



Australian Government

Department of Health, Disability and Ageing

OFFICIAL

# HOME CARE PACKAGES PROGRAM

Data Report 1<sup>st</sup> Quarter 2025-26

1 June – 30 September 2025

December 2025

OFFICIAL

## Table of Contents

|  |    |
|--|----|
| Executive Summary .....  | 3  |
| Introduction.....  | 4  |
| Overview .....   | 4  |
| 1. Eligibility and Assessment.....   | 5  |
| Distribution of HCP Levels.....  | 5  |
| Volume of HCP Approvals.....   | 5  |
| 2. Home Care Service Delivery .....  | 6  |
| Number of People In A HCP.....   | 6  |
| Number of new entries to a HCP.....  | 7  |
| Number of approved HCP providers .....   | 8  |
| 3. National Priority System.....   | 9  |
| National Priority System .....   | 9  |
| People who have not yet been offered a HCP .....   | 9  |
| People who are in a lower level HCP .....  | 9  |
| Distribution of people across states and territories .....   | 10 |
| Wait times .....   | 11 |
| Number of HCPs released.....   | 12 |
| 4. First Nations Peoples .....   | 13 |
| Glossary .....   | 15 |
| Appendices.....  | 16 |
| Appendix A – Number of people in a HCP at 30 September 2025, by ACPR ..  | 16 |
| Appendix B – Number of new entries to a HCP in the September 2025 quarter,<br>by ACPR.....   | 19 |
| Appendix C – Number of approved HCP providers that have indicated in My<br>Aged Care that they can provide services at each of the four HCP levels, by<br>ACPR ..... | 22 |
| Appendix D – Number of people waiting on a HCP at their approved level at 30<br>September 2024, who are not in a lower level HCP , by ACPR .....                     | 25 |
| Appendix E – Number of people waiting on a HCP at their approved level at 30<br>September 2025, by ACPR .....  | 28 |
| Appendix F – Number of HCPs released in the September 2025 quarter, by<br>ACPR .....   | 31 |

## EXECUTIVE SUMMARY

- At 30 September 2025, 310,363 people had access to a Home Care Package (HCP).
- Of the 310,363 people, 296,852 were in a HCP with the remaining 13,511 people assigned a HCP and considering whether to take up their offer.
- In the September 2025 quarter, 18,943 people entered a HCP for the first time.
- At 30 September 2025, there were 121,909 people waiting in the National Priority System (NPS) for a HCP at their approved level.
- There were 63,686 approvals for a HCP in the September 2025 quarter.
- There were 35,023 HCPs released in the September 2025 quarter, at an average of 2,694 per week.
- There were 933 approved HCP providers with a home care service at 30 September 2025.



## INTRODUCTION

### Overview

The Australian Government recognises that people want to remain living independently in their own homes for as long as possible. To support this, the Government subsidises packages through the Home Care Packages Program (HCPP) to provide home-based care that can improve older Australians' quality of life and help them to remain active and connected to their communities.

This report provides an update on the operation of the HCPP for the period between 1 July 2025 and 30 September 2025. The wait times are shown for 30 September 2025, in recognition that information for this indicator was available and assured at the time of publication.

A Glossary is also provided at the end of the report explaining specific terminology and abbreviations used throughout the report.

Data in this report was collected from systems and records held by the Department of Health, Disability and Ageing (the department) and Services Australia. Data was valid on the date of extraction. Data extracted on a different date may vary from that in this report.

# 1. ELIGIBILITY AND ASSESSMENT

## DISTRIBUTION OF HCP LEVELS

- There are four levels of HCPs to help meet older Australians' different levels of care need, which is determined by the outcome of an independent aged care assessment. Table 1 provides the rounded annual amount of Government subsidy on 1 July 2025.

Table 1: HCP annual subsidy, by HCP level from 1 July 2025

| HCP level | Home care services for people with | Rounded annual subsidy amount paid by the Government |
|-----------|------------------------------------|--|
| 1         | Basic care needs                   | \$11,000   |
| 2         | Low-level care needs               | \$19,000   |
| 3         | Intermediate care needs            | \$42,000   |
| 4         | High-level care needs              | \$63,000   |

Notes: The amounts in the table do not include additional supplements that a provider may be eligible for. Figures are rounded to the nearest \$1,000.

## VOLUME OF HCP APPROVALS

- There were 63,686 HCP approvals in the September 2025 quarter (Table 2).

Table 2: Number of HCP approvals in September 2025 quarter, by state and territory of assessment, level and priority

| State/ territory | Level 1 |        | Level 2 |        | Level 3 |        | Level 4 |        | Total  | Share  |
|------------------|---------|--------|---------|--------|---------|--------|---------|--------|--------|--------|
|                  | High    | Medium | High    | Medium | High    | Medium | High    | Medium |        |        |
| NSW              | 20      | 965    | 238     | 7,181  | 852     | 7,204  | 1,483   | 2,650  | 20,593 | 32.3%  |
| VIC              | 4       | 934    | 333     | 5,595  | 1,706   | 3,955  | 2,558   | 995    | 16,080 | 25.2%  |
| QLD              | 2       | 891    | 198     | 4,660  | 1,203   | 3,509  | 1,912   | 958    | 13,333 | 20.9%  |
| WA               | 1       | 140    | 52      | 1,226  | 438     | 1,478  | 1,166   | 596    | 5,097  | 8.0%   |
| SA               | 5       | 185    | 102     | 1,620  | 576     | 1,769  | 1,019   | 530    | 5,806  | 9.1%   |
| TAS              | -       | 115    | 30      | 488    | 75      | 402    | 153     | 198    | 1,461  | 2.3%   |
| ACT              | -       | 13     | 4       | 275    | 84      | 251    | 227     | 89     | 943    | 1.5%   |
| NT               | -       | 11     | 1       | 114    | 14      | 96     | 45      | 48     | 329    | 0.5%   |
| Unknown          | -       | -      | 3       | 16     | 3       | 11     | 3       | 8      | 44     | 0.1%   |
| Sub-total        | 32      | 3,254  | 961     | 21,175 | 4,951   | 18,675 | 8,566   | 6,072  | 63,686 | 100.0% |
| Total            | 3,286   |        | 22,136  |        | 23,626  |        | 14,638  |        | 63,686 | 100.0% |
| Share            | 5.2%    |        | 34.8%   |        | 37.1%   |        | 23.0%   |        | 100.0% |        |

