.2	71.5
85+	%	241.2	256.4	249.1	236.4	260.7	245.1	235.3	187.7	247.8
Males										
under 65	%	0.3	0.3	0.2	0.2	0.2	0.3	0.1	0.2	0.2
65–69	%	6.4	5.9	5.6	4.5	5.8	5.1	5.8	3.9	5.8
70–74	%	11.8	12.1	11.9	9.8	11.6	11.2	10.5	11.1	11.7
75–79	%	24.4	23.0	24.5	20.9	23.4	21.8	20.3	19.5	23.5
80–84	%	49.4	49.7	53.3	45.3	47.6	47.6	53.1	47.5	49.7
85+	%	141.4	146.0	150.0	138.9	151.7	137.6	134.5	91.5	144.5
Persons										
under 65	%	0.2	0.2	0.2	0.2	0.2	0.3	–	0.2	0.2
65–69	%	5.4	5.6	5.4	4.5	5.4	4.8	4.4	5.0	5.3
70–74	%	11.7	11.8	12.2	9.9	11.9	11.5	10.7	13.5	11.7
75–79	%	26.0	25.7	27.5	24.2	26.7	24.3	23.9	20.2	26.0
80–84	%	60.2	62.6	64.6	58.0	62.0	61.3	62.3	54.8	61.6
85+	%	202.8	213.4	210.9	199.2	219.1	203.2	195.5	147.9	207.9
Home Care Levels 1–4										
Females										
under 65	%	0.2	0.2	0.1	0.1	0.1	0.2	0.1	0.5	0.2
65–69	%	7.1	8.4	7.6	4.8	5.0	8.4	4.5	11.1	7.2
70–74	%	18.3	23.4	18.2	13.3	15.3	18.0	16.6	24.2	18.9
75–79	%	39.0	45.5	37.9	28.8	32.5	39.0	38.0	46.5	39.0
80–84	%	79.9	84.2	75.1	57.0	65.1	73.2	76.1	76.6	76.5
85+	%	129.3	115.0	130.0	117.2	112.7	115.1	130.5	136.4	122.8
Males										
under 65	%	0.1	0.1	0.1	0.1	0.1	0.1	–	0.2	0.1
65–69	%	4.4	5.9	5.3	3.6	3.3	5.4	3.0	7.9	4.8
70–74	%	10.5	14.2	12.0	9.2	9.2	9.6	12.1	16.3	11.5
75–79	%	21.7	26.9	23.6	18.2	19.6	18.5	22.2	27.0	22.8
80–84	%	46.0	52.4	47.0	39.2	39.0	46.5	40.8	59.4	46.6
85+	%	100.8	99.0	102.8	90.2	87.3	91.4	85.0	91.5	98.1
Persons										
under 65	%	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.3	0.1
65–69	%	5.8	7.2	6.5	4.2	4.2	7.0	3.8	9.4	6.0

Table 14A.20 **Aged care recipients at 30 June 2020 by program: age-sex specific usage rates per 1000 people (a), (b)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
70–74	%	14.5	19.0	15.2	11.3	12.4	13.9	14.5	19.9	15.3
75–79	%	30.8	36.7	31.0	23.7	26.5	29.2	30.8	36.1	31.3
80–84	%	64.6	69.9	62.1	48.9	53.5	61.0	60.4	67.9	62.9
85+	%	118.3	108.8	119.5	106.9	103.1	105.9	112.5	117.8	113.3
All Permanent residents and Home Care recipients										
Females										
under 65	%	0.4	0.4	0.3	0.3	0.4	0.4	0.1	0.6	0.4
65–69	%	11.7	13.6	12.8	9.3	10.2	12.9	7.6	17.4	12.1
70–74	%	30.0	35.0	30.7	23.3	27.5	29.8	27.5	40.7	30.5
75–79	%	66.5	73.6	68.3	56.1	62.1	65.7	65.0	67.4	67.3
80–84	%	148.9	157.4	149.5	125.6	138.7	146.0	145.8	138.8	148.0
85+	%	370.5	371.4	379.1	353.6	373.4	360.3	365.8	324.0	370.6
Males										
under 65	%	0.4	0.4	0.3	0.3	0.3	0.3	0.1	0.4	0.3
65–69	%	10.8	11.8	10.9	8.1	9.1	10.6	8.9	11.8	10.6
70–74	%	22.3	26.2	24.0	19.0	20.8	20.8	22.6	27.3	23.2
75–79	%	46.1	50.0	48.2	39.0	43.0	40.3	42.4	46.5	46.4
80–84	%	95.4	102.1	100.3	84.4	86.6	94.1	93.9	106.9	96.3
85+	%	242.2	245.0	252.8	229.1	239.0	229.1	219.5	183.0	242.6
Persons										
under 65	%	0.4	0.4	0.3	0.3	0.3	0.4	0.1	0.5	0.3
65–69	%	11.3	12.8	11.9	8.7	9.6	11.8	8.2	14.4	11.4
70–74	%	26.2	30.8	27.4	21.2	24.3	25.4	25.2	33.4	26.9
75–79	%	56.7	62.4	58.5	47.8	53.2	53.5	54.7	56.3	57.3
80–84	%	124.7	132.5	126.7	107.0	115.4	122.4	122.8	122.8	124.6
85+	%	321.1	322.2	330.4	306.0	322.2	309.1	308.0	265.7	321.2

(a) See table 14A.1 for notes and sources of population data.

(b) Results for this table may have been derived using small numbers, in particular where the rates are for a small program or smaller jurisdictions. For more information on data quality, including collection methodologies and data limitations, see the AIHW website (<https://www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents>).

– Nil or rounded to zero.

Source: Australian Government Department of Health Aged Care data warehouse.

Table 14A.21 Proportion of permanent new residents or all resident care days classified as concessional, assisted, supported or low means (per cent) (a), (b), (c), (d), (e)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>New residents</i>										
2010-11	%	37.0	34.5	41.2	41.3	40.3	39.7	36.1	67.3	37.9
2011-12	%	38.0	34.3	41.8	40.1	41.0	38.6	33.1	60.5	38.2
2012-13	%	37.2	33.9	42.7	39.5	39.6	39.0	30.4	65.3	37.8
2013-14	%	32.4	30.4	37.9	35.2	35.2	37.8	27.8	65.9	33.5
2014-15 (f)	%	na	na	na	na	na	na	na	na	na
2015-16	%	41.3	39.2	45.3	41.4	45.8	44.6	32.9	67.5	41.9
2016-17	%	40.8	38.0	45.2	41.3	44.0	44.0	33.6	63.4	41.2
2017-18	%	39.4	36.2	43.9	40.0	44.0	45.1	31.4	67.3	40.0
2018-19	%	39.6	37.1	43.9	41.7	44.5	44.1	32.8	63.7	40.5
2019-20	%	39.0	35.8	44.4	41.2	42.8	40.9	34.7	58.6	39.8
<i>All permanent residents care days</i>										
2013-14	%	40.7	37.5	43.8	43.1	43.4	42.1	33.6	75.9	40.9
2014-15 (f)	%	37.6	34.5	40.2	39.5	40.2	39.0	29.9	68.0	37.7
2015-16	%	45.3	46.3	45.9	43.6	44.9	48.1	47.0	43.1	45.6
2016-17	%	43.5	40.6	47.6	44.0	47.5	48.0	35.3	72.8	44.0
2017-18	%	42.8	40.0	47.0	43.3	47.0	47.8	34.2	70.5	43.4
2018-19	%	58.1	57.4	57.2	57.6	57.3	56.5	56.7	57.2	57.6
2019-20	%	41.6	38.9	46.4	42.5	46.6	46.4	34.3	64.9	42.4

- (a) Concessional residents are those who entered care prior to 20 March 2008, and who at the date they entered care, received an income support payment and had not owned a home for the last two years (or whose home was occupied by a 'protected' person, for example, the care recipient's partner) and had assets of less than 2.5 times the annual single basic age pension (or for a transfer from 20 September 2009 less than 2.25).
- (b) Assisted residents are those meeting the above criteria, but with assets between 2.5 and 4.0 times the annual single basic age pension (or for a transfer from 20 September 2009 between 2.25 and 3.61).
- (c) Supported residents are those who entered permanent residential care on or after 20 March 2008 (or who re-enter care on or after 20 March 2008 after a break in care of more than 28 days) and have assets below a set amount.
- (d) Low means residents are those who have entered permanent residential care on or after 1 July 2014 (or who re-enter care on or after 1 July 2014 after a break in care of more than 28 days; or who re-enter care on or after 1 July 2014 and choose to 'opt in' to the new means testing arrangements) and have a daily means tested amount (assessed under the combined assets and income means test) at the date they enter care that is less than the maximum daily rate of accommodation supplement.
- (e) These data refer to permanent residents only, at their first admission. For more information on data quality, including collection methodologies and data limitations, see the AIHW website (<https://www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents>).
- (f) Low means residents data were not available for 2014-15. Therefore, the 2014-15 data for new residents are not available and the data for all permanent residents care days are not comparable with other years.

na Not available.

Source: Australian Government Department of Health Aged Care data warehouse.

Table 14A.22 **HACC services received per 1000 people aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years (a), (b), (c), (d), (e), (f), (g)**

	<i>NSW</i>	<i>Vic (h)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (i)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Hours									
Allied Health Care (j)									
2013-14	102	687	477	81	142	123	345	26	323
2014-15	110	728	566	91	143	113	272	42	353
2015-16	np	748	np	101	np	np	np	np	np
2016-17	..	–	..	95
2017-18	115
2018-19	–
2019-20
Assessment									
2013-14	185	377	106	305	376	306	16	95	245
2014-15	184	366	102	318	383	325	15	48	243
2015-16	np	332	np	323	np	np	np	np	np
2016-17	..	–	..	290
2017-18	282
2018-19	–
2019-20
Case Management & Client Care Co-ordination									
2013-14	334	160	179	40	737	423	549	271	271
2014-15	316	138	165	19	713	381	457	195	249
2015-16	np	129	np	14	np	np	np	np	np
2016-17	..	–	..	18
2017-18	19
2018-19	–
2019-20
Centre-based Respite									
2013-14	2 997	3 579	3 873	3 910	4 084	2 808	2 756	1 169	3 467
2014-15	3 015	3 520	4 020	3 550	4 140	3 127	2 628	1 118	3 462
2015-16	np	3 910	np	3 290	np	np	np	np	np
2016-17	..	–	..	2 925
2017-18	2 720
2018-19	–
2019-20
Counselling/ Support/ Information/ Advocacy									
2013-14	117	10	125	142	407	182	112	174	121
2014-15	107	13	124	136	413	471	162	92	125
2015-16	np	6	np	85	np	np	np	np	np
2016-17	..	–	..	66
2017-18	58
2018-19	–
2019-20

Table 14A.22 **HACC services received per 1000 people aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years (a), (b), (c), (d), (e), (f), (g)**

	<i>NSW</i>	<i>Vic (h)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (i)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Domestic Assistance									
2013-14	1 348	2 369	2 524	2 331	2 194	2 461	2 138	1 683	2 033
2014-15	1 886	2 558	2 719	2 324	2 291	2 508	1 880	1 751	2 304
2015-16	np	2 335	np	2 380	np	np	np	np	np
2016-17	..	–	..	2 275
2017-18	2 238
2018-19	–
2019-20
Home Maintenance									
2013-14	423	264	484	675	326	250	382	15	404
2014-15	454	269	590	688	347	211	328	19	438
2015-16	np	258	np	680	np	np	np	np	np
2016-17	..	–	..	656
2017-18	647
2018-19	–
2019-20
Nursing Care (k)									
2013-14	453	1 173	820	373	536	800	652	0	710
2014-15	396	1 193	742	362	509	723	500	8	672
2015-16	np	1 141	np	374	np	np	np	np	np
2016-17	..	–	..	371
2017-18	357
2018-19	–
2019-20
Other Food Services									
2013-14	77	–	8	30	15	3	–	184	33
2014-15	72	–	7	43	18	1	–	291	33
2015-16	np	–	np	43	np	np	np	np	np
2016-17	..	–	..	34
2017-18	31
2018-19	–
2019-20
Personal Care									
2013-14	667	1 132	762	659	619	1 450	668	572	816
2014-15	945	1 201	755	714	599	1 429	692	415	926
2015-16	np	1 121	np	729	np	np	np	np	np
2016-17	..	–	..	655
2017-18	644
2018-19	–
2019-20
Respite Care									

TABLE 14A.22

Table 14A.22 **HACC services received per 1000 people aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years (a), (b), (c), (d), (e), (f), (g)**

	<i>NSW</i>	<i>Vic (h)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (i)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2013-14	223	211	470	137	386	279	31	137	271
2014-15	311	205	488	126	356	343	50	153	301
2015-16	np	234	np	109	np	np	np	np	np
2016-17	..	–	..	98
2017-18	89
2018-19	..	-	..	–
2019-20
Social Support									
2013-14	1 316	646	1 327	1 468	1 754	1 322	1 121	1 427	1 202
2014-15	1 640	637	1 424	1 565	1 820	1 341	724	1 372	1 337
2015-16	np	698	np	1 593	np	np	np	np	np
2016-17	..	–	..	1 522
2017-18	1 510
2018-19	..	-	..	–
2019-20
Total hours									
2013-14	8 243	10 607	11 155	10 151	11 577	10 406	8 770	5 754	9 895
2014-15	9 438	10 826	11 702	9 936	11 733	10 974	7 709	5 504	10 444
2015-16	np	10 913	np	9 721	np	np	np	np	np
2016-17	..	–	..	9 004
2017-18	8 710
2018-19	–
2019-20
Meals									
Home and Centre									
2013-14	2 469	2 306	3 152	1 518	4 518	2 674	1 671	7 662	2 668
2014-15	2 426	2 240	2 978	1 295	3 644	2 527	1 268	6 909	2 499
2015-16	np	2 122	np	1 119	np	np	np	np	np
2016-17	..	–	..	936
2017-18	..	–	..	763
2018-19	–
2019-20
Dollars (nominal \$)									
Home Modification									
2013-14	12 620	–	9 788	2 172	4 127	790	16 815	38	6 905
2014-15	13 215	–	10 825	5 748	5 302	1 704	14 664	26	7 744
2015-16	np	–	np	5 969	np	np	np	np	np
2016-17	..	–	..	6 439
2017-18	..	–	..	6 548
2018-19	–

Table 14A.22 **HACC services received per 1000 people aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years (a), (b), (c), (d), (e), (f), (g)**

	<i>NSW</i>	<i>Vic (h)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (i)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2019-20
Deliveries									
Formal Linen Service									
2013-14	18	–	–	–	6	2	34	33	7
2014-15	20	–	–	–	6	1	20	22	8
2015-16	np	–	np	–	np	np	np	np	np
2016-17	..	–	..	–
2017-18	..	–	..	–
2018-19	–
2019-20
Number									
Goods and Equipment (l)									
2013-14	3	–	18	10	127	–	2	6	16
2014-15	7	–	15	10	130	5	–	–	17
2015-16	np	82	np	10	np	np	np	np	np
2016-17	..	–	..	9
2017-18	..	–	..	10
2018-19	–
2019-20
Transport									
One-way trips									
2013-14	1 941	–	2 135	2 104	1 727	2 017	1 793	1 974	1 497
2014-15	2 107	–	2 111	2 005	1 795	2 025	1 914	2 201	1 551
2015-16	np	–	np	1 917	np	np	np	np	np
2016-17	..	–	..	1 752
2017-18	..	–	..	1 647
2018-19	–
2019-20
Proportion of HACC agencies who reported MDS data by end of the revision period (all regions)									
2013-14	99.9	92.0	96.6	100.0	96.3	99.6	86.1	75.5	97.5
2014-15	99.9	96.0	96.5	100.0	96.5	98.3	88.2	74.6	98.0
2015-16	np	98.0	np	100.0	np	np	np	np	np
2016-17	..	–	..	100.0
2017-18	..	–	..	100.0
2018-19	–
2019-20

(a) Reports provisional data that have not been validated and may be subject to revision. For more information on data quality, including collection methodologies and data limitations, see the AIHW website (<https://www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents>).

Table 14A.22 HACC services received per 1000 people aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years (a), (b), (c), (d), (e), (f), (g)

	<i>NSW</i>	<i>Vic (h)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (i)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
(b)	From 1 July 2012, the Australian Government assumed full funding and operational responsibility for Commonwealth HACC services delivered to people aged 65 years or over (or 50 years or over for Aboriginal and Torres Strait Islander peoples), except in WA and Victoria, where state-based arrangements continue for WA, but for the Victoria the transition occurred on 1 July 2016. From 1 July 2015, the Commonwealth Home Support Programme (CHSP) consolidated aged care services provided under the Commonwealth HACC Program, National Respite for Carers Program, Day Therapy Centres Program, and the Assistance with Care and Housing for the Aged Program. For these reasons, HACC data are reported for WA and Victoria only in 2015-16 and for WA only from 2016-17. WA transitioned to CHSP on 1 July 2018.								
(c)	Data in this table represent HACC services received by people aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years, divided by people aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years.								
(d)	The proportion of HACC funded agencies that submitted HACC Minimum Data Set data differed across jurisdictions and years. Actual service levels may be higher than those reported here.								
(e)	See table 14A.1 for notes and sources of population data.								
(f)	The proportion of HACC clients with unknown or null Aboriginal and Torres Strait Islander status differed across jurisdictions and years. Client records for people aged 50–64 years that do not contain information on Aboriginal and Torres Strait Islander status are excluded.								
(g)	The proportion of HACC clients with unknown or invalid date of birth differed across jurisdictions and years. Client records that do not contain information on date of birth are excluded.								
(h)	Validation processes for the Victorian Data Repository (VDR) and the HACC Minimum Data Set differ and actual service levels may be up to 9 per cent higher or lower than stated. For example, for 2013-14, in the case of respite care, the VDR recorded service levels 27 per cent higher than shown in the table, for Centre Based Day Care, the VDR recorded service levels 13 per cent higher than shown in the table and for counselling, the VDR recorded service levels 26 per cent higher than shown in the table. No targets are set and relatively little is reported.								
(i)	Validation processes for SA may have differed from HACC MDS and actual service levels may be up to 5 per cent higher or lower than stated.								
(j)	Allied Health Care includes at home and at centre.								
(k)	Nursing Care includes at home and at centre.								
(l)	Goods and Equipment levels for WA in 2014-15 may be under-reported due to a data submission error.								
	.. Not applicable. – Nil or rounded to zero.								

Source: WA and Victorian governments (unpublished); Department of Health (unpublished) HACC Minimum Data Set (various years); Department of Health (unpublished) Population projections (prepared by ABS according to agreed assumptions).

TABLE 14A.23

Table 14A.23 **Commonwealth Home Support Programme services received per 1000 people aged 65 years or over and Aboriginal and Torres Strait Islander people aged 50–64 years, 2019-20 (a), (b)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Services										
Allied Health Care	hr	217	775	610	208	607	267	186	363	466
Specialised Support Services	hr	41	162	71	10	91	61	219	87	81
Centre-based Respite	hr	238	211	292	214	239	257	366	2 212	256
Assistance with Care and Housing	hr	28	43	13	15	38	50	62	133	30
Domestic Assistance	hr	1 432	2 056	3 199	2 349	2 364	2 326	2 188	1 931	2 141
Home Maintenance	hr	304	154	565	543	460	251	685	216	358
Nursing Care	hr	286	959	491	68	618	679	205	5	507
Other Food Services	hr	24	6	13	26	8	–	–	13	15
Personal Care	hr	503	679	668	651	442	1 023	562	709	606
Respite Care (flexible)	hr	464	385	370	280	229	557	581	624	394
Respite Care (cottage)	hr	137	163	128	474	99	110	253	186	173
Social Support - group	hr	1 194	1 795	1 521	1 813	1 376	791	1 209	1 197	1 473
Social Support - individual	hr	739	330	1 074	730	1 052	703	1 019	1 470	737
Total hours	hr	5 608	7 718	9 015	7 381	7 622	7 075	7 536	9 147	7 237
Meals - Home and Centre	no.	1 997	1 337	1 965	732	3 106	2 248	1 197	8 744	1 837
Home Modification	\$	13 662	3 637	14 035	14 260	10 447	7 078	16 137	10 251	10 885
Goods and Equipment	no.	30	25	65	19	71	4	52	67	38
Transport (One-way trips)	no.	1 111	250	1 408	1 196	1 041	1 648	1 370	2 925	990

(a) Allied Health Care includes at home and at centre.

(b) Nursing Care includes at home and at centre.

– Nil or rounded to zero.

Source: Australian Government Department of Health Aged Care data warehouse.

Table 14A.24 **Aged care assessments (a), (b), (c), (d), (e)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total number of aged care assessments of Aboriginal and Torres Strait Islander people aged 50 years or older										
2009-10	no.	653	234	445	540	127	34	18	333	2 384
2010-11	no.	879	247	400	428	131	31	14	382	2 512
2011-12	no.	607	258	423	379	125	39	17	313	2 161
2012-13	no.	664	242	475	410	116	41	10	300	2 258
2013-14	no.	673	291	487	292	102	39	14	347	2 245
2014-15	no.	698	255	557	318	120	42	18	360	2 368
2015-16	no.	790	262	532	315	127	41	15	302	2 384
2016-17	no.	1 066	224	573	285	155	80	12	319	2 714
2017-18	no.	1 466	346	728	294	208	71	24	318	3 455
2018-19	no.	1 387	340	680	376	185	131	18	275	3 392
2019-20	no.	1 505	372	790	381	242	115	17	323	3 745
Aboriginal and Torres Strait Islander aged care assessments per 1000 Aboriginal and Torres Strait Islander people aged 50 years or over										
2009-10	no.	28.6	45.3	23.1	55.8	33.2	12.0	35.8	39.5	32.9
2010-11	no.	36.7	45.6	19.7	42.2	32.8	10.3	26.4	43.0	33.0
2011-12	no.	23.0	43.5	18.7	34.0	28.5	11.7	28.3	32.4	25.7
2012-13	no.	20.3	35.4	18.4	33.2	21.2	10.4	13.3	31.0	23.1
2013-14	no.	19.6	40.6	17.9	22.5	17.8	9.3	17.6	34.1	21.9
2014-15	no.	19.5	34.0	19.5	23.3	20.1	9.6	21.5	33.6	22.1
2015-16	no.	20.3	32.3	17.1	20.9	19.6	8.6	16.4	25.5	20.3
2016-17	no.	27.4	27.6	18.4	18.9	23.9	16.8	13.1	26.9	23.1
2017-18	no.	36.2	41.0	22.3	18.7	30.8	14.2	25.3	25.5	28.2
2018-19	no.	28.3	32.8	18.2	21.5	25.3	22.1	14.1	20.7	23.9
2019-20	no.	29.6	34.6	20.3	20.8	31.6	18.6	12.5	23.2	25.3
Total number of assessments of people aged 65 years or over and Aboriginal and Torres Strait Islander people aged 50–64 years										
2013-14	no.	60 186	52 686	28 544	16 293	13 272	4 947	2 226	1 046	179 200
2014-15	no.	56 090	51 651	31 473	16 092	12 328	4 756	1 979	898	175 267
2015-16	no.	50 924	44 464	27 101	14 594	12 568	3 920	1 862	777	156 210
2016-17	no.	52 281	44 900	27 311	14 348	12 612	3 859	1 955	880	158 146
2017-18	no.	59 170	50 662	33 517	15 444	14 375	4 585	1 811	929	180 493
2018-19	no.	58 725	48 484	30 820	14 906	15 313	4 557	1 752	925	175 482
2019-20	no.	62 255	48 784	31 418	16 781	16 502	4 587	1 758	1 055	183 140
Aged care assessments per 1000 people aged 65 years or over and Aboriginal and Torres Strait Islander people aged 50–64 years										
2013-14	rate	50.9	60.4	42.0	48.1	45.5	52.5	48.4	44.6	50.8
2014-15	rate	46.1	57.3	44.6	45.5	41.1	48.9	41.2	36.3	48.0
2015-16	rate	39.5	46.3	35.7	37.9	39.7	37.8	35.7	28.2	40.1
2016-17	rate	40.6	46.8	35.9	37.3	39.8	37.2	37.5	31.9	40.6
2017-18	rate	44.6	51.1	42.5	38.5	44.2	42.9	33.4	32.0	44.9
2018-19	rate	43.4	47.4	37.5	37.4	46.1	41.1	31.1	31.7	42.5
2019-20	rate	44.7	46.3	37.0	40.7	48.5	40.3	30.2	34.8	43.1

- (a) Data in this table include complete assessments only for all years and exclude assessments which were withdrawn or cancelled.
- (b) The number of Aboriginal and Torres Strait Islander assessments is based on self-identification of Aboriginal and Torres Strait Islander status. Therefore these figures may not accurately represent the number of assessment for Aboriginal and Torres Strait Islander persons.
- (c) Results for this table may have been derived using small numbers, in particular where the rates are for a smaller jurisdiction. For more information on data quality, including collection methodologies and data limitations, see the AIHW website (<https://www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents>).
- (d) See footnotes to table 14A.1 for information on population projections.
- (e) Data for 2015-16 was extracted from the Ageing and Aged Care Data Warehouse in October 2017. ACATs transitioned to use My Aged Care systems in early 2016. My Aged Care assessment data contained an additional 37 473 assessments nationwide that could not be attributed to a state or territory.

Source: Department of Health (unpublished) and Australian Government Department of Health Aged Care data warehouse.

Table 14A.25 Age-specific rates for ACAT approvals of eligibility, by age (no. per 1000 people) (a), (b), (c)

		<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Residential Care											
Age-specific numbers for approvals of eligibility for permanent residential care											
2009-10 (d)											
<65 years	no.		1 230	783	776	400	410	111	63	154	3 927
65-69 years	no.		1 298	993	810	451	422	110	45	94	4 223
70-74 years	no.		2 584	1 882	1 528	883	833	205	107	142	8 164
75-79 years	no.		5 003	3 965	2 830	1 694	1 649	405	208	129	15 883
80-84 years	no.		9 295	7 133	4 821	2 875	3 320	684	358	141	28 627
85+ years	no.		17 328	14 053	8 857	5 252	6 029	1 266	723	120	53 628
2010-11											
<65 years	no.		1 172	793	658	477	376	98	53	57	3 684
65-69 years	no.		1 319	867	818	481	362	131	58	35	4 071
70-74 years	no.		2 636	1 752	1 485	911	684	194	96	43	7 801
75-79 years	no.		4 889	3 507	2 644	1 788	1 345	349	164	58	14 744
80-84 years	no.		9 055	6 905	4 537	2 963	2 567	631	323	64	27 045
85+ years	no.		17 929	13 653	8 789	5 577	4 916	1 301	660	69	52 894
2011-12											
<65 years	no.		1 163	824	718	488	307	132	59	30	3 721
65-69 years	no.		1 363	1 038	868	577	361	137	70	21	4 435
70-74 years	no.		2 595	1 881	1 545	971	613	238	142	37	8 022
75-79 years	no.		4 834	3 644	2 824	1 792	1 313	369	214	43	15 033
80-84 years	no.		8 896	6 873	4 719	3 039	2 426	714	382	53	27 102
85+ years	no.		17 511	14 218	8 836	5 824	4 897	1 414	794	51	53 545
2012-13											
<65 years	no.		1 285	980	765	444	265	112	62	48	3 961
65-69 years	no.		1 519	1 070	995	597	410	132	72	31	4 826
70-74 years	no.		2 591	1 907	1 671	984	597	179	119	60	8 108
75-79 years	no.		4 689	3 648	2 809	1 812	1 187	369	197	49	14 760
80-84 years	no.		8 656	7 199	4 684	3 058	2 255	623	364	50	26 889
85+ years	no.		17 689	15 123	9 023	5 837	4 854	1 310	745	59	54 640
2013-14											
<65 years	no.		1 531	973	783	496	319	126	49	59	4 336
65-69 years	no.		1 829	1 213	1 028	628	451	166	89	39	5 443
70-74 years	no.		3 165	1 990	1 763	1 012	669	250	158	49	9 056
75-79 years	no.		5 576	3 853	2 911	1 764	1 323	379	251	52	16 109
80-84 years	no.		9 637	7 148	4 740	2 868	2 272	682	439	54	27 840
85+ years	no.		20 491	15 955	9 423	5 719	5 094	1 379	890	102	59 053
2014-15											
<65 years	no.		1 602	920	874	508	275	127	49	53	4 408
65-69 years	no.		1 951	1 125	1 230	623	498	144	86	44	5 701
70-74 years	no.		3 378	1 987	2 006	1 104	753	236	158	46	9 668
75-79 years	no.		5 839	3 735	3 369	1 828	1 437	435	287	40	16 970
80-84 years	no.		9 407	6 479	5 243	2 991	2 261	661	420	40	27 502
85+ years	no.		20 090	14 172	9 833	5 684	5 170	1 318	829	65	57 161
2015-16											
<65 years	no.		1 407	948	950	447	314	82	27	39	4 214
65-69 years	no.		1 957	1 169	1 207	553	634	137	87	33	5 777
70-74 years	no.		3 260	1 927	2 035	995	903	237	167	41	9 565
75-79 years	no.		5 633	3 421	3 051	1 787	1 527	345	279	27	16 070
80-84 years	no.		8 578	5 759	4 433	2 605	2 531	574	374	40	24 894
85+ years	no.		18 691	12 786	8 779	5 240	5 508	1 183	787	56	53 030
2016-17											
<65 years	no.		1 276	960	787	388	355	119	22	36	3 943
65-69 years	no.		2 025	1 274	1 342	548	618	178	89	29	6 103
70-74 years	no.		3 360	2 255	1 952	916	993	273	182	37	9 968
75-79 years	no.		5 663	3 970	3 047	1 522	1 588	426	296	55	16 567
80-84 years	no.		8 543	6 425	4 266	2 258	2 350	626	361	46	24 875
85+ years	no.		18 206	13 711	8 452	4 604	5 021	1 248	659	65	51 966
2017-18											
<65 years	no.		1 380	855	823	350	324	102	28	27	3 889
65-69 years	no.		2 168	1 589	1 527	476	615	183	88	30	6 676
70-74 years	no.		3 710	2 853	2 472	848	1 089	311	173	36	11 492
75-79 years	no.		5 831	4 850	3 743	1 431	1 641	490	232	55	18 273

Table 14A.25 Age-specific rates for ACAT approvals of eligibility, by age (no. per 1000 people) (a), (b), (c)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
80-84 years	no.	8 778	7 231	4 917	2 000	2 434	753	331	66	26 510
85+ years	no.	17 927	14 608	9 097	4 196	4 991	1 349	565	63	52 796
2018-19										
<65 years	no.	958	784	516	289	163	97	16	28	2 851
65-69 years	no.	1 640	1 538	1 136	470	541	204	82	36	5 647
70-74 years	no.	2 947	2 735	1 890	770	877	286	137	44	9 686
75-79 years	no.	4 567	4 304	2 816	1 327	1 279	469	240	39	15 041
80-84 years	no.	6 839	6 528	3 861	1 772	2 084	640	325	39	22 088
85+ years	no.	13 507	12 711	7 115	3 657	4 053	1 162	569	66	42 840
2019-20										
<65 years	no.	697	569	417	183	190	59	6	28	2 149
65-69 years	no.	1 666	1 468	1 119	502	530	171	56	26	5 538
70-74 years	no.	3 022	2 698	1 914	916	1 035	264	120	44	10 013
75-79 years	no.	4 735	4 106	2 827	1 452	1 461	405	192	56	15 234
80-84 years	no.	6 971	6 260	3 646	2 018	2 076	529	280	57	21 837
85+ years	no.	13 634	11 224	6 706	3 893	4 152	986	503	75	41 173
Age-specific numbers for approvals of eligibility for permanent residential care per 1000 people in the population										
2009-10										
<65 years	per 1000	0.2	0.2	0.2	0.2	0.3	0.3	0.2	0.7	0.2
65-69 years	per 1000	4.4	4.6	4.6	5.3	5.9	4.5	3.8	17.3	4.8
70-74 years	per 1000	11.0	10.8	11.7	13.5	14.5	11.0	12.3	46.8	11.8
75-79 years	per 1000	26.6	28.1	28.7	33.9	34.8	27.6	32.3	75.9	29.0
80-84 years	per 1000	62.1	63.5	63.8	76.4	83.3	61.3	71.1	137.4	66.2
85+ years	per 1000	131.9	144.0	135.1	163.0	168.8	130.2	164.9	191.7	142.2
2010-11										
<65 years	rate	0.2	0.2	0.2	0.2	0.3	0.2	0.2	0.3	0.2
65-69 years	rate	4.3	3.8	4.4	5.4	4.8	5.1	4.6	6.2	4.4
70-74 years	rate	10.9	9.8	10.9	13.4	11.6	10.0	10.6	12.9	10.9
75-79 years	rate	25.7	24.7	26.4	35.0	28.5	23.7	24.8	32.3	26.6
80-84 years	rate	59.4	60.4	58.8	76.5	64.4	56.0	63.3	58.2	61.5
85+ years	rate	129.8	133.6	128.2	165.1	132.0	128.7	141.8	110.2	133.8
2011-12										
<65 years	rate	0.2	0.2	0.2	0.2	0.2	0.3	0.2	0.1	0.2
65-69 years	rate	4.2	4.3	4.4	6.1	4.5	5.1	5.1	3.5	4.5
70-74 years	rate	10.4	10.2	10.8	13.7	10.1	11.8	15.0	10.2	10.8
75-79 years	rate	25.0	25.2	27.5	34.2	27.5	24.6	31.3	22.8	26.6
80-84 years	rate	57.9	59.6	60.3	76.9	61.3	62.8	74.0	45.9	61.0
85+ years	rate	122.0	133.0	123.9	164.4	126.2	135.3	162.1	77.4	130.0
2012-13										
<65 years	rate	0.2	0.2	0.2	0.2	0.2	0.3	0.2	0.2	0.2
65-69 years	rate	4.4	4.2	4.7	5.9	4.8	4.6	4.9	4.7	4.6
70-74 years	rate	10.1	10.0	11.2	13.4	9.6	8.6	12.0	15.6	10.6
75-79 years	rate	23.8	24.5	26.4	33.6	24.4	24.0	27.5	24.5	25.5
80-84 years	rate	56.5	62.3	59.4	76.8	57.6	54.5	69.7	42.2	60.5
85+ years	rate	118.8	135.6	121.7	157.7	121.3	123.6	144.9	80.4	127.6
2013-14										
<65 years	rate	0.2	0.2	0.2	0.2	0.2	0.3	0.1	0.3	0.2
65-69 years	rate	5.1	4.5	4.6	5.9	5.1	5.6	5.7	5.6	5.0
70-74 years	rate	11.9	10.0	11.2	13.3	10.4	11.5	15.2	12.1	11.4
75-79 years	rate	27.5	25.2	26.2	31.4	26.5	24.0	33.2	24.6	26.9
80-84 years	rate	63.0	61.5	59.7	71.4	58.4	58.9	82.8	44.9	62.4
85+ years	rate	132.4	137.1	121.5	148.3	123.1	126.9	163.8	129.3	132.5
2014-15										
<65 years	rate	0.3	0.2	0.2	0.2	0.2	0.3	0.1	0.2	0.2
65-69 years	rate	5.3	4.0	5.4	5.6	5.4	4.7	5.2	6.1	5.0
70-74 years	rate	12.2	9.6	12.1	14.0	11.3	10.4	14.4	10.7	11.6
75-79 years	rate	28.0	23.6	28.9	31.3	28.0	26.7	36.1	17.6	27.4
80-84 years	rate	61.7	55.5	65.4	73.5	58.6	56.6	77.2	32.5	61.5
85+ years	rate	125.9	117.3	122.2	141.9	121.9	118.2	146.6	75.4	124.0
2015-16										
<65 years	rate	0.2	0.2	0.2	0.2	0.2	0.2	0.1	0.2	0.2
65-69 years	rate	5.1	4.0	5.1	4.8	6.7	4.3	5.1	4.4	4.9
70-74 years	rate	11.3	8.9	11.6	12.1	12.9	10.0	14.3	9.2	11.0

