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2017-18

Overview of the Australian aged care system

1.3 million consumers of aged care



\$18.1 billion in Australian Government expenditure

Informed access to aged care



3.5 million visits to the My Aged Care website and **1.4 million calls answered**

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14 RAS organisations and **80** ACATs delivered assessment services

Home support



1,456 funded CHSP organisations



783,043 CHSP clients across 201**7**–1**8**

Home care



873 operational home care providers



91,847 home care consumers at 30 June

Respite care



556 funded CHSP organisations and **2,522** residential aged care homes delivered respite care



46,098 CHSP respite clients and **61,993** residential respite clients across 2017–18

Source: 2017–18 Report on the Operation of the Aged Care Act 1997

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Residential care



886 operational residential aged care providers



180,923 permanent residents at 30 June

Flexible care



9,073 operational flexible care places across five programs



25,113 people received transition care and **1,638** received short term restorative care

Support for people with special needs





Over \$6.8 million in hardship supplements

Aged care workforce and sector support



Over 366,000 in the aged care workforce of which **240,000** are in direct care roles

Quality and regulation



167 applications to

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26 Notices of **Decision to Impose**

Source: 2017–18 Report on the Operation of the Aged Care Act 1997

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