### Key point

- There were 63,686 approvals for a HCP in the September 2025 quarter.

## 2. HOME CARE SERVICE DELIVERY

### NUMBER OF PEOPLE IN A HCP

- There were 296,852 people in a HCP at 30 September 2025 (Table 3).
- In addition to the 296,852 people in a HCP at 30 September 2025, a further 13,511 people were assigned a HCP and were considering whether to take up their offer.

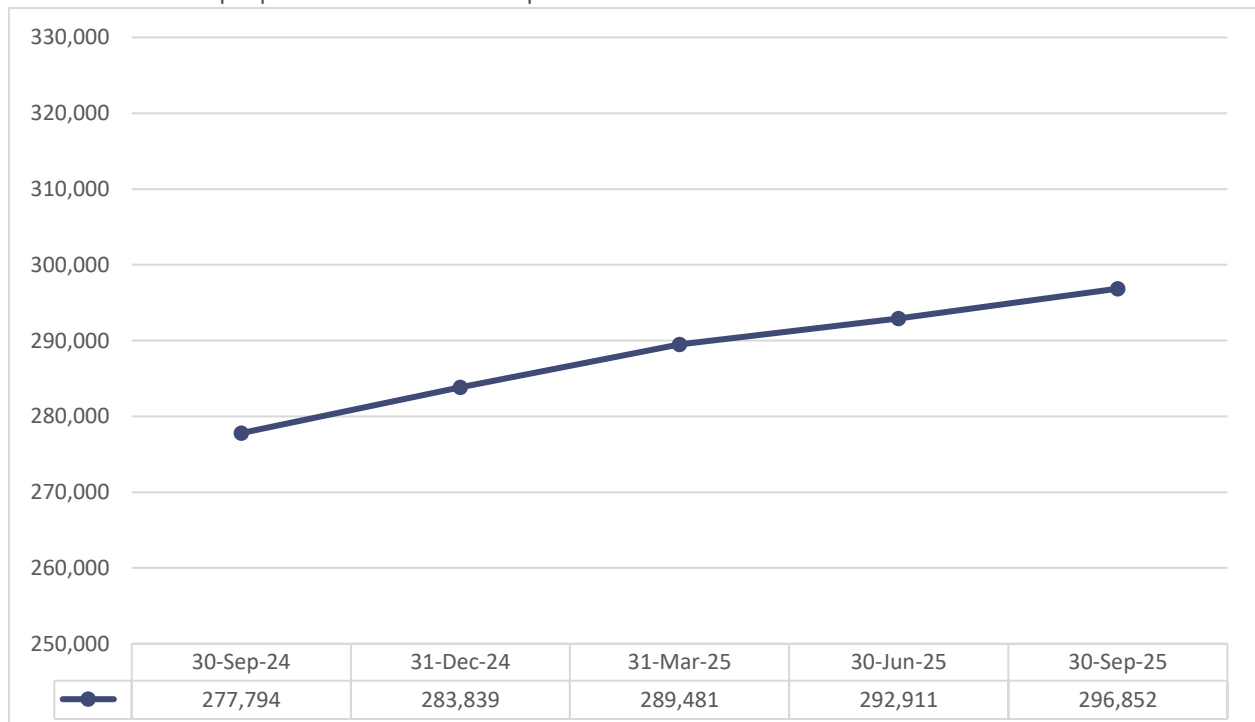
Table 3: Number of people in a HCP by level and state and territory, at 30 September 2025

| State                 | Level 1       | Level 2        | Level 3        | Level 4       | Total          | Share         |
|-----------------------|---------------|----------------|----------------|---------------|----------------|---------------|
| NSW                   | 6,101         | 39,466         | 34,138         | 15,424        | 95,129         | 32.0%         |
| VIC                   | 2,907         | 29,869         | 28,045         | 20,312        | 81,133         | 27.3%         |
| QLD                   | 1,939         | 20,275         | 21,892         | 13,985        | 58,091         | 19.6%         |
| WA                    | 251           | 4,549          | 8,909          | 9,172         | 22,881         | 7.7%          |
| SA                    | 815           | 8,925          | 11,950         | 6,857         | 28,547         | 9.6%          |
| TAS                   | 265           | 2,526          | 2,508          | 1,189         | 6,488          | 2.2%          |
| ACT                   | 17            | 751            | 1,083          | 1,453         | 3,304          | 1.1%          |
| NT                    | 6             | 351            | 558            | 358           | 1,273          | 0.4%          |
| Unknown               | -             | 3              | 1              | 2             | 6              | 0.0%          |
| <b>Total</b>          | <b>12,301</b> | <b>106,715</b> | <b>109,084</b> | <b>68,752</b> | <b>296,852</b> | <b>100.0%</b> |
| <b>Share by Level</b> | <b>4.1%</b>   | <b>35.9%</b>   | <b>36.7%</b>   | <b>23.2%</b>  | <b>100.0%</b>  |               |

Note: Location is based on the address of the person receiving a HCP, not the address of their provider.