Table 14A.25 Age-specific rates for ACAT approvals of eligibility, by age (no. per 1000 people) (a), (b), (c)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
75-79 years	rate	26.3	20.9	25.0	29.6	29.1	20.3	33.6	11.0	25.1
80-84 years	rate	56.0	48.9	54.3	62.9	65.8	49.1	66.5	31.6	55.2
85+ years	rate	114.2	102.3	105.4	126.8	127.3	103.9	133.5	61.5	111.7
2016-17										
<65 years	rate	0.2	0.2	0.2	0.2	0.3	0.3	0.1	0.2	0.2
65-69 years	rate	5.2	4.3	5.5	4.6	6.5	5.5	5.2	3.7	5.1
70-74 years	rate	11.1	9.8	10.4	10.5	13.3	10.9	14.5	8.0	10.8
75-79 years	rate	25.7	23.5	23.7	24.2	29.4	24.2	34.2	20.2	24.9
80-84 years	rate	54.8	53.3	50.7	53.1	60.3	53.1	61.8	34.5	53.9
85+ years	rate	108.5	106.5	98.0	108.5	113.9	106.4	107.6	65.7	106.5
2017-18										
<65 years	rate	0.2	0.2	0.2	0.2	0.2	0.2	0.1	0.1	0.2
65-69 years	rate	5.6	5.3	6.3	4.0	6.5	5.6	5.1	3.8	5.6
70-74 years	rate	11.5	11.6	12.3	9.0	13.7	11.5	12.5	7.3	11.6
75-79 years	rate	25.7	27.8	27.7	21.8	29.4	26.7	25.5	18.7	26.5
80-84 years	rate	54.7	58.2	55.9	45.0	61.0	61.8	53.2	46.7	55.6
85+ years	rate	104.8	111.1	103.2	95.6	112.4	113.2	90.5	59.7	106.0
2018-19										
<65 years	rate	0.1	0.1	0.1	0.1	0.1	0.2	–	0.1	0.1
65-69 years	rate	4.2	5.1	4.6	3.9	5.6	6.1	4.7	4.4	4.6
70-74 years	rate	8.7	10.6	8.9	7.7	10.5	10.1	9.3	8.3	9.3
75-79 years	rate	19.4	23.8	19.7	19.4	22.0	24.4	25.2	12.5	21.0
80-84 years	rate	41.3	50.8	41.7	37.9	50.6	50.2	49.9	26.1	44.6
85+ years	rate	77.6	93.8	78.7	80.8	90.3	94.7	89.8	59.2	84.0
2019-20										
<65 years	rate	0.1	0.1	0.1	0.1	0.1	0.1	–	0.1	0.1
65-69 years	rate	4.2	4.8	4.5	4.0	5.5	5.1	3.2	3.1	4.5
70-74 years	rate	8.7	10.1	8.7	8.7	11.9	9.0	7.7	7.8	9.3
75-79 years	rate	19.2	21.8	18.6	20.3	24.1	20.0	19.0	16.8	20.2
80-84 years	rate	40.7	46.9	37.3	41.2	48.7	39.6	40.9	34.6	42.3
85+ years	rate	77.2	81.6	72.2	82.5	91.0	78.9	77.6	64.0	79.2

Home Care

Age-specific numbers of approvals of eligibility for a home care place (CACP, EACH or EACH-D up to 2012-13 and Home Care from 2013-14)

2009-10										
<65 years	no.	602	422	527	320	151	59	83	114	2 278
65-69 years	no.	1 008	722	660	451	238	80	86	56	3 301
70-74 years	no.	2 206	1 182	1 190	818	514	131	187	73	6 301
75-79 years	no.	4 098	2 087	2 171	1 514	924	244	314	82	11 434
80-84 years	no.	6 633	2 953	3 383	2 445	1 776	389	487	81	18 147
85+ years	no.	10 014	3 985	5 156	3 696	2 793	565	804	57	27 070
2010-11										
<65 years	no.	514	422	424	330	122	58	40	126	2 036
65-69 years	no.	1 001	711	697	456	207	82	68	64	3 286
70-74 years	no.	2 226	1 213	1 272	874	436	173	117	71	6 382
75-79 years	no.	4 070	2 011	2 079	1 606	780	241	200	45	11 032
80-84 years	no.	6 813	3 045	3 460	2 623	1 455	382	345	60	18 183
85+ years	no.	10 405	4 080	5 559	4 330	2 284	593	569	39	27 859
2011-12										
<65 years	no.	585	454	528	432	92	55	56	56	2 258
65-69 years	no.	1 102	844	779	568	226	101	85	36	3 741
70-74 years	no.	2 337	1 391	1 430	945	408	170	157	39	6 877
75-79 years	no.	4 268	2 287	2 429	1 733	894	322	262	38	12 233
80-84 years	no.	7 241	3 426	3 856	2 797	1 521	419	412	47	19 719
85+ years	no.	11 227	4 738	6 110	4 804	2 480	663	718	34	30 774
2012-13										
<65 years	no.	639	496	549	412	79	60	53	70	2 358
65-69 years	no.	1 323	873	945	622	253	89	64	57	4 226
70-74 years	no.	2 476	1 357	1 616	1 030	422	143	134	76	7 254
75-79 years	no.	4 362	2 381	2 641	1 762	812	290	213	58	12 519
80-84 years	no.	7 497	3 550	4 195	2 940	1 440	457	382	58	20 519
85+ years	no.	11 794	5 007	6 790	5 091	2 461	637	714	38	32 532
2013-14										
<65 years	no.	901	578	586	397	110	77	49	111	2 809

Table 14A.25 Age-specific rates for ACAT approvals of eligibility, by age (no. per 1000 people) (a), (b), (c)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
65-69 years	no.	1 733	1 065	972	636	368	147	102	100	5 123
70-74 years	no.	3 133	1 530	1 641	988	548	230	181	95	8 346
75-79 years	no.	5 463	2 479	2 662	1 752	994	358	267	85	14 060
80-84 years	no.	8 801	3 722	4 237	2 719	1 646	544	432	90	22 191
85+ years	no.	14 971	5 467	7 311	4 961	3 102	774	797	112	37 495
2014-15										
<65 years	no.	1 068	638	722	451	108	84	38	159	3 268
65-69 years	no.	1 916	1 082	1 239	642	413	139	83	86	5 600
70-74 years	no.	3 346	1 595	1 983	1 108	665	257	151	88	9 193
75-79 years	no.	5 842	2 566	3 226	1 815	1 151	422	288	90	15 400
80-84 years	no.	9 040	3 657	4 864	2 938	1 802	574	410	78	23 363
85+ years	no.	16 059	5 716	8 117	5 139	3 564	906	749	85	40 335
2015-16										
<65 years	no.	925	646	714	417	172	57	25	100	3 056
65-69 years	no.	1 991	1 184	1 218	575	605	145	89	58	5 865
70-74 years	no.	3 219	1 684	1 983	991	856	229	160	65	9 187
75-79 years	no.	5 519	2 641	2 917	1 736	1 412	385	270	82	14 962
80-84 years	no.	7 912	3 733	4 315	2 401	2 268	509	354	71	21 563
85+ years	no.	14 924	5 922	7 373	4 565	4 562	786	733	77	38 942
2016-17										
<65 years	no.	907	587	612	370	230	80	15	92	2 893
65-69 years	no.	2 165	1 418	1 461	642	625	173	105	64	6 653
70-74 years	no.	3 531	2 294	2 106	999	1 019	263	203	81	10 496
75-79 years	no.	5 889	3 743	3 135	1 657	1 596	428	304	89	16 841
80-84 years	no.	8 094	5 201	4 326	2 349	2 291	586	394	61	23 302
85+ years	no.	15 351	8 349	7 788	4 556	4 624	897	663	85	42 313
2017-18										
<65 years	no.	1 175	505	728	320	202	80	15	63	3 088
65-69 years	no.	2 654	2 025	1 882	600	660	216	87	78	8 202
70-74 years	no.	4 483	3 288	2 896	1 074	1 191	346	184	58	13 520
75-79 years	no.	6 748	5 166	4 274	1 735	1 831	525	261	92	20 632
80-84 years	no.	9 476	6 926	5 450	2 395	2 555	743	348	99	27 992
85+ years	no.	16 916	11 082	9 406	4 491	4 938	1 158	589	101	48 681
2018-19										
<65 years	no.	784	284	337	236	94	70	6	48	1 859
65-69 years	no.	2 380	1 946	1 522	599	660	256	77	61	7 501
70-74 years	no.	4 212	3 249	2 402	1 038	1 062	339	143	87	12 532
75-79 years	no.	6 216	4 764	3 388	1 667	1 601	547	237	92	18 512
80-84 years	no.	8 643	6 693	4 579	2 238	2 384	723	330	62	25 652
85+ years	no.	13 741	10 499	6 980	4 095	4 180	1 114	504	83	41 196
2019-20										
<65 years	no.	608	227	239	193	123	29	8	72	1 499
65-69 years	no.	2 602	2 081	1 481	724	736	264	49	79	8 016
70-74 years	no.	4 590	3 663	2 412	1 255	1 314	374	125	113	13 846
75-79 years	no.	6 586	5 355	3 363	1 985	1 887	521	209	121	20 027
80-84 years	no.	9 284	7 320	4 031	2 768	2 588	662	302	123	27 078
85+ years	no.	14 574	10 973	6 549	4 822	4 498	1 050	533	112	43 111

Home Care

Age-specific numbers of approvals of eligibility for a home care place (CACP, EACH or EACH-D up to 2012-13 and Home Care from 2013-14)

2010-11										
<65 years	rate	0.1	0.1	0.1	0.2	0.1	0.1	0.1	0.6	0.1
65-69 years	rate	3.2	3.1	3.7	5.1	2.8	3.2	5.4	11.3	3.5
70-74 years	rate	9.2	6.8	9.3	12.9	7.4	8.9	12.9	21.2	8.9
75-79 years	rate	21.4	14.1	20.7	31.4	16.5	16.3	30.2	25.1	19.9
80-84 years	rate	44.7	26.6	44.9	67.7	36.5	33.9	67.6	54.5	41.3
85+ years	rate	75.3	39.9	81.1	128.2	61.3	58.6	122.3	62.3	70.5
2011-12										
<65 years	rate	0.1	0.1	0.1	0.2	0.1	0.1	0.2	0.3	0.1
65-69 years	rate	3.4	3.5	3.9	6.0	2.8	3.7	6.2	6.0	3.8
70-74 years	rate	9.4	7.5	10.0	13.4	6.8	8.4	16.6	10.8	9.3
75-79 years	rate	22.1	15.8	23.6	33.1	18.7	21.5	38.3	20.2	21.7
80-84 years	rate	47.1	29.7	49.2	70.8	38.4	36.9	79.8	40.7	44.4
85+ years	rate	78.2	44.3	85.7	135.6	63.9	63.5	146.6	51.6	74.7

Table 14A.25 Age-specific rates for ACAT approvals of eligibility, by age (no. per 1000 people) (a), (b), (c)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
2012-13										
<65 years	rate	0.1	0.1	0.1	0.2	0.1	0.1	0.2	0.3	0.1
65-69 years	rate	3.8	3.4	4.5	6.1	3.0	3.1	4.3	8.7	4.0
70-74 years	rate	9.7	7.1	10.8	14.1	6.8	6.9	13.5	19.7	9.5
75-79 years	rate	22.1	16.0	24.8	32.6	16.7	18.9	29.7	29.0	21.6
80-84 years	rate	48.9	30.7	53.2	73.8	36.8	40.0	73.1	49.0	46.2
85+ years	rate	79.2	44.9	91.6	137.6	61.5	60.1	138.8	51.8	76.0
2013-14										
<65 years	rate	0.1	0.1	0.1	0.2	0.1	0.2	0.1	0.5	0.1
65-69 years	rate	4.8	3.9	4.4	6.0	4.2	4.9	6.5	14.4	4.7
70-74 years	rate	11.8	7.7	10.4	13.0	8.5	10.6	17.4	23.5	10.5
75-79 years	rate	27.0	16.2	24.0	31.2	19.9	22.7	35.3	40.2	23.5
80-84 years	rate	57.5	32.0	53.3	67.7	42.3	47.0	81.4	74.8	49.8
85+ years	rate	96.7	47.0	94.3	128.6	74.9	71.2	146.7	142.0	84.1
2014-15										
<65 years	rate	0.2	0.1	0.2	0.2	0.1	0.2	0.1	0.7	0.2
65-69 years	rate	5.2	3.9	5.4	5.8	4.5	4.5	5.0	11.9	4.9
70-74 years	rate	12.1	7.7	12.0	14.0	9.9	11.3	13.7	20.4	11.0
75-79 years	rate	28.0	16.2	27.7	31.1	22.4	25.9	36.3	39.7	24.9
80-84 years	rate	59.3	31.3	60.6	72.2	46.7	49.1	75.4	63.4	52.3
85+ years	rate	100.7	47.3	100.9	128.3	84.0	81.3	132.5	98.6	87.5
2015-16										
<65 years	rate	0.1	0.1	0.2	0.2	0.1	0.1	0.1	0.4	0.1
65-69 years	rate	5.2	4.1	5.1	5.0	6.4	4.5	5.2	7.7	5.0
70-74 years	rate	11.2	7.8	11.3	12.1	12.2	9.7	13.7	14.6	10.6
75-79 years	rate	25.8	16.2	23.9	28.7	26.9	22.7	32.5	33.4	23.4
80-84 years	rate	51.7	31.7	52.9	58.0	59.0	43.5	63.0	56.1	47.8
85+ years	rate	91.2	47.4	88.5	110.5	105.4	69.0	124.4	84.6	82.0
2016-17										
<65 years	rate	0.1	0.1	0.1	0.2	0.2	0.2	–	0.4	0.1
65-69 years	rate	5.6	4.8	6.0	5.4	6.6	5.3	6.1	8.3	5.6
70-74 years	rate	11.6	10.0	11.3	11.5	13.6	10.5	16.1	17.5	11.4
75-79 years	rate	26.7	22.1	24.4	26.4	29.5	24.3	35.2	32.7	25.4
80-84 years	rate	51.9	43.2	51.4	55.2	58.8	49.7	67.4	45.7	50.5
85+ years	rate	91.5	64.9	90.3	107.4	104.9	76.5	108.2	85.9	86.7
2017-18										
<65 years	rate	0.2	0.1	0.2	0.1	0.1	0.2	–	0.3	0.1
65-69 years	rate	6.9	6.8	7.7	5.0	6.9	6.6	5.0	9.8	6.8
70-74 years	rate	13.9	13.4	14.4	11.4	14.9	12.8	13.3	11.7	13.7
75-79 years	rate	29.7	29.6	31.6	26.5	32.8	28.6	28.6	31.3	29.9
80-84 years	rate	59.1	55.8	62.0	53.9	64.1	61.0	55.9	70.1	58.7
85+ years	rate	98.9	84.3	106.7	102.3	111.2	97.1	94.3	95.7	97.7
2018-19										
<65 years	rate	0.1	0.1	0.1	0.1	0.1	0.2	–	0.2	0.1
65-69 years	rate	6.1	6.5	6.2	4.9	6.9	7.7	4.4	7.5	6.2
70-74 years	rate	12.5	12.6	11.3	10.4	12.7	11.9	9.7	16.4	12.1
75-79 years	rate	26.3	26.4	23.7	24.4	27.6	28.5	24.9	29.4	25.8
80-84 years	rate	52.2	52.1	49.4	47.9	57.9	56.7	50.7	41.5	51.8
85+ years	rate	78.9	77.5	77.2	90.5	93.2	90.7	79.5	74.5	80.8
2019-20										
<65 years	rate	0.1	–	0.1	0.1	0.1	0.1	–	0.3	0.1
65-69 years	rate	6.6	6.8	5.9	5.8	7.6	7.9	2.8	9.4	6.5
70-74 years	rate	13.2	13.7	10.9	12.0	15.2	12.7	8.0	19.9	12.8
75-79 years	rate	26.7	28.4	22.2	27.8	31.1	25.8	20.7	36.3	26.6
80-84 years	rate	54.2	54.9	41.2	56.5	60.8	49.6	44.1	74.6	52.5
85+ years	rate	82.5	79.7	70.5	102.2	98.6	84.1	82.3	95.6	82.9

- (a) The population data used to calculate these rates are for 31 December and are available in table 2A.2 of the Chapter 2, Statistical Context attachment.
- (b) For more information on data quality, including collection methodologies and data limitations, see the AIHW website (<https://www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents>).
- (c) For 2015-16, there were 694 Home Care and 979 residential aged care assessment approvals excluded as state/territory was not identified.
- (d) The ACAP 2009-10 data for NSW in the Ageing and Aged Care Data Warehouse includes an unknown number of duplicate records created by a range of database changes and/or Aged Care Assessment Team amalgamations undertaken by the respective state governments. This has a flow-on effect on the national figures.

Table 14A.25 **Age-specific rates for ACAT approvals of eligibility, by age (no. per 1000 people) (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
--	-------------	------------	------------	------------	-----------	-----------	------------	------------	-----------	-------------

– Nil or rounded to zero.

Source: Department of Health (unpublished) and Australian Government Department of Health Aged Care data warehouse; table 2A.2.

Table 14A.26 **Elapsed time between ACAT approval and entry into aged care services (a), (b)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
All permanent residents (c)										
2010-11										
2 days or less	%	8.0	6.5	5.6	4.2	4.6	7.6	3.8	2.1	6.5
7 days or less	%	20.3	18.9	16.5	11.9	13.9	20.2	11.8	4.9	17.9
< 1 month	%	43.2	46.3	42.5	31.9	39.9	47.1	35.3	19.0	42.6
< 3 months	%	68.8	71.0	65.1	61.7	66.6	71.9	62.1	43.0	67.9
< 9 months	%	87.4	88.4	84.8	86.3	86.0	88.8	83.1	78.9	86.9
Median elapsed time	days	43	35	43	61	48	34	55	111	42
Total admissions	no.	19 123	14 249	9 849	4 454	5 147	1 592	634	142	55 190
2011-12										
2 days or less	%	7.3	6.5	4.4	3.9	4.7	10.6	2.9	4.3	6.1
7 days or less	%	21.5	18.7	15.3	11.7	15.1	25.1	8.5	8.6	18.2
< 1 month	%	45.8	46.9	42.6	34.2	41.4	53.9	36.2	29.4	44.3
< 3 months	%	71.4	72.6	66.1	64.9	68.1	75.1	64.9	60.1	69.9
< 9 months	%	89.5	91.5	85.9	90.3	87.7	90.9	87.9	84.7	89.3
Median elapsed time	days	36	34	42	56	45	26	50	66	40
Total admissions	no.	19 533	14 166	10 152	4 527	5 216	1 674	621	163	56 052
2012-13										
2 days or less	%	7.2	6.6	4.4	3.5	4.8	10.1	2.0	np	6.0
7 days or less	%	20.9	18.5	16.0	11.0	15.7	26.4	6.4	np	18.1
< 1 month	%	45.5	46.2	43.8	33.3	41.4	51.0	24.1	18.2	43.9
< 3 months	%	70.7	72.2	65.4	63.7	68.3	72.1	55.4	51.5	69.2
< 9 months	%	89.0	90.8	84.5	87.6	86.5	89.1	83.3	77.8	88.2
Median elapsed time	days	38	35	41	56	44	28	80	83	40
Total admissions	no.	20 113	14 795	10 290	4 823	5 440	1 721	606	99	57 887
2013-14										
2 days or less	%	6.0	5.4	3.9	2.9	3.8	9.7	2.6	3.9	5.1
7 days or less	%	19.0	16.3	14.0	9.4	12.9	24.4	6.2	7.0	16.0
< 1 month	%	43.2	43.4	40.6	30.5	38.2	49.2	22.1	25.6	41.2
< 3 months	%	68.5	69.9	62.8	60.3	65.5	70.2	48.4	49.6	66.7
< 9 months	%	87.8	89.6	82.2	85.5	85.0	87.2	79.5	72.9	86.7
Median elapsed time	days	42	40	48	65	51	32	98	98	45
Total admissions	no.	21 423	16 080	10 768	5 022	5 649	1 728	616	129	61 415
2014-15										
2 days or less	%	2.9	3.9	2.0	1.6	2.1	5.5	2.1	np	2.9
7 days or less	%	10.2	12.1	8.7	5.6	7.3	15.9	3.7	np	9.8
< 1 month	%	29.2	35.2	30.8	24.4	26.3	39.9	18.1	8.2	30.6
< 3 months	%	58.8	63.4	53.0	56.2	57.4	61.7	39.7	36.1	58.4
< 9 months	%	82.1	84.5	75.8	81.9	81.4	82.1	67.2	79.5	81.3
Median elapsed time	days	69	56	78	76	73	52	137	132	68
Total admissions	no.	18 877	14 956	10 386	4 633	5 016	1 703	619	122	56 312
2015-16										
2 days or less	%	2.3	3.8	1.4	1.4	1.6	6.6	1.4	1.3	2.5
7 days or less	%	7.9	11.2	6.5	5.5	5.9	17.8	3.2	2.5	8.3
< 1 month	%	24.2	33.1	24.9	21.6	22.0	37.6	16.8	14.0	26.5

Table 14A.26 **Elapsed time between ACAT approval and entry into aged care services (a), (b)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
< 3 months	%	52.0	57.7	46.1	50.2	50.9	56.3	36.6	36.9	52.0
< 9 months	%	75.1	77.4	67.7	75.7	76.9	75.0	58.9	65.0	74.3
Median elapsed time	days	85	66	112	91	89	63	185	154	84
Total admissions	no.	20 571	16 175	11 103	4 806	5 600	1 686	936	157	61 034
2016-17										
2 days or less	%	2.2	3.5	1.7	1.6	0.7	7.2	1.1	0.8	2.4
7 days or less	%	6.8	11.0	6.9	4.5	3.6	19.5	4.0	3.0	7.8
< 1 month	%	21.7	31.6	24.6	16.2	16.9	38.8	12.7	17.3	24.3
< 3 months	%	46.5	54.3	43.4	37.6	42.3	57.5	32.0	45.9	47.0
< 9 months	%	67.0	72.6	61.8	62.8	65.9	71.7	54.2	75.2	67.0
Median elapsed time	days	106	74	135	151	127	61	228	101	105
Total admissions	no.	21 158	16 367	11 602	5 038	5 399	1 700	903	133	62 300
2017-18										
2 days or less	%	1.9	3.6	1.5	1.3	0.5	4.9	1.2	1.3	2.2
7 days or less	%	6.3	10.9	7.4	4.3	2.8	13.8	4.3	3.9	7.4
< 1 month	%	20.5	29.6	24.6	16.6	13.9	30.6	16.6	12.4	23.0
< 3 months	%	45.2	50.3	42.6	37.1	38.3	50.7	31.6	37.9	44.7
< 9 months	%	65.0	69.1	61.3	58.5	61.1	71.3	47.2	65.4	64.4
Median elapsed time	days	117	90	141	176	165	87	301	126	121
Total admissions	no.	20 613	16 404	11 624	5 212	5 414	1 747	830	153	61 997
2018-19										
2 days or less	%	1.5	2.9	2.0	1.8	0.6	3.3	0.6	1.8	2.0
7 days or less	%	5.2	8.9	8.5	5.7	3.0	9.5	3.6	4.2	6.8
< 1 month	%	19.0	25.3	24.1	18.2	15.2	27.3	14.2	13.8	21.4
< 3 months	%	42.6	45.1	41.7	36.9	36.0	44.8	30.9	32.9	41.9
< 9 months	%	59.8	63.0	57.8	54.1	56.1	62.7	47.0	64.1	59.4
Median elapsed time	days	143	124	167	210	194	119	325	162	152
Total admissions	no.	19 545	16 178	11 740	5 335	5 336	1 586	770	167	60 657
2019-20										
2 days or less	%	1.5	2.7	2.1	1.4	0.8	2.7	0.3	2.1	1.9
7 days or less	%	4.9	8.7	8.6	5.5	2.5	10.5	1.6	3.4	6.6
< 1 month	%	18.5	24.3	24.4	18.6	13.6	27.4	9.6	10.3	20.9
< 3 months	%	44.3	43.3	43.7	36.8	35.8	43.4	27.8	37.2	42.2
< 9 months	%	60.4	60.1	58.2	54.9	54.6	58.9	47.7	64.1	58.7
Median elapsed time	days	126	140	141	203	206	148	314	165	148
Total admissions	no.	19 336	15 805	12 082	5 599	5 306	1 605	769	145	60 647
Home Care levels 1-2										
2016-17										
2 days or less	%	3.1	3.6	3.2	3.0	4.0	2.4	2.1	20.9	3.4
7 days or less	%	9.2	10.5	7.5	9.5	10.7	6.2	7.5	33.1	9.3
< 1 month	%	32.8	35.8	25.9	34.3	36.0	27.1	22.7	52.8	32.2
< 3 months	%	53.3	60.5	45.7	55.1	61.1	48.1	42.5	61.3	53.7
< 9 months	%	67.8	77.6	61.2	69.0	78.1	61.1	61.9	69.3	69.2
Median elapsed time	days	76	55	122	66	57	106	117	26	75
Total admissions	no.	6 881	4 063	4 421	1 871	1 938	468	388	163	20 193

Table 14A.26 **Elapsed time between ACAT approval and entry into aged care services (a), (b)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2017-18										
2 days or less	%	0.8	0.3	0.7	0.3	0.9	0.2	0.9	1.7	0.6
7 days or less	%	2.4	1.2	2.1	1.2	2.3	1.2	2.4	1.7	1.9
< 1 month	%	15.9	9.2	17.3	10.4	10.5	11.4	10.4	18.6	13.7
< 3 months	%	47.4	30.6	52.3	44.4	29.7	28.4	39.2	33.9	42.5
< 9 months	%	68.7	53.6	73.1	64.0	52.2	51.9	56.6	45.8	64.1
Median elapsed time	days	101	255	85	116	264	268	216	278	144
Total admissions	no.	7 255	4 489	4 191	1 456	1 462	405	212	59	19 529
Home Care levels 3–4										
2016-17										
2 days or less	%	2.6	2.0	2.5	2.6	3.2	1.5	4.4	10.9	2.6
7 days or less	%	8.2	6.1	7.9	10.2	9.6	7.6	10.6	21.7	8.2
< 1 month	%	36.4	29.8	32.3	43.5	35.6	31.5	29.4	54.3	35.2
< 3 months	%	64.8	57.9	59.2	68.9	65.3	57.4	59.4	80.4	62.8
< 9 months	%	79.3	75.8	71.3	82.0	81.6	71.1	76.3	91.3	77.6
Median elapsed time	days	50	64	63	37	52	64	63	27	54
Total admissions	no.	2 619	1 635	1 428	1 251	593	197	160	46	7 929
2017-18										
2 days or less	%	0.9	0.5	0.3	0.4	0.9	–	–	8.3	0.6
7 days or less	%	3.0	1.8	2.1	0.6	2.2	2.9	1.9	8.3	2.2
< 1 month	%	17.5	15.2	13.6	11.0	14.8	20.2	5.8	12.5	15.0
< 3 months	%	44.0	44.6	35.9	38.1	42.2	50.0	26.9	37.5	41.2
< 9 months	%	95.8	97.5	95.4	97.9	95.5	95.2	88.5	95.8	96.2
Median elapsed time	days	118	123	140	141	110	92	147	115	128
Total admissions	no.	1 518	1 014	1 164	528	223	104	52	24	4 627
Home Care levels 1–4										
2016-17										
2 days or less	%	2.9	3.1	3.0	2.9	3.8	2.1	2.7	18.7	3.2
7 days or less	%	8.9	9.2	7.6	9.8	10.4	6.6	8.4	30.6	9.0
< 1 month	%	33.8	34.1	27.5	38.0	35.9	28.4	24.6	53.1	33.0
< 3 months	%	56.4	59.8	49.0	60.6	62.1	50.8	47.4	65.6	56.3
< 9 months	%	71.0	77.1	63.6	74.2	78.9	64.1	66.1	74.2	71.5
Median elapsed time	days	66	58	96	50	56	85	98	27	67
Total admissions	no.	9 500	5 698	5 849	3 122	2 531	665	548	209	28 122
2017-18										
2 days or less	%	0.8	0.3	0.6	0.4	0.9	0.2	0.8	3.6	0.6
7 days or less	%	2.5	1.3	2.1	1.0	2.3	1.6	2.3	3.6	2.0
< 1 month	%	16.2	10.3	16.5	10.6	11.1	13.2	9.5	16.9	14.0
< 3 months	%	46.8	33.2	48.7	42.7	31.3	32.8	36.7	34.9	42.3
< 9 months	%	73.4	61.7	78.0	73.0	57.9	60.7	62.9	60.2	70.2
Median elapsed time	days	105	200	95	128	221	213	164	148	137
Total admissions	no.	8 773	5 503	5 355	1 984	1 685	509	264	83	24 156
Home Care 2018-19 (d), (e), (f), (g)										
Home Care Level 1 (h)										
50th percentile	months	7	7	7	7	7	7	7	7	7

Table 14A.26 **Elapsed time between ACAT approval and entry into aged care services (a), (b)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
90th percentile	months	7	7	7	7	7	7	7	7	7
Home Care Level 2 (h)										
50th percentile	months	15	15	15	15	15	15	15	15	15
90th percentile	months	16	16	16	16	16	16	16	16	16
Home Care Level 3 (h)										
50th percentile	months	20	20	20	20	20	20	20	20	20
90th percentile	months	21	21	21	21	21	21	21	21	21
Home Care Level 4 (h)										
50th percentile	months	34	13	13	34	34	34	34	34	34
90th percentile	months	35	34	35	35	35	35	35	35	35
Home Care - Medium priority										
Home Care Level 1										
50th percentile	months	7	7	7	7	7	7	7	7	7
90th percentile	months	7	7	7	7	7	7	7	7	7
Home Care Level 2										
50th percentile	months	15	15	15	15	15	15	15	15	15
90th percentile	months	16	16	16	16	16	16	16	16	16
Home Care Level 3										
50th percentile	months	20	20	20	20	20	20	20	21	20
90th percentile	months	21	21	21	21	21	21	21	21	21
Home Care Level 4										
50th percentile	months	34	34	34	34	34	34	34	34	34
90th percentile	months	35	35	35	35	35	35	35	35	35
Home Care - High priority										
Home Care Level 1										
50th percentile	months	-	1	-	-
90th percentile	months	2	1	1	2
Home Care Level 2										
50th percentile	months	1	1	1	1	1	1	1	-	1
90th percentile	months	2	2	2	2	2	2	2	2	2
Home Care Level 3										
50th percentile	months	7	7	7	7	7	7	7	6	7
90th percentile	months	9	9	9	9	9	9	9	8	9
Home Care Level 4										
50th percentile	months	12	12	11	11	11	11	11	11	11
90th percentile	months	13	13	13	13	13	13	13	13	13
Home Care 2019-20 (d), (e), (f), (g), (i)										
Home Care Level 1 (h)										
50th percentile	months	6	6	6	6	6	6	6	6	6
90th percentile	months	6	6	6	6	6	6	6	6	6
Home Care Level 2 (h)										
50th percentile	months	14	14	14	14	14	14	14	14	14
90th percentile	months	15	15	15	15	15	15	15	15	15
Home Care Level 3 (h)										
50th percentile	months	19	19	19	19	20	20	19	19	19

Table 14A.26 **Elapsed time between ACAT approval and entry into aged care services (a), (b)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
90th percentile	months	20	20	20	20	20	20	20	20	20
Home Care Level 4 (h)										
50th percentile	months	30	26	29	27	31	30	29	24	28
90th percentile	months	34	34	34	34	34	34	34	33	34
Home Care - Medium priority										
Home Care Level 1										
50th percentile	months	6	6	6	6	6	6	6	6	6
90th percentile	months	6	6	6	6	6	6	6	6	6
Home Care Level 2										
50th percentile	months	14	14	14	14	14	14	14	14	14
90th percentile	months	15	15	15	15	15	15	15	15	15
Home Care Level 3										
50th percentile	months	20	20	20	20	20	20	20	20	20
90th percentile	months	20	20	20	20	20	20	20	20	20
Home Care Level 4										
50th percentile	months	32	29	31	31	31	31	32	30	31
90th percentile	months	34	34	34	34	34	34	34	34	34
Home Care - High priority										
Home Care Level 1										
50th percentile	months	–	–	–	–	–	..	–
90th percentile	months	1	1	1	–	–	..	1
Home Care Level 2										
50th percentile	months	–	–	–	–	–	–	–	–	–
90th percentile	months	1	1	1	1	1	1	1	1	1
Home Care Level 3										
50th percentile	months	2	2	2	2	2	2	2	2	2
90th percentile	months	2	2	2	2	2	2	2	2	2
Home Care Level 4										
50th percentile	months	5	5	5	5	5	5	5	4	5
90th percentile	months	5	5	5	5	5	5	5	5	5

- (a) The measure of 'elapsed time' is utilised because the period of time between the ACAT approval and entry into residential care and assignment of Home Care may be due to factors which cannot be categorised as 'waiting time'.
- (b) Prior to 27 February 2017, consumers were approved at broad-banded package levels (1-2 or 3-4), without priority. Consumers are now approved at individual package levels (1, 2, 3 or 4) and have their priority considered in a nationally consistent way. People are also assigned packages directly, which allows them more opportunity to engage a provider of their choice.
- (c) Data only include records where ACAT approval is before admission date. Data only include first admissions in the financial year. Data are based on location of the service. Data with unknown elapsed time are excluded.
- (d) Elapsed time refers to the time between ACAT approval and the assignment of a Home Care Package to a client, as distinct from the actual receipt or delivery of services.
- (e) Results are rounded to the nearest month. For example, an elapsed time of precisely 4 months and 23 days would be rounded up to be presented as 5 months of elapsed time. Similarly, an elapsed time of precisely 8 months and 3 days would be represented as an elapsed time of 8 months.