- Data on the number of people in a HCP at 30 September 2025 by Aged Care Planning Region (ACPR) can be found at Appendix A.

Chart 1: Number of people in a HCP since 30 September 2024



- Table 4 provides a breakdown of the proportion of people in a HCP according to the Modified Monash Model (MMM) classifications – with 1 classified as major metropolitan regions, ranging to 7 which is classified as the most remote regions.

Table 4: Proportion of the total number of people in a HCP at the last day of the quarter, by MMM Classification

| MMM     | 30-Sep-24 | 31-Dec-24 | 31-Mar-25 | 30-Jun-25 | 30-Sep-25    |
|---------|-----------|-----------|-----------|-----------|--------------|
| 1       | 66.6%     | 66.6%     | 66.7%     | 66.7%     | <b>66.7%</b> |
| 2       | 8.9%      | 8.9%      | 8.9%      | 8.9%      | <b>8.9%</b>  |
| 3       | 9.4%      | 9.4%      | 9.4%      | 9.3%      | <b>9.3%</b>  |
| 4       | 5.5%      | 5.5%      | 5.4%      | 5.4%      | <b>5.4%</b>  |
| 5       | 8.2%      | 8.3%      | 8.3%      | 8.4%      | <b>8.4%</b>  |
| 6       | 0.9%      | 0.9%      | 0.9%      | 0.9%      | <b>0.9%</b>  |
| 7       | 0.4%      | 0.4%      | 0.4%      | 0.4%      | <b>0.4%</b>  |
| Unknown | 0.0%      | 0.0%      | 0.0%      | 0.0%      | <b>0.0%</b>  |

Note: Location is based on the address of the person receiving a HCP, not the address of their provider.

## NUMBER OF NEW ENTRIES TO A HCP

- There were 18,943 new entries to a HCP in the September 2025 quarter (Table 5).

Table 5: Number of new entries to a HCP in the September 2025 quarter, by state and territory

| State/territory | Level 1     | Level 2      | Level 3      | Level 4      | Total         | Share         |
|-----------------|-------------|--------------|--------------|--------------|---------------|---------------|
| NSW             | 114         | 2,422        | 2,133        | 910          | <b>5,579</b>  | <b>29.5%</b>  |
| VIC             | 50          | 1,537        | 2,036        | 1,237        | <b>4,860</b>  | <b>25.7%</b>  |
| QLD             | 45          | 1,448        | 1,595        | 812          | <b>3,900</b>  | <b>20.6%</b>  |
| WA              | 4           | 336          | 803          | 627          | <b>1,770</b>  | <b>9.3%</b>   |
| SA              | 22          | 525          | 941          | 524          | <b>2,012</b>  | <b>10.6%</b>  |
| TAS             | 4           | 145          | 210          | 87           | <b>446</b>    | <b>2.4%</b>   |
| ACT             | -           | 78           | 111          | 112          | <b>301</b>    | <b>1.6%</b>   |
| NT              | -           | 18           | 39           | 18           | <b>75</b>     | <b>0.4%</b>   |
| Unknown         | -           | 0            | 0            | 0            | <b>0</b>      | <b>0.0%</b>   |
| <b>Total</b>    | <b>239</b>  | <b>6,509</b> | <b>7,868</b> | <b>4,327</b> | <b>18,943</b> | <b>100.0%</b> |
| <b>Share</b>    | <b>1.3%</b> | <b>34.4%</b> | <b>41.5%</b> | <b>22.8%</b> | <b>100.0%</b> |               |

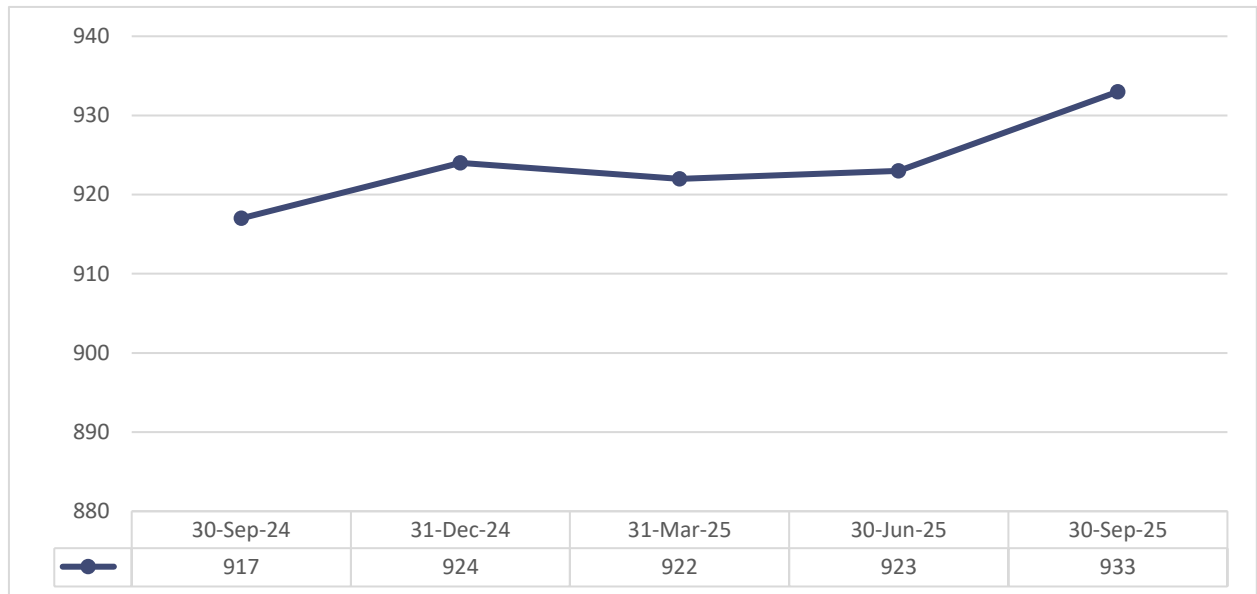
Note: Location is based on the address of the person entering a HCP, not the address of their provider.

- Further information on the number of new entries in the September 2025 quarter by ACPR can be found in Appendix B.

## NUMBER OF APPROVED HCP PROVIDERS

- There were 933 approved HCP providers at 30 September 2025 (Chart 2).

Chart 2: Number of approved providers of home care with home care services since 30 September 2024



Note: Includes providers with at least one active service.

- Appendix C provides the total number of approved HCP providers in each ACPR that had indicated in My Aged Care that they had operational capacity to provide services across all four HCP levels in that ACPR at 30 September 2025.

### Key points

- There were 296,852 people receiving care in a HCP at 30 September 2025.
- There were 18,943 new entries to a HCP in the September 2025 quarter.
- There were 933 approved HCP providers at 30 September 2025.

### 3. NATIONAL PRIORITY SYSTEM

#### NATIONAL PRIORITY SYSTEM

- The NPS allows for a nationally consistent and equitable process for assigning HCPs based on people’s individual needs and circumstances, regardless of where they live. A person’s wait time is dependent only on their date of approval and priority for service.
- Aged care needs assessors assess a person’s needs and, when making an approval for care, can approve a person for a HCP, residential care, respite care, transitional care, and Commonwealth Home Support Programme (CHSP), depending on the person’s circumstances. Therefore, based on care needs and choice, not everyone with a HCP approval and placed in the NPS will enter home care.
- There were 121,909 people in the NPS who were waiting on a HCP at their approved level at 30 September 2025. Of these people, 120,572 (99%) are in a lower level HCP and/or approved for CHSP services.

#### PEOPLE WHO HAVE NOT YET BEEN OFFERED A HCP

- At 30 September 2025, there were 102,765 people who were seeking a HCP at their approved level, who are not in a lower level HCP (Table 6).

Table 6: Number and percentage of people who had not yet been offered a HCP, who had been approved to access CHSP, by level of approval at 30 September 2025

| Approved level | Number of people in the NPS <u>who have never been offered a lower level HCP</u> | Number of people in the NPS <u>who have never been offered a lower level HCP with CHSP approval</u> | Percentage of people in the NPS <u>without a lower level HCP with CHSP approval</u> |
|----------------|--|---|---|
| Level 1        | 6,955  | 6,789   | 97.6%   |
| Level 2        | 50,219   | 49,724  | 99.0%   |
| Level 3        | 38,074   | 37,772  | 99.2%   |
| Level 4        | 7,517  | 7,367   | 98.0%   |
| <b>Total</b>   | <b>102,765</b>   | <b>101,652</b>  | <b>98.9%</b>  |

#### PEOPLE WHO ARE IN A LOWER LEVEL HCP

- At 30 September 2025, there were 18,444 people who are in a lower level HCP while they wait for a HCP at their approved level (Table 7).

Table 7: Number of people who had been offered a HCP while they wait for their approved level, by response category and level of approval at 30 September 2025

| Approved level | Number of people in a lower level HCP | Number of people offered a lower level HCP, who had <u>not yet accepted their offer</u> | Number of people offered a lower level HCP that <u>did not take up their offer</u> |
|----------------|---------------------------------------|---|--|
| Level 1        | 0                                     | 0   | 0  |
| Level 2        | 1,369                                 | 54  | 48   |
| Level 3        | 10,066                                | 182   | 204  |

|              |               |            |            |
|--------------|---------------|------------|------------|
| Level 4      | 7,009         | 93         | 119        |
| <b>Total</b> | <b>18,444</b> | <b>329</b> | <b>371</b> |

## DISTRIBUTION OF PEOPLE ACROSS STATES AND TERRITORIES

- Table 8 shows the state and territory distribution of people who had not been offered a HCP at 30 September 2025.

Table 8: Number of people waiting on a HCP at their approved level without a lower level HCP, by state and territory of residence and level of approval at 30 September 2025

| State        | Level 1      | Level 2       | Level 3       | Level 4      | Total          | Share         |
|--------------|--------------|---------------|---------------|--------------|----------------|---------------|
| NSW          | 2,500        | 17,797        | 13,582        | 2,697        | <b>36,576</b>  | <b>35.6%</b>  |
| VIC          | 1,725        | 12,097        | 8,079         | 1,539        | <b>23,440</b>  | <b>22.8%</b>  |
| QLD          | 1,753        | 11,179        | 7,055         | 967          | <b>20,954</b>  | <b>20.4%</b>  |
| WA           | 290          | 3,235         | 3,722         | 995          | <b>8,242</b>   | <b>8.0%</b>   |
| SA           | 417          | 3,721         | 3,780         | 882          | <b>8,800</b>   | <b>8.6%</b>   |
| TAS          | 236          | 1,263         | 958           | 230          | <b>2,687</b>   | <b>2.6%</b>   |
| ACT          | 20           | 628           | 599           | 150          | <b>1,397</b>   | <b>1.4%</b>   |
| NT           | 14           | 271           | 280           | 48           | <b>613</b>     | <b>0.6%</b>   |
| Unknown      | -            | 28            | 19            | 9            | <b>56</b>      | <b>0.1%</b>   |
| <b>Total</b> | <b>6,955</b> | <b>50,219</b> | <b>38,074</b> | <b>7,517</b> | <b>102,765</b> | <b>100.0%</b> |
| <b>Share</b> | <b>6.8%</b>  | <b>48.9%</b>  | <b>37.0%</b>  | <b>7.3%</b>  | <b>100.0%</b>  |               |

Note: A person with an approval at multiple levels is only counted once - at their highest active approved level.