Table 14A.26 Elapsed time between ACAT approval and entry into aged care services (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
(f)	The emphasis is on package level assigned as opposed to approved level. As such, the data do not differentiate between whether the package being assigned was at a person's approved level or not. For instance, the data shown for level 2 refer to the time a person has waited to get their level 2, and can be for a person who has been approved for a level, 2, 3 or 4, dependent on their Minimum Package Threshold. (For example, a person with a level 4 approval, with their Minimum Package Threshold set at level 2, will have their elapsed time accounted at their level 2, 3, and 4 package offers). Elapsed times for a specific package level will be the same irrespective of whether that package represents a person's interim package or their approved package.									
(g)	Results reflect the number of package assignments made, not the number of people who were assigned a package, as a person may have been assigned multiple packages in one financial year.									
(h)	Assignments made to both the high priority service NPS and medium priority service NPS are consolidated to derive the results.									
(i)	In 2019-20, 175 500 home care packages were assigned to people on the Home Care National Priority System (NPS). Of these packages, 31 666 were assigned to people who were not actively waiting for the entire time between their approval and their assignment. Later assignments (or 'opt-in afters') have therefore been excluded from the published results as their inclusion would not lead to an accurate representation of elapsed times experienced due to a mix of both over- and under-counting of actual elapsed times for this group. The number of opt-in afters for each package level in 2019-20 were: level 1 — 3551; level 2 — 12 799; level 3 — 6245; level 4 — 9071.									
	.. Not applicable. – Nil or rounded to zero. np Not published.									

Source: Department of Health (unpublished) and Ageing and Aged Care Data Warehouse.

TABLE 14A.27

Table 14A.27 Elapsed times for residential aged care, by remoteness, 2019-20 (a), (b), (c), (d), (e), (f)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Major Cities										
2 days or less	%	1.1	2.7	2.1	1.1	0.9	–	0.3	–	1.7
7 days or less	%	4.3	8.9	9.1	5.1	2.6	–	1.5	–	6.3
< 1 month	%	17.7	25.0	25.3	18.1	14.4	4.4	9.3	–	20.6
< 3 months	%	44.7	44.2	44.8	35.9	36.2	21.6	27.6	–	42.5
< 9 months	%	60.9	60.4	58.7	54.2	55.1	47.9	47.5	–	58.8
Total admissions	no.	13 159	11 042	7 344	4 530	3 925	23	714	2	40 738
Inner Regional										
2 days or less	%	2.0	2.7	1.9	1.0	0.5	1.9	–	–	2.0
7 days or less	%	5.6	8.3	8.0	6.2	2.0	8.9	2.4	–	6.9
< 1 month	%	20.2	22.7	24.0	19.1	12.7	26.6	14.9	–	21.7
< 3 months	%	42.6	40.5	41.0	42.1	37.4	41.9	32.9	–	41.3
< 9 months	%	58.4	58.9	55.0	58.9	53.7	57.5	49.7	99.0	57.5
Total admissions	no.	4 747	3 852	3 017	488	746	1 036	42	1	13 929
Outer Regional										
2 days or less	%	3.1	3.3	2.5	4.0	0.9	4.4	–	1.3	2.9
7 days or less	%	7.2	7.8	8.0	8.3	2.1	13.6	0.1	2.4	7.6
< 1 month	%	21.0	21.8	21.9	22.8	10.4	30.0	9.8	10.3	21.1
< 3 months	%	46.2	43.7	44.3	40.5	32.3	47.0	27.8	39.5	43.3
< 9 months	%	61.7	60.7	61.7	59.3	54.3	62.2	56.2	65.9	60.7
Total admissions	no.	1 368	897	1 554	445	564	520	12	89	5 449
Remote										
2 days or less	%	6.8	–	0.9	–	–	6.0	–	3.1	1.7
7 days or less	%	15.0	1.0	5.6	7.1	1.5	16.7	–	5.6	6.8
< 1 month	%	32.3	16.7	17.8	21.7	3.4	29.2	–	13.2	18.1
< 3 months	%	50.2	18.0	37.4	35.5	25.8	57.0	–	44.1	37.7
< 9 months	%	70.2	67.3	61.8	48.8	38.6	68.4	–	66.6	56.7
Total admissions	no.	49	9	115	88	66	18	1	39	386

Table 14A.27 **Elapsed times for residential aged care, by remoteness, 2019-20 (a), (b), (c), (d), (e), (f)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Very Remote										
2 days or less	%	4.1	–	2.1	4.3	–	–	–	4.7	3.2
7 days or less	%	9.4	2.0	10.8	8.4	–	20.0	–	4.7	9.2
< 1 month	%	16.0	2.0	24.0	18.3	–	20.0	–	4.7	18.3
< 3 months	%	39.1	3.9	55.7	34.5	0.7	20.0	–	9.5	38.5
< 9 months	%	62.1	100.0	64.5	50.6	25.7	40.0	–	52.1	55.9
Total admissions	no.	9	1	48	46	4	5	–	13	126

(a) Data only includes records where ACAT approval is before admission date. Data only includes first admissions in the financial year.

(b) A small number of recipient postcodes are invalid and not able to be reported by remoteness area. Postcodes that span more than one remoteness area are apportioned as per ABS Cat. no. 1270.0.55.006 - Australian Statistical Geography Standard (ASGS): Correspondences, 2016.

(c) Data with unknown elapsed time are excluded.

(d) Remoteness area is the area of the recipient of care at the time of their approval to receive aged care services. State and territory is the state or territory in which the service was provided. Some recipients are counted in remoteness categories that do not exist in the state or territory they are counted in, as they are receiving care in a state or territory other than that in which they received their approval for care.

(e) Data for residential care only includes permanent residents.

(f) The proportion of recipients who experienced elapsed times of nine months and over are not shown in this table. However, recipients who experienced elapsed times below nine months, and nine months and above, are included in the total admissions data.

– Nil or rounded to zero.

Source: Australian Government Department of Health Aged Care data warehouse.

TABLE 14A.28

Table 14A.28 Elapsed times for residential aged care, by Socio-Economic Indexes for Areas (SEIFA) Index of Relative Socio-Economic Disadvantage (IRSD) quintiles, 2019-20 (a), (b), (c), (d), (e), (f)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Residential Aged Care</i>										
Quintile 1										
2 days or less	%	2.1	3.1	1.8	1.4	0.6	3.5	–	4.5	2.1
7 days or less	%	6.1	9.9	8.9	4.9	2.5	11.0	–	4.5	7.5
< 1 month	%	22.0	26.3	25.9	17.6	12.4	27.7	12.5	9.1	22.9
< 3 months	%	48.2	45.6	45.6	33.7	34.6	44.1	31.3	22.7	44.5
< 9 months	%	63.9	60.6	60.4	52.7	55.7	60.0	56.3	59.1	60.7
Total admissions	no.	3 775	2 652	2 679	490	1 334	743	16	22	11 711
Quintile 2										
2 days or less	%	1.7	2.7	2.2	1.7	0.7	2.2	–	–	1.9
7 days or less	%	5.3	8.8	8.4	6.4	1.8	11.2	–	–	6.6
< 1 month	%	21.3	24.2	23.1	19.0	15.5	29.4	15.0	–	21.8
< 3 months	%	45.6	44.4	43.2	36.4	37.2	45.1	30.0	41.7	43.2
< 9 months	%	61.7	62.8	58.1	54.4	55.9	59.9	35.0	58.3	59.9
Total admissions	no.	4 338	2 693	2 182	1 176	1 060	401	20	12	11 882
Quintile 3										
2 days or less	%	1.3	2.6	2.6	1.4	1.4	3.3	–	–	1.9
7 days or less	%	5.6	8.2	9.4	6.2	3.1	11.1	–	3.1	7.0
< 1 month	%	20.3	24.7	24.9	20.4	15.8	30.7	8.0	15.6	22.1
< 3 months	%	44.2	43.3	43.0	40.9	40.5	41.8	32.0	46.9	43.0
< 9 months	%	59.7	60.4	57.1	57.2	57.8	53.6	64.0	75.0	58.8
Total admissions	no.	4 142	2 644	3 006	1 243	1 026	153	25	32	12 271
Quintile 4										
2 days or less	%	1.3	2.3	1.9	1.2	0.9	1.1	–	1.7	1.7
7 days or less	%	4.4	8.3	8.5	5.0	2.5	9.3	2.1	3.4	6.5
< 1 month	%	15.3	23.7	26.6	18.6	10.7	24.2	9.9	12.1	20.5
< 3 months	%	42.5	43.0	45.6	36.2	31.9	40.1	24.6	37.9	41.4

Table 14A.28 **Elapsed times for residential aged care, by Socio-Economic Indexes for Areas (SEIFA) Index of Relative Socio-Economic Disadvantage (IRSD) quintiles, 2019-20 (a), (b), (c), (d), (e), (f)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
< 9 months	%	59.1	60.1	60.2	55.6	50.5	59.9	45.1	56.9	58.3
Total admissions	no.	2 504	3 515	2 615	1 181	1 061	182	142	58	11 258
Quintile 5										
2 days or less	%	1.1	3.0	1.8	1.1	0.6	1.6	0.4	4.8	1.7
7 days or less	%	3.0	8.4	7.3	4.8	2.7	4.8	1.6	4.8	5.4
< 1 month	%	13.3	23.2	19.6	17.2	14.1	19.4	9.4	4.8	17.6
< 3 months	%	40.9	41.3	39.7	35.1	35.3	39.5	28.3	33.3	39.4
< 9 months	%	57.5	57.7	53.8	53.4	52.4	54.8	47.9	76.2	56.0
Total admissions	no.	4 572	4 291	1 595	1 508	824	124	566	21	13 501

(a) Data only includes records where ACAT approval is before admission date. Data only includes first admissions in the financial year.

(b) Elapsed time by SEIFA are determined from the recipient's residential postcode at time of assessment using ABS Cat. no. 2033.0.55.001 — *Census of Population and Housing: Socio-Economic Indexes for Areas (SEIFA), Australia, 2016*. Recipient's postcodes not found in the ABS's SEIFA data are excluded.

(c) Data with unknown elapsed time are excluded.

(d) Data are based on the postcode of the recipient's residence.

(e) Data for residential care only includes permanent residents.

(f) The proportion of recipients who experienced elapsed times of nine months and over are not shown in this table. However, recipients who experienced elapsed times below nine months, and nine months and above, are included in the total admissions data.

– Nil or rounded to zero.

Source: Australian Government Department of Health Aged Care data warehouse.

TABLE 14A.29

Table 14A.29 **Elapsed times for residential aged care, by Indigenous status, 2019-20 (a), (b), (c), (d), (e)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Aboriginal and Torres Strait Islander people										
2 days or less	%	2.9	2.0	4.4	4.1	–	4.8	–	6.5	3.7
7 days or less	%	8.7	4.1	11.8	15.1	–	14.3	–	6.5	9.7
< 1 month	%	24.6	28.6	27.6	27.4	3.8	23.8	50.0	19.6	25.0
< 3 months	%	49.3	46.9	44.3	46.6	26.9	52.4	50.0	39.1	45.6
< 9 months	%	66.7	67.3	59.6	60.3	61.5	71.4	50.0	63.0	63.3
Total admissions	no.	207	49	203	73	26	21	2	46	627
Non-Indigenous people										
2 days or less	%	1.5	2.7	2.0	1.3	0.8	2.7	0.3	–	1.9
7 days or less	%	4.8	8.7	8.6	5.4	2.5	10.4	1.6	2.0	6.5
< 1 month	%	18.5	24.3	24.4	18.5	13.7	27.5	9.5	6.1	20.9
< 3 months	%	44.2	43.3	43.7	36.7	35.9	43.2	27.8	36.4	42.2
< 9 months	%	60.3	60.0	58.2	54.8	54.6	58.8	47.7	64.6	58.6
Total admissions	no.	19 129	15 756	11 879	5 526	5 280	1 584	767	99	60 020

(a) Data only includes records where ACAT approval is before admission date. Data only includes first admissions in the financial year.

(b) Data with Indigenous status 'unknown' are excluded.

(c) Data with unknown elapsed time are excluded.

(d) Data are based on location of aged care service.

(e) Data for residential care only includes permanent residents.

– Nil or rounded to zero.

Source: Australian Government Department of Health Aged Care data warehouse.

TABLE 14A.30

Table 14A.30 Recommended location of longer term living arrangements of Aged Care Assessment Program clients (a), (b), (c)

	<i>Unit</i>	<i>NSW (d)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>2009-10</i>										
Community										
Private residence	%	45.9	55.8	34.8	46.6	37.6	53.4	63.3	57.3	46.3
Other community (e)	%	3.4	3.7	4.1	4.4	4.2	3.1	4.7	9.6	3.8
Total community	%	49.3	59.5	38.8	50.9	41.9	56.5	68.0	66.8	50.0
Residential										
Total residential	%	41.5	32.4	43.7	37.2	45.7	35.6	27.5	23.5	39.1
Other (f)	%	0.4	0.6	0.3	0.2	2.3	0.1	2.5	2.4	0.6
No long term plan made (g)	%	8.8	7.6	17.1	11.7	10.1	7.8	2.0	7.3	10.2
Total	no.	60 388	46 805	31 818	19 189	16 898	4 613	2 049	929	182 689
<i>2010-11</i>										
Community										
Private residence	%	44.5	54.2	34.8	47.2	36.5	55.3	61.2	61.0	45.6
Other community (e)	%	3.0	3.8	4.2	4.6	4.0	3.3	4.6	7.9	3.7
Total community	%	47.5	58.0	39.0	51.8	40.6	58.6	65.9	69.0	49.4
Residential										
Total residential	%	42.8	32.9	45.7	34.7	47.9	32.8	30.1	22.9	39.7
Other (f)	%	0.4	0.7	0.2	0.2	2.8	0.2	2.3	2.1	0.6
No long term plan made (g)	%	9.3	8.4	15.1	13.3	8.7	8.3	1.7	6.0	10.3
Total	no.	58 850	46 803	30 521	19 339	13 493	4 609	1 788	983	176 386
<i>2011-12</i>										
Community										
Private residence	%	45.8	53.9	37.4	48.6	35.0	57.5	71.0	57.3	46.6
Other community (e)	%	3.3	4.3	4.6	5.3	3.9	3.1	5.5	6.5	4.1
Total community	%	49.0	58.2	42.0	54.0	38.9	60.6	76.4	63.8	50.7
Residential										
Total residential	%	41.6	30.6	41.4	31.0	45.3	31.6	20.4	21.1	37.1

Table 14A.30 Recommended location of longer term living arrangements of Aged Care Assessment Program clients (a), (b), (c)

	<i>Unit</i>	<i>NSW (d)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Other (f)	%	0.2	1.3	0.2	0.2	3.3	0.1	1.6	1.7	0.8
No long term plan made (g)	%	9.2	9.9	16.4	14.8	12.5	7.7	1.6	13.3	11.4
Total	no.	59 360	49 501	32 647	19 211	14 149	4 885	2 146	1 029	182 928
<i>2012-13</i>										
Community										
Private residence	%	47.7	55.4	39.0	48.5	36.0	59.0	63.2	66.1	48.1
Other community (e)	%	3.7	4.5	4.8	4.9	3.7	3.2	5.5	5.0	4.3
Total community	%	51.4	59.9	43.8	53.4	39.7	62.2	68.7	71.1	52.4
Residential										
Total residential	%	40.8	29.1	40.0	33.2	48.6	29.3	18.8	17.5	36.5
Other (f)	%	0.4	1.3	0.2	0.2	3.9	0.1	1.3	0.9	0.9
No long term plan made (g)	%	7.4	9.6	16.0	13.2	7.7	8.3	11.3	10.5	10.2
Total	no.	59 334	51 278	33 221	18 726	13 178	4 662	2 214	922	183 535
<i>2013-14</i>										
Community										
Private residence	%	47.6	57.2	36.6	46.0	36.7	60.2	63.1	71.2	48.1
Other community (e)	%	3.8	4.9	5.7	4.7	4.3	4.0	4.7	3.1	4.6
Total community	%	51.4	62.2	42.3	50.7	40.9	64.2	67.8	74.3	52.7
Residential										
Total residential	%	40.5	28.4	41.5	36.8	46.6	27.7	15.1	16.9	36.6
Other (f)	%	0.3	1.3	0.2	0.2	3.9	0.1	0.4	1.7	0.8
No long term plan made (g)	%	7.7	8.2	16.0	12.3	8.6	8.0	16.6	7.1	9.9
Total	no.	61 308	51 761	32 384	17 331	13 766	4 966	2 566	1 012	185 094
<i>2014-15</i>										
Community										
Private residence	%	50.1	61.4	39.2	48.6	38.2	64.2	68.5	68.6	50.6
Other community (e)	%	4.5	5.5	6.3	4.5	5.1	4.1	6.0	6.8	5.2

TABLE 14A.30

Table 14A.30 Recommended location of longer term living arrangements of Aged Care Assessment Program clients (a), (b), (c)

	<i>Unit</i>	<i>NSW (d)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total community	%	54.6	66.9	45.5	53.1	43.3	68.3	74.5	75.4	55.8
Residential										
Total residential	%	36.8	24.1	36.4	32.4	35.9	22.3	13.9	17.5	32.1
Other (f)	%	0.3	1.4	0.3	0.1	2.8	0.2	0.1	1.5	0.8
No long term plan made (g)	%	8.2	7.6	17.7	14.3	18.0	9.2	11.4	5.6	11.5
Total	no.	58 975	50 851	37 803	17 916	14 938	5 016	2 193	916	188 608
<i>2015-16 (h)</i>										
Community										
Private residence	%	48.0	56.2	34.3	42.8	43.4	56.9	57.3	62.5	47.7
Other community (e)	%	4.4	5.2	5.4	3.7	5.7	3.6	5.8	7.9	4.9
Total community	%	52.4	61.4	39.7	46.5	49.1	60.5	63.1	70.4	52.6
Residential										
Total residential	%	32.3	20.9	31.7	29.5	30.2	19.6	12.5	18.1	27.7
Other (f)	%	0.2	1.4	0.2	0.2	0.7	0.1	0.1	0.8	0.6
No long term plan made (g)	%	15.1	16.4	28.3	23.8	20.0	19.6	24.3	10.8	19.1
Total	no.	60 383	54 681	36 077	18 980	15 762	4 916	2 284	880	193 963
<i>2016-17</i>										
Community										
Private residence	%	61.2	66.5	48.6	48.3	58.2	66.4	72.7	81.0	62.3
Other community (e)	%	6.5	6.6	8.8	3.5	7.5	4.6	10.8	3.0	6.7
Total community	%	67.7	73.1	57.5	51.9	65.7	71.0	83.5	84.0	69.0
Residential										
Total residential	%	32.5	27.9	41.9	45.6	34.5	29.0	16.5	15.7	31.4
Other (f)	%	0.1	0.2	0.1	0.7	0.1	0.1	–	0.4	0.2
No long term plan made (g)	%	0.4	0.3	1.1	2.7	0.2	0.5	–	0.7	0.4
Total	no.	52 148	44 017	27 389	14 063	12 689	3 919	1 935	846	156 948
<i>2017-18</i>										

TABLE 14A.30

Table 14A.30 Recommended location of longer term living arrangements of Aged Care Assessment Program clients (a), (b), (c)

	<i>Unit</i>	<i>NSW (d)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Community										
Private residence	%	67.7	71.4	53.6	47.6	59.3	73.9	61.0	73.4	66.9
Other community (e)	%	4.6	5.9	7.9	3.8	8.2	4.9	2.0	2.5	6.1
Total community	%	72.3	77.3	61.5	51.4	67.4	78.8	63.0	75.9	72.9
Residential										
Total residential	%	27.6	23.1	37.2	45.6	32.7	21.0	37.0	24.1	27.1
Other (f)	%	0.1	0.1	0.1	0.3	0.1	0.2	–	1.3	0.1
No long term plan made (g)	%	0.5	0.2	1.6	3.1	0.2	0.4	1.0	–	0.4
Total	no.	59 994	51 076	34 077	15 552	14 520	4 655	1 809	926	182 583
<i>2018-19</i>										
Community										
Private residence	%	68.7	73.2	57.0	40.3	63.8	78.2	48.0	80.7	69.2
Other community (e)	%	5.5	5.6	9.6	4.6	9.8	6.4	4.0	1.8	6.7
Total community	%	74.3	78.8	66.6	44.9	73.6	84.6	52.0	82.5	76.0
Residential										
Total residential	%	27.1	23.7	34.6	55.6	28.0	16.3	48.0	17.5	26.0
Other (f)	%	0.1	–	–	0.2	0.2	0.3	–	–	0.1
No long term plan made (g)	%	0.3	0.2	1.4	4.8	0.1	0.1	–	–	0.3
Total	no.	54 738	44 817	29 008	13 721	14 055	4 345	1 691	801	163 047
<i>2019-20</i>										
Community										
Private residence	%	72.1	76.5	44.5	41.3	68.7	77.6	43.5	84.4	72.7
Other community (e)	%	4.5	4.7	4.5	5.3	8.7	5.6	4.3	4.4	5.7
Total community	%	76.6	81.2	49.0	46.6	77.4	83.2	47.8	88.9	78.5
Residential										
Total residential	%	23.5	18.9	49.2	50.0	22.5	16.9	52.2	13.3	21.5
Other (f)	%	0.1	–	0.1	–	0.2	–	–	–	0.1

Table 14A.30 **Recommended location of longer term living arrangements of Aged Care Assessment Program clients (a), (b), (c)**

	<i>Unit</i>	<i>NSW (d)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
No long term plan made (g)	%	0.3	0.2	2.2	3.4	0.1	0.2	–	–	0.2
Total	no.	61 937	48 751	31 408	16 603	16 437	4 598	1 733	1 023	182 469

- (a) Data include completed assessments and assessments which were withdrawn or cancelled, and exclude assessments that were ongoing at the end of the year.
- (b) The most recent assessment for an individual client is counted (if the client had more than one assessment in the financial year).
- (c) Results for this table may have been derived using small numbers, in particular where the rates are for a small program, smaller jurisdictions or remote/very remote areas. For more information on data quality, including collection methodologies and data limitations, see the AIHW website (<https://www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents>).
- (d) The 2009-10 data for NSW in the Ageing and Aged Care Data Warehouse includes an unknown number of duplicate records created by a range of database changes and/or ACAT amalgamations undertaken by the respective State governments. This has a flow-on effect on the national figures.
- (e) Includes independent living in retirement villages, supported community accommodation and boarding houses.
- (f) Includes hospital, other institutional care and other.
- (g) No long term plan made includes the following categories: died, cancelled, transferred, other incomplete assessments and unknown.
- (h) For 2015-16, there were 29 256 assessments where the clients' recommended longer-term care arrangements were unknown. There were 37 484 assessments conducted where the State or Territory of assessment was not reported. These have been included in the total number of people receiving assessments, but excluded from the percentages of longer-term arrangements and 'no long term plan made'.
– Nil or rounded to zero.

Source: Department of Health (unpublished) and Australian Government Department of Health Aged Care data warehouse.

Table 14A.31 **Older people needing assistance with at least one everyday activity: extent to which need was met, by disability status (per cent) (a), (b), (c), (d)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (e)</i>	<i>Aust</i>
2018										
<i>Need not fully met</i>										
Profound or severe disability (f)	%	44.9 ± 4.7	43.0 ± 5.4	36.5 ± 7.2	39.5 ± 7.9	36.7 ± 16.0	54.4 ± 15.0	37.5 ± 17.2	71 ± 39.1*	41.7 ± 3.4
Other disability (g)	%	34.4 ± 5.6	30.5 ± 5.7	29.2 ± 6.6	30.0 ± 6.1	27.2 ± 16.8*	34.8 ± 12.8	51.5 ± 20.6	25.9 ± np**	32.3 ± 3.2
All disability types (h)	%	40.4 ± 4.0	36.2 ± 3.7	32.9 ± 5.4	35.8 ± 5.1	32.9 ± 12.7	42.9 ± 6.6	34.3 ± 13.2	56.9 ± 19.9	36.6 ± 2.4
Without disability	%	21.9 ± 7.4	24.2 ± 6.8	13.6 ± 7.0*	26.0 ± 11.2	–	43.1 ± 18.6	–	–	20.5 ± 3.4
All older people	%	37.1 ± 3.8	34.1 ± 3.7	29.5 ± 4.7	32.9 ± 4.8	31.7 ± 12.1	41.4 ± 6.8	30.2 ± 12.4	81.1 ± 13.7	34.0 ± 2.2
<i>Need fully met</i>										
Profound or severe disability (f)	%	54.8 ± 6.1	59.4 ± 6.6	63.9 ± 5.5	60.8 ± 8.9	65.0 ± 8.7	56.6 ± 14.4	59.4 ± 21.2	12.9 ± np**	58.2 ± 3.4
Other disability (g)	%	64.1 ± 6.2	70.1 ± 5.6	71.1 ± 5.7	69.3 ± 6.8	75.3 ± 22.6	57.6 ± 12.8	66.2 ± 25.2	40.7 ± np**	68.0 ± 3.3
All disability types (h)	%	59.9 ± 4.1	64.0 ± 5.1	66.9 ± 2.8	66.0 ± 5.4	64.7 ± 13.3	55.5 ± 11.1	63.3 ± 16.3	32.8 ± np**	63.4 ± 2.6
Without disability	%	80.0 ± 6.4	74.9 ± 8.8	87.4 ± 7.0	83.8 ± 12.6	112.6 ± 103.3*	66.7 ± 35.4*	97.0 ± 8.9	–	79.9 ± 4.1
All older people	%	62.8 ± 3.4	66.3 ± 4.4	70.2 ± 2.6	67.3 ± 4.1	69.8 ± 11.9	56.9 ± 9.1	69.8 ± 14.2	35.8 ± np**	65.9 ± 1.8
2015										
<i>Need not fully met</i>										
Profound or severe disability (f)	%	40.5 ± 5.1	39.7 ± 6.0	34.9 ± 6.5	36.6 ± 8.3	29.5 ± 7.1	51.5 ± 10.9	27.5 ± 11.7	47.1 ± 14.6	37.4 ± 3.3
Other disability (g)	%	24.7 ± 4.8	25.9 ± 5.7	30.2 ± 6.3	32.2 ± 7.2	28.8 ± 7.7	41.6 ± 7.9	28.4 ± 9.7	56.3 ± 26.7	28.1 ± 2.3
All disability types (h)	%	32.2 ± 3.4	33.3 ± 4.4	32.2 ± 4.5	33.8 ± 6.1	30.0 ± 5.5	42.6 ± 7.1	27.3 ± 7.6	38.7 ± 14.8	32.6 ± 2.0
Without disability	%	18.0 ± 6.9	21.5 ± 9.0	np	24.8 ± 12.4	26.4 ± 9.2	43.6 ± 21.0	np	np	20.8 ± 5.0
All older people	%	29.9 ± 2.9	30.8 ± 3.9	30.8 ± 4.5	32.0 ± 5.7	28.8 ± 4.7	43.4 ± 6.8	28.0 ± 7.6	38.1 ± 11.1	30.8 ± 1.9
<i>Need fully met</i>										
Profound or severe disability (f)	%	60.7 ± 5.0	62.5 ± 7.6	63.6 ± 6.2	62.8 ± 11.7	69.9 ± 6.3	53.8 ± 9.8	72.5 ± 7.3	82.4 ± 23.9	62.8 ± 2.8
Other disability (g)	%	74.5 ± 5.8	72.6 ± 4.9	69.0 ± 6.5	66.3 ± 5.6	70.4 ± 7.6	57.9 ± 9.2	73.0 ± 13.5	62.5 ± 23.8	72.0 ± 2.8
All disability types (h)	%	67.5 ± 4.2	67.9 ± 3.8	67.5 ± 3.9	66.8 ± 5.9	70.9 ± 4.8	57.7 ± 7.2	70.1 ± 8.6	74.2 ± 17.2	67.4 ± 1.9
Without disability	%	84.2 ± 9.8	80.2 ± 7.0	80.6 ± 23.8	81.0 ± 12.2	76.4 ± 10.1	61.5 ± 23.9	80.0 ± 14.3	np	80.2 ± 3.9
All older people	%	69.9 ± 4.7	69.4 ± 3.7	68.3 ± 3.8	66.5 ± 6.1	71.6 ± 4.8	58.0 ± 6.8	72.0 ± 7.7	66.7 16.7	69.2 ± 1.8

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

* Indicates the estimate or proportion has a relative standard error between 25 per cent and 50 per cent and should therefore be used with caution.

** Indicates the estimate or proportion has a relative standard error greater than 50 per cent and is considered too unreliable for general use.

Table 14A.31 **Older people needing assistance with at least one everyday activity: extent to which need was met, by disability status (per cent) (a), (b), (c), (d)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (e)</i>	<i>Aust</i>
(a)	Cells in the table have been randomly adjusted to avoid the release of confidential data. Discrepancies may occur between sums of the component items and totals. Refer to the SDAC Summary of Findings Publication (ABS cat. no. 4430.0) for more details.									
(b)	Aged 65 years or over, living in households.									
(c)	Measures need for assistance with the following activities: cognitive or emotional tasks, communication, health care, household chores, meal preparation, mobility, property maintenance, reading or writing, self-care and transport.									
(d)	The rates reported in this table include 95 per cent confidence intervals (for example, X per cent \pm X per cent).									
(e)	Data for the NT should be interpreted with caution as the Survey of Disability, Ageing and Carers excludes very remote areas which comprises more than 20 per cent of the estimated resident population in the NT living in private dwellings.									
(f)	Profound or severe core activity limitation refers to always or sometimes needing assistance with one or more of the core activities. Core activities comprise communication, mobility and self care.									
(g)	Includes those with moderate or mild core activity limitations, schooling or employment restrictions and those who do not have a specific limitation or restriction.									
(h)	Includes those who do not have a specific limitation or restriction. – Nil or rounded to zero. np Not published.									

Source: ABS (unpublished) Survey of Disability, Ageing and Carers, Cat. No. 4430.0, 2015 and 2018.