- The number of people waiting on a HCP at 30 September 2025, without a lower level HCP, by ACPR, is found in Appendix D.
- Table 9 shows the state and territory distribution of people who are waiting on a HCP at their approved level as at 30 September 2025 and includes people represented in Table 8.

Table 9: Number of people waiting on a HCP at their approved level by state and territory of residence and level of approval at 30 September 2025

| State                 | Level 1      | Level 2       | Level 3       | Level 4       | Total          | Share         |
|-----------------------|--------------|---------------|---------------|---------------|----------------|---------------|
| NSW                   | 2,500        | 18,555        | 18,307        | 5,980         | <b>45,342</b>  | <b>37.2%</b>  |
| VIC                   | 1,725        | 12,410        | 10,140        | 2,630         | <b>26,905</b>  | <b>22.1%</b>  |
| QLD                   | 1,753        | 11,461        | 9,151         | 2,245         | <b>24,610</b>  | <b>20.2%</b>  |
| WA                    | 290          | 3,278         | 4,281         | 1,631         | <b>9,480</b>   | <b>7.8%</b>   |
| SA                    | 417          | 3,757         | 4,337         | 1,357         | <b>9,868</b>   | <b>8.1%</b>   |
| TAS                   | 236          | 1,297         | 1,206         | 468           | <b>3,207</b>   | <b>2.6%</b>   |
| ACT                   | 20           | 633           | 759           | 288           | <b>1,700</b>   | <b>1.4%</b>   |
| NT                    | 14           | 271           | 326           | 130           | <b>741</b>     | <b>0.6%</b>   |
| Unknown               | -            | 28            | 19            | 9             | <b>56</b>      | <b>0.0%</b>   |
| <b>Total</b>          | <b>6,955</b> | <b>51,690</b> | <b>48,526</b> | <b>14,738</b> | <b>121,909</b> | <b>100.0%</b> |
| <b>Share by Level</b> | <b>5.7%</b>  | <b>42.4%</b>  | <b>39.8%</b>  | <b>12.1%</b>  | <b>100.0%</b>  |               |

- The number of people waiting on a HCP at their approved level at 30 September 2025, by ACPR, is found in Appendix E.

### Key point

- At 30 September 2025, there were 121,909 people who were waiting for a HCP at their approved level.

## WAIT TIMES

- All people approved for a HCP, and seeking services, can access their individual expected wait time to receive their first HCP, and their approved HCP in time bands.
- A person's place in the NPS is solely based on date of approval and priority for care. Estimated wait times at 30 September 2025, for a person with a medium priority approval joining the NPS for a HCP by level, are provided in Table 10.

Table 10: Estimated wait time for people entering the NPS on 30 September 2025 by HCP level

| HCP level | Time to approved HCP |
|-----------|----------------------|
| Level 1   | 9-12 months          |
| Level 2   | 9-12 months          |
| Level 3   | 9-12 months          |
| Level 4   | 12-15 months         |

- For people who have been assigned a HCP at their approved level in September 2025, the average wait times is provided in Table 11.

Table 11: Average wait times for people who have been assigned a HCP in September 2025 by HCP level

| Package level | High priority | Medium priority | Both high and medium priorities |
|---------------|---------------|-----------------|---------------------------------|
| Level 1       | <1 month      | 11 months       | 11 months                       |
| Level 2       | <1 month      | 10 months       | 9 months                        |
| Level 3       | <1 month      | 12 months       | 8 months                        |
| Level 4       | <1 month      | 13 months       | 5 months                        |
| All Levels    | <1 month      | 11 months       | 7 months                        |

## NUMBER OF HCPS RELEASED

- The department released 35,023 HCPs during the September 2025 quarter (Table 11), at an average of 2,694 per week.

Table 12: Number of HCPs released in the September 2025 quarter, by state and territory and level

| State        | Level 1      | Level 2       | Level 3       | Level 4       | Total         | Share         |
|--------------|--------------|---------------|---------------|---------------|---------------|---------------|
| NSW          | 901          | 3,816         | 3,429         | 2,209         | <b>10,355</b> | <b>29.6%</b>  |
| VIC          | 319          | 2,426         | 3,228         | 3,086         | <b>9,059</b>  | <b>25.9%</b>  |
| QLD          | 344          | 2,131         | 2,440         | 2,217         | <b>7,132</b>  | <b>20.4%</b>  |
| WA           | 32           | 614           | 1,165         | 1,480         | <b>3,291</b>  | <b>9.4%</b>   |
| SA           | 86           | 808           | 1,267         | 1,278         | <b>3,439</b>  | <b>9.8%</b>   |
| TAS          | 44           | 219           | 287           | 194           | <b>744</b>    | <b>2.1%</b>   |
| ACT          | 5            | 226           | 248           | 304           | <b>783</b>    | <b>2.2%</b>   |
| NT           | -            | 65            | 87            | 61            | <b>213</b>    | <b>0.6%</b>   |
| Unknown      | -            | 4             | 3             | -             | <b>7</b>      | <b>0.0%</b>   |
| <b>Total</b> | <b>1,731</b> | <b>10,309</b> | <b>12,154</b> | <b>10,829</b> | <b>35,023</b> | <b>100.0%</b> |
| <b>Share</b> | <b>4.9%</b>  | <b>29.4%</b>  | <b>34.7%</b>  | <b>30.9%</b>  | <b>100.0%</b> |               |

- Of the HCPs released in the September 2025 quarter, 19% (6,823) were offered as upgrades to people already in a lower-level HCP. The other 81% (28,200) were offered to people who were not in a lower-level HCP (Table 12).