TABLE 14A.32

Table 14A.32 **Public hospital separations for care type 'maintenance' for older people aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years (a), (b), (c), (d), (e), (f)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>2012-13</i>										
Length of stay in separation with diagnosis Z75.11 or Z74.2										
35 days or more	no.	363	63	488	133	134	23	97	37	1 338
less than 35 days	no.	4 845	151	3 314	572	1 502	247	303	18	10 952
Total	no.	5 208	214	3 802	705	1 636	270	400	55	12 290
Proportion greater than 35 days	%	7.0	29.4	12.8	18.9	8.2	8.5	24.3	67.3	10.9
Total number of public hospital separations for people aged 65 years and over and Aboriginal and Torres Strait Islander Australians aged 50–64 years										
	no.	731 068	592 666	374 270	232 536	171 762	42 433	36 864	47 322	2 228 921
<i>2013-14</i>										
Length of stay in separation with diagnosis Z75.11 or Z74.2										
35 days or more	no.	388	41	472	149	263	46	120	38	1 517
less than 35 days	no.	5 393	97	3 150	811	1 655	290	298	27	11 721
Total	no.	5 781	138	3 622	960	1 918	336	418	65	13 238
Proportion greater than 35 days	%	6.7	29.7	13.0	15.5	13.7	13.7	28.7	58.5	11.5
Total number of public hospital separations for people aged 65 years and over and Aboriginal and Torres Strait Islander Australians aged 50–64 years										
	no.	756 902	620 796	387 739	234 644	174 645	45 013	38 166	50 144	2 308 049
<i>2014-15</i>										
Length of stay in separation with diagnosis Z75.11 or Z74.2										
35 days or more	no.	473	42	679	181	145	49	113	42	1 724
less than 35 days	no.	5 921	118	3 399	1 074	1 697	352	382	11	12 954
Total	no.	6 394	160	4 078	1 255	1 842	401	495	53	14 678
Proportion greater than 35 days	%	7.4	26.3	16.7	14.4	7.9	12.2	22.8	79.2	11.7
Total number of public hospital separations for people aged 65 years and over and Aboriginal and Torres Strait Islander Australians aged 50–64 years										
	no.	784 348	653 612	441 767	244 783	181 881	47 832	40 132	56 479	2 450 834
<i>2015-16</i>										
Length of stay in separation with diagnosis Z75.11 or Z74.2										
35 days or more	no.	532	16	719	214	153	61	119	43	1 857

TABLE 14A.32

Table 14A.32 **Public hospital separations for care type 'maintenance' for older people aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years (a), (b), (c), (d), (e), (f)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
less than 35 days	no.	6 010	59	3 502	1 374	2 075	407	482	38	13 947
Total	no.	6 542	75	4 221	1 588	2 228	468	601	81	15 804
Proportion greater than 35 days	%	8.1	21.3	17.0	13.5	6.9	13.0	19.8	53.1	11.8
Total number of public hospital separations for people aged 65 years and over and Aboriginal and Torres Strait Islander Australians aged 50–64 years										
	no.	804 260	689 025	480 251	260 652	186 401	50 464	42 453	65 959	2 579 465
<i>2016-17</i>										
Length of stay in separation with diagnosis Z75.11 or Z74.2										
35 days or more	no.	582	9	826	253	127	45	72	38	1 952
less than 35 days	no.	6 396	44	4 307	1 666	2 215	449	425	29	15 531
Total	no.	6 978	53	5 133	1 919	2 342	494	497	67	17 483
Proportion greater than 35 days	%	8.3	17.0	16.1	13.2	5.4	9.1	14.5	56.7	11.2
Total number of public hospital separations for people aged 65 years and over and Aboriginal and Torres Strait Islander Australians aged 50–64 years										
	no.	838 071	732 284	524 637	277 274	187 543	52 445	44 869	71 278	2 728 401
<i>2017-18</i>										
Length of stay in separation with diagnosis Z75.11 or Z74.2										
35 days or more	no.	412	11	648	181	131	47	80	48	1 558
less than 35 days	no.	6 291	32	4 423	1 402	2 333	428	458	48	15 415
Total	no.	6 703	43	5 071	1 583	2 464	475	538	96	16 973
Proportion greater than 35 days	%	6.1	25.6	12.8	11.4	5.3	9.9	14.9	50.0	9.2
Total number of public hospital separations for people aged 65 years and over and Aboriginal and Torres Strait Islander Australians aged 50–64 years										
	no.	828 630	763 991	562 442	294 503	191 304	54 549	44 580	75 530	2 815 529
<i>2018-19</i>										
Length of stay in separation with diagnosis Z75.11 or Z74.2										
35 days or more	no.	555	11	604	189	128	38	94	87	1 706
less than 35 days	no.	6 785	34	4 463	1 424	2 816	348	486	89	16 445
Total	no.	7 340	45	5 067	1 613	2 944	386	580	176	18 151
Proportion greater than 35 days	%	7.6	24.4	11.9	11.7	4.3	9.8	16.2	49.4	9.4

Table 14A.32 Public hospital separations for care type 'maintenance' for older people aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years (a), (b), (c), (d), (e), (f)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total number of public hospital separations for people aged 65 years and over and Aboriginal and Torres Strait Islander Australians aged 50–64 years	no.	840 310	790 816	596 301	251 958	197 949	59 311	44 166	80 090	2 860 901

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

- (a) Data include completed hospital separations with a care type of maintenance care for people aged 65 years or over and Aboriginal and Torres Strait Islander persons aged 50–64 years, with a principal or additional diagnosis of Z75.11 or Z74.2. The code Z75.11 is defined as 'person awaiting admission to residential aged care'. The code Z74.2 is defined as 'need for assistance at home and no other household member able to render care'.
- (b) These data only account for completed unlinked separations — that is, if a change in the type of care occurs during a patient's hospital stay, these data do not combine these separations to reflect the full length of hospital stay for a patient.
- (c) Diagnosis codes may not be applied consistently across jurisdictions, or over time. For more information on data quality, including collection methodologies and data limitations, see the AIHW website (www.aihw.gov.au).
- (d) Although the diagnosis codes reflect a care type, they do not determine a person's appropriate requirement for residential aged care (this is determined by an ACAT assessment).
- (e) The code 'need for assistance at home and no other household member able to render care' may also be used for respite care for aged care residents or those receiving community care and some jurisdictions may have a high proportion of this type of use. This is particularly relevant in some rural areas where there are few alternative options for these clients.
- (f) Excludes separations with a care type of Newborn without qualified days, and records for Hospital boarders and Posthumous organ procurement.

Source: AIHW (unpublished) National Hospital Morbidity Database.

Table 14A.33 Hospital patient days used by those eligible and waiting for residential aged care (a)

	<i>Unit</i>	<i>NSW</i>	<i>Vic (b)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2018-19										
Number										
Indigenous status (d)										
Aboriginal and Torres Strait Islander	days	1 324	6	2 961	1037	533	11	7	4 357	10 236
Other Australians (e)	days	87 855	3 267	92 669	34 774	44 222	4 099	7 280	6 619	280 785
Remoteness area of residence (f)										
Major Cities	days	62502	170	35762	16368	30170	..	7076	..	152048
Inner Regional	days	14 114	1 195	19 471	3 752	3 216	2 329	109	..	44 186
Outer Regional	days	10 867	1 907	36 245	11 205	8 233	1 759	29	7 581	77 826
Remote	days	932	–	3 231	2 855	1 935	–	..	1 112	10 065
Very Remote	days	45	..	657	1475	1 066	22	..	2283	5 548
SEIFA of residence (g)										
Quintile 1	days	30 518	401	33 874	6 917	8 587	2 410	–	3 041	85 748
Quintile 2	days	21 086	1 458	22 272	9 420	15 858	565	24	1269	71 952
Quintile 3	days	16 894	1206	17 268	11 476	11 598	766	624	2 556	62 388
Quintile 4	days	11 639	159	14 134	4 659	5 369	313	2 988	2026	41 287
Quintile 5	days	8 323	48	7 818	2 871	3 208	56	3 578	2084	27 986
Total (h)	days	89 179	3 273	95 630	35 811	44 755	4 110	7 287	10 976	291 021
Rate per 1000 patient days										
Indigenous status (d)										
Aboriginal and Torres Strait Islander	rate	3.8	0.1	8.4	5.1	7.1	0.6	0.5	18.8	7.7
Other Australians (e)	rate	9.4	0.4	14.9	13.1	21.1	6.5	17.4	37.1	9.5
Remoteness area of residence (f)										
Major Cities	rate	8.8	–	8.9	7.6	19.7	..	19.8	..	7.2
Inner Regional	rate	7.6	0.7	13.6	14.9	12.2	5.1	2.3	..	7.3
Outer Regional	rate	19.5	4.7	39.2	47.9	30.8	9.6	1.5	44.0	28.1
Remote	rate	23.5	–	32.9	28.5	33.7	–	..	12.4	25.1

Table 14A.33 Hospital patient days used by those eligible and waiting for residential aged care (a)

	<i>Unit</i>	<i>NSW</i>	<i>Vic (b)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Very Remote	rate	5.6	..	9.1	17.9	53.4	7.2	..	16.5	17.0
SEIFA of residence (g)										
Quintile 1	rate	15.1	0.3	20.4	20.2	15.5	7.9	–	16.7	13.4
Quintile 2	rate	9.8	0.9	17.6	15.8	24.6	5.2	0.7	38.5	11.2
Quintile 3	rate	9.2	0.7	11.7	16.4	29.6	6.4	12.0	27.5	9.9
Quintile 4	rate	8.2	0.1	10.5	7.8	15.1	3.0	23.8	44.2	7.2
Quintile 5	rate	3.9	–	9.7	4.9	16.4	3.5	17.8	39.7	4.9
Total	rate	9.2	0.4	14.5	12.5	20.7	6.3	16.9	26.8	9.4
2017-18										
Number										
Indigenous status (d)										
Aboriginal and Torres Strait Islander	days	1 074	–	5 055	843	584	126	–	2 263	9 945
Other Australians (e)	days	77 491	3 589	93 479	37 744	50 036	6 308	5 674	2 374	276 695
Remoteness area of residence (f)										
Major Cities	days	54 703	55	42 362	20 229	24 172	..	5 448	..	146 969
Inner Regional	days	11 988	1 515	19 176	3 344	6 631	3 103	95	..	45 852
Outer Regional	days	10 739	1 829	28 871	8 382	11 081	2 787	–	2 466	66 155
Remote	days	491	190	4 047	6 301	2 638	343	..	1 329	15 339
Very Remote	days	147	..	3 499	211	5 924	201	..	842	10 824
SEIFA of residence (g)										
Quintile 1	days	25 989	396	32 180	5 911	11 735	4 164	100	1 529	82 004
Quintile 2	days	19 791	2 337	21 696	13 165	20 498	821	66	434	78 808
Quintile 3	days	16 178	697	19 303	9 206	9 306	1 017	202	1 091	57 000
Quintile 4	days	9 764	123	14 313	5 359	4 329	383	2 032	669	36 972
Quintile 5	days	6 346	36	10 463	4 523	4 578	49	3 143	914	30 052
Total (h)	days	78 565	3 589	98 534	38 587	50 620	6 434	5 674	4 637	286 640
Rate per 1000 patient days										

Table 14A.33 Hospital patient days used by those eligible and waiting for residential aged care (a)

	<i>Unit</i>	<i>NSW</i>	<i>Vic (b)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Indigenous status (d)										
Aboriginal and Torres Strait Islander	rate	3.3	–	15.1	4.0	7.5	6.7	–	10.0	7.8
Other Australians (e)	rate	8.4	0.5	15.4	14.1	24.0	10.5	13.6	14.6	9.6
Remoteness area of residence (f)										
Major Cities	rate	7.9	–	10.9	9.3	15.9	.	15.3	..	7.1
Inner Regional	rate	6.6	0.9	14.0	13.2	25.6	7.3	2.0	..	7.8
Outer Regional	rate	19.1	4.6	31.7	36.2	40.7	15.8	–	15.9	24.2
Remote	rate	12.1	24.9	44.5	62.6	45.5	34.2	..	15.0	38.7
Very Remote	rate	19.5	..	45.4	2.4	243.0	69.9	..	6.3	32.2
SEIFA of residence (g)										
Quintile 1	rate	13.1	0.3	19.6	16.7	21.1	14.4	9.6	8.7	13.0
Quintile 2	rate	9.4	1.4	18.2	22.5	32.7	7.8	2.1	14.6	12.5
Quintile 3	rate	9.0	0.4	13.4	13.0	23.4	9.5	4.0	12.2	9.2
Quintile 4	rate	7.1	0.1	11.0	8.8	12.1	3.7	15.9	15.7	6.7
Quintile 5	rate	3.0	–	13.5	7.6	23.4	3.0	15.8	19.6	5.3
Total	rate	8.3	0.5	15.4	13.4	23.4	10.3	13.3	11.9	9.5
2016-17										
Number										
Indigenous status (d)										
Aboriginal and Torres Strait Islander	days	2 082	–	5 155	642	226	71	32	2 923	11 131
Other Australians (e)	days	101 538	4 791	120 052	54 834	48 302	6 249	5 841	957	342 564
Remoteness area of residence (f)										
Major Cities	days	64 721	353	57 684	26 393	26 130	..	5 650	..	180 991
Inner Regional	days	22 382	1 158	22 964	7 449	677	3 388	131	..	58 149
Outer Regional	days	14 201	3 280	37 405	14 399	12 986	2 443	np	958	85 739
Remote	days	1 123	–	3 992	6 101	2 212	429	..	565	14 422

Table 14A.33 Hospital patient days used by those eligible and waiting for residential aged care (a)

	<i>Unit</i>	<i>NSW</i>	<i>Vic (b)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Very Remote	days	142	..	2 605	819	6 453	–	..	2 357	12 376
SEIFA of residence (g)										
Quintile 1	days	28 738	356	39 972	6 913	7 501	3 790	128	2 940	90 338
Quintile 2	days	35 614	943	25 332	19 138	16 917	1 015	60	312	99 331
Quintile 3	days	16 978	3 265	25 214	16 543	16 679	921	281	109	79 990
Quintile 4	days	12 042	137	21 358	5 339	5 418	566	2 115	352	47 327
Quintile 5	days	9 197	90	12 774	7 208	1 940	28	3 264	167	34 668
Total (h)	days	103 620	4 791	125 207	55 476	48 528	6 320	5 873	3 880	353 695
Rate per 1000 patient days										
Indigenous status (d)										
Aboriginal and Torres Strait Islander	rate	5.7	–	16.2	3.2	3.1	3.9	2.9	13.3	8.7
Other Australians (e)	rate	10.1	0.6	19.8	20.5	23.3	10.5	12.7	6.0	11.5
Remoteness area of residence (f)										
Major Cities	rate	8.5	0.1	15.1	12.4	17.3	..	14.6	..	8.5
Inner Regional	rate	11.5	0.8	16.0	26.5	3.1	8.2	2.4	..	9.9
Outer Regional	rate	24.1	7.9	41.2	59.4	42.6	13.2	np	6.4	30.5
Remote	rate	25.3	–	43.0	50.2	38.4	44.9	..	7.7	35.2
Very Remote	rate	11.5	..	34.1	11.1	273.5	–	..	15.8	36.4
SEIFA of residence (g)										
Quintile 1	rate	11.2	0.2	25.2	19.6	13.2	13.2	5.5	15.7	12.8
Quintile 2	rate	15.7	0.6	19.9	33.0	25.6	10.7	2.1	7.7	15.4
Quintile 3	rate	10.1	2.0	17.1	25.1	52.0	9.0	6.7	1.7	13.4
Quintile 4	rate	7.6	0.1	17.9	9.9	13.5	4.8	15.6	6.0	8.2
Quintile 5	rate	4.4	0.1	15.8	10.0	11.6	2.3	13.9	5.7	6.4
Total	rate	9.9	0.6	19.6	19.3	22.6	10.3	12.4	10.2	11.4

2015-16

Number

TABLE 14A.33

Table 14A.33 Hospital patient days used by those eligible and waiting for residential aged care (a)

	<i>Unit</i>	<i>NSW</i>	<i>Vic (b)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Indigenous status (d)										
Aboriginal and Torres Strait Islander	days	901	–	3 011	281	667	13	10	2 467	7 350
Other Australians (e)	days	95 468	4 760	112 630	49 018	45 442	7 680	12 944	2 315	330 257
Remoteness area of residence (f)										
Major Cities	days	63 593	113	47 562	21 202	26 216	..	12 491	..	171 177
Inner Regional	days	16 411	1 468	28 481	6 401	1 012	4 283	250	..	58 306
Outer Regional	days	13 132	3 118	31 718	14 744	11 021	3 361	–	2 740	79 834
Remote	days	2 780	61	4 231	5 868	4 918	34	..	1 110	19 002
Very Remote	days	1	..	2 992	959	2 259	15	..	932	7 158
SEIFA of residence (g)										
Quintile 1	days	28 464	2 086	43 246	5 029	7 132	4 781	78	1 691	92 507
Quintile 2	days	30 549	1 597	22 524	14 653	22 190	1 024	128	1 602	94 267
Quintile 3	days	15 439	992	23 014	17 982	7 309	1 385	371	825	67 317
Quintile 4	days	11 911	22	14 842	4 758	6 960	503	7 111	426	46 533
Quintile 5	days	9 554	63	11 358	6 709	1 835	–	5 053	238	34 810
Total (h)	days	96 369	4 760	115 641	49 299	46 109	7 693	12 954	4 782	337 607
Rate per 1000 patient days										
Indigenous status (d)										
Aboriginal and Torres Strait Islander	rate	3.0	–	8.6	1.5	9.4	0.8	1.0	11.8	6.1
Other Australians (e)	rate	10.4	0.6	18.4	18.6	21.6	13.1	28.2	15.4	11.5
Remoteness area of residence (f)										
Major Cities	rate	9.2	–	12.5	10.1	17.3	–	31.8	–	8.5
Inner Regional	rate	8.9	0.9	18.0	23.0	4.5	10.6	4.9	..	9.8
Outer Regional	rate	22.5	7.9	35.6	60.5	34.6	18.2	–	19.9	28.8
Remote	rate	62.4	5.6	47.5	50.1	83.1	3.8	..	15.3	47.2
Very Remote	rate	0.1	..	37.7	14.2	106.0	5.3	..	6.6	22.0

Table 14A.33 Hospital patient days used by those eligible and waiting for residential aged care (a)

	<i>Unit</i>	<i>NSW</i>	<i>Vic (b)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
SEIFA of residence (g)										
Quintile 1	rate	12.2	1.5	23.6	14.5	12.1	16.6	3.8	9.4	13.3
Quintile 2	rate	14.6	1.1	18.2	25.2	33.8	11.1	4.8	42.7	15.2
Quintile 3	rate	9.8	0.6	16.2	27.8	23.8	13.8	8.3	13.8	11.7
Quintile 4	rate	8.8	–	12.8	9.2	17.1	4.6	51.6	7.6	8.6
Quintile 5	rate	4.8	–	14.4	9.5	10.6	–	21.7	9.5	6.6
Total	rate	10.2	0.6	17.8	17.5	21.2	12.7	27.6	13.3	11.3
2014-15										
Number										
Indigenous status (d)										
Aboriginal and Torres Strait Islander	days	601	–	6 610	174	2 576	29	127	2 482	12 599
Other Australians (e)	days	69 469	8 813	112 613	28 892	35 184	6 445	10 082	4 447	275 945
Remoteness area of residence (f)										
Major Cities	days	51 968	127	46 586	14 522	27 547	..	9 953	..	150 703
Inner Regional	days	13 073	2 544	24 765	2 901	963	4 557	237	..	49 040
Outer Regional	days	3 934	6 142	43 652	7 589	4 114	1 890	–	3 810	71 131
Remote	days	36	–	1 925	3 873	3 009	–	..	2 836	11 679
Very Remote	days	11	..	1 893	84	2 046	27	..	283	4 344
SEIFA of residence (g)										
Quintile 1	days	20 354	817	48 329	3 676	9 730	3 851	132	1 359	88 248
Quintile 2	days	17 856	2 661	26 055	11 465	12 186	822	213	1 745	73 003
Quintile 3	days	13 431	5 174	20 635	6 157	7 469	919	237	1 487	55 509
Quintile 4	days	9 508	57	14 310	2 980	6 631	861	5 052	2 084	41 483
Quintile 5	days	7 873	104	9 492	4 676	1 663	21	4 556	254	28 639
Total (h)	days	70 070	8 813	119 223	29 066	37 760	6 474	10 209	6 929	288 544
Rate per 1000 patient days										
Indigenous status (d)										

Table 14A.33 Hospital patient days used by those eligible and waiting for residential aged care (a)

	<i>Unit</i>	<i>NSW</i>	<i>Vic (b)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Aboriginal and Torres Strait Islander	rate	2.2	..	23.7	1.0	36.3	1.9	13.6	12.1	11.5
Other Australians (e)	rate	7.7	1.2	20.0	11.2	16.9	11.1	23.1	29.5	10.0
Remoteness area of residence (f)										
Major Cities	rate	7.7	–	13.3	7.1	17.9	–	26.8	–	7.7
Inner Regional	rate	7.2	1.7	18.1	11.4	4.5	11.3	4.8	..	8.7
Outer Regional	rate	6.7	15.6	52.0	32.2	13.2	10.7	–	26.1	26.3
Remote	rate	0.8	–	22.2	32.3	51.6	–	..	40.7	29.1
Very Remote	rate	1.0	..	24.9	1.2	96.2	7.9	..	2.1	13.8
SEIFA of residence (g)										
Quintile 1	rate	8.8	0.6	31.9	10.9	16.6	13.7	6.1	8.0	13.4
Quintile 2	rate	8.7	1.9	22.3	19.8	18.7	8.7	7.8	42.2	12.1
Quintile 3	rate	8.7	3.3	15.3	9.7	23.7	9.5	5.5	25.0	9.9
Quintile 4	rate	7.3	–	13.1	6.0	16.1	7.8	40.5	35.3	7.9
Quintile 5	rate	4.0	0.1	12.7	6.8	9.3	1.8	20.4	9.9	5.6
Total	rate	7.6	1.2	20.2	10.5	17.5	10.9	22.9	19.5	10.0
2013-14										
Number										
Indigenous status (d)										
Aboriginal and Torres Strait Islander	days	679	–	5 068	2 164	2 037	239	–	2 139	12 326
Other Australians (e)	days	59 989	8 340	91 179	32 793	42 808	5 947	9 383	1 876	252 315
Remoteness area of residence (f)										
Major Cities	days	42 710	308	39 488	12 249	34 494	..	9 184	..	138 433
Inner Regional	days	13 138	2 006	19 755	4 553	2 480	4 743	np	..	46 813
Outer Regional	days	3 897	5 901	28 108	9 928	5 989	1 443	–	1 647	56 913
Remote	days	316	125	1 802	8 150	558	–	..	864	11 815
Very Remote	days	56	..	6 884	77	1 216	–	..	1 504	9 737

Table 14A.33 Hospital patient days used by those eligible and waiting for residential aged care (a)

	<i>Unit</i>	<i>NSW</i>	<i>Vic (b)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
SEIFA of residence (g)										
Quintile 1	days	17 910	1 108	38 653	3 289	7 171	2 428	35	1 968	72 562
Quintile 2	days	14 869	3 066	21 498	14 130	22 993	1 066	227	159	78 008
Quintile 3	days	12 206	3 488	16 618	10 343	4 942	1 331	227	957	50 112
Quintile 4	days	8 186	527	12 892	4 134	7 451	1 145	3 777	519	38 631
Quintile 5	days	6 946	151	6 376	3 060	2 180	216	5 056	412	24 397
Total (h)	days	60 668	8 340	96 247	34 957	44 845	6 186	9 383	4 015	264 641
Rate per 1000 patient days										
Indigenous status (d)										
Aboriginal and Torres Strait Islander	rate	2.6	–	19.4	12.3	29.6	17.1	–	11.3	11.9
Other Australians (e)	rate	6.9	1.2	17.1	12.6	20.6	10.5	22.1	12.7	9.4
Remoteness area of residence (f)										
Major Cities	rate	6.6	0.1	11.9	5.9	22.4	..	25.4	..	7.3
Inner Regional	rate	7.5	1.3	15.5	18.9	11.8	12.1	3.1	..	8.6
Outer Regional	rate	7.0	15.3	35.9	41.4	19.3	8.4	–	11.6	21.8
Remote	rate	7.6	11.6	21.8	66.6	10.4	–	..	12.8	30.4
Very Remote	rate	4.8	..	80.1	1.2	53.1	–	..	12.3	31.3
SEIFA of residence (g)										
Quintile 1	rate	8.0	0.8	26.3	10.0	12.2	8.8	1.7	12.6	11.4
Quintile 2	rate	7.4	2.2	19.0	24.5	35.2	12.3	8.2	4.0	13.2
Quintile 3	rate	8.2	2.3	13.4	16.0	16.0	14.0	5.9	15.9	9.3
Quintile 4	rate	6.7	0.3	12.7	8.3	18.2	10.4	30.0	9.2	7.6
Quintile 5	rate	3.7	0.1	9.1	4.4	12.6	16.6	23.4	16.7	5.0
Total	rate	6.8	1.2	17.2	12.6	20.8	10.7	21.7	11.9	9.5

2012-13

Number

Indigenous status (d)

Table 14A.33 Hospital patient days used by those eligible and waiting for residential aged care (a)

	<i>Unit</i>	<i>NSW</i>	<i>Vic (b)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Aboriginal and Torres Strait Islander	days	672	10	3 926	469	1 635	20	–	1 771	8 483
Other Australians (e)	days	60 834	8 043	108 401	37 247	52 149	3 936	6 593	3 453	270 127
Remoteness area of residence (f)										
Major Cities	days	38 497	167	45 303	7 856	30 257	..	6 405	..	128 485
Inner Regional	days	17 125	3 585	24 251	5 694	603	2 251	20	..	53 529
Outer Regional	days	5 697	4 256	35 418	18 818	9 776	1 604	60	2 518	78 147
Remote	days	48	45	4 934	4 648	11 400	39	..	1 713	22 827
Very Remote	days	–	..	2 126	669	1 701	62	..	993	5 551
SEIFA of residence (g)										
Quintile 1	days	22 356	1 401	41 986	2 081	6 053	2 213	29	1 187	77 306
Quintile 2	days	15 306	3 543	30 576	18 424	25 287	390	217	1 283	95 026
Quintile 3	days	9 877	2 530	16 195	12 250	14 720	771	315	1 477	58 135
Quintile 4	days	7 057	562	13 503	2 104	5 433	541	2 682	851	32 733
Quintile 5	days	6 771	17	9 760	2 826	2 244	41	3 242	426	25 327
Total (h)	days	61 506	8 053	112 327	37 716	53 784	3 956	6 593	5 224	289 159
Rate per 1000 patient days										
Indigenous status (d)										
Aboriginal and Torres Strait Islander	rate	2.8	0.2	15.7	2.7	22.2	1.5	–	9.5	8.7
Other Australians (e)	rate	7.1	1.2	20.6	14.0	24.1	7.2	15.7	23.5	10.5
Remoteness area of residence (f)										
Major Cities	rate	6.0	–	13.9	3.7	19.4	–	18.0	–	6.9
Inner Regional	rate	9.8	2.5	19.2	23.8	2.9	5.9	0.4	..	10.0
Outer Regional	rate	10.2	10.9	45.2	77.7	28.2	9.9	2.9	17.8	29.5
Remote	rate	1.1	4.4	57.8	37.5	132.4	4.4	..	25.3	53.7
Very Remote	rate	–	..	25.8	11.7	77.0	22.3	..	8.5	18.8
SEIFA of residence (g)										

Table 14A.33 Hospital patient days used by those eligible and waiting for residential aged care (a)

	<i>Unit</i>	<i>NSW</i>	<i>Vic (b)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Quintile 1	rate	10.0	1.1	28.5	6.3	10.0	8.5	1.4	7.8	12.2
Quintile 2	rate	7.8	2.6	27.5	30.0	36.4	4.7	8.1	31.5	16.0
Quintile 3	rate	6.6	1.8	13.4	18.6	44.6	8.4	8.0	24.8	10.9
Quintile 4	rate	5.7	0.3	13.5	4.1	13.2	4.9	21.7	15.0	6.5
Quintile 5	rate	3.7	–	14.3	4.0	12.2	3.4	15.5	18.3	5.3
Total	rate	6.9	1.2	20.4	13.3	24.0	7.1	15.4	15.7	10.4
2011-12										
Number										
Indigenous status (d)										
Aboriginal and Torres Strait Islander	days	669	26	1 941	442	181	–	99	1 366	4 724
Other Australians (e)	days	66 274	13 310	117 953	24 280	73 554	5 771	4 255	1 232	306 629
Remoteness area of residence (f)										
Major Cities	days	34 425	228	51 903	9 410	38 862	..	4 259	..	139 087
Inner Regional	days	20 320	7 838	23 538	3 782	3 468	4 399	60	..	63 405
Outer Regional	days	11 950	5 190	38 380	6 346	12 676	1 044	20	1 134	76 740
Remote	days	38	73	3 075	5 044	12 294	250	..	740	21 514
Very Remote	days	–	..	2 425	136	2 870	–	..	724	6 155
SEIFA of residence (g)										
Quintile 1	days	23 437	3 216	38 863	3 029	10 654	4 121	35	1 046	84 401
Quintile 2	days	16 951	5 031	25 816	4 271	38 308	372	272	482	91 503
Quintile 3	days	16 211	4 080	24 611	10 044	10 463	910	–	695	67 014
Quintile 4	days	4 095	981	18 801	2 976	6 914	290	1 573	158	35 788
Quintile 5	days	6 039	21	11 230	4 398	3 831	–	2 459	217	28 195
Total (h)	days	66 943	13 336	119 894	24 722	73 735	5 771	4 354	2 598	311 353

Rate per 1000 patient days

Indigenous status (d)

Table 14A.33 Hospital patient days used by those eligible and waiting for residential aged care (a)

	<i>Unit</i>	<i>NSW</i>	<i>Vic (b)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Aboriginal and Torres Strait Islander	rate	3.0	0.5	7.9	2.6	1.9	–	13.4	7.4	4.8
Other Australians (e)	rate	7.6	1.9	22.7	9.4	33.2	10.9	10.2	8.8	11.5
Remoteness area of residence (f)										
Major Cities	rate	5.4	–	16.3	4.8	24.4	..	12.1	..	7.5
Inner Regional	rate	11.3	5.1	18.5	10.7	14.0	12.4	1.3	..	11.3
Outer Regional	rate	21.2	13.2	48.8	25.2	36.3	6.4	0.9	8.5	28.8
Remote	rate	0.8	8.5	29.9	42.7	142.7	30.6	..	11.1	48.8
Very Remote	rate	–	..	34.2	2.0	119.6	–	..	6.2	21.2
SEIFA of residence (g)										
Quintile 1	rate	10.8	2.7	27.5	15.0	15.5	13.9	1.9	6.3	14.1
Quintile 2	rate	7.3	3.3	25.1	11.9	56.8	7.3	9.2	19.9	15.5
Quintile 3	rate	10.6	3.3	23.2	10.4	41.1	9.4	–	13.4	12.2
Quintile 4	rate	3.8	0.6	16.3	5.5	17.5	3.3	14.0	3.9	7.0
Quintile 5	rate	3.5	–	14.9	6.5	13.4	–	10.0	5.5	5.6
Total	rate	7.5	1.9	22.0	8.9	31.9	10.6	10.3	8.0	11.2

2010-11

Number

Indigenous status (d)

Aboriginal and Torres Strait Islander	days	2 344	65	10 403	353	961	–	–	3 108	17 234
Other Australians (e)	days	59 874	15 544	119 913	27 664	61 784	6 772	4 143	2 529	287 308

Remoteness area of residence (f)

Major Cities	days	31 035	372	49 670	9 032	38 639	..	4 030	..	132 778
Inner Regional	days	14 577	7 314	20 877	2 556	1 782	4 979	35	..	52 120
Outer Regional	days	10 125	7 711	44 894	10 842	11 384	1 685	75	2 666	89 382
Remote	days	5 975	212	10 102	5 437	8 941	17	..	1 694	32 378
Very Remote	days	–	..	4 107	90	1 904	–	..	1 277	7 378

Table 14A.33 Hospital patient days used by those eligible and waiting for residential aged care (a)

	<i>Unit</i>	<i>NSW</i>	<i>Vic (b)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
SEIFA of residence (g)										
Quintile 1	days	22 963	5 837	38 981	3 105	18 105	4 368	–	1 901	95 260
Quintile 2	days	16 562	5 394	31 391	10 911	24 708	620	110	362	90 058
Quintile 3	days	10 701	2 187	26 028	5 745	10 042	919	440	2 394	58 456
Quintile 4	days	5 110	1 970	20 812	3 966	5 378	767	1 469	827	40 299
Quintile 5	days	6 376	221	12 434	4 230	4 417	7	2 121	153	29 959
Total (h)	days	62 218	15 609	130 316	28 017	62 745	6 772	4 143	5 637	315 457
Rate per 1000 patient days										
Indigenous status (d)										
Aboriginal and Torres Strait Islander	rate	11.1	1.3	44.9	2.2	11.8	–	–	17.8	18.9
Other Australians (e)	rate	7.2	2.3	23.7	11.1	28.6	12.3	10.5	18.1	11.5
Remoteness area of residence (f)										
Major Cities	rate	5.2	0.1	16.2	4.8	24.6	..	12.0	..	7.4
Inner Regional	rate	8.2	4.9	16.7	7.5	7.6	13.9	0.8	..	9.5
Outer Regional	rate	17.7	19.5	58.7	42.4	35.4	9.8	3.4	20.3	33.9
Remote	rate	115.2	22.6	91.2	45.8	112.4	2.1	..	24.4	72.2
Very Remote	rate	–	..	56.3	1.5	67.8	–	..	12.1	26.5
SEIFA of residence (g)										
Quintile 1	rate	12.6	4.9	27.7	15.2	23.1	14.5	–	12.1	16.2
Quintile 2	rate	7.0	4.0	34.6	19.0	48.0	12.1	3.1	16.2	15.5
Quintile 3	rate	7.5	1.5	25.1	6.8	29.7	8.9	16.6	36.3	11.0
Quintile 4	rate	4.4	1.4	17.5	8.7	15.5	9.0	11.8	17.1	8.3
Quintile 5	rate	3.9	0.2	17.2	7.4	17.6	np	10.4	8.7	6.2
Total	rate	7.3	2.3	24.6	10.5	28.0	12.1	10.3	17.9	11.7

2009-10

Number

Indigenous status (d)

Table 14A.33 Hospital patient days used by those eligible and waiting for residential aged care (a)

	<i>Unit</i>	<i>NSW</i>	<i>Vic (b)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Aboriginal and Torres Strait Islander	days	375	69	4 251	1 539	303	–	34	2 775	9 312
Other Australians (e)	days	64 424	25 624	123 481	31 410	57 499	7 149	4 817	3 378	305 816
Remoteness area of residence (f)										
Major Cities	days	27 754	1 075	47 657	9 308	26 947	303	4 823	..	117 867
Inner Regional	days	24 682	14 965	21 456	1 828	2 792	4 581	12	..	70 316
Outer Regional	days	11 870	9 280	46 238	12 956	14 677	2 059	16	3 357	100 453
Remote	days	107	np	9 720	8 651	10 402	np	..	1 165	30 047
Very Remote	days	–	..	2 284	206	2 961	–	..	1 631	7 082
SEIFA of residence (g)										
Quintile 1	days	18 717	5 977	48 683	1 788	17 708	4 291	24	2 686	99 874
Quintile 2	days	16 656	8 255	23 463	15 494	18 051	353	62	246	82 580
Quintile 3	days	19 140	8 457	18 778	7 784	13 523	1 100	204	2 117	71 103
Quintile 4	days	4 859	2 164	25 333	3 948	4 650	896	1 463	768	44 081
Quintile 5	days	5 041	469	11 098	3 935	3 847	303	3 098	336	28 127
Total (h)	days	64 799	25 693	127 732	32 949	57 802	7 149	4 851	6 153	327 128
Rate per 1000 patient days										
Indigenous status (d)										
Aboriginal and Torres Strait Islander	rate	2.0	1.6	18.5	10.6	4.7	–	5.4	16.5	11.1
Other Australians (e)	rate	8.0	3.8	24.9	13.1	26.8	12.0	12.7	26.0	12.5
Remoteness area of residence (f)										
Major Cities	rate	4.7	0.2	15.8	5.2	17.5	np	15.1	–	6.7
Inner Regional	rate	14.7	10.3	17.8	5.6	12.0	11.1	0.3	..	13.1
Outer Regional	rate	20.2	23.7	61.6	53.3	45.3	12.1	np	27.5	38.5
Remote	rate	2.0	np	87.4	75.3	123.1	np	..	17.8	67.4
Very Remote	rate	–	..	32.2	3.8	127.3	–	..	15.8	27.0
SEIFA of residence (g)										

Table 14A.33 **Hospital patient days used by those eligible and waiting for residential aged care (a)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic (b)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Quintile 1	rate	10.2	5.0	34.9	9.4	23.1	13.1	2.3	17.6	17.1
Quintile 2	rate	7.4	6.5	26.7	28.9	36.0	7.0	1.7	13.0	15.0
Quintile 3	rate	13.5	5.9	18.7	9.6	38.7	10.6	9.0	35.7	13.7
Quintile 4	rate	4.3	1.5	21.5	9.0	14.3	7.9	12.1	16.6	9.2
Quintile 5	rate	3.2	0.3	15.8	6.9	15.1	np	16.0	18.4	5.8
Total	rate	7.8	3.8	24.6	12.9	26.2	11.9	12.6	20.6	12.4

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

- (a) Cells have been suppressed to protect confidentiality where the presentation could identify a patient or service provider or where rates are likely to be highly volatile, for example, where the denominator is very small. For more information on data quality, including collection methodologies and data limitations, see the AIHW website (www.aihw.gov.au).
- (b) Victoria has developed alternative care pathways for older people waiting for residential aged care to be supported outside the acute hospital system. These alternative care pathways impact on the data reporting the number of hospital patient days by those eligible and waiting for residential aged care.
- (c) Due to specific state-based attributes relating to the administration of residential aged care in SA, data relating to the rate per 1000 patient days should be interpreted with care.
- (d) For 2010-11 and subsequent years, Indigenous status data for Tasmania and the ACT are of sufficient quality for statistical reporting purposes. For 2009-10 and previous years, data for Tasmania and the ACT should be interpreted with caution.
- (e) 'Other Australians' includes non-Indigenous Australians and those for whom Indigenous status was not stated.
- (f) Disaggregation by remoteness is by the patient's usual residence, not the location of the hospital. Patient days are reported by jurisdiction of hospitalisation, regardless of the jurisdiction of residence. Hence, rates represent the number of patient days for patients living in each remoteness area (regardless of their jurisdiction of usual residence) divided by the total number of patient days for patients living in that remoteness area and hospitalised in the reporting jurisdiction.
- (g) Socio-Economic Indexes for Areas (SEIFA) quintiles are based on the ABS Index of Relative Socio-Economic Disadvantage (IRSD), with quintile 1 being the most disadvantaged and quintile 5 being the least disadvantaged. Each SEIFA quintile represents approximately 20 per cent of the national population, but does not necessarily represent 20 per cent of the population in each state or territory. Disaggregation by SEIFA is by the patient's usual residence, not the location of the hospital. Patient days are reported by jurisdiction of hospitalisation, regardless of the jurisdiction of residence. Hence, rates represent the number of patient days for patients living in each SEIFA quintile (regardless of their jurisdiction of usual residence) divided by the total number of patient days for patients living in that SEIFA quintile and hospitalised in the reporting jurisdiction.
- (h) Total includes separations for which place of residence was not known, not stated or could not be mapped to a SEIFA index.