Table 13: HCPs released to people in the September 2025 quarter, by level and type of release

| Release type                    | Level 1       | Level 2       | Level 3       | Level 4       | Total         |
|---------------------------------|---------------|---------------|---------------|---------------|---------------|
| New packages                    | 1,731         | 10,016        | 9,797         | 6,656         | <b>28,200</b> |
| Upgrades                        | 0             | 293           | 2,357         | 4,173         | <b>6,823</b>  |
| <b>Total</b>                    | <b>1,731</b>  | <b>10,309</b> | <b>12,154</b> | <b>10,829</b> | <b>35,023</b> |
| <b>% released that were new</b> | <b>100.0%</b> | <b>97.2%</b>  | <b>80.6%</b>  | <b>61.5%</b>  | <b>80.5%</b>  |

Information on the number of HCPs released by ACPR and level for the September 2025 quarter can be found at Appendix F.

### Key points

- 35,023 HCPs were released during the September 2025 quarter.

## 4. FIRST NATIONS PEOPLES

- For the purpose of this report, First Nations peoples include those people who have identified in My Aged Care as being Aboriginal and/or Torres Strait Islander.
- The number of First Nations peoples receiving a HCP or waiting for a HCP is proportionately less for their population size relative to the rest of the population. This is attributed to First Nations peoples accessing alternative programs such as the National Aboriginal and Torres Strait Islander Flexible Aged Care Program and Multi-Purpose Services for in-home care support. In addition, indigenous status for many people is not recorded in My Aged Care.
- There were 9,779 First Nations peoples in a HCP at 30 September 2025 (Table 14). The 9,779 people accounted for 3% of the 296,852 people in a HCP (Table 3).

Table 14: Number of First Nations peoples in a HCP by level and state and territory at 30 September 2025

| State        | Level 1     | Level 2      | Level 3      | Level 4      | Total         | Share         |
|--------------|-------------|--------------|--------------|--------------|---------------|---------------|
| NSW          | 200         | 1,694        | 1,471        | 674          | 4,039         | 41.3%         |
| VIC          | 28          | 505          | 333          | 258          | 1,124         | 11.5%         |
| QLD          | 40          | 763          | 889          | 572          | 2,264         | 23.2%         |
| WA           | 2           | 117          | 264          | 294          | 677           | 6.9%          |
| SA           | 26          | 276          | 334          | 206          | 842           | 8.6%          |
| TAS          | 15          | 103          | 125          | 63           | 306           | 3.1%          |
| ACT          | -           | 25           | 38           | 26           | 89            | 0.9%          |
| NT           | 3           | 139          | 203          | 89           | 434           | 4.4%          |
| Unknown      | -           | 1            | 1            | 2            | 4             | 0.0%          |
| <b>Total</b> | <b>314</b>  | <b>3,623</b> | <b>3,658</b> | <b>2,184</b> | <b>9,779</b>  | <b>100.0%</b> |
| <b>Share</b> | <b>3.2%</b> | <b>37.0%</b> | <b>37.4%</b> | <b>22.3%</b> | <b>100.0%</b> |               |

Note: The 9,779 First Nations people are a subset of the 296,852 people in a HCP recorded for all of Australia.

- There were 2,931 First Nations peoples at 30 September 2025 who were waiting for a HCP at their approved level (Table 15). The 2,931 people accounted for 2% of the 121,909 people waiting for a HCP at their approved level (Table 9).

Table 15: Number of First Nations peoples waiting on a HCP at their approved level by state and territory of residence and level of approval at 30 September 2025

| State/territory | Level 1     | Level 2      | Level 3      | Level 4      | Total         | Share         |
|-----------------|-------------|--------------|--------------|--------------|---------------|---------------|
| NSW             | 46          | 491          | 456          | 140          | <b>1,133</b>  | <b>38.7%</b>  |
| VIC             | 12          | 89           | 69           | 17           | <b>187</b>    | <b>6.4%</b>   |
| QLD             | 52          | 375          | 301          | 67           | <b>795</b>    | <b>27.1%</b>  |
| WA              | 8           | 99           | 112          | 42           | <b>261</b>    | <b>8.9%</b>   |
| SA              | 8           | 61           | 69           | 30           | <b>168</b>    | <b>5.7%</b>   |
| TAS             | 5           | 46           | 50           | 14           | <b>115</b>    | <b>3.9%</b>   |
| ACT             | -           | 9            | 14           | 5            | <b>28</b>     | <b>1.0%</b>   |
| NT              | 6           | 90           | 106          | 25           | <b>227</b>    | <b>7.7%</b>   |
| Unknown         | -           | 10           | 7            | -            | <b>17</b>     | <b>0.6%</b>   |
| <b>Total</b>    | <b>137</b>  | <b>1,270</b> | <b>1,184</b> | <b>340</b>   | <b>2,931</b>  | <b>100.0%</b> |
| <b>Share</b>    | <b>4.7%</b> | <b>43.3%</b> | <b>40.4%</b> | <b>11.6%</b> | <b>100.0%</b> |               |

Note: The 2,931 First Nations people are a subset of the 121,909 people in the NPS recorded for all of Australia.