Table 14A.33 **Hospital patient days used by those eligible and waiting for residential aged care (a)**

<i>Unit</i>	<i>NSW</i>	<i>Vic (b)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
-------------	------------	----------------	------------	-----------	---------------	------------	------------	-----------	-------------

.. Not applicable. – Nil or rounded to zero. **np** Not published.

Source: AIHW (unpublished) National Hospital Morbidity Database.

TABLE 14A.34

Table 14A.34 Residential aged care services re-accredited in the past year, re-accreditation period in effect, as at 30 June (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>2019-20</i>										
Re-accreditation period (d)										
<2 years	no.	66	8	14	2	11	3	4	–	108
2 years or more but < 3 years	no.	34	19	17	5	8	3	2	1	89
3 years	no.	113	118	77	50	55	8	3	3	427
Total re-accredited services	no.	213	145	108	57	74	14	9	4	624
Re-accreditation period (d)										
<2 years	%	31.0	5.5	13.0	3.5	14.9	21.4	44.4	–	17.3
2 years or more but < 3 years	%	16.0	13.1	15.7	8.8	10.8	21.4	22.2	25.0	14.3
3 years	%	53.1	81.4	71.3	87.7	74.3	57.1	33.3	75.0	68.4
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
<i>2018-19</i>										
Re-accreditation period (d)										
<2 years	no.	53	19	16	2	13	3	3	–	109
2 years or more but < 3 years	no.	31	20	12	3	9	5	2	1	83
3 years	no.	324	351	200	90	76	25	8	3	1 077
Total re-accredited services	no.	408	390	228	95	98	33	13	4	1 269
Re-accreditation period (d)										
<2 years	%	13.0	4.9	7.0	2.1	13.3	9.1	23.1	–	8.6
2 years or more but < 3 years	%	7.6	5.1	5.3	3.2	9.2	15.2	15.4	25.0	6.5
3 years	%	79.4	90.0	87.7	94.7	77.6	75.8	61.5	75.0	84.9
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
<i>2017-18</i>										
Re-accreditation period (d)										
<2 years	no.	38	7	11	2	9	–	3	1	71
2 years or more but < 3 years	no.	19	5	5	2	3	1	1	–	36
3 years	no.	556	398	204	128	102	45	16	5	1 454
Total re-accredited services	no.	613	410	220	132	114	46	20	6	1 561

Table 14A.34 Residential aged care services re-accredited in the past year, re-accreditation period in effect, as at 30 June (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Re-accreditation period (d)										
<2 years	%	6.2	1.7	5.0	1.5	7.9	–	15.0	16.7	4.5
2 years or more but < 3 years	%	3.1	1.2	2.3	1.5	2.6	2.2	5.0	–	2.3
3 years	%	90.7	97.1	92.7	97.0	89.5	97.8	80.0	83.3	93.1
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

- (a) Data as at 30 June relates only to decisions made during the relevant financial year following a re-accreditation site audit or a review audit activity. Excludes Commencing Home decisions on 31 commencing services during 2019-20, 33 commencing services in 2018-19 and 35 commencing services in 2017-18.
- (b) Data for 2019-20 reflects adjustments made to the Commission's regulatory program in response to the COVID-19 pandemic from 16 March 2020. Adjustments were made to minimise infection risks and focus additional effort on areas of risk to ensure that providers were doing everything possible to keep aged care consumers safe. The Commission's modified regulatory program increased the frequency of assessment contacts with providers by deferring re-accreditation audits and reprioritising home services quality audits. Short notice site visits temporarily replaced unannounced visits based on public health advice and other clinical advice, including from the Commission's Chief Clinical Advisor. Unannounced visits resumed in June 2020 once protocols were put in place for these visits to occur safely and re-accreditation audits resumed in August 2020. See www.agedcarequality.gov.au for more detail on the modified regulatory program.
- (c) For the period 2017-18 the 3 years decisions includes 520 own motion decisions made by the Agency.
- (d) Note that accreditation period shows the decision in effect as at 30 June.

.. Not applicable. – Nil or rounded to zero.

Source: Aged Care Quality and Safety Commission (unpublished).

Table 14A.35 Proportion of residential aged care services that are three year re-accredited, by remoteness, 2019-20 (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2019-20										
Major Cities										
Re-accreditation period (number)										
< 3 years	no.	63	17	13	6	9	–	6	–	114
3 years	no.	85	77	41	40	41	–	3	–	287
Total re-accredited services	no.	148	94	54	46	50	–	9	–	401
Re-accreditation period (proportion)										
< 3 years	%	42.6	18.1	24.1	13.0	18.0	..	66.7	..	28.4
3 years	%	57.4	81.9	75.9	87.0	82.0	..	33.3	..	71.6
Total re-accredited services	%	100.0	100.0	100.0	100.0	100.0	..	100.0	..	100.0
Inner Regional										
Re-accreditation period (number)										
< 3 years	no.	26	9	6		2	4	–	–	47
3 years	no.	16	28	19	4	8	4	–	–	79
Total re-accredited services	no.	42	37	25	4	10	8	–	–	126
Re-accreditation period (proportion)										
< 3 years	%	61.9	24.3	24.0	–	20.0	50.0	37.3
3 years	%	38.1	75.7	76.0	100.0	80.0	50.0	62.7
Total re-accredited services	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Outer Regional										
Re-accreditation period (number)										
< 3 years	no.	11	1	12	1	7	2	–	1	35
3 years	no.	11	13	10	3	6	3	–	1	47

Table 14A.35 Proportion of residential aged care services that are three year re-accredited, by remoteness, 2019-20 (a), (b), (c)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Total re-accredited services	no.	22	14	22	4	13	5	–	2	82
Re-accreditation period (proportion)										
< 3 years	%	50.0	7.1	54.5	25.0	53.8	40.0	–	50.0	42.7
3 years	%	50.0	92.9	45.5	75.0	46.2	60.0	–	50.0	57.3
Total re-accredited services	%	100.0	100.0	100.0	100.0	100.0	100.0	–	100.0	100.0
Remote										
Re-accreditation period (number)										
< 3 years	no.	–	–	–	–	1	–	–	–	–
3 years	no.	1	–	4	1	–	1	–	2	9
Total re-accredited services	no.	1	–	4	1	1	1	–	2	10
Re-accreditation period (proportion)										
< 3 years	%	–	..	–	–	100.0	–	..	–	–
3 years	%	100.0	..	100.0	100.0	–	100.0	..	100.0	90.0
Total re-accredited services	%	100.0	..	100.0	100.0	100.0	100.0	..	100.0	100.0
Very Remote										
Re-accreditation period (number)										
< 3 years	no.	–	–	–	–	1	–	–	–	–
3 years	no.	1	–	1	1	–	1	–	1	1
Total re-accredited services	no.	1	–	1	1	1	1	–	1	1
Re-accreditation period (proportion)										
< 3 years	%	–	..	–	–	100.0	–	..	–	–
3 years	%	100.0	..	100.0	100.0	–	100.0	..	100.0	100.0
Total re-accredited services	%	100.0	..	100.0	100.0	100.0	100.0	..	100.0	100.0

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

(a) Includes decisions made during 2019-20 following a re-accreditation site audit or a review audit activity.

(b) Accreditation period shows the decision in effect as at 30 June 2020.

(c) Excludes decisions on 31 commencing services during 2019-20.

.. Not applicable. – Nil or rounded to zero.

Source: Aged Care Quality and Safety Commission (unpublished)

Table 14A.36 Proportion of residential aged care services that are three year re-accredited, by size of facility (places), 2019-20 (a), (b), (c)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
2019-20										
<i>Size of residential aged care facility (places)</i>										
1-20 places										
Re-accreditation period (number)										
< 3 years	no.	1	–	1	–	1	–	–	–	3
3 years	no.	1	10	3	2	1	2	–	–	19
Total re-accredited services	no.	2	10	4	2	2	2	–	–	22
Re-accreditation period (proportion)										
< 3 years	%	50.0	–	25.0	–	50.0	–	13.6
3 years	%	50.0	100.0	75.0	100.0	50.0	100.0	86.4
Total re-accredited services	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0
21-40 places										
Re-accreditation period (number)										
< 3 years	no.	8	–	4	2	3	1	–	–	18
3 years	no.	18	14	11	7	9	1	–	2	62
Total re-accredited services	no.	26	14	15	9	12	2	–	2	80
Re-accreditation period (proportion)										
< 3 years	%	30.8	–	26.7	22.2	25.0	50.0	..	–	22.5
3 years	%	69.2	100.0	73.3	77.8	75.0	50.0	..	100.0	77.5
Total re-accredited services	%	100.0	100.0	100.0	100.0	100.0	100.0	..	100.0	100.0
41-60 places										
Re-accreditation period (number)										
< 3 years	no.	16	3	2	–	9	1	–	–	31
3 years	no.	13	21	16	13	11	1	–	–	75
Total re-accredited services	no.	29	24	18	13	20	2	–	–	106
Re-accreditation period (proportion)										
< 3 years	%	55.2	12.5	11.1	–	45.0	50.0	29.2
3 years	%	44.8	87.5	88.9	100.0	55.0	50.0	70.8
Total re-accredited services	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0
61-80 places										
Re-accreditation period (number)										

Table 14A.36 Proportion of residential aged care services that are three year re-accredited, by size of facility (places), 2019-20 (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
< 3 years	no.	23	3	3	2	3	–	–	–	34
3 years	no.	25	14	9	12	12	2	1	–	75
Total re-accredited services	no.	48	17	12	14	15	2	1	–	109
Re-accreditation period (proportion)										
< 3 years	%	47.9	17.6	25.0	14.3	20.0	–	–	..	31.2
3 years	%	52.1	82.4	75.0	85.7	80.0	100.0	100.0	..	68.8
Total re-accredited services	%	100.0	..	100.0						
81-100 places										
Re-accreditation period (number)										
< 3 years	no.	16	2	6	1	1	2	1	1	30
3 years	no.	13	20	11	6	5	–	–	1	56
Total re-accredited services	no.	29	22	17	7	6	2	1	2	86
Re-accreditation period (proportion)										
< 3 years	%	55.2	9.1	35.3	14.3	16.7	100.0	100.0	50.0	34.9
3 years	%	44.8	90.9	64.7	85.7	83.3	–	–	50.0	65.1
Total re-accredited services	%	100.0								
101+ places										
Re-accreditation period (number)										
< 3 years	no.	36	19	15	2	2	2	5	–	81
3 years	no.	43	39	27	10	17	2	2	–	140
Total re-accredited services	no.	79	58	42	12	19	4	7	–	221
Re-accreditation period (proportion)										
< 3 years	%	45.6	32.8	35.7	16.7	10.5	50.0	71.4	–	36.7
3 years	%	54.4	67.2	64.3	83.3	89.5	50.0	28.6	–	63.3
Total re-accredited services	%	100.0	–	100.0						

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

(a) Includes decisions made during 2019-20 following a re-accreditation site audit or a review audit activity.

(b) Accreditation period shows the decision in effect as at 30 June 2020.

(c) Excludes decisions on 31 commencing services during 2019-20.

.. Not applicable. – Nil or rounded to zero.

Table 14A.36 Proportion of residential aged care services that are three year re-accredited, by size of facility (places), 2019-20 (a), (b), (c)

<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
-------------	------------	------------	------------	-----------	-----------	------------	------------	-----------	-------------

Source: Aged Care Quality and Safety Commission (unpublished)

Table 14A.37 **All re-accredited residential aged care services, re-accreditation period in effect, as at 30 June (a)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2020 (b)										
Re-accreditation period (c)										
<2 years	%	8.2	1.4	3.9	6.5	1.7	4.2	20.0	–	4.8
2 years or more but < 3 years	%	6.5	4.9	5.8	6.1	2.9	9.9	16.0	16.7	5.8
3 years	%	85.2	93.7	90.3	87.4	95.5	85.9	64.0	83.3	89.4
Total re-accredited	no.	873	761	464	246	242	71	25	12	2 694
2019										
Re-accreditation period (c)										
<2 years	%	5.9	2.4	3.9	0.8	5.3	4.2	12.0	–	4.1
2 years or more but < 3 years	%	4.1	2.9	3.1	2.1	4.9	8.3	12.0	8.3	3.7
3 years	%	89.9	94.7	93.0	97.1	89.9	87.5	76.0	91.7	92.3
Total re-accredited	no.	874	761	457	242	247	72	25	12	2 690
2018										
Re-accreditation period (c)										
<2 years	%	3.3	0.4	2.4	0.9	2.0	–	7.7	8.3	2.0
2 years or more but < 3 years	%	1.4	0.4	1.3	2.1	1.2	1.4	3.8	–	1.2
3 years	%	95.3	99.2	96.2	97.0	96.7	98.6	88.5	91.7	96.9
Total re-accredited	no.	873	756	449	234	246	73	26	12	2 669

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

- (a) Data as at 30 June 2020 relate to all re-accredited services, but does not include accreditation periods for 34 commencing services, 31 of which were commencing during 2019-20 and 3 which were commencing in 2018-19, but for which site audits were not possible due to COVID-19. Similarly, data for 30 June 2019 do not include 33 commencing services, and data for 30 June 2018 do not include 35 commencing services.
- (b) Data excludes 61 services which were due a re-accreditation site audit in 2019-20, but for which an audit could not be conducted due to COVID-19.
- (c) Re-accreditation period shows the decision in effect as at 30 June.
- Nil or rounded to zero.

Source: Aged Care Quality and Safety Commission (unpublished).

Table 14A.38 **Complaints about aged care services (number) (a)**

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
2019-20										
Complaints received that are in-scope, by service type										
Residential aged care (permanent & respite)	no.	1 933	1 874	1 168	416	693	153	69	29	6 335
Home Care Packages (HCP)	no.	519	507	484	122	89	48	11	10	1 790
Home Support (CHSP + HACC)	no.	78	104	66	41	32	4	10	5	340
All other (including Flexible / Community Care)	no.	16	22	8	8	15	3	–	2	74
Total in-scope complaints received	no.	2 546	2 507	1 726	587	829	208	90	46	8 539
Complaints received for residential aged care services per 1000 residential aged care residents (permanent and respite)	rate	30.7	37.4	32.0	25.7	41.0	33.6	30.1	54.9	33.4
2018-19										
Complaints received that are in-scope, by service type										
Residential aged care (permanent & respite)	no.	1 790	1 689	1 096	373	544	128	104	24	5 748
Home Care Packages (HCP)	no.	460	364	423	132	97	28	30	18	1 552
Home Support (CHSP + HACC)	no.	120	123	97	35	38	8	23	7	451
All other (including Flexible / Community Care)	no.	9	19	9	14	19	–	–	7	77
Total in-scope complaints received	no.	2 379	2 195	1 625	554	698	164	157	56	7 828
Complaints received for residential aged care services per 1000 residential aged care residents (permanent and respite)	rate	28.3	33.8	30.9	23.8	32.0	28.1	45.2	45.6	30.4
2017-18										
Complaints received that are in-scope, by service type										
Residential aged care (permanent & respite)	no.	1 362	1 238	941	241	393	75	45	20	4 315
Home Care Packages (HCP)	no.	351	228	257	62	40	32	27	17	1 014
Home Support (CHSP + HACC)	no.	110	105	106	13	45	5	16	6	406
All other (including Flexible / Community Care)	no.	8	10	6	5	13	–	1	1	44
Total in-scope complaints received	no.	1 831	1 581	1 310	321	491	112	89	44	5 779
Complaints received for residential aged care services per 1000 residential aged care residents (permanent and respite)	rate	21.6	25.1	27.3	15.7	23.2	16.4	19.2	40.2	23.1

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

(a) Flexible / Community Care includes National Aboriginal and Torres Strait Islander Flexible Aged Care Program (NATSIFACP), Short-Term Restorative Care Programme (STRCP), Multi-Purpose Services (MPS) and Transition Care.

– Nil or rounded to zero.

Source: Aged Care Quality and Safety Commission (unpublished) and Australian Government Department of Health Aged Care data warehouse.

Table 14A.39 Compliance with service standards for Australian Government residential aged care, home care and support service providers, 2019-20 (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Progress with residential aged care site audits to be conducted during 3-year cycle (2019 – 2022)</i>										
Reviews conducted between 1 July 2019 and 30 June 2020	no.	150	132	84	46	61	13	7	4	497
Reviews conducted between 1 July 2019 and 30 June 2020 as a proportion of those to be conducted (re-accreditation site audits)	%	17.0	17.2	17.7	18.5	24.8	18.1	28.0	33.3	18.2
<i>Progress with home care and support service providers quality audits to be conducted during 3 year cycle (2019 – 2022)</i>										
Reviews conducted between 1 July 2019 and 30 June 2020	no.	4	32	11	7	13	5	–	4	76
Reviews conducted between 1 July 2019 and 30 June 2020 as a proportion of those to be conducted	%	0.5	6.7	2.1	5.1	6.7	6.8	–	5.2	3.3
<i>Proportion of residential aged care site audits that met all requirements under each of the standards</i>										
Standard 1 Consumer dignity and choice (c)	%	73.3	99.2	96.4	89.1	78.7	92.3	85.7	100.0	87.1
Standard 2 Ongoing assessment and planning with consumers (d)	%	58.7	89.4	84.5	89.1	80.3	92.3	57.1	75.0	77.7
Standard 3 Personal care and clinical care (e)	%	50.7	90.2	71.4	82.6	63.9	92.3	42.9	75.0	70.4
Standard 4 Services and supports for daily living (f)	%	78.7	94.7	96.4	93.5	86.9	100.0	57.1	100.0	88.7
Standard 5 Organisation's service environment (g)	%	82.7	97.0	92.9	100.0	98.4	100.0	100.0	100.0	92.6
Standard 6 Feedback and complaints (h)	%	80.0	97.0	92.9	95.7	90.2	92.3	85.7	100.0	89.9
Standard 7 Human resources (i)	%	69.3	93.2	91.7	95.7	80.3	84.6	42.9	100.0	83.5
Standard 8 Organisational governance (j)	%	62.7	93.9	83.3	89.1	73.8	92.3	57.1	75.0	79.1
<i>Proportion of home care and support service providers quality audits that met all requirements under each of the standards</i>										
Standard 1 Consumer dignity and choice (c)	%	50.0	93.8	63.6	100.0	100.0	100.0	..	75.0	88.2
Standard 2 Ongoing assessment and planning with consumers (d)	%	50.0	75.0	54.5	100.0	38.5	80.0	..	75.0	67.1
Standard 3 Personal care and clinical care (e)	%	50.0	87.5	54.5	100.0	61.5	100.0	..	75.0	77.6
Standard 4 Services and supports for daily living (f)	%	75.0	93.8	54.5	100.0	76.9	100.0	..	75.0	84.2
Standard 5 Organisation's service environment (g)	%
Standard 6 Feedback and complaints (h)	%	75.0	96.9	72.7	100.0	84.6	100.0	..	75.0	89.5
Standard 7 Human resources (i)	%	50.0	87.5	45.5	100.0	92.3	100.0	..	75.0	81.6
Standard 8 Organisational governance (j)	%	50.0	68.8	36.4	100.0	69.2	80.0	..	75.0	67.1

Table 14A.39 Compliance with service standards for Australian Government residential aged care, home care and support service providers, 2019-20 (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
	Data are comparable (subject to caveats) across jurisdictions and over time.									
	Data are complete (subject to caveats) for the current reporting period.									
(a)	Data for 2019-20 reflects adjustments made to the Commission's regulatory program in response to the COVID-19 pandemic from 16 March 2020. Adjustments were made to minimise infection risks and focus additional effort on areas of risk to ensure that providers were doing everything possible to keep aged care consumers safe. The Commission's modified regulatory program increased the frequency of assessment contacts with providers by deferring re-accreditation audits and reprioritising home services quality audits. Short notice site visits temporarily replaced unannounced visits based on public health advice and other clinical advice, including from the Commission's Chief Clinical Advisor. Unannounced visits resumed in June 2020 once protocols were put in place for these visits to occur safely and re-accreditation audits resumed in August 2020. Further information about the Commission's regulatory activities are available at www.agedcarequality.gov.au .									
(b)	Each standard consists of a number of requirements. Details on requirements can be found at www.agedcarequality.gov.au .									
(c)	The organisation: (a) has a culture of inclusion and respect for consumers; and (b) supports consumers to exercise choice and independence; and (c) respects consumers' privacy. Consists of six requirements.									
(d)	The organisation undertakes initial and ongoing assessment and planning for care and services in partnership with the consumer. Assessment and planning has a focus on optimising health and well-being in accordance with the consumer's needs, goals and preferences. Consists of five requirements.									
(e)	The organisation delivers safe and effective personal care, clinical care, or both personal care and clinical care, in accordance with the consumer's needs, goals and preferences to optimise health and well-being. Consists of seven requirements.									
(f)	The organisation provides safe and effective services and supports for daily living that optimise the consumer's independence, health, well-being and quality of life. Consists of seven requirements.									
(g)	The organisation provides a safe and comfortable service environment that promotes the consumer's independence, function and enjoyment. Consists of three requirements. Not applicable for home care and support services.									
(h)	The organisation regularly seeks input and feedback from consumers, carers, the workforce and others and uses the input and feedback to inform continuous improvements for individual consumers and the whole organisation. Consists of four requirements.									
(i)	The organisation has a workforce that is sufficient, and is skilled and qualified to provide safe, respectful and quality care and services. Consists of five requirements.									
(j)	The organisations' governing body is accountable for the delivery of safe and quality care and services. Consists of five requirements.									
	.. Not applicable. – Nil or rounded to zero.									

Source: Aged Care Quality and Safety Commission (unpublished).

Table 14A.40 **Compliance with service standards for WA HACC service providers**

		2017	2018	2019	2020
<i>Progress with reviews to be conducted during 3-year cycle (2015 – 2018)</i>					
Reviews conducted to 30 June	no.	94	94
Reviews to be conducted during cycle	no.	117	117
Reviews conducted to 30 June of those to be conducted	%	80.3	80.3
<i>Proportion of reviews that met all expected outcomes under each of the Standards (a)</i>					
Standard 1 — Effective management (b)					
	%	88.0
Standard 2 — Appropriate access and service delivery (c)					
	%	94.0
Standard 3 — Service user rights and responsibilities (d)					
	%	97.0

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

- (a) The proportion of reviews that met all expected outcomes under each of the standards was not collected for 2018. The Quality Review compliance process for the WA HACC Program was ceased from mid-2017 due to the WA HACC Transition to the Commonwealth Home Support Programme (CHSP) and the National Disability Insurance Scheme (NDIS).
- (b) Standard 1 — Effective management — the service provider demonstrates effective management processes based on a continuous improvement approach to service management, planning and delivery.
- (c) Standard 2 — Appropriate access and service delivery — each service user (and prospective service user) has access to services and service users receive appropriate services that are planned, delivered and evaluated in partnership with themselves and/or their representatives.
- (d) Standard 3 — Service user rights and responsibilities — each service user (and/or their representative) is provided with information to assist them to make service choices and has the right (and responsibility) to be consulted and respected. Service users (and/or their representative) have access to complaints and advocacy information and processes and their privacy and confidentiality and right to independence is respected.
- .. Not applicable.

Source: WA Government (unpublished).

Table 14A.41 **People aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services in the last six months, by sex, by State/Territory (a), (b), (c), (d), (e)**

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT (f)	Aust
2015										
Number of people aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services received in the last 6 months										
Male	('000)	56.9 ± 9.6	56.8 ± 9.1	35.8 ± 7.5	16.4 ± 3.7	22.5 ± 4.9	7.5 ± 2.2	2.2 ± 0.7	0.6 ± 0.5*	199.0 ± 15.6
Female	('000)	111.7 ± 15.5	101.4 ± 10.5	57.3 ± 9.5	29.8 ± 4.4	37.4 ± 5.7	11.6 ± 2.1	5.4 ± 1.3	np	355.7 ± 23.0
People	('000)	172.3 ± 19.2	157.0 ± 15.7	94.6 ± 12.1	46.5 ± 5.5	59.0 ± 8.6	18.8 ± 3.0	8.1 ± 1.4	0.9 ± 0.9*	554.4 ± 30.4
Number of people aged 65 years or over who received formal assistance with at least one activity in the previous 6 months										
Male	('000)	61.1 ± 9.5	62.5 ± 10.9	41.2 ± 7.5	17.4 ± 3.6	23.0 ± 5.0	7.9 ± 1.9	2.8 ± 0.8	0.7 ± 0.5*	217.3 ± 16.6
Female	('000)	125.4 ± 15.2	114.6 ± 12.1	70.2 ± 9.6	34.5 ± 5.1	39.3 ± 5.3	14.0 ± 2.1	6.3 ± 1.5	0.6 ± 0.6*	404.9 ± 23.8
People	('000)	186.6 ± 19.4	175.4 ± 19.3	109.8 ± 11.8	52.4 ± 5.9	62.3 ± 8.2	22.5 ± 2.8	9.4 ± 1.7	1.5 ± 0.9*	621.2 ± 32.9
Proportion of people aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services received in the last 6 months										
Male	%	93.1 ± 6.2	90.9 ± 2.9	86.9 ± 9.0	94.3 ± 9.1	97.8 ± 2.9	94.9 ± 15.8	78.6 ± 10.9	85.7 ± 44.8	91.6 ± 1.6
Female	%	89.1 ± 6.1	88.5 ± 4.2	81.6 ± 7.7	86.4 ± 0.0	95.2 ± 6.7	82.9 ± 8.4	85.7 ± 10.4	83.3 ± 62.2	87.8 ± 2.4
People	%	92.3 ± 3.8	89.5 ± 1.9	86.2 ± 5.9	88.7 ± 3.3	94.7 ± 5.8	83.6 ± 8.4	86.2 ± 7.3	60.0 ± 46.9	89.2 ± 1.2
2012										
Number of people aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services received in the last 6 months										
Male	('000)	56.4 ± 8.6	58.9 ± 7.7	36.3 ± 6.4	13.7 ± 3.6	19.6 ± 3.7	6.2 ± 1.6	1.8 ± 0.9	0.7 ± 0.5*	194.5 ± 14.9
Female	('000)	120.9 ± 15.2	98.9 ± 10.5	68.8 ± 8.4	25.4 ± 5.0	37.1 ± 5.3	11.6 ± 1.9	3.6 ± 1.0	0.7 ± 0.4*	365.0 ± 22.2
People	('000)	175.0 ± 18.2	158.2 ± 14.6	105.0 ± 11.1	38.1 ± 6.2	57.1 ± 7.2	18.0 ± 2.7	5.9 ± 1.3	1.4 ± 0.6	558.8 ± 27.4
Number of people aged 65 years or over who received formal assistance with at least one activity in the previous 6 months										
Male	('000)	67.0 ± 9.2	64.1 ± 7.8	40.9 ± 6.8	15.8 ± 3.9	20.8 ± 3.9	6.8 ± 1.7	2.4 ± 0.9	0.7 ± 0.4*	218.1 ± 15.0
Female	('000)	135.4 ± 15.1	114.7 ± 10.6	74.7 ± 8.5	29.3 ± 5.2	41.5 ± 5.5	13.5 ± 1.9	4.7 ± 1.0	0.9 ± 0.4	414.9 ± 22.0
People	('000)	201.5 ± 17.8	178.1 ± 14.3	114.9 ± 11.9	43.5 ± 6.8	63.6 ± 7.5	20.2 ± 2.7	7.1 ± 1.4	1.7 ± 0.6	630.5 ± 27.2
Proportion of people aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services received in the last 6 months										
Male	%	84.2 ± 5.6	91.9 ± 4.5	88.8 ± 5.2	86.7 ± 8.2	94.2 ± 3.7	91.2 ± 6.4	75.0 ± 22.2	100.0 ± 32.7	89.2 ± 3.0
Female	%	89.3 ± 5.1	86.2 ± 4.6	92.1 ± 4.0	86.7 ± 7.0	89.4 ± 4.7	85.9 ± 7.6	76.6 ± 11.4	77.8 ± 29.6	88.0 ± 2.6
People	%	86.8 ± 4.8	88.8 ± 4.0	91.4 ± 1.8	87.6 ± 3.8	89.8 ± 3.9	89.1 ± 5.6	83.1 ± 9.6	82.4 ± 18.2	88.6 ± 2.1

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

* Indicates the estimate or proportion has a relative standard error between 25 per cent and 50 per cent and should therefore be used with caution.

(a) Data includes only those persons living in households who undertook a personal interview, and does not include proxy interviews.

Table 14A.41 **People aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services in the last six months, by sex, by State/Territory (a), (b), (c), (d), (e)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (f)</i>	<i>Aust</i>
(b)	Only persons who reported receiving assistance from at least one organised service in the last 6 months.									
(c)	Satisfaction with quality of assistance received from organised services includes assistance with cognitive or emotional tasks, health care, household chores, meal preparation, mobility, property maintenance, reading and writing, self-care tasks and transport. Data excludes assistance received with communication tasks.									
(d)	Excludes people who are residents of cared accommodation.									
(e)	Cells in the table have been randomly adjusted to avoid the release of confidential data. Discrepancies may occur between sums of the component items and totals. Refer to the SDAC Summary of Findings Publication (ABS cat. no. 4430.0) for more details.									
(f)	Data for the NT should be interpreted with caution as the Survey of Disability, Ageing and Carers excludes very remote areas which comprises more than 20 per cent of the estimated resident population in the NT living in private dwellings.									
	np Not published.									

Source: ABS (unpublished) Survey of Disability, Ageing and Carers, 2012 and 2015, Cat. No. 4430.0.