## GLOSSARY

| Term  | Definition   |
|---|--|
| <b>Aged care needs assessors</b>                | Aged care needs assessors are independent state and territory managed teams of medical and allied health professionals who assess the physical, psychological, medical, restorative, cultural and social needs of older people and help them and their carers to access appropriate levels of support. |
| <b>Aged Care Planning Region (ACPR)</b>         | The areas marked out in the ACPR maps, which can be found at <a href="https://www.health.gov.au/resources/collections/2018-aged-care-planning-region-maps">https://www.health.gov.au/resources/collections/2018-aged-care-planning-region-maps</a> .   |
| <b>Approved provider</b>                        | An organisation that has been approved to provide home care under the <i>Aged Care Act 1997</i> .  |
| <b>Commonwealth Home Support Program (CHSP)</b> | Entry-level support at home – Ongoing or short-term care and support services including help with housework, personal care, meals and food preparation, transport, shopping, allied health, social support, and planned respite.   |
| <b>Home Care Packages Program</b>               | A program that supports senior Australians with complex needs to remain living at home through a coordinated package of care and services to meet the individual needs of people.  |
| <b>A lower level HCP</b>                        | A HCP at a lower level than a person's approved level, through which they are able to access some home care services while waiting for a higher level HCP.   |
| <b>My Aged Care</b>                             | The main entry point to the aged care system in Australia.   |
| <b>National Priority System</b>                 | The nationally consistent process for allocating HCPs based on peoples' needs and circumstances.   |
| <b>The department</b>                           | The Department of Health, Disability and Ageing  |

## APPENDICES

### APPENDIX A – NUMBER OF PEOPLE IN A HCP AT 30 SEPTEMBER 2025, BY ACPR

| State/territory      | Level 1      | Level 2       | Level 3       | Level 4       | Total         |
|----------------------|--------------|---------------|---------------|---------------|---------------|
| <b>NSW</b>           |              |               |               |               |               |
| Central Coast        | 328          | 2,455         | 2,068         | 916           | <b>5,767</b>  |
| Central West         | 69           | 808           | 729           | 365           | <b>1,971</b>  |
| Far North Coast      | 507          | 3,235         | 2,218         | 902           | <b>6,862</b>  |
| Hunter               | 688          | 3,200         | 2,449         | 1,671         | <b>8,008</b>  |
| Illawarra            | 296          | 1,661         | 2,008         | 859           | <b>4,824</b>  |
| Inner West           | 155          | 2,049         | 2,326         | 1,149         | <b>5,679</b>  |
| Mid North Coast      | 580          | 3,523         | 3,362         | 1,444         | <b>8,909</b>  |
| Nepean               | 112          | 1,271         | 1,123         | 520           | <b>3,026</b>  |
| New England          | 86           | 747           | 685           | 263           | <b>1,781</b>  |
| Northern Sydney      | 643          | 3,391         | 2,767         | 1,630         | <b>8,431</b>  |
| Orana Far West       | 187          | 1,002         | 772           | 300           | <b>2,261</b>  |
| Riverina/Murray      | 412          | 1,928         | 1,200         | 423           | <b>3,963</b>  |
| South East Sydney    | 352          | 3,883         | 3,925         | 1,518         | <b>9,678</b>  |
| South West Sydney    | 912          | 4,646         | 3,853         | 1,435         | <b>10,846</b> |
| Southern Highlands   | 116          | 1,860         | 1,375         | 523           | <b>3,874</b>  |
| Western Sydney       | 658          | 3,807         | 3,278         | 1,506         | <b>9,249</b>  |
| <b>Total</b>         | <b>6,101</b> | <b>39,466</b> | <b>34,138</b> | <b>15,424</b> | <b>95,129</b> |
| <b>VIC</b>           |              |               |               |               |               |
| Barwon-South Western | 120          | 2,318         | 2,349         | 1,751         | <b>6,538</b>  |
| Eastern Metro        | 1,279        | 7,618         | 5,317         | 3,950         | <b>18,164</b> |
| Gippsland            | 337          | 2,383         | 2,387         | 1,493         | <b>6,600</b>  |
| Grampians            | 78           | 1,328         | 1,063         | 643           | <b>3,112</b>  |
| Hume                 | 215          | 1,221         | 646           | 247           | <b>2,329</b>  |
| Loddon-Mallee        | 141          | 1,516         | 1,266         | 1,099         | <b>4,022</b>  |
| Northern Metro       | 380          | 4,553         | 4,716         | 3,587         | <b>13,236</b> |
| Southern Metro       | 290          | 5,482         | 6,699         | 5,264         | <b>17,735</b> |
| Western Metro        | 67           | 3,450         | 3,602         | 2,278         | <b>9,397</b>  |
| <b>Total</b>         | <b>2,907</b> | <b>29,869</b> | <b>28,045</b> | <b>20,312</b> | <b>81,133</b> |