Table 14A.42 **People aged 65 years or over who are satisfied with the range of organised and formal service options available, by sex, by State/Territory (a), (b), (c), (d), (e)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (f)</i>	<i>Aust</i>
2015										
Number of people aged 65 years or over who are satisfied with the range of organised services available										
Male	'000	55.5 ± 9.5	53.7 ± 9.4	37.2 ± 7.4	15.2 ± 3.3	22.2 ± 4.9	6.8 ± 2.1	2.3 ± 0.7	np	190.7 ± 15.3
Female	'000	108.9 ± 14.1	93.8 ± 10.5	60.1 ± 10.5	30.0 ± 5.1	36.9 ± 5.4	10.8 ± 2.1	4.7 ± 1.2	np	343.2 ± 22.2
People	'000	163.0 ± 18.5	148.7 ± 15.7	96.5 ± 12.7	45.0 ± 6.0	57.6 ± 8.0	16.5 ± 3.0	7.5 ± 1.4	0.9 ± 0.8*	534.2 ± 28.3
Number of people aged 65 years or over who receive assistance or have an unmet need for assistance from organised services										
Male	'000	71.7 ± 10.5	69.0 ± 11.2	48.6 ± 8.4	19.1 ± 3.8	26.3 ± 4.7	10.5 ± 2.0	3.2 ± 0.9	0.9 ± 0.6*	253.2 ± 18.9
Female	'000	136.9 ± 15.6	126.5 ± 12.9	80.2 ± 10.1	37.8 ± 5.2	44.6 ± 5.6	15.7 ± 2.1	7.4 ± 1.5	1.1 ± 0.6*	448.7 ± 24.6
People	'000	207.3 ± 20.3	197.2 ± 20.9	127.3 ± 13.0	58.6 ± 6.3	70.8 ± 8.5	26.0 ± 2.8	10.6 ± 1.7	1.7 ± 0.9*	701.6 ± 34.4
Proportion of people aged 65 years or over who are satisfied with the range of organised services available										
Male	%	77.4 ± 6.7	77.8 ± 4.9	76.5 ± 7.8	79.6 ± 7.2	84.4 ± 10.8	64.8 ± 15.6	71.9 ± 11.6	np	75.3 ± 2.2
Female	%	79.5 ± 4.8	74.2 ± 3.3	74.9 ± 9.1	79.4 ± 8.1	82.7 ± 6.3	68.8 ± 9.7	63.5 ± 10.1	np	76.5 ± 2.5
People	%	78.6 ± 4.5	75.4 ± 0.0	75.8 ± 6.2	76.8 ± 6.0	81.4 ± 5.7	63.5 ± 9.5	70.8 ± 6.1	52.9 ± 38.1	76.1 ± 1.5
2012										
Number of people aged 65 years or over who are satisfied with the range of organised services available										
Male	'000	58.7 ± 8.9	53.1 ± 7.1	34.7 ± 6.3	12.9 ± 3.3	17.7 ± 3.3	5.9 ± 1.6	1.8 ± 0.8	0.4 ± 0.4*	187.2 ± 13.9
Female	'000	116.3 ± 13.9	91.3 ± 10.6	64.0 ± 8.2	24.6 ± 4.5	35.6 ± 4.6	9.5 ± 1.9	3.2 ± 0.9	0.5 ± 0.4*	344.2 ± 21.6
People	'000	172.8 ± 16.9	145.5 ± 13.4	100.5 ± 10.6	37.5 ± 5.7	54.3 ± 6.5	15.5 ± 2.6	5.3 ± 1.2	1.1 ± 0.6*	530.5 ± 27.0
Number of people aged 65 years or over who receive assistance or have an unmet need for assistance from organised services										
Male	'000	75.6 ± 10.1	74.0 ± 8.4	48.3 ± 7.4	19.4 ± 4.3	24.1 ± 3.9	7.4 ± 1.7	2.9 ± 0.8	0.9 ± 0.5*	252.6 ± 16.3
Female	'000	148.2 ± 15.4	130.8 ± 10.8	83.8 ± 9.4	35.9 ± 5.8	45.1 ± 5.5	14.6 ± 2.1	5.5 ± 1.0	1.1 ± 0.4	464.5 ± 20.9
People	'000	224.7 ± 18.9	202.9 ± 14.7	131.0 ± 13.1	56.7 ± 7.8	68.5 ± 7.5	22.1 ± 2.9	7.9 ± 1.4	2.2 ± 0.7	718.3 ± 28.2
Proportion of people aged 65 years or over who are satisfied with the range of organised services available										
Male	%	77.6 ± 5.5	71.8 ± 4.9	71.8 ± 6.9	66.5 ± 8.9	73.4 ± 7.2	79.7 ± 10.6	62.1 ± 20.3	44.4 ± 36.3	74.1 ± 2.8
Female	%	78.5 ± 4.6	69.8 ± 5.6	76.4 ± 4.6	68.5 ± 5.6	78.9 ± 3.6	65.1 ± 8.8	58.2 ± 13.1	45.5 ± 31.7	74.1 ± 3.2
People	%	76.9 ± 3.9	71.7 ± 4.1	76.7 ± 2.7	66.1 ± 4.1	79.3 ± 3.7	70.1 ± 7.6	67.1 ± 9.6	50.0 ± 23.1	73.9 ± 2.5

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

* Indicates the estimate or proportion has a relative standard error between 25 per cent and 50 per cent and should therefore be used with caution.

Table 14A.42 **People aged 65 years or over who are satisfied with the range of organised and formal service options available, by sex, by State/Territory (a), (b), (c), (d), (e)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (f)</i>	<i>Aust</i>
(a)	Includes persons who reported receiving assistance from at least one organised service in the last six months and persons who have an unmet need for assistance from organised services.									
(b)	Data includes only those persons living in households who undertook a personal interview, and does not include proxy interviews.									
(c)	Satisfaction with range of organised services available includes assistance with cognitive or emotional tasks, health care, household chores, meal preparation, mobility tasks, property maintenance, reading and writing, self-care tasks and transport. Data excludes satisfaction with the range of organised communication services available.									
(d)	Excludes people who are residents of cared accommodation.									
(e)	Cells in the table have been randomly adjusted to avoid the release of confidential data. Discrepancies may occur between sums of the component items and totals. Refer to the SDAC Summary of Findings Publication (ABS cat. no. 4430.0) for more details.									
(f)	Data for the NT should be interpreted with caution as the Survey of Disability, Ageing and Carers excludes very remote areas which comprises more than 20 per cent of the estimated resident population in the NT living in private dwellings.									

np Not published.

Source: ABS (unpublished) Survey of Disability, Ageing and Carers, 2012 and 2015, Cat. No. 4430.0.

Table 14A.43 **Primary carers (carers of people aged 65 years or over) who are satisfied with the quality of formal services received to help in their caring role, by sex of carer, by State and Territory (a), (b), (c), (d), (e)**

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT (f)	Aust
2015										
Number of primary carers who are satisfied with the quality of organised services received in the last 6 months to help in their caring role										
Male	'000	13.8 ± 6.4	13.3 ± 5.4	7.3 ± 3.6*	3.6 ± 1.9*	2.8 ± 1.7*	np	np	–	42.0 ± 8.9
Female	'000	18.6 ± 6.9	19.5 ± 6.7	14.9 ± 5.2	3.7 ± 2.0*	9.3 ± 3.5	2.6 ± 1.2	1.0 ± 0.8*	–	69.6 ± 11.7
People	'000	34.5 ± 9.9	31.4 ± 8.4	22.6 ± 6.4	7.8 ± 2.6	10.9 ± 3.7	3.1 ± 1.3	1.3 ± 0.8*	0.6 ± 0.4*	111.5 ± 14.9
Number of primary carers who received organised assistance in their caring role in the previous 6 months										
Male	'000	17.3 ± 6.9	14.8 ± 5.8	7.7 ± 4.1*	3.5 ± 2.0*	3.3 ± 1.8*	np	np	–	47.8 ± 9.6
Female	'000	27.0 ± 7.5	27.5 ± 7.7	19.2 ± 5.6	7.2 ± 2.7	12.7 ± 3.9	3.4 ± 1.4	1.0 ± 0.8*	–	94.1 ± 12.9
People	'000	43.4 ± 10.2	43.1 ± 10.1	26.0 ± 7.0	11.4 ± 2.8	14.8 ± 4.1	3.5 ± 1.4	1.7 ± 0.9*	0.6 ± 0.4*	144.4 ± 15.8
Proportion of primary carers who are satisfied with the quality of organised services received to help in their caring role										
Male	%	79.8 ± 19.1	89.9 ± 9.5	94.8 ± 69.1	102.9 ± 80.9	84.8 ± 25.3	100.0	60.0 ± np	–	87.9 ± 5.5
Female	%	68.9 ± 17.0	70.9 ± 14.0	77.6 ± 14.6	51.4 ± 20.1	73.2 ± 15.8	76.5 ± 20.1	100.0	–	74.0 ± 7.3
People	%	79.5 ± 13.2	72.9 ± 9.4	86.9 ± 8.0	68.4 ± 15.1	73.6 ± 14.0	88.6 ± 12.0	76.5 ± 22.8	100.0	77.2 ± 5.9
2012										
Number of primary carers who are satisfied with the quality of organised services received in the last 6 months to help in their caring role										
Male	'000	4.8 ± 3.5*	9.9 ± 3.5	2.5 ± 2.4*	2.2 ± 1.8*	2.1 ± 1.3*	1.0 ± 0.8*	np	–	24.2 ± 5.4
Female	'000	21.7 ± 5.7	20.0 ± 4.8	8.7 ± 4.0	4.2 ± 2.2*	4.5 ± 1.8	1.4 ± 0.9*	0.7 ± 0.5*	np	62.4 ± 8.1
People	'000	28.7 ± 6.8	28.7 ± 5.2	13.8 ± 4.5	6.2 ± 2.6	5.7 ± 2.2	2.0 ± 1.2*	0.7 ± 0.6*	np	84.7 ± 10.0
Number of primary carers who received organised assistance in their caring role in the previous 6 months										
Male	'000	7.7 ± 4.0*	10.2 ± 3.5	3.3 ± 2.6*	2.8 ± 1.9*	2.6 ± 1.4*	1.4 ± 0.8*	0.7 ± 0.5*	–	26.8 ± 5.7
Female	'000	25.1 ± 5.8	24.6 ± 5.4	11.7 ± 4.3	5.9 ± 2.3	4.0 ± 2.0*	1.4 ± 0.9*	0.8 ± 0.6*	np	73.2 ± 8.8
People	'000	33.7 ± 7.0	34.8 ± 6.1	15.7 ± 4.9	8.4 ± 2.7	7.4 ± 2.3	2.7 ± 1.2	1.1 ± 0.7*	np	100.0 ± 10.4
Proportion of primary carers who are satisfied with the quality of organised services received to help in their caring role										
Male	%	62.3 ± 32.2	97.1 ± 8.0	75.8 ± 43.7	78.6 ± 35.7	80.8 ± 26.9	71.4 ± 40.0	np	–	90.3 ± 5.8
Female	%	86.5 ± 11.4	81.3 ± 8.1	74.4 ± 20.3	71.2 ± 24.6	112.5 ± 71.2	100.0	87.5 ± 26.9	100.0	85.2 ± 4.2
People	%	85.2 ± 9.4	82.5 ± 4.4	87.9 ± 8.3	73.8 ± 21.1	77.0 ± 16.8	74.1 ± 29.5	63.6 ± 39.1	100.0	84.7 ± 4.6

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

* Indicates the estimate or proportion has a relative standard error between 25 per cent and 50 per cent and should therefore be used with caution.

Table 14A.43 **Primary carers (carers of people aged 65 years or over) who are satisfied with the quality of formal services received to help in their caring role, by sex of carer, by State and Territory (a), (b), (c), (d), (e)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (f)</i>	<i>Aust</i>
(a)	Includes primary carers (aged 15 years or over) with a main recipient of care aged 65 years or more, or a non-main recipient aged 65 years or more. Recipients of primary carers are people living with a profound or severe core activity limitation. See section 15.4 for more details.									
(b)	Organised services to help in caring role may include services which are not directly related to a carer's recipient but which the primary carer perceives as helping them in their caring role.									
(c)	Data includes only those persons who undertook a personal interview, and does not include proxy interviews.									
(d)	Primary carers who did not state their receipt and satisfaction with the quality of organised services have been excluded from both the numerator and the denominator. Proportions have been calculated excluding these 'not stated' responses. It should be noted that in 2015 this represents 32 per cent of all Primary Carers of persons aged 65 years or over who used services. In 2012, 48 per cent of Primary Carers of persons aged 65 years or over did not state their receipt and satisfaction with the quality of organised services.									
(e)	Cells in the table have been randomly adjusted to avoid the release of confidential data. Discrepancies may occur between sums of the component items and totals. Refer to the SDAC Summary of Findings Publication (ABS Cat. no. 4430.0) for more details.									
(f)	Data for the NT should be interpreted with caution as the Survey of Disability, Ageing and Carers excludes very remote areas which comprises more than 20 per cent of the estimated resident population in the NT living in private dwellings.									
	– Nil or rounded to zero. np Not published.									

Source: ABS (unpublished) Survey of Disability, Ageing and Carers, 2012 and 2015, Cat. No. 4430.0.

TABLE 14A.44

Table 14A.44 **Primary carers (carers of people aged 65 years or over) who are satisfied with the range of formal services available to help in their caring role, by sex of carer, by State and Territory (a), (b), (c), (d), (e)**

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT (f)	Aust
2015										
Number of primary carers who are satisfied with the range of organised services available to help in their caring role										
Male	'000	21.7 ± 6.2	13.2 ± 5.7	9.8 ± 4.5	3.5 ± 2.4*	5.3 ± 2.3	1.7 ± 1.1*	1.0 ± 0.6*	np	55.2 ± 9.2
Female	'000	38.2 ± 9.8	27.8 ± 6.7	19.7 ± 6.4	6.8 ± 2.7	10.5 ± 3.9	3.8 ± 1.5	1.3 ± 0.8*	np	110.8 ± 12.2
People	'000	58.3 ± 11.7	40.6 ± 9.0	30.8 ± 8.3	11.5 ± 3.8	15.4 ± 4.6	4.7 ± 1.7	2.5 ± 0.9	0.8 ± 0.6*	166.8 ± 16.3
Number of primary carers										
Male	'000	43.0 ± 9.0	31.6 ± 7.6	18.7 ± 6.7	7.3 ± 2.9	10.3 ± 2.8	2.3 ± 1.5*	1.9 ± 0.8	0.2 ± np*	116.3 ± 13.4
Female	'000	78.1 ± 12.7	66.1 ± 10.8	39.8 ± 7.7	17.6 ± 4.1	23.5 ± 5.1	6.8 ± 2.0	2.8 ± 1.3	1.1 ± 0.6*	236.8 ± 19.0
People	'000	123.7 ± 15.5	99.5 ± 13.5	61.0 ± 10.0	24.6 ± 4.6	34.0 ± 6.1	9.0 ± 2.6	4.8 ± 1.3	0.9 ± 0.7*	353.5 ± 23.6
Proportion of primary carers who are satisfied with the range of organised services available to help in their caring role										
Male	%	50.5 ± 9.8	41.8 ± 15.2	52.4 ± 14.9	47.9 ± 25.7	51.5 ± 17.4	73.9 ± 0.0	52.6 ± 25.4	100.0	47.5 ± 5.7
Female	%	48.9 ± 9.7	42.1 ± 7.5	49.5 ± 12.9	38.6 ± 12.5	44.7 ± 13.6	55.9 ± 15.7	46.4 ± 19.8	np	46.8 ± 3.5
People	%	47.1 ± 7.3	40.8 ± 7.1	50.5 ± 10.8	46.7 ± 12.5	45.3 ± 10.9	52.2 ± 11.7	52.1 ± 13.5	88.9 ± 25.4	47.2 ± 3.4
2012										
Number of primary carers who are satisfied with the range of organised services available to help in their caring role										
Male	'000	10.4 ± 5.1	13.2 ± 4.7	6.1 ± 3.3*	3.1 ± 1.8*	4.0 ± 1.8	0.9 ± 0.7*	np	–	38.0 ± 7.1
Female	'000	29.1 ± 5.9	25.1 ± 5.2	14.4 ± 4.8	7.8 ± 3.1	6.1 ± 1.9	2.8 ± 1.0	0.7 ± 0.6*	0.3 ± 0.3*	84.1 ± 10.1
People	'000	38.6 ± 7.7	36.8 ± 7.2	20.5 ± 5.4	9.9 ± 3.6	9.4 ± 2.8	3.9 ± 1.3	1.4 ± 0.7*	0.3 ± 0.3*	122.7 ± 13.0
Number of primary carers										
Male	'000	27.0 ± 6.6	24.9 ± 6.2	11.1 ± 4.2	6.0 ± 2.6	5.8 ± 2.4	1.6 ± 1.0*	1.5 ± 0.7	–	79.7 ± 12.0
Female	'000	59.8 ± 9.1	58.9 ± 9.4	30.8 ± 7.0	14.6 ± 4.2	13.0 ± 3.3	4.8 ± 1.6	1.7 ± 0.9*	0.4 ± 0.4*	185.1 ± 14.1
People	'000	87.7 ± 12.5	84.2 ± 11.4	44.1 ± 8.1	19.5 ± 4.8	18.7 ± 4.5	7.0 ± 1.9	2.8 ± 1.0	0.4 ± 0.3*	264.8 ± 21.8
Proportion of primary carers who are satisfied with the range of organised services available to help in their caring role										
Male	%	38.5 ± 16.1	53.0 ± 13.6	55.0 ± 20.7	51.7 ± 21.2	69.0 ± 12.2	56.2 ± 30.4	np	–	47.7 ± 5.2
Female	%	48.7 ± 6.4	42.6 ± 5.7	46.8 ± 11.3	53.4 ± 14.7	46.9 ± 8.7	58.3 ± 10.7	41.2 ± 30.5	75.0 ± 45.6	45.4 ± 4.2
People	%	44.0 ± 6.1	43.7 ± 6.2	46.5 ± 8.7	50.8 ± 13.6	50.3 ± 9.0	55.7 ± 11.4	50.0 ± 19.3	75.0 ± 16.3	46.3 ± 3.1

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

* Indicates the estimate or proportion has a relative standard error between 25 per cent and 50 per cent and should therefore be used with caution.

Table 14A.44 **Primary carers (carers of people aged 65 years or over) who are satisfied with the range of formal services available to help in their caring role, by sex of carer, by State and Territory (a), (b), (c), (d), (e)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (f)</i>	<i>Aust</i>
(a)	Includes primary carers (aged 15 years or over) with a main recipient of care aged 65 years or more, or a non-main recipient aged 65 years or more. Recipients of primary carers are people living with a profound or severe core activity limitation. See section 15.4 for more details.									
(b)	Organised services to help in caring role may include services which are not directly related to a carer's recipient but which the primary carer perceives as helping them in their caring role.									
(c)	Data includes only those persons who undertook a personal interview, and does not include proxy interviews.									
(d)	Primary carers who did not state their satisfaction with the range of organised services have been excluded from both the numerator and the denominator. Proportions have been calculated excluding these 'not stated' responses. It should be noted that in 2015 this represents 17 per cent of Primary Carers of persons aged 65 years or over. In 2012, 28 per cent of Primary Carers of persons aged 65 years or over did not state their satisfaction with the range of organised services available.									
(e)	Cells in the table have been randomly adjusted to avoid the release of confidential data. Discrepancies may occur between sums of the component items and totals. Refer to the SDAC Summary of Findings Publication (ABS Cat. no. 4430.0) for more details.									
(f)	Data for the NT should be interpreted with caution as the Survey of Disability, Ageing and Carers excludes very remote areas which comprises more than 20 per cent of the estimated resident population in the NT living in private dwellings.									
	– Nil or rounded to zero. np Not published.									

Source: ABS (unpublished) Survey of Disability, Ageing and Carers, 2012 and 2015, Cat. No. 4430.0.

Table 14A.45 **People aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services in the last six months, by remoteness area, by State/Territory (a), (b), (c), (d), (e), (f)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (g)</i>	<i>Aust</i>
2018										
Number of people aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services received in the last 6 months										
Major cities	'000	110.7 ± 13.9	122.0 ± 13.6	72.5 ± 10.9	42.6 ± 7.5	34.8 ± 12.9	..	7.5 ± 2.6	..	395.4 ± 24.0
Other (h)	'000	67.3 ± 11.6	45.4 ± 9.7	41.4 ± 11.1	8.1 ± 2.6	15.5 ± 7.3	20.4 ± 5.0	..	1.2 ± np**	198.4 ± 21.0
Total	'000	177.2 ± 16.3	168.3 ± 17.8	113.3 ± 12.2	51.6 ± 8.0	55.4 ± 14.7	20.4 ± 5.0	7.5 ± 2.6	1.2 ± np**	594.4 ± 30.3
Number of people 65 aged years or over who received formal assistance with at least one activity in the previous 6 months										
Major cities	'000	136.6 ± 16.9	140.5 ± 14.0	88.8 ± 12.4	50.9 ± 8.0	43.3 ± 13.6	..	9.5 ± 3.2	..	467.5 ± 26.6
Other (h)	'000	77.1 ± 12.4	55.9 ± 11.7	47.0 ± 11.7	9.6 ± 3.0	18.3 ± 6.9	26.7 ± 6.2	..	1.2 ± np**	235.9 ± 24.0
Total	'000	214.6 ± 19.3	197.8 ± 19.8	135.9 ± 13.9	60.5 ± 8.2	58.2 ± 14.7	26.7 ± 6.2	9.5 ± 3.2	1.2 ± np**	704.5 ± 34.5
Proportion of people aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services received in the last 6 months										
Major cities	%	81.0 ± 1.7	86.8 ± 4.3	81.6 ± 4.8	83.7 ± 6.7	80.4 ± 15.9	..	78.9 ± 7.1	..	84.6 ± 1.8
Other (h)	%	87.3 ± 5.5	81.2 ± 3.3	88.1 ± 8.8	84.4 ± 8.9	84.7 ± 24.1	76.4 ± 6.1	..	100.0 ± np**	84.1 ± 2.5
Total	%	82.6 ± 1.6	85.1 ± 3.0	83.4 ± 2.9	85.3 ± 6.4	95.2 ± 7.5	76.4 ± 6.1	78.9 ± 7.1	100.0 ± np**	84.4 ± 1.2
2015										
Number of people aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services received in the last 6 months										
Major cities	'000	113.3 ± 15.1	109.4 ± 15.0	62.5 ± 11.9	34.2 ± 5.0	46.0 ± 6.2	..	8.1 ± 1.4	..	371.5 ± 27.7
Other (h)	'000	60.0 ± 15.2	46.8 ± 8.9	30.2 ± 9.5	11.8 ± 2.5	13.5 ± 5.7	18.8 ± 3.0	..	0.9 ± 0.9*	183.0 ± 21.9
Total	'000	172.3 ± 19.2	157.0 ± 15.7	94.6 ± 12.1	46.5 ± 5.5	59.0 ± 8.6	18.8 ± 3.0	8.1 ± 1.4	0.9 ± 0.9*	554.4 ± 30.4
Number of people aged 65 years or over who received formal assistance with at least one activity in the previous 6 months										
Major cities	'000	125.1 ± 15.7	121.1 ± 16.1	70.1 ± 11.7	38.4 ± 5.6	48.0 ± 5.8	..	9.4 ± 1.7	..	413.7 ± 29.2
Other (h)	'000	61.8 ± 14.7	54.3 ± 10.1	37.8 ± 10.6	14.3 ± 2.8	15.1 ± 5.6	22.5 ± 2.8	..	1.5 ± 0.9*	208.2 ± 22.9
Total	'000	186.6 ± 19.4	175.4 ± 19.3	109.8 ± 11.8	52.4 ± 5.9	62.3 ± 8.2	22.5 ± 2.8	9.4 ± 1.7	1.5 ± 0.9*	621.2 ± 32.9
Proportion of people aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services received in the last 6 months										
Major cities	%	90.6 ± 4.1	90.3 ± 3.0	89.2 ± 8.2	89.1 ± 2.1	95.8 ± 5.6	..	86.2 ± 7.3	..	89.8 ± 2.1
Other (h)	%	97.1 ± 8.6	86.2 ± 3.4	79.9 ± 11.6	82.5 ± 5.7	89.4 ± 17.9	83.6 ± 8.4	..	60.0 ± 46.9	87.9 ± 4.1
Total	%	92.3 ± 3.8	89.5 ± 1.9	86.2 ± 5.9	88.7 ± 3.3	94.7 ± 5.8	83.6 ± 8.4	86.2 ± 7.3	60.0 ± 46.9	89.2 ± 1.2
2012										
Number of people aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services received in the last 6 months										
Major cities	'000	113.5 ± 14.7	112.3 ± 13.4	65.6 ± 10.2	26.2 ± 4.7	42.2 ± 6.5	..	5.9 ± 1.3	..	366.0 ± 25.1
Other (h)	'000	62.0 ± 11.7	44.0 ± 8.2	38.7 ± 9.7	12.3 ± 4.0	15.3 ± 3.5	18.0 ± 2.7	..	1.4 ± 0.6	191.6 ± 16.5

Table 14A.45 **People aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services in the last six months, by remoteness area, by State/Territory (a), (b), (c), (d), (e), (f)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (g)</i>	<i>Aust</i>
Total	'000	175.0 ± 18.2	158.2 ± 14.6	105.0 ± 11.1	38.1 ± 6.2	57.1 ± 7.2	18.0 ± 2.7	5.9 ± 1.3	1.4 ± 0.6	558.8 ± 27.4
Number of people aged 65 years or over who received formal assistance with at least one activity in the previous 6 months										
Major cities	'000	129.8 ± 15.0	129.7 ± 13.5	74.8 ± 10.8	30.3 ± 5.3	46.2 ± 6.8	..	7.1 ± 1.4	..	413.4 ± 24.3
Other (h)	'000	73.5 ± 12.5	51.0 ± 8.4	41.6 ± 10.0	13.5 ± 4.2	17.4 ± 3.7	20.2 ± 2.7	..	1.7 ± 0.6	217.4 ± 18.7
Total	'000	201.5 ± 17.8	178.1 ± 14.3	114.9 ± 11.9	43.5 ± 6.8	63.6 ± 7.5	20.2 ± 2.7	7.1 ± 1.4	1.7 ± 0.6	630.5 ± 27.2
Proportion of people aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services received in the last 6 months										
Major cities	%	87.4 ± 5.1	86.6 ± 5.1	87.7 ± 4.8	86.5 ± 3.9	91.3 ± 3.8	..	83.1 ± 9.6	..	88.5 ± 3.1
Other (h)	%	84.4 ± 6.8	86.3 ± 7.4	93.0 ± 6.4	91.1 ± 7.9	87.9 ± 8.3	89.1 ± 5.6	..	82.4 ± 18.2	88.1 ± 0.0
Total	%	86.8 ± 4.8	88.8 ± 4.0	91.4 ± 1.8	87.6 ± 3.8	89.8 ± 3.9	89.1 ± 5.6	83.1 ± 9.6	82.4 ± 18.2	88.6 ± 2.1

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

* Indicates the estimate or proportion has a relative standard error between 25 per cent and 50 per cent and should therefore be used with caution.

** Indicates the estimate or proportion has a relative standard error greater than 50 per cent and is considered too unreliable for general use.

- (a) Data includes only those persons living in households who undertook a personal interview, and does not include proxy interviews.
- (b) Satisfaction questions only asked of persons who reported receiving assistance from at least one organised service in the last 6 months.
- (c) Only persons who reported receiving assistance from at least one organised service in the last 6 months.
- (d) Satisfaction with quality of assistance received from organised services includes assistance with cognitive or emotional tasks, health care, household chores, meal preparation, mobility, property maintenance, reading and writing, self-care tasks and transport. Data excludes assistance received with communication tasks.
- (e) Cells in the table have been randomly adjusted to avoid the release of confidential data. Discrepancies may occur between sums of the component items and totals. Refer to the SDAC Summary of Findings Publication (ABS Cat. no. 4430.0) for more details.
- (f) The rates reported in this table include 95 per cent confidence intervals (for example, X per cent ± X per cent).
- (g) Data for the NT should be interpreted with caution as the Survey of Disability, Ageing and Carers excludes very remote areas which comprises more than 20 per cent of the estimated resident population in the NT living in private dwellings.
- (h) Includes inner regional, outer regional and remote. Excludes very remote and migratory areas. Refer to the SDAC Summary of Findings publication (ABS Cat. no. 4430.0) for further details.

.. Not applicable. **np** Not published.

Source: ABS (unpublished) Survey of Disability, Ageing and Carers, 2012, 2015 and 2018, Cat. No. 4430.0.

Table 14A.46 **People aged 65 years or over who are satisfied with the range of organised and formal service options available, by sex, by remoteness area, by State/Territory (a), (b), (c), (d), (e)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (f)</i>	<i>Aust</i>
2018										
Number of people aged 65 years or over who are satisfied with the range of organised services available										
Major cities	'000	108.1 ± 14.0	113.0 ± 12.0	72 ± 10.9	41.8 ± 6.6	35.8 ± 12.6	..	7.8 ± 2.7	..	373.9 ± 22.7
Other (g)	'000	60.6 ± 11.0	46.3 ± 8.7	37.9 ± 10.8	8.1 ± 2.9	16.5 ± 6.4	18.9 ± 5.2	..	1.5 ± np**	190.6 ± 19.4
Total	'000	170.8 ± 15.7	156.6 ± 15.7	108.1 ± 12.7	49.1 ± 6.9	52.8 ± 14.1	18.9 ± 5.2	7.8 ± 2.7	1.5 ± np**	567.3 ± 27.8
Number of people 65 years or over who receive assistance or have an unmet need for assistance from organised services										
Major cities	'000	153.7 ± 17.8	157.4 ± 14.5	96.4 ± 12.5	59.1 ± 7.4	42.6 ± 13.6	..	12.5 ± 3.3	..	519.5 ± 26.5
Other (g)	'000	93.5 ± 13.6	63.0 ± 12.6	55.8 ± 13.3	10.7 ± 2.9	21.1 ± 7.0	29.4 ± 6.2	..	2.7 ± 2.1*	276.6 ± 26.0
Total	'000	244.6 ± 21.1	219.3 ± 19.8	152.7 ± 15.6	70.9 ± 7.6	61.5 ± 14.1	29.4 ± 6.2	12.5 ± 3.3	2.7 ± 2.1*	796.5 ± 37.5
Proportion of people aged 65 years or over who are satisfied with the range of organised services available										
Major cities	%	70.3 ± 4.1	71.8 ± 3.8	74.7 ± 5.9	70.7 ± 6.9	84.0 ± 12.2	..	62.4 ± 14.1	..	72.0 ± 2.4
Other (g)	%	64.8 ± 7.1	73.5 ± 9.5	67.9 ± 10.9	75.7 ± 17.1	78.2 ± 15.3	64.3 ± 11.3	..	55.6 ± 48.9*	68.9 ± 2.7
Total	%	69.8 ± 2.3	71.4 ± 3.1	70.8 ± 4.2	69.3 ± 6.2	85.9 ± 11.6	64.3 ± 11.3	62.4 ± 14.1	55.6 ± 48.9*	71.2 ± 1.0
2015										
Number of people aged 65 years or over who are satisfied with the range of organised services available										
Major cities	'000	109.7 ± 15.5	104.5 ± 15.6	61.3 ± 12.4	31.5 ± 5.1	44.3 ± 5.7	..	7.5 ± 1.4	..	359.4 ± 28.2
Other (g)	'000	53.8 ± 14.2	42.6 ± 8.4	34.5 ± 10.8	12.0 ± 2.9	13.9 ± 5.4	16.5 ± 3.0	..	0.9 ± 0.8*	176.1 ± 21.4
Total	'000	163.0 ± 18.5	148.7 ± 15.7	96.5 ± 12.7	45.0 ± 6.0	57.6 ± 8.0	16.5 ± 3.0	7.5 ± 1.4	0.9 ± 0.8*	534.2 ± 28.3
Number of people 65 years or over who receive assistance or have an unmet need for assistance from organised services										
Major cities	'000	140.6 ± 16.8	138.0 ± 17.3	81.9 ± 12.0	43.2 ± 5.9	54.5 ± 6.4	..	10.6 ± 1.7	..	468.2 ± 30.3
Other (g)	'000	69.0 ± 14.3	58.0 ± 10.9	45.4 ± 12.9	15.4 ± 2.8	16.6 ± 5.2	26.0 ± 2.8	..	1.7 ± 0.9*	232.7 ± 24.2
Total	'000	207.3 ± 20.3	197.2 ± 20.9	127.3 ± 13.0	58.6 ± 6.3	70.8 ± 8.5	26.0 ± 2.8	10.6 ± 1.7	1.7 ± 0.9*	701.6 ± 34.4
Proportion of people aged 65 years or over who are satisfied with the range of organised services available										
Major cities	%	78.0 ± 5.8	75.7 ± 6.1	74.8 ± 10.4	72.9 ± 6.1	81.3 ± 4.3	..	70.8 ± 6.1	..	76.8 ± 3.5
Other (g)	%	78.0 ± 12.8	73.4 ± 4.5	76.0 ± 10.1	77.9 ± 12.5	83.7 ± 18.7	63.5 ± 9.5	..	52.9 ± 38.1	75.7 ± 4.7
Total	%	78.6 ± 4.5	75.4 ± 0.0	75.8 ± 6.2	76.8 ± 6.0	81.4 ± 5.7	63.5 ± 9.5	70.8 ± 6.1	52.9 ± 38.1	76.1 ± 1.5
2012										
Number of people aged 65 years or over who are satisfied with the range of organised services available										

Table 14A.46 **People aged 65 years or over who are satisfied with the range of organised and formal service options available, by sex, by remoteness area, by State/Territory (a), (b), (c), (d), (e)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (f)</i>	<i>Aust</i>
Major cities	'000	112.0 ± 13.6	101.8 ± 12.0	65.1 ± 9.4	23.5 ± 4.6	38.6 ± 5.8	..	5.3 ± 1.2	..	348.2 ± 23.2
Other (g)	'000	60.3 ± 11.5	42.2 ± 7.7	36.1 ± 9.3	12.9 ± 3.7	14.5 ± 3.5	15.5 ± 2.6	..	1.1 ± 0.6*	183.0 ± 17.2
Total	'000	172.8 ± 16.9	145.5 ± 13.4	100.5 ± 10.6	37.5 ± 5.7	54.3 ± 6.5	15.5 ± 2.6	5.3 ± 1.2	1.1 ± 0.6*	530.5 ± 27.0
Number of people 65 years or over who receive assistance or have an unmet need for assistance from organised services										
Major cities	'000	145.8 ± 15.4	146.2 ± 13.5	82.2 ± 11.8	39.8 ± 6.6	50.2 ± 6.9	..	7.9 ± 1.4	..	472.2 ± 24.1
Other (g)	'000	79.4 ± 14.0	59.0 ± 9.6	47.7 ± 11.5	17.8 ± 4.5	18.7 ± 3.7	22.1 ± 2.9	..	2.2 ± 0.7	245.9 ± 20.2
Total	'000	224.7 ± 18.9	202.9 ± 14.7	131.0 ± 13.1	56.7 ± 7.8	68.5 ± 7.5	22.1 ± 2.9	7.9 ± 1.4	2.2 ± 0.7	718.3 ± 28.2
Proportion of people aged 65 years or over who are satisfied with the range of organised services available										
Major cities	%	76.8 ± 4.5	69.6 ± 5.0	79.2 ± 1.9	59.0 ± 6.0	76.9 ± 4.8	..	67.1 ± 9.6	..	73.7 ± 3.2
Other (g)	%	75.9 ± 5.4	71.5 ± 5.9	75.7 ± 6.7	72.5 ± 10.1	77.5 ± 11.1	70.1 ± 7.6	..	50.0 ± 23.1	74.4 ± 3.4
Total	%	76.9 ± 3.9	71.7 ± 4.1	76.7 ± 2.7	66.1 ± 4.1	79.3 ± 3.7	70.1 ± 7.6	67.1 ± 9.6	50.0 ± 23.1	73.9 ± 2.5

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

* Indicates the estimate or proportion has a relative standard error between 25 per cent and 50 per cent and should therefore be used with caution.

** Indicates the estimate or proportion has a relative standard error greater than 50 per cent and is considered too unreliable for general use.

- (a) Data includes only those persons living in households who undertook a personal interview, and does not include proxy interviews.
- (b) Includes persons who reported receiving assistance from at least one organised service in the last six months and persons who have an unmet need for assistance from organised services.
- (c) Satisfaction with range of organised services available includes assistance with cognitive or emotional tasks, health care, household chores, meal preparation, mobility tasks, property maintenance, reading and writing, self-care tasks and transport. Data excludes satisfaction with the range of organised communication services available.
- (d) Cells in the table have been randomly adjusted to avoid the release of confidential data. Discrepancies may occur between sums of the component items and totals. Refer to the SDAC Summary of Findings Publication (ABS Cat. no. 4430.0) for more details.
- (e) The rates reported in this table include 95 per cent confidence intervals (for example, X per cent ± X per cent).
- (f) Data for the NT should be interpreted with caution as the Survey of Disability, Ageing and Carers excludes very remote areas which comprises more than 20 per cent of the estimated resident population in the NT living in private dwellings.
- (g) Includes inner regional, outer regional and remote. Excludes very remote and migratory areas. Refer to the SDAC Summary of Findings publication (ABS Cat. no. 4430.0) for further details.

.. Not applicable. **np** Not published.

Table 14A.46 **People aged 65 years or over who are satisfied with the range of organised and formal service options available, by sex, by remoteness area, by State/Territory (a), (b), (c), (d), (e)**

<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (f)</i>	<i>Aust</i>
-------------	------------	------------	------------	-----------	-----------	------------	------------	---------------	-------------

Source: ABS (unpublished) Survey of Disability, Ageing and Carers, 2012, 2015 and 2018, Cat. No. 4430.0.

Table 14A.47 **Primary carers (carers of people aged 65 years or over) who are satisfied with the quality of formal services received to help in their caring role, by remoteness area, by State and Territory (a), (b), (c), (d), (e), (f), (g)**

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT (h)	Aust
2018										
Number of primary carers who are satisfied with the quality of organised services received in the last 6 months to help in their caring role										
Major cities	'000	45.7 ± 10.9	46.3 ± 10.2	31.4 ± 8.5	15.9 ± 4.1	5.9 ± 5.5*	..	4.9 ± 2.1	..	152.3 ± 17.3
Other (i)	'000	18.6 ± 7.7	12.1 ± 4.4	17.8 ± 6.1	4.8 ± 2.3	6.1 ± 4.1*	2.4 ± 2.2*	..	–	63.4 ± 11.8
Total	'000	65.2 ± 12.8	57.7 ± 11.2	50.9 ± 11.1	19.7 ± 4.4	8.0 ± 6.6*	2.4 ± 2.2*	4.9 ± 2.1	–	212.7 ± 20.8
Number of primary carers who received organised assistance in their caring role in the previous 6 months										
Major cities	'000	67.3 ± 13.2	59.7 ± 11.2	43.7 ± 9.4	21.1 ± 5.0	8.6 ± 6.5*	..	7.0 ± 3.1	..	211.7 ± 20.4
Other (i)	'000	23.3 ± 8.0	17.7 ± 5.3	27.5 ± 7.2	7.7 ± 3.2	3.9 ± np**	5.3 ± 2.9*	..	2.2 ± np**	85.8 ± 14.0
Total	'000	90.1 ± 15.4	76.8 ± 12.0	70.6 ± 12.5	27.9 ± 5.4	17.0 ± 7.8	5.3 ± 2.9*	7.0 ± 3.1	2.2 ± np**	298.3 ± 25.7
Proportion of primary carers who are satisfied with the quality of organised services received to help in their caring role										
Major cities	%	67.9 ± 9.3	77.6 ± 8.8	71.9 ± 11.7	75.4 ± 7.4	68.6 ± 36.7	..	70.0 ± 22.9	..	71.9 ± 4.4
Other (i)	%	79.8 ± 18.0	68.4 ± 14.6	64.7 ± 14.3	62.3 ± 16.5	156.4 ± np**	45.3 ± 34.2	..	–	73.9 ± 6.7
Total	%	72.4 ± 7.0	75.1 ± 8.5	72.1 ± 9.2	70.6 ± 8.0	47.1 ± 32.7	45.3 ± 34.2	70.0 ± 22.9	–	71.3 ± 3.4
2015										
Number of primary carers who are satisfied with the quality of organised services received in the last 6 months to help in their caring role										
Major cities	'000	21.9 ± 8.7	23.8 ± 7.0	14.8 ± 5.5	6.1 ± 2.4	9.9 ± 3.0	..	1.3 ± 0.8*	..	75.0 ± 12.2
Other (i)	'000	13.9 ± 7.2*	9.9 ± 4.0	9.4 ± 4.2	1.5 ± 1.4*	2.9 ± 1.8*	3.1 ± 1.3	..	0.6 ± 0.4*	35.8 ± 9.3
Total	'000	34.5 ± 9.9	31.4 ± 8.4	22.6 ± 6.4	7.8 ± 2.6	10.9 ± 3.7	3.1 ± 1.3	1.3 ± 0.8*	0.6 ± 0.4*	111.5 ± 14.9
Number of primary carers who received organised assistance in their caring role in the previous 6 months										
Major cities	'000	26.4 ± 9.2	31.5 ± 8.1	16.7 ± 6.0	9.1 ± 2.8	12.7 ± 3.6	..	1.7 ± 0.9*	..	97.6 ± 13.0
Other (i)	'000	15.5 ± 7.2	11.2 ± 4.8	9.8 ± 4.5	1.9 ± 1.7*	3.3 ± 1.8*	3.5 ± 1.4	..	0.6 ± 0.4*	46.8 ± 10.4
Total	'000	43.4 ± 10.2	43.1 ± 10.1	26.0 ± 7.0	11.4 ± 2.8	14.8 ± 4.1	3.5 ± 1.4	1.7 ± 0.9*	0.6 ± 0.4*	144.4 ± 15.8
Proportion of primary carers who are satisfied with the quality of organised services received to help in their caring role										
Major cities	%	83.0 ± 16.1	75.6 ± 10.5	88.6 ± 8.2	67.0 ± 16.5	78.0 ± 7.5	..	76.5 ± 22.8	..	76.8 ± 7.2
Other (i)	%	89.7 ± 20.6	88.4 ± 13.5	95.9 ± 10.3	78.9 ± 23.4	87.9 ± 24.3	88.6 ± 12.0	..	100.0	76.5 ± 10.5
Total	%	79.5 ± 13.2	72.9 ± 9.4	86.9 ± 8.0	68.4 ± 15.1	73.6 ± 14.0	88.6 ± 12.0	76.5 ± 22.8	100.0	77.2 ± 5.9
2012										
Number of primary carers who are satisfied with the quality of organised services received in the last 6 months to help in their caring role										

Table 14A.47 **Primary carers (carers of people aged 65 years or over) who are satisfied with the quality of formal services received to help in their caring role, by remoteness area, by State and Territory (a), (b), (c), (d), (e), (f), (g)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (h)</i>	<i>Aust</i>
Major cities	'000	18.0 ± 5.9	18.1 ± 4.2	9.0 ± 4.1	5.0 ± 2.3	5.1 ± 1.9	..	0.7 ± 0.6*	..	56.6 ± 8.3
Other (i)	'000	9.9 ± 4.5	8.7 ± 3.3	np	np	1.4 ± 1.2*	2.0 ± 1.2*	..	np	30.0 ± 5.8
Total	'000	28.7 ± 6.8	28.7 ± 5.2	13.8 ± 4.5	6.2 ± 2.6	5.7 ± 2.2	2.0 ± 1.2*	0.7 ± 0.6*	np	84.7 ± 10.0
Number of primary carers who received organised assistance in their caring role in the previous 6 months										
Major cities	'000	20.1 ± 5.9	20.4 ± 4.6	11.7 ± 4.3	5.6 ± 2.3	6.0 ± 2.1	..	1.1 ± 0.7*	..	66.5 ± 8.7
Other (i)	'000	13.2 ± 4.8	11.8 ± 4.3	4.8 ± 2.7*	np	1.4 ± 1.2*	2.7 ± 1.2	..	np	35.2 ± 6.3
Total	'000	33.7 ± 7.0	34.8 ± 6.1	15.7 ± 4.9	8.4 ± 2.7	7.4 ± 2.3	2.7 ± 1.2	1.1 ± 0.7*	np	100.0 ± 10.4
Proportion of primary carers who are satisfied with the quality of organised services received to help in their caring role										
Major cities	%	89.6 ± 12.8	88.7 ± 5.9	76.9 ± 20.2	89.3 ± 16.5	85.0 ± 13.2	..	63.6 ± 39.1	..	85.1 ± 5.7
Other (i)	%	75.0 ± 20.6	73.7 ± 6.4	47.9 ± 46.4	100.0	100.0	74.1 ± 29.5	..	100.0	85.2 ± 6.0
Total	%	85.2 ± 9.4	82.5 ± 4.4	87.9 ± 8.3	73.8 ± 21.1	77.0 ± 16.8	74.1 ± 29.5	63.6 ± 39.1	100.0	84.7 ± 4.6

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

* Indicates the estimate or proportion has a relative standard error between 25 per cent and 50 per cent and should therefore be used with caution.

** Indicates the estimate or proportion has a relative standard error greater than 50 per cent and is considered too unreliable for general use.

- (a) Includes primary carers (aged 15 years or over living in households) with a main recipient of care aged 65 years or more, or a non-main recipient aged 65 years or more. Recipients of primary carers are people living with a profound or severe core activity limitation. See definitions for Main recipient of care and Primary Carer in the Survey of Disability, Ageing and Carers, Australia: Summary of Findings, 2015 (Cat. no. 4430.0) Glossary.
- (b) Organised services to help in caring role may include services which are not directly related to a carer's recipient but which the primary carer perceives as helping them in their caring role.
- (c) Data includes only those persons who undertook a personal interview, and does not include proxy interviews.
- (d) Only includes primary carers who reported receiving assistance from organised services to assist with their caring role in the last 6 months.
- (e) Primary carers who did not state their receipt and satisfaction with the quality of organised services have been excluded from both the numerator and the denominator. Proportions have been calculated excluding these 'not stated' responses. It should be noted that in 2018 this represents 24 per cent of all Primary Carers of persons aged 65 years or over who used organised services in the previous 6 months and 32 per cent and 48 per cent of the same population in 2015 and 2012 respectively. Refer to SDAC Summary of Findings Publication (ABS Cat. no. 4430.0) for further information about the 'not stated' responses for these data items.
- (f) Cells in the table have been randomly adjusted to avoid the release of confidential data. Discrepancies may occur between sums of the component items and totals. Refer to the SDAC Summary of Findings Publication (ABS Cat. no. 4430.0) for more details.

Table 14A.47 **Primary carers (carers of people aged 65 years or over) who are satisfied with the quality of formal services received to help in their caring role, by remoteness area, by State and Territory (a), (b), (c), (d), (e), (f), (g)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (h)</i>	<i>Aust</i>
--	-------------	------------	------------	------------	-----------	-----------	------------	------------	---------------	-------------

- (g) The rates reported in this table include 95 per cent confidence intervals (for example, X per cent \pm X per cent).
- (h) Data for the NT should be interpreted with caution as the Survey of Disability, Ageing and Carers excludes very remote areas which comprises more than 20 per cent of the estimated resident population in the NT living in private dwellings.
- (i) Includes inner regional, outer regional and remote. Excludes very remote and migratory areas. Refer to the SDAC Summary of Findings publication (ABS Cat. no. 4430.0) for further details.
- .. Not applicable. – Nil or rounded to zero. **np** Not published.

Source: ABS (unpublished) Survey of Disability, Ageing and Carers, 2012, 2015 and 2018, Cat. No. 4430.0.

TABLE 14A.48

Table 14A.48 **Primary carers (carers of people aged 65 years or over) who are satisfied with the range of formal services available to help in their caring role, by emoteness area, by State and Territory (a), (b), (c), (d), (e), (f), (g)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (h)</i>	<i>Aust</i>
2018										
Number of primary carers who are satisfied with the range of organised services available to help in their caring role										
Major cities	'000	62.4 ± 14.2	52.5 ± 9.7	44.2 ± 9.8	18.0 ± 4.9	10.3 ± 7.1*	..	3.1 ± 1.9*	..	193.2 ± 22.0
Other (i)	'000	22.6 ± 9.0	17.1 ± 5.0	24.7 ± 6.6	3.9 ± 2.0*	6.4 ± 4.9*	4.6 ± 2.9*	..	2.1 ± np**	79.6 ± 13.7
Total	'000	86.5 ± 17.6	70.3 ± 11.2	68.4 ± 11.8	21.7 ± 5.0	17.0 ± 8.5*	4.6 ± 2.9*	3.1 ± 1.9*	2.1 ± np**	272.8 ± 28.9
Number of primary carers										
Major cities	'000	166.0 ± 24.1	147.8 ± 16.2	99.0 ± 15.1	50.2 ± 7.5	36.4 ± 12.7	..	13.5 ± 3.8	..	515.8 ± 35.4
Other (i)	'000	71.1 ± 14.9	46.4 ± 10.0	71.8 ± 13.7	10.4 ± 3.4	17.2 ± 8.2	22.3 ± 5.9	..	4.9 ± 4.2*	239.0 ± 23.4
Total	'000	236.6 ± 26.0	193.9 ± 17.5	169.3 ± 20.2	59.8 ± 8.3	55.2 ± 14.5	22.3 ± 5.9	13.5 ± 3.8	4.9 ± 4.2*	756.1 ± 40.0
Proportion of primary carers who are satisfied with the range of organised services available to help in their caring role										
Major cities	%	37.6 ± 6.6	35.5 ± 5.2	44.6 ± 7.2	35.9 ± 8.2	28.3 ± 16.8	..	23.0 ± 12.6	..	37.5 ± 3.4
Other (i)	%	31.8 ± 10.8	36.9 ± 7.2	34.4 ± 6.5	37.5 ± 14.8	37.2 ± 22.5	20.6 ± 11.7	..	42.9 ± np**	33.3 ± 4.7
Total	%	36.6 ± 6.3	36.3 ± 4.8	40.4 ± 5.0	36.3 ± 6.6	30.8 ± 13.2	20.6 ± 11.7	23.0 ± 12.6	42.9 ± np**	36.1 ± 3.3
2015										
Number of primary carers who are satisfied with the range of organised services available to help in their caring role										
Major cities	'000	41.5 ± 10.1	29.6 ± 7.5	19.2 ± 6.7	7.0 ± 2.6	9.7 ± 3.5	..	2.5 ± 0.9	..	107.7 ± 15.2
Other (i)	'000	18.8 ± 8.3	14.2 ± 4.6	12.8 ± 5.5	3.1 ± 2.3*	5.2 ± 2.7*	4.7 ± 1.7	..	0.8 ± 0.6*	57.9 ± 10.1
Total	'000	58.3 ± 11.7	40.6 ± 9.0	30.8 ± 8.3	11.5 ± 3.8	15.4 ± 4.6	4.7 ± 1.7	2.5 ± 0.9	0.8 ± 0.6*	166.8 ± 16.3
Number of primary carers										
Major cities	'000	86.5 ± 15.4	77.1 ± 11.3	35.1 ± 7.3	18.6 ± 4.3	26.6 ± 4.8	..	4.8 ± 1.3	..	248.4 ± 23.4
Other (i)	'000	36.7 ± 10.0	22.4 ± 6.7	26.8 ± 7.2	5.5 ± 2.5	7.2 ± 3.0	9.0 ± 2.6	..	0.9 ± 0.7*	106.5 ± 13.6
Total	'000	123.7 ± 15.5	99.5 ± 13.5	61.0 ± 10.0	24.6 ± 4.6	34.0 ± 6.1	9.0 ± 2.6	4.8 ± 1.3	0.9 ± 0.7*	353.5 ± 23.6
Proportion of primary carers who are satisfied with the range of organised services available to help in their caring role										
Major cities	%	48.0 ± 7.9	38.4 ± 7.9	54.7 ± 15.2	37.6 ± 10.8	36.5 ± 11.4	..	52.1 ± 13.5	..	43.4 ± 4.6
Other (i)	%	51.2 ± 17.8	63.4 ± 8.0	47.8 ± 15.8	56.4 ± 32.5	72.2 ± 20.9	52.2 ± 11.7	..	88.9 ± 25.4	54.4 ± 6.5
Total	%	47.1 ± 7.3	40.8 ± 7.1	50.5 ± 10.8	46.7 ± 12.5	45.3 ± 10.9	52.2 ± 11.7	52.1 ± 13.5	88.9 ± 25.4	47.2 ± 3.4
2012										
Number of primary carers who are satisfied with the range of organised services available to help in their caring role										

Table 14A.48 **Primary carers (carers of people aged 65 years or over) who are satisfied with the range of formal services available to help in their caring role, by emoteness area, by State and Territory (a), (b), (c), (d), (e), (f), (g)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (h)</i>	<i>Aust</i>
Major cities	'000	26.9 ± 6.5	24.3 ± 6.1	15.5 ± 5.0	6.2 ± 2.8	6.2 ± 2.2	..	1.4 ± 0.7*	..	77.4 ± 11.1
Other (i)	'000	13.5 ± 5.3	13.7 ± 4.1	6.5 ± 3.2*	4.0 ± 2.2*	3.0 ± 1.8*	3.9 ± 1.3	..	0.3 ± 0.3*	43.4 ± 7.1
Total	'000	38.6 ± 7.7	36.8 ± 7.2	20.5 ± 5.4	9.9 ± 3.6	9.4 ± 2.8	3.9 ± 1.3	1.4 ± 0.7*	0.3 ± 0.3*	122.7 ± 13.0
Number of primary carers										
Major cities	'000	59.0 ± 10.3	57.4 ± 8.1	30.3 ± 6.8	13.9 ± 4.0	12.5 ± 3.4	..	2.8 ± 1.0	..	174.1 ± 17.1
Other (i)	'000	26.5 ± 7.6	29.5 ± 7.1	13.1 ± 5.0	5.6 ± 3.3*	6.8 ± 2.7	7.0 ± 1.9	..	0.4 ± 0.3*	90.2 ± 12.0
Total	'000	87.7 ± 12.5	84.2 ± 11.4	44.1 ± 8.1	19.5 ± 4.8	18.7 ± 4.5	7.0 ± 1.9	2.8 ± 1.0	0.4 ± 0.3*	264.8 ± 21.8
Proportion of primary carers who are satisfied with the range of organised services available to help in their caring role										
Major cities	%	45.6 ± 7.7	42.3 ± 8.8	51.2 ± 11.8	44.6 ± 15.4	49.6 ± 12.1	..	50.0 ± 19.3	..	44.5 ± 4.6
Other (i)	%	50.9 ± 13.6	46.4 ± 8.1	49.6 ± 15.5	71.4 ± 28.8	44.1 ± 18.8	55.7 ± 11.4	..	75.0 ± 16.3	48.1 ± 4.6
Total	%	44.0 ± 6.1	43.7 ± 6.2	46.5 ± 8.7	50.8 ± 13.6	50.3 ± 9.0	55.7 ± 11.4	50.0 ± 19.3	75.0 ± 16.3	46.3 ± 3.1

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

* Indicates the estimate or proportion has a relative standard error between 25 per cent and 50 per cent and should therefore be used with caution.

** Indicates the estimate or proportion has a relative standard error greater than 50 per cent and is considered too unreliable for general use.

- (a) Includes primary carers (aged 15 years or over living in households) with a main recipient of care aged 65 years or more, or a non-main recipient aged 65 years or more. Recipients of primary carers are people living with a profound or severe core activity limitation. See definitions for Main recipient of care and Primary Carer in the Survey of Disability, Ageing and Carers, Australia: Summary of Findings, 2015 (Cat. no. 4430.0) Glossary.
- (b) Organised services to help in caring role may include services which are not directly related to a carer's recipient but which the primary carer perceives as helping them in their caring role.
- (c) Data includes only those persons who undertook a personal interview, and does not include proxy interviews.
- (d) Primary carers who did not state their satisfaction with the range of organised services have been excluded from both the numerator and the denominator. Proportions have been calculated excluding these 'not stated' responses. It should be noted that in 2018 this represents 24 per cent of all Primary Carers of persons aged 65 years or over, 32 per cent of the same population in 2015, and 28% 2012. Refer to SDAC Summary of Findings Publication (ABS Cat. no. 4430.0) for further information about the 'not stated' responses for these data items.
- (e) Cells in the table have been randomly adjusted to avoid the release of confidential data. Discrepancies may occur between sums of the component items and totals. Refer to the SDAC Summary of Findings Publication (ABS Cat. no. 4430.0) for more details.
- (f) Includes those who do not currently receive any assistance.
- (g) The rates reported in this table include 95 per cent confidence intervals (for example, X per cent ± X per cent).

Table 14A.48 **Primary carers (carers of people aged 65 years or over) who are satisfied with the range of formal services available to help in their caring role, by remoteness area, by State and Territory (a), (b), (c), (d), (e), (f), (g)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (h)</i>	<i>Aust</i>
--	-------------	------------	------------	------------	-----------	-----------	------------	------------	---------------	-------------

(h) Data for the NT should be interpreted with caution as the Survey of Disability, Ageing and Carers excludes very remote areas which comprises more than 20 per cent of the estimated resident population in the NT living in private dwellings.

(i) Includes inner regional, outer regional and remote. Excludes very remote and migratory areas. Refer to the SDAC Summary of Findings publication (ABS Cat. no. 4430.0) for further details.

.. Not applicable. **np** Not published.

Source: ABS (unpublished) Survey of Disability, Ageing and Carers, 2012, 2015 and 2018, Cat. No. 4430.0.

Table 14A.49 **Aged care assessment program — activity and costs (a)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (b)</i>	<i>Aust</i>
Assessments (all people)										
2010-11	no.	59 499	49 210	28 677	19 106	13 625	4 864	1 942	1 057	177 980
2011-12	no.	60 171	51 382	30 045	18 382	13 641	5 170	2 294	1 044	182 129
2012-13	no.	60 996	53 374	30 640	18 097	13 338	4 854	2 089	892	184 280
2013-14	no.	62 269	54 513	29 609	16 883	13 651	5 155	2 285	1 071	185 436
2014-15	no.	58 179	53 484	32 685	16 714	12 624	4 950	2 026	941	181 603
2015-16	no.	52 734	46 280	28 293	15 118	12 907	4 046	1 890	800	162 068
2016-17	no.	53 866	46 584	28 392	14 890	12 987	4 008	1 974	891	163 592
2017-18	no.	60 943	52 104	34 657	15 932	14 709	4 724	1 830	950	185 849
2018-19	no.	60 057	49 749	31 628	15 243	15 535	4 667	1 766	933	179 578
2019-20	no.	63 993	50 097	32 457	17 126	16 899	4 682	1 775	1 071	188 100
Real expenditure (2019-20 dollars) (c), (d)										
2010-11	\$m	28.6	18.3	14.8	8.5	5.9	2.2	0.8	1.0	80.1
2011-12	\$m	34.5	25.9	17.1	9.8	10.4	2.6	1.2	1.4	102.8
2012-13	\$m	38.8	27.9	20.1	11.5	10.3	3.0	1.2	1.5	114.5
2013-14	\$m	36.9	26.5	19.1	11.0	9.8	2.9	1.2	1.5	108.8
2014-15	\$m	39.0	28.0	19.9	11.6	10.3	3.0	1.3	1.5	114.6
2015-16	\$m	41.0	29.7	21.4	12.3	11.0	3.2	1.3	1.6	121.6
2016-17	\$m	43.5	31.3	22.5	12.9	11.5	3.4	1.4	1.7	128.2
2017-18	\$m	44.5	32.0	23.1	13.3	11.8	3.5	1.4	1.8	131.5
2018-19	\$m	43.9	31.4	22.7	13.0	11.9	3.6	1.5	1.9	129.9
2019-20	\$m	43.7	31.4	22.7	13.1	11.7	3.6	1.5	1.9	129.7
Aged care assessment, unit costs (2019-20 dollars) (c), (d)										
Cost per assessment (all people) (e), (f)										
2010-11	\$	479.98	370.96	516.84	445.46	433.39	455.83	421.02	950.79	449.99
2011-12	\$	573.02	504.17	568.98	533.78	762.10	494.66	505.59	1 346.44	564.49
2012-13	\$	635.82	522.75	656.80	638.04	772.72	624.42	597.35	1 715.03	621.17
2013-14	\$	591.99	486.44	645.97	650.05	717.11	559.01	518.64	1 358.42	586.68

Table 14A.49 **Aged care assessment program — activity and costs (a)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (b)</i>	<i>Aust</i>
2014-15	\$	669.49	523.82	608.37	693.98	819.63	615.42	618.57	1 637.56	631.26
2015-16	\$	776.81	642.25	757.87	814.09	850.52	798.79	703.03	2 042.55	750.36
2016-17	\$	806.65	670.90	794.07	869.00	888.78	847.89	708.23	1 929.29	783.94
2017-18	\$	730.97	614.96	666.96	832.75	804.53	737.51	782.71	1 854.20	707.47
2018-19	\$	731.57	631.46	718.16	853.25	763.64	765.49	854.87	2 019.86	723.37
2019-20	\$	683.55	627.35	699.18	763.99	694.44	761.63	849.07	1 756.70	689.65

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

- (a) Data in this table include complete assessments only for all years and exclude assessments which were withdrawn or cancelled.
- (b) The high cost for ACAT assessment in the NT is influenced by assessments of clients in remote locations necessitating additional costs including travel and accommodation for ACAT assessors.
- (c) Aged care assessment expenditure is Australian Government spending only.
- (d) Time series financial data are adjusted to 2019-20 dollars using the GGFCE chain price deflator (2019-20=100) (table 2A.26).
- (e) Cost per assessment includes clients aged less than 65 years.
- (f) Data for 2015-16 was extracted from the Ageing and Aged Care Data Warehouse in October 2017. ACATs transitioned to use My Aged Care systems in early 2016. My Aged Care assessment data contained an additional 37 473 assessments nationwide that could not be attributed to a state or territory.

Source: Department of Health (unpublished) and Australian Government Department of Health Aged Care data warehouse; table 2A.26.

Table 14A.50 CHSP and HACC — cost per hour of service (2019-20 dollars) (a), (b)

	NSW	Vic (c)	Qld	WA (d)	SA	Tas	ACT	NT (e)	Aust
HACC									
<i>2012-13</i>									
Domestic assistance	57.55	33.61	47.75	57.05	38.29	53.15	45.25	42.53	50.23
Personal Care	64.76	41.69	48.91	57.05	55.06	50.62	63.86	32.90	57.00
Allied Health	99.30	90.94	94.11	147.46	81.23	102.53	83.87	na	94.72
Nursing	96.81	98.41	93.80	147.46	113.63	108.89	87.53	na	97.88
<i>2013-14</i>									
Domestic assistance	58.45	33.84	50.90	61.14	41.11	55.31	49.58	45.33	48.73
Personal Care	65.92	39.30	51.59	61.14	57.59	53.97	64.49	29.10	55.32
Allied Health	106.35	104.80	97.84	160.48	93.57	107.18	87.65	na	100.29
Nursing	100.97	96.07	97.73	160.48	119.85	111.70	87.37	na	99.77
<i>2014-15</i>									
Domestic assistance	57.68	35.72	50.24	52.53	40.58	54.59	48.93	44.74	na
Personal Care	65.07	42.64	50.92	85.61	56.84	53.27	63.66	28.72	na
Allied Health	105.12	100.94	96.58	192.68	92.36	105.79	86.52	429.52	na
Nursing	99.66	105.66	96.47	158.49	118.30	110.26	86.24	222.14	na
<i>2015-16</i>									
Domestic assistance	..	38.76	..	52.50
Personal Care	..	41.53	..	85.48
Allied Health	..	99.10	..	182.13
Nursing	..	100.42	..	156.93
<i>2016-17</i>									
Domestic assistance	53.82
Personal Care	94.70
Allied Health	202.12
Nursing	162.86
<i>2017-18</i>									
Domestic assistance	54.48
Personal Care	96.33
Allied Health	172.15
Nursing	170.80
CHSP									
<i>2018-19</i>									
Domestic assistance	64.17	49.02	51.59	59.17	49.48	53.28	56.61	71.86	54.71
Personal Care	72.93	65.57	57.80	85.52	84.30	60.34	70.46	42.18	68.63
Allied Health	109.03	109.56	115.73	110.98	121.27	151.17	90.73	134.74	112.84
Nursing	143.44	112.33	116.80	195.04	118.58	106.98	81.40	370.83	120.03
<i>2019-20</i>									
Domestic assistance	73.30	51.41	51.16	52.27	51.39	61.59	55.46	69.34	56.78
Personal Care	100.78	71.51	61.97	81.62	76.91	74.04	96.50	45.12	78.95
Allied Health	132.50	121.75	115.85	140.18	138.49	206.37	149.41	170.71	126.23
Nursing	150.99	121.72	113.99	235.09	135.67	110.65	170.32	1 011.38	128.41

Data are not comparable across jurisdictions (see caveats in footnotes below).

Data are complete (subject to caveats) for the current reporting period.

(a) Time series financial data are adjusted to 2019-20 dollars using the GGFCE chain price deflator (2019-20=100) (table 2A.26).

Table 14A.50 **CHSP and HACC — cost per hour of service (2019-20 dollars) (a), (b)**

	<i>NSW</i>	<i>Vic (c)</i>	<i>Qld</i>	<i>WA (d)</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (e)</i>	<i>Aust</i>
(b)	There is no commonly agreed methodology for calculating unit costs and therefore unit costs across jurisdictions are not comparable.								
(c)	For the Victorian HACC program from 2012-13 to 2015-16, the unit costs reported for some years do not correspond to Victoria's HACC unit prices published by the Department of Health, since they are based on a different methodology.								
(d)	WA contract by service group. Unit costs reported are an average across all services in the group.								
(e)	Unit costings are not available for the NT for some years or for some services in some years due to remote services and other factors.								
	na Not available. .. Not applicable.								
<i>Source:</i>	Department of Health (unpublished) and Australian Government Department of Health Aged Care data warehouse; Victorian and WA governments (unpublished); table 2A.6.								

Table 14A.51 **Participation of people aged 65 years or over in any social and community activities away from home in the last three months, by disability status (per cent) (a), (b), (c), (d)**

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT (e)	Aust
2018										
<i>Participated in social or community activities away from home</i>										
Profound or severe disability (f)	%	79.5 ± 5.1	88.7 ± 4.2	81.9 ± 4.8	82.5 ± 6.3	84.1 ± 8.7	96.3 ± 40.8	69.8 ± 17.9	87.1 ± 50.5*	82.9 ± 3.2
Other disability (g)	%	95.1 ± 2.8	95.6 ± —	94.3 ± 3.1	97.4 ± 1.7	93.1 ± 6.0	91.3 ± 5.9	92.0 ± 6.1	75.5 ± 21.8	94.7 ± 1.1
All disability types (h)	%	90.5 ± 2.3	93.3 ± —	90.4 ± 3.2	93.4 ± 3.1	94.0 ± 4.8	91.8 ± 4.1	91.4 ± 5.6	88.2 ± 20.4	91.4 ± 1.4
Without disability	%	96.8 ± 1.3	97.5 ± 1.3	96.4 ± 2.1	96.7 ± 1.5	96.0 ± 4.5	97.8 ± 2.3	97.3 ± 3.6	89.2 ± 9.8	97.0 ± 0.6
All older people	%	93.6 ± 1.3	95.6 ± 0.9	93.1 ± 1.6	95.1 ± 1.3	95.3 ± 3.2	96.4 ± 2.5	94.7 ± 3.7	90.9 ± 9.1	94.4 ± 0.7
<i>Did not participate in any social or community activities away from home</i>										
Profound or severe disability (f)	%	20.8 ± 5.2	13.4 ± 4.1	18.1 ± 6.5	16.5 ± 7.3	16.7 ± 9.1*	9.6 ± 8.3*	11.5 ± np**	25.8 ± np**	17.1 ± 2.2
Other disability (g)	%	4.8 ± 1.6	4.7 ± 1.9	6.4 ± 2.1	2.2 ± 2.0*	7.8 ± np**	5.4 ± 4.7*	6.1 ± np**	9.4 ± np**	5.2 ± 1.0
All disability types (h)	%	9.6 ± 2.0	6.7 ± 1.9	9.7 ± 2.6	5.8 ± 2.4	7.7 ± 6.1*	6.7 ± 4.3*	10.2 ± 7.9*	18.4 ± np**	8.6 ± 1.1
Without disability	%	3.2 ± 1.1	2.0 ± 1.0*	3.6 ± 1.6	3.4 ± 1.2	2.6 ± np**	0.8 ± np**	2.3 ± np**	—	3.1 ± 0.6
All older people	%	6.3 ± 1.3	4.3 ± 1.0	6.9 ± 1.6	4.7 ± 1.2	5.9 ± 3.2*	3.5 ± 2.6*	5.7 ± 4.1*	6.7 ± np**	5.7 ± 0.7
2015										
<i>Participated in social or community activities away from home</i>										
Profound or severe disability (f)	%	79.4 ± 5.4	88.5 ± 2.8	79.1 ± 5.2	79.5 ± 12.4	83.8 ± 7.7	91.5 ± 5.0	91.3 ± 6.2	94.1 ± 22.8	82.9 ± 2.3
Other disability (g)	%	93.5 ± 2.0	95.5 ± 1.0	94.2 ± 2.7	94.0 ± 3.6	96.5 ± 1.1	94.6 ± 3.3	94.7 ± 6.2	90.2 ± 7.9	94.7 ± 0.9
All disability types (h)	%	90.2 ± 1.4	92.4 ± 1.5	90.6 ± 3.1	90.8 ± 3.4	93.6 ± 2.5	92.8 ± 2.1	94.4 ± 4.2	88.5 ± 9.7	91.3 ± 1.0
Without disability	%	95.3 ± 1.6	96.2 ± 0.9	96.4 ± 1.0	94.9 ± 1.8	97.0 ± 2.1	93.7 ± 2.6	96.4 ± 2.5	97.4 ± 4.7	95.9 ± 0.7
All older people	%	92.9 ± 1.2	94.5 ± 1.1	93.3 ± 1.3	93.1 ± 2.0	95.4 ± 1.1	94.2 ± 1.8	95.2 ± 1.9	95.5 ± 4.1	93.6 ± 0.6
<i>Did not participate in any social or community activities away from home</i>										
Profound or severe disability (f)	%	18.9 ± 5.0	12.7 ± 4.2	17.2 ± 5.3	19.0* ± 12.9	15.2 ± 5.5	10.0* ± 7.2	13.8 ± 6.4	np	16.9 ± 2.3
Other disability (g)	%	5.7 ± 1.5	4.7 ± 1.9	5.7 ± 1.9	5.0 ± 2.2	3.2 ± 1.4	5.7* ± 3.5	4.5* ± 3.1	np	5.2 ± 0.8
All disability types (h)	%	9.9 ± 1.8	7.5 ± 1.9	9.9 ± 2.3	8.7 ± 3.4	6.1 ± 1.9	6.8 ± 3.0	7.5 ± 3.3	np	8.8 ± 1.0
Without disability	%	4.9 ± 1.5	3.7 ± 1.6	3.5 ± 1.5	5.9 ± 2.1	2.1* ± 1.6	5.0* ± 3.0	np	5.3* ± 4.7	4.2 ± 0.8
All older people	%	7.3 ± 1.2	5.6 ± 1.1	6.4 ± 1.3	7.2 ± 2.0	4.5 ± 1.1	5.6 ± 1.8	4.6 ± 1.9	6.0* ± 4.1	6.3 ± 0.6

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

* Indicates the estimate or proportion has a relative standard error between 25 per cent and 50 per cent and should therefore be used with caution.

** Indicates the estimate or proportion has a relative standard error greater than 50 per cent and is considered too unreliable for general use.

Table 14A.51 **Participation of people aged 65 years or over in any social and community activities away from home in the last three months, by disability status (per cent) (a), (b), (c), (d)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (e)</i>	<i>Aust</i>
(a)	Cells in the table have been randomly adjusted to avoid the release of confidential data. Discrepancies may occur between sums of the component items and totals. Refer to the SDAC Summary of Findings Publication (ABS cat. no. 4430.0) for more details.									
(b)	The rates reported in this table include 95 per cent confidence intervals (for example, X per cent \pm X per cent).									
(c)	Persons aged 65 years or over, living in households.									
(d)	The social and community activities participated in away from home in the last 3 months are: visited relatives or friends, went out with friends or relatives, religious or spiritual group activities, voluntary or community service activities, performing arts group activity, art or craft, or practical hobby group activities, went on holidays or camping with others, sport or physical recreation with others, other recreational or special interest group activities, support groups and other activities not specified elsewhere.									
(e)	Data for the NT should be interpreted with caution as the Survey of Disability, Ageing and Carers excludes very remote areas which comprises more than 20 per cent of the estimated resident population in the NT living in private dwellings.									
(f)	Profound or severe core activity limitation refers to always or sometimes needing assistance with one or more of the core activities. Core activities comprise communication, mobility and self care.									
(g)	Includes those with moderate or mild core activity limitations, schooling or employment restrictions and those who do not have a specific limitation or restriction.									
(h)	Includes those who do not have a specific limitation or restriction.									
	– Nil or rounded to zero. np Not published.									

Source: ABS (unpublished) Survey of Disability, Ageing and Carers, 2015 and 2018, Cat. No. 4430.0.

TABLE 14A.52

Table 14A.52 **People aged 65 years or over who had face-to-face contact with family or friends not living in the same household in last three months, by frequency of contact and disability status (per cent) (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (d)</i>	<i>Aust</i>
<i>2018</i>										
<i>Last week (e)</i>										
Profound or severe disability (f)	%	69.5 ± 4.8	74.9 ± 7.6	66.9 ± 2.5	75.7 ± 6.5	75.6 ± 15.6	88.2 ± 5.4	56.3 ± 16.3	35.5 ± np**	71.4 ± 3.1
Other disability (g)	%	75.1 ± 4.0	78.5 ± 4.0	74.9 ± 3.7	82.6 ± 4.2	79.8 ± 7.2	80.2 ± 6.8	74.2 ± 14.1	77.4 ± 35.2	77.6 ± 2.4
All disability types (h)	%	73.1 ± 3.2	76.9 ± 3.8	72.8 ± 3.1	81.6 ± 3.4	83.4 ± 4.3	80.8 ± 5.5	76.3 ± 11.2	63.2 ± 33.7*	75.8 ± 1.6
Without disability	%	76.8 ± 3.3	75.8 ± 2.8	78.3 ± 3.7	83.8 ± 2.6	84.9 ± 5.2	84.2 ± 6.9	83.4 ± 6.2	54.2 ± 33.5*	78.3 ± 1.4
All older people	%	75.1 ± 2.4	76.5 ± 2.1	75.3 ± 2.5	82.9 ± 2.3	83.8 ± 4.9	81.7 ± 5.1	80.1 ± 6.8	61.2 ± 21.6	77.1 ± 1.1
<i>Last month (i)</i>										
Profound or severe disability (f)	%	87.0 ± 2.9	95.4 ± 3.4	89.5 ± 5.3	91.6 ± 6.6	84.8 ± 10.1	91.9 ± 9.9	77.1 ± 10.4	71.0 ± 30.3	89.3 ± 2.6
Other disability (g)	%	93.5 ± 2.7	94.0 ± 2.0	92.1 ± 2.7	95.0 ± 3.5	92.4 ± 7.2	90.2 ± 5.3	92.6 ± 8.3	90.6 ± 25.0	93.1 ± 1.6
All disability types (h)	%	91.3 ± 2.3	93.5 ± 1.8	91.1 ± 2.9	95.0 ± 2.2	92.7 ± 2.9	92.2 ± 4.5	91.0 ± 7.0	85.5 ± 28.3	92.0 ± 0.9
Without disability	%	92.7 ± 1.8	93.8 ± 1.7	93.4 ± 2.0	96.6 ± 1.5	95.8 ± 2.8	96.2 ± 3.2	102.3 ± 24.3	75.9 ± 18.7	94.1 ± 0.9
All older people	%	92.2 ± 1.3	93.8 ± 1.3	91.9 ± 1.4	95.6 ± 1.3	94.8 ± 3.2	93.2 ± 2.9	94.7 ± 3.7	78.2 ± 11.2	93.1 ± 0.7
<i>Last three months (j)</i>										
Profound or severe disability (f)	%	95.8 ± 0.6	98.4 ± 2.9	98.3 ± 3.1	95.7 ± 4.1	92.0 ± 9.6	102.9 ± 43.2	85.4 ± 10.2	100.0 ± -	95.7 ± 1.3
Other disability (g)	%	99.0 ± 0.6	98.6 ± 0.6	97.3 ± 2.9	98.2 ± 2.5	93.6 ± 7.0	96.1 ± 4.5	95.7 ± 9.2	100.0 ± -	98.0 ± 1.2
All disability types (h)	%	97.6 ± -	97.9 ± -	97.1 ± 2.1	98.0 ± 1.5	99.3 ± -	97.5 ± 2.7	98.0 ± 1.5	100.0 ± -	97.4 ± 0.8
Without disability	%	98.6 ± 0.6	98.6 ± 0.4	99.1 ± 1.6	98.7 ± 1.5	100.0 ± -	101.8 ± 20.8	100.0 ± -	100.0 ± -	99.0 ± 1.0
All older people	%	98.1 ± 0.6	98.4 ± 0.6	97.6 ± 1.0	98.7 ± 0.6	98.7 ± 1.9	99.0 ± 1.2	100.4 ± 2.2	100.0 ± -	98.3 ± 0.4
<i>2015</i>										
<i>Last week (e)</i>										
Profound or severe disability (f)	%	73.7 ± 5.6	78.0 ± 9.6	67.8 ± 4.7	80.4 ± 10.2	78.2 ± 3.9	81.5 ± 10.4	75.0 ± 13.4	70.6 ± 28.7	74.5 ± 2.9
Other disability (g)	%	77.0 ± 2.1	78.0 ± 5.6	72.1 ± 3.3	79.6 ± 6.0	80.5 ± 4.7	83.5 ± 5.4	76.5 ± 4.9	75.6 ± 14.2	77.3 ± 1.7
All disability types (h)	%	76.4 ± 2.3	77.3 ± 3.9	70.8 ± 3.4	79.3 ± 5.5	80.2 ± 3.0	82.3 ± 4.2	72.8 ± 8.0	67.2 ± 13.1	76.3 ± 1.6
Without disability	%	75.6 ± 2.9	81.4 ± 3.0	77.0 ± 2.1	79.2 ± 3.9	82.3 ± 3.7	84.5 ± 5.1	80.2 ± 6.5	75.0 ± 11.8	78.4 ± 1.4
All older people	%	76.0 ± 2.2	79.5 ± 3.0	74.1 ± 2.3	79.3 ± 3.2	81.2 ± 2.8	83.5 ± 2.9	78.2 ± 5.7	72.4 ± 8.4	77.4 ± 1.0
<i>Last month (i)</i>										
Profound or severe disability (f)	%	91.0 ± 3.9	93.1 ± 10.9	86.7 ± 9.1	95.8 ± 8.7	92.2 ± 1.6	93.1 ± 6.7	88.8 ± 13.2	106 ± 1.4	90.9 ± 0.8
Other disability (g)	%	92.7 ± 2.3	94.1 ± 1.6	91.3 ± 0.6	93.9 ± 3.3	94.7 ± 2.2	92.7 ± 4.2	92.4 ± 2.4	85.4 ± 10.9	93.4 ± 1.1
All disability types (h)	%	92.6 ± 1.9	93.6 ± 0.4	90.5 ± 0.5	93.9 ± 2.7	94.3 ± 1.2	94.0 ± 2.2	89.2 ± 4.0	85.2 ± 10.6	92.7 ± 0.8

Table 14A.52 **People aged 65 years or over who had face-to-face contact with family or friends not living in the same household in last three months, by frequency of contact and disability status (per cent) (a), (b), (c)**

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT (d)	Aust
Without disability	%	93.2 ± 1.5	94.2 ± 1.3	94.1 ± 2.0	92.1 ± 2.4	94.1 ± 2.5	92.5 ± 3.2	93.9 ± 1.5	89.5 ± 6.8	93.8 ± 1.0
All older people	%	92.9 ± 1.4	94.2 ± 1.4	92.4 ± 1.3	93.2 ± 1.7	94.8 ± 1.3	93.7 ± 2.0	92.6 ± 3.0	90.3 ± 5.2	93.2 ± 0.7
<i>Last three months (j)</i>										
Profound or severe disability (f)	%	96.0 ± 2.8	99.0 ± 12.7	91.5 ± 10.2	102.7 ± 16.4	100.0 ± 0.7	100.8 ± 0.4	98.8 ± 16.3	100.0 ± 15.5	96.8 ± 0.7
Other disability (g)	%	98.2 ± 1.1	99.6 ± 6.6	97.6 ± 2.5	97.3 ± 2.3	99.3 ± 1.4	96.8 ± 2.8	100.0 ± 14.8	90.2 ± 7.7	98.4 ± 3.3
All disability types (h)	%	98.0 ± 0.6	98.2 ± 1.1	96.8 ± 1.9	97.7 ± 1.6	99.7 ± 0.5	98.2 ± 0.8	99.1 ± 2.0	96.7 ± 6.0	97.8 ± 0.3
Without disability	%	98.0 ± 0.9	98.8 ± 4.9	98.6 ± 0.6	98.3 ± 1.5	98.1 ± 2.4	97.2 ± 2.2	98.4 ± 2.3	98.7 ± 4.1	98.4 ± 0.5
All older people	%	97.9 ± 0.9	99.1 ± 0.5	97.7 ± 1.0	98.5 ± 0.8	99.2 ± 0.7	97.9 ± 1.2	99.1 ± 0.9	97.8 ± 3.2	98.2 ± 0.4

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

* Indicates the estimate or proportion has a relative standard error between 25 per cent and 50 per cent and should therefore be used with caution.

** Indicates the estimate or proportion has a relative standard error greater than 50 per cent and is considered too unreliable for general use.

- (a) Cells in the table have been randomly adjusted to avoid the release of confidential data. Discrepancies may occur between sums of the component items and totals. Refer to the SDAC Summary of Findings Publication (ABS cat. no. 4430.0) for more details.
- (b) The rates reported in this table include 95 per cent confidence intervals (for example, X per cent ± X per cent).
- (c) Data are for persons aged 65 years or over, living in households
- (d) Data for the NT should be interpreted with caution as the Survey of Disability, Ageing and Carers excludes very remote areas which comprises more than 20 per cent of the estimated resident population in the NT living in private dwellings.
- (e) Includes people who had face-to-face contact with family or friends not living in the same household every day or at least once in the last week.
- (f) Profound or severe core activity limitation refers to always or sometimes needing assistance with one or more of the core activities. Core activities comprise communication, mobility and self care.
- (g) Includes those with moderate or mild core activity limitations, schooling or employment restrictions and those who do not have a specific limitation or restriction.
- (h) Includes those who do not have a specific limitation or restriction.
- (i) Includes people who had face-to-face contact with family or friends not living in the same household every day, at least once in last month including every day or last week.
- (j) Includes people who had face-to-face contact with family or friends not living in the same household every day, at least once in last three months including every day or last week or last month.

– Nil or rounded to zero. **np** Not published.

Source: ABS (unpublished) Survey of Disability, Ageing and Carers, 2015 and 2018, Cat. No. 4430.0.

Table 14A.53 **People aged 65 years or over and whether they leave home as often as they would like, by disability status (per cent) (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (d)</i>	<i>Aust</i>
2018										
<i>Older people who left home as often as liked</i>										
Profound or severe disability (e)	%	52.4 ± 4.9	53.1 ± 5.2	56.2 ± 6.1	62.0 ± 8.9	52.2 ± 18.1	62.5 ± 13.1	47.9 ± 19.5	58.1 ± 41.3*	54.2 ± 3.6
Other disability (f)	%	86.4 ± 3.7	86.4 ± 3.0	86.7 ± 3.4	86.1 ± 3.5	89.1 ± 7.7	85.7 ± 4.5	90.8 ± 6.9	79.2 ± 32.1	86.7 ± 1.9
All disability types (g)	%	75.8 ± 3.7	76.8 ± 3.0	77.8 ± 3.0	80.6 ± 4.3	82.9 ± 7.5	77.3 ± 3.8	73.5 ± 8.9	75.0 ± 33.1	77.2 ± 1.7
Without disability	%	94.7 ± 1.3	93.3 ± 1.6	96.4 ± 1.5	93.7 ± 1.5	89.6 ± 5.8	97.2 ± 3.2	92.7 ± 7.3	88.0 ± 11.4	94.4 ± 0.9
All older people	%	85.8 ± 1.7	85.5 ± 1.8	86.8 ± 1.7	87.7 ± 1.9	87.1 ± 5.3	85.3 ± 4.5	83.9 ± 6.1	82.4 ± 12.9	86.2 ± 0.8
<i>Older people who did not leave home or did not leave home as often as they would like</i>										
Profound or severe disability (e)	%	48.1 ± 6.1	47.7 ± 7.9	43.8 ± 7.6	37.2 ± 9.3	38.9 ± 16.5	43.4 ± 14.1	44.8 ± 19.4	45.2 ± np**	45.5 ± 2.5
Other disability (f)	%	14.2 ± 2.8	14.0 ± 2.4	14.0 ± 2.4	12.4 ± 3.3	9.2 ± 5.5*	13.7 ± 7.3*	9.2 ± np**	–	13.3 ± 1.4
All disability types (g)	%	24.3 ± 2.9	23.4 ± 3.0	22.5 ± 3.0	19.2 ± 3.5	17.7 ± 6.0	21.3 ± 6.7	22.9 ± 11.2	21.1 ± np**	22.8 ± 1.3
Without disability	%	5.5 ± 1.4	6.9 ± 1.6	3.4 ± 1.2	6.2 ± 2.1	6.9 ± np**	1.5 ± np**	5.8 ± np**	–	5.8 ± 0.9
All older people	%	14.2 ± 1.8	14.4 ± 1.8	13.0 ± 1.8	11.9 ± 2.0	12.9 ± 5.3	13.2 ± 4.5	16.1 ± 6.2	14.5 ± np**	13.8 ± 0.9
<i>Reasons why older people did not leave home as often as would like</i>										
Own disability/condition	%	46.5 ± 2.2	41.5 ± 1.9	40.1 ± 4.0	39.3 ± 3.6	42.1 ± 6.5	63.0 ± 6.4	46.2 ± 9.3	108.3 ± np**	42.8 ± 1.3
Another person's disability/condition	%	8.0 ± 1.7	9.6 ± 1.8	11.5 ± 2.3	12.1 ± 3.0*	13.2 ± 6.1*	11.8 ± 5.7*	8.8 ± np**	–	9.5 ± 0.9
Could not be bothered/nowhere to go	%	11.5 ± 2.0	9.3 ± 1.7	14.1 ± 2.7	15.2 ± 3.4	20.3 ± 8.7*	–	20.0 ± 9.5*	25.0 ± np**	11.9 ± 1.1
Other reasons	%	35.7 ± 2.9	40.0 ± 3.6	35.4 ± 3.4	36.5 ± 4.0	24.2 ± 8.3*	22.8 ± 7.8*	36.2 ± 6.8	–	35.3 ± 1.6
All reasons	%	100.0 ± –	100.0 ± –							
2015										
<i>Older people who left home as often as liked</i>										
Profound or severe disability (e)	%	51.1 ± 4.7	57.6 ± 3.7	52.8 ± 7.0	61.3 ± 8.6	49.9 ± 6.7	53.8 ± 15.0	60.0 ± 10.8	64.7 ± 30.5	54.6 ± 2.1
Other disability (f)	%	84.7 ± 3.3	87.6 ± 2.2	86.5 ± 3.9	88.2 ± 3.1	86.5 ± 2.9	87.6 ± 4.1	82.6 ± 5.4	85.4 ± 11.7	86.5 ± 1.3
All disability types (g)	%	75.3 ± 2.8	76.8 ± 1.8	77.6 ± 3.2	82.4 ± 2.3	76.7 ± 2.5	79.5 ± 5.1	73.7 ± 5.3	78.7 ± 3.9	76.9 ± 0.9
Without disability	%	93.5 ± 1.0	92.2 ± 0.3	94.6 ± 1.6	93.6 ± 0.9	92.4 ± 3.1	96.0 ± 1.5	96.4 ± 2.7	98.7 ± 3.5	93.4 ± 0.3

Table 14A.53 **People aged 65 years or over and whether they leave home as often as they would like, by disability status (per cent) (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (d)</i>	<i>Aust</i>
All older people	%	84.7 ± 1.9	85.2 ± 1.9	86.2 ± 1.8	89.0 ± 2.0	83.8 ± 2.4	87.1 ± 2.7	86.0 ± 2.7	94.8 ± 6.1	85.5 ± 0.8
<i>Older people who did not leave home or did not leave home as often as they would like</i>										
Profound or severe disability (e)	%	48.0 ± 6.6	43.3 ± 7.1	43.7 ± 7.5	40.2 ± 9.8	52.9 ± 8.3	47.7 ± 13.6	40.0 ± 9.0	47.1 ± 16.5	45.6 ± 3.3
Other disability (f)	%	14.8 ± 2.6	12.9 ± 2.6	13.3 ± 3.2	11.2 ± 3.2	13.3 ± 3.3	11.6 ± 4.0	12.9 ± 6.4	14.6 ± 13.6	13.6 ± 1.2
All disability types (g)	%	25.0 ± 3.1	22.7 ± 3.2	22.6 ± 3.0	16.9 ± 3.6	23.8 ± 3.7	19.9 ± 4.6	27.2 ± 5.1	np	23.0 ± 1.4
Without disability	%	6.6 ± 1.9	7.7 ± 1.8	5.3 ± 1.8	6.1 ± 2.3	7.3 ± 2.0	3.3* ± 2.5	3.6* ± 2.8	np	6.5 ± 0.8
All older people	%	15.3 ± 1.9	14.9 ± 1.9	13.5 ± 1.8	11.3 ± 2.0	16.1 ± 2.4	12.5 ± 2.7	14.2 ± 2.8	6.7* ± 6.3	14.5 ± 0.8
<i>Reasons why older people did not leave home as often as would like</i>										
Own disability/condition	%	46.1 ± 7.7	43.5 ± 6.6	43.4 ± 6.5	31.7 ± 8.0	46.7 ± 6.8	50.0 ± 12.5	55.6 ± 13.9	np	43.5 ± 3.8
Another person's disability/condition	%	12.8 ± 3.8	12.3 ± 4.0	10.1* ± 5.1	9.6* ± 5.2	13.9 ± 6.1	np	12.7* ± 9.2	np	11.7 ± 1.9
Could not be bothered/nowhere to go	%	9.7 ± 3.3	9.8 ± 4.3	13.9 ± 5.6	21.5 ± 7.4	9.2* ± 5.0	13.4* ± 7.9	np	np	12.0 ± 2.1
Other reasons	%	34.0 ± 4.9	34.1 ± 5.1	32.2 ± 6.0	37.4 ± 7.3	28.9 ± 4.7	27.7 ± 8.2	20.6 ± 6.4	66.7* ± 39.6	33.4 ± 2.5
All reasons	%	100.0 ± -								

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

* Indicates the estimate or proportion has a relative standard error between 25 per cent and 50 per cent and should therefore be used with caution.

** Indicates the estimate or proportion has a relative standard error greater than 50 per cent and is considered too unreliable for general use.

- (a) Cells in the table have been randomly adjusted to avoid the release of confidential data. Discrepancies may occur between sums of the component items and totals. Refer to the SDAC Summary of Findings Publication (ABS cat. no. 4430.0) for more details.
- (b) The rates reported in this table include 95 per cent confidence intervals (for example, X per cent ± X per cent).
- (c) Data are for persons aged 65 years or over, living in households.
- (d) Data for the NT should be interpreted with caution as the Survey of Disability, Ageing and Carers excludes very remote areas which comprises more than 20 per cent of the estimated resident population in the NT living in private dwellings.
- (e) Profound or severe core activity limitation refers to always or sometimes needing assistance with one or more of the core activities. Core activities comprise communication, mobility and self care.
- (f) Includes those with moderate or mild core activity limitations, schooling or employment restrictions and those who do not have a specific limitation or restriction.
- (g) Includes those who do not have a specific limitation or restriction.
– Nil or rounded to zero. **np** Not published.

Source: ABS (unpublished) Survey of Disability, Ageing and Carers, 2015 and 2018, Cat. No. 4430.0.

Table 14A.54 Transition Care Program, summary measures

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
2010-11										
Admissions (a)	no.	5 576	5 018	3 318	1 733	1 574	367	203	113	17 902
Discharges (a)	no.	5 358	4 888	3 225	1 656	1 522	364	210	118	17 341
Average length of stay (a)	days	66	56	60	52	67	63	65	62	61
Allocated places (b), (c)	no.	1 378	1 000	733	346	347	109	58	29	4 000
Operational places (b)	no.	1 156	837	606	286	289	97	49	29	3 349
Services (b)	no.	46	18	10	8	3	3	1	4	93
Australian government expenditure (d)	2019-20 dollars (\$m)	56.9	44.5	31.9	14.3	16.8	3.8	2.0	1.2	171.4
State and territory governments expenditure (d), (e)	2019-20 dollars (\$m)	25.8	37.0	21.0	9.6	8.5	4.7	1.6	0.5	108.7
Average Modified Barthel Index on entry (f), (g), (h), (i)	no.	80	64	77	61	67	68	78	73	72
Average Modified Barthel Index on exit (f), (g), (h), (i)	no.	89	70	89	68	84	84	94	84	81
2011-12										
Admissions (a)	no.	6 842	6 008	4 126	2 048	1 856	455	222	105	21 662
Discharges (a)	no.	6 688	5 860	4 026	2 018	1 798	452	224	98	21 164
Average length of stay (a)	days	68	58	59	52	70	60	59	66	62
Allocated places (b), (c)	no.	1 378	1 000	733	346	347	109	58	29	4 000
Operational places (b)	no.	1 378	1 000	733	346	347	109	58	29	4 000
Services (b)	no.	51	19	11	8	3	3	1	4	100
Australian government expenditure (d)	2019-20 dollars (\$m)	76.4	61.0	41.4	18.8	21.4	5.1	2.1	1.2	227.4
State and territory governments expenditure (d), (e)	2019-20 dollars (\$m)	31.6	39.0	20.8	9.8	7.8	7.2	1.5	0.6	118.3
Average Modified Barthel Index on entry (f), (g), (h), (i)	no.	80	66	78	60	67	69	78	77	72
Average Modified Barthel Index on exit (f), (g), (h), (i)	no.	91	73	90	67	83	85	93	90	83
2012-13										
Admissions (a)	no.	7 213	6 189	4 613	2 121	1 986	458	241	114	22 935
Discharges (a)	no.	7 185	6 244	4 612	2 098	2 011	459	223	122	22 954
Average length of stay (a)	days	68	60	55	51	66	57	59	68	61
Allocated places (b), (c)	no.	1 378	1 000	733	346	347	109	58	29	4 000
Operational places (b)	no.	1 378	1 000	733	346	347	109	58	29	4 000
Services (b)	no.	45	19	11	8	4	3	1	2	93
Australian government expenditure (d)	2019-20 dollars (\$m)	83.4	67.2	45.7	19.5	23.5	6.1	2.3	1.5	249.1
State and territory governments expenditure (d), (e)	2019-20 dollars (\$m)	28.4	42.0	20.8	10.2	7.7	6.4	1.4	0.1	116.7
Average Modified Barthel Index on entry (f), (g), (h), (i)	no.	80	66	78	58	67	66	82	79	72
Average Modified Barthel Index on exit (f), (g), (h), (i)	no.	91	74	90	64	84	83	94	89	83
2013-14										
Admissions (a)	no.	7 312	6 152	4 772	2 016	1 896	599	282	128	23 157
Discharges (a)	no.	7 349	6 192	4 740	2 076	1 910	622	292	119	23 300
Average length of stay (a)	days	67	57	54	54	67	52	61	78	60
Allocated places (b), (c)	no.	1 378	1 000	733	346	347	109	58	29	4 000
Operational places (b)	no.	1 378	1 000	733	346	347	109	58	29	4 000
Services (b)	no.	40	19	11	8	4	3	1	1	87
Australian government expenditure (d)	2019-20 dollars (\$m)	86.1	65.7	46.3	21.4	23.2	6.2	3.2	1.6	253.6
State and territory governments expenditure (d), (e)	2019-20 dollars (\$m)	28.7	42.3	16.5	9.7	7.9	2.2	1.3	0.2	112.4
Average Modified Barthel Index on entry (f), (g), (h), (i)	no.	80	65	75	58	69	65	89	81	72
Average Modified Barthel Index on exit (f), (g), (h), (i)	no.	91	72	86	65	84	84	96	92	82
2014-15										
Admissions (a)	no.	7 858	6 780	5 084	2 319	1 908	600	308	126	24 983
Discharges (a)	no.	7 796	6 775	5 075	2 273	1 927	591	297	129	24 863
Average length of stay (a)	days	66	56	53	52	68	59	67	76	60
Allocated places (b), (c)	no.	1 378	1 000	733	346	347	109	58	29	4 000
Operational places (b)	no.	1 378	1 000	733	346	347	109	58	29	4 000
Services (b)	no.	36	19	11	8	4	3	1	1	83
Australian government expenditure (d)	2019-20 dollars (\$m)	90.4	79.5	53.6	20.4	27.3	7.6	3.6	1.7	284.0
State and territory governments expenditure (d), (e)	2019-20 dollars (\$m)	30.7	42.1	19.0	10.9	8.3	5.2	1.2	0.1	118.4
Average Modified Barthel Index on entry (f), (g), (h), (i)	no.	80	64	73	58	68	66	86	84	71
Average Modified Barthel Index on exit (f), (g), (h), (i)	no.	91	72	85	67	85	84	93	93	82
2015-16										
Admissions (a)	no.	7 636	6 529	4 850	2 157	2 050	595	332	121	24 270
Discharges (a)	no.	7 648	6 581	4 854	2 167	2 030	598	323	122	24 323
Average length of stay (a)	days	68	56	53	55	65	51	69	83	60
Allocated places (b), (c)	no.	1 378	1 000	733	346	347	109	58	29	4 000
Operational places (b)	no.	1 378	1 000	733	346	347	109	58	29	4 000
Services (b)	no.	36	19	11	8	4	3	1	1	83
Australian government expenditure (d)	2019-20 dollars (\$m)	91.9	67.9	51.0	26.0	24.3	6.0	2.4	3.5	275.6

Table 14A.54 Transition Care Program, summary measures

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
State and territory governments expenditure (d), (e)	2019-20 dollars (\$m)	30.1	42.1	18.9	11.5	8.0	5.2	1.7	0.4	118.7
Average Modified Barthel Index on entry (f), (g), (h), (i)	no.	79	64	72	58	69	65	85	84	71
Average Modified Barthel Index on exit (f), (g), (h), (i)	no.	91	72	83	66	86	82	93	94	81
2016-17										
Admissions (a)	no.	7 669	6 884	4 679	2 329	2 329	602	281	140	24 913
Discharges (a)	no.	7 693	6 811	4 701	2 312	2 336	614	297	127	24 891
Average length of stay (a)	days	68	55	56	53	57	55	74	83	59
Allocated places (b), (c)	no.	1 466	1 100	825	435	367	119	68	39	4 419
Operational places (b)	no.	1 466	1 100	825	435	367	119	68	39	4 419
Services (b)	no.	47	31	20	15	7	6	2	3	131
Australian government expenditure (d)	2019-20 dollars (\$m)	94.1	70.5	49.2	21.9	24.5	5.5	3.9	1.9	272.1
State and territory governments expenditure (d), (e)	2019-20 dollars (\$m)	30.4	42.4	15.4	12.3	8.0	5.1	2.3	0.4	116.3
Average Modified Barthel Index on entry (f), (g), (h), (i)	no.	80	65	72	55	69	67	85	83	71
Average Modified Barthel Index on exit (f), (g), (h), (i)	no.	91	72	83	63	85	83	96	92	81
2017-18										
Admissions (a)	no.	7 604	6 721	4 363	2 736	2 374	592	259	129	24 778
Discharges (a)	no.	7 572	6 747	4 338	2 706	2 346	582	254	132	24 677
Average length of stay (a)	days	69	56	57	51	55	60	79	77	60
Allocated places (b), (c)	no.	1 378	1 000	733	406	347	109	58	29	4 060
Operational places (b)	no.	1 378	1 000	733	406	347	109	58	29	4 060
Services (b)	no.	33	19	11	9	4	3	1	1	81
Australian government expenditure (d)	2019-20 dollars (\$m)	94.3	72.4	46.7	27.9	23.8	7.8	3.4	1.8	278.1
State and territory governments expenditure (d), (e)	2019-20 dollars (\$m)	30.9	42.5	16.1	13.2	8.1	5.4	2.0	0.4	118.6
Average Modified Barthel Index on entry (f), (g), (h), (i)	no.	80	65	72	53	69	63	87	84	70
Average Modified Barthel Index on exit (f), (g), (h), (i)	no.	91	73	84	61	85	81	96	92	81
2018-19										
Admissions (a)	no.	7 522	6 338	4 463	2 331	2 431	571	244	128	24 028
Discharges (a)	no.	7 553	6 350	4 497	2 272	2 432	578	246	135	24 063
Average length of stay (a)	days	70	58	58	51	55	59	81	78	61
Allocated places (b), (c)	no.	1 378	1 000	733	406	347	109	58	29	4 060
Operational places (b)	no.	1 378	1 000	733	406	347	109	58	29	4 060
Services (b)	no.	33	19	11	9	4	3	1	1	81
Australian government expenditure (d)	2019-20 dollars (\$m)	94.9	68.6	47.7	21.8	26.0	6.6	3.5	2.0	271.1
State and territory governments expenditure (d), (e)	2019-20 dollars (\$m)	31.1	42.4	17.2	13.3	8.2	5.1	2.2	0.4	119.9
Average Modified Barthel Index on entry (f), (g), (h), (i)	no.	79	65	72	53	71	66	86	86	70
Average Modified Barthel Index on exit (f), (g), (h), (i)	no.	91	73	84	62	86	83	96	92	81
2019-20										
Admissions (a)	no.	7 546	6 358	4 593	2 533	2 326	594	197	145	24 292
Discharges (a)	no.	7 521	6 421	4 576	2 575	2 330	610	196	131	24 360
Average length of stay (a)	days	67	57	58	54	57	61	96	75	60
Allocated places (b), (c)	no.	1 408	1 025	753	406	362	119	68	39	4 180
Operational places (b)	no.	1 408	1 025	753	406	362	119	68	39	4 180
Services (b)	no.	33	19	11	9	4	3	1	1	81
Australian government expenditure (d)	2019-20 dollars (\$m)	93.3	66.9	50.0	25.9	25.2	6.4	2.3	1.8	271.8
State and territory governments expenditure (d), (e)	2019-20 dollars (\$m)	32.9	43.1	17.1	13.7	8.2	6.5	2.5	0.5	124.5
Average Modified Barthel Index on entry (f), (g), (h), (i)	no.	79	65	73	54	68	63	85	82	70
Average Modified Barthel Index on exit (f), (g), (h), (i)	no.	91	73	85	64	85	81	95	89	81

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

- (a) Average length of stay and the Modified Barthel Index data only include recipients who completed a transition care episode, while admissions and discharges are totals for the financial year (that is, not restricted to those who completed transition care episode).
- (b) At 30 June.
- (c) Allocated places include places that will not be funded and therefore cannot become operational until the next financial year. For more information on data quality, including collection methodologies and data limitations, see the AIHW website (<https://www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents>).
- (d) Data are adjusted to 2019-20 dollars using the GGFCE chain price deflator (2019-20=100) (table 2A.26). Includes direct funding only.
- (e) Includes direct funding and in-kind contributions. See table 14A.3 for footnotes related to State and Territory expenditure on the Transition Care Program.
- (f) The Modified Barthel Index is a measure of functioning in the activities of daily living reported for Transition Care Program recipients who completed a transition care episode with zero being fully dependent and 100 being fully independent.
- (g) Different health and aged care service systems, local operating procedures and client groups can have an effect on the outcomes of the Transition Care Program across jurisdictions.
- (h) Average Functional Capacity Scores on Entry and on Exit are for Transition Care completed episodes only.

Table 14A.54 **Transition Care Program, summary measures**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>	
(i)	Incomplete episodes of Transition Care are excluded from calculations for the Modified Barthel Index. During 2019-20, 25 per cent of Transition Care episodes were incomplete. The majority of early discharges from the program were due to the client returning to hospital (90 per cent of all incomplete episodes), or transferring to another aged care service (3 per cent). An individual may have multiple episodes of Transition Care during a year, and hence, some clients who had an incomplete episode of care may have also had a complete episode of care within the year.										

Source: Department of Health (unpublished) and Australian Government Department of Health Aged Care data warehouse; table 2A.26.