| QLD                |              |               |               |               |               |
|--------------------|--------------|---------------|---------------|---------------|---------------|
| Brisbane North     | 82           | 1,298         | 1,582         | 1,136         | 4,098         |
| Brisbane South     | 232          | 2,272         | 2,830         | 1,627         | 6,961         |
| Cabool             | 173          | 2,041         | 2,432         | 1,351         | 5,997         |
| Central West       | 4            | 35            | 22            | 8             | 69            |
| Darling Downs      | 358          | 1,866         | 1,197         | 551           | 3,972         |
| Far North          | 66           | 2,139         | 1,493         | 509           | 4,207         |
| Fitzroy            | 42           | 1,054         | 1,662         | 741           | 3,499         |
| Logan River Valley | 97           | 1,060         | 1,274         | 859           | 3,290         |
| Mackay             | 17           | 280           | 248           | 103           | 648           |
| North West         | 7            | 73            | 39            | 22            | 141           |
| Northern           | 54           | 886           | 1,160         | 798           | 2,898         |
| South Coast        | 127          | 1,426         | 1,565         | 1,329         | 4,447         |
| South West         | 23           | 105           | 29            | 19            | 176           |
| Sunshine Coast     | 147          | 2,787         | 4,033         | 3,754         | 10,721        |
| West Moreton       | 194          | 827           | 592           | 266           | 1,879         |
| Wide Bay           | 316          | 2,126         | 1,734         | 912           | 5,088         |
| <b>Total</b>       | <b>1,939</b> | <b>20,275</b> | <b>21,892</b> | <b>13,985</b> | <b>58,091</b> |
| WA                 |              |               |               |               |               |
| Goldfields         | 1            | 64            | 100           | 59            | 224           |
| Great Southern     | 7            | 125           | 391           | 328           | 851           |
| Kimberley          | 1            | 70            | 58            | 30            | 159           |
| Metro East         | 11           | 593           | 1,308         | 1,426         | 3,338         |
| Metro North        | 124          | 1,455         | 2,165         | 1,576         | 5,320         |
| Metro South East   | 61           | 765           | 1,250         | 1,484         | 3,560         |
| Metro South West   | 30           | 941           | 1,993         | 2,629         | 5,593         |
| Mid West           | 1            | 57            | 127           | 248           | 433           |
| Pilbara            | -            | 19            | 32            | 18            | 69            |
| South West         | 5            | 163           | 599           | 726           | 1,493         |
| Wheatbelt          | 10           | 297           | 886           | 648           | 1,841         |
| <b>Total</b>       | <b>251</b>   | <b>4,549</b>  | <b>8,909</b>  | <b>9,172</b>  | <b>22,881</b> |

| State/territory              | Level 1       | Level 2        | Level 3        | Level 4       | Total          |
|------------------------------|---------------|----------------|----------------|---------------|----------------|
| <b>SA</b>                    |               |                |                |               |                |
| Eyre Peninsula               | 159           | 645            | 328            | 71            | <b>1,203</b>   |
| Flinders & Far North         | 30            | 170            | 102            | 25            | <b>327</b>     |
| Hills, Mallee & Southern     | 104           | 1,119          | 1,207          | 690           | <b>3,120</b>   |
| Metro East                   | 27            | 991            | 1,785          | 928           | <b>3,731</b>   |
| Metro North                  | 313           | 2,419          | 2,481          | 1,368         | <b>6,581</b>   |
| Metro South                  | 13            | 961            | 2,498          | 2,002         | <b>5,474</b>   |
| Metro West                   | 40            | 1,250          | 2,306          | 1,095         | <b>4,691</b>   |
| Mid North                    | 21            | 176            | 106            | 39            | <b>342</b>     |
| Riverland                    | 8             | 225            | 330            | 267           | <b>830</b>     |
| South East                   | 45            | 342            | 247            | 78            | <b>712</b>     |
| Yorke, Lower North & Barossa | 55            | 627            | 560            | 294           | <b>1,536</b>   |
| <b>Total</b>                 | <b>815</b>    | <b>8,925</b>   | <b>11,950</b>  | <b>6,857</b>  | <b>28,547</b>  |
| <b>TAS</b>                   |               |                |                |               |                |
| North Western                | 73            | 608            | 613            | 341           | <b>1,635</b>   |
| Northern                     | 73            | 572            | 627            | 322           | <b>1,594</b>   |
| Southern                     | 119           | 1,346          | 1,268          | 526           | <b>3,259</b>   |
| <b>Total</b>                 | <b>265</b>    | <b>2,526</b>   | <b>2,508</b>   | <b>1,189</b>  | <b>6,488</b>   |
| <b>ACT</b>                   |               |                |                |               |                |
| <b>Total</b>                 | <b>17</b>     | <b>751</b>     | <b>1,083</b>   | <b>1,453</b>  | <b>3,304</b>   |
| <b>NT</b>                    |               |                |                |               |                |
| Alice Springs                | 3             | 66             | 72             | 28            | <b>169</b>     |
| Barkly                       | -             | 2              | 4              | 1             | <b>7</b>       |
| Darwin                       | 3             | 198            | 373            | 279           | <b>853</b>     |
| East Arnhem                  | -             | 61             | 65             | 27            | <b>153</b>     |
| Katherine                    | -             | 24             | 44             | 23            | <b>91</b>      |
| <b>Total</b>                 | <b>6</b>      | <b>351</b>     | <b>558</b>     | <b>358</b>    | <b>1,273</b>   |
| <b>UNKNOWN ACPR</b>          |               |                |                |               |                |
| <b>Total</b>                 | <b>-</b>      | <b>3</b>       | <b>1</b>       | <b>2</b>      | <b>6</b>       |
| <b>NATIONAL</b>              |               |                |                |               |                |
| <b>Total</b>                 | <b>12,301</b> | <b>106,715</b> | <b>109,084</b> | <b>68,752</b> | <b>296,852</b> |

## APPENDIX B – NUMBER OF NEW ENTRIES TO A HCP IN THE SEPTEMBER 2025 QUARTER, BY ACPR

| State/territory      | Level 1    | Level 2      | Level 3      | Level 4      | Total        |
|----------------------|------------|--------------|--------------|--------------|--------------|
| <b>NSW</b>           |            |              |              |              |              |
| Central Coast        | 7          | 206          | 133          | 32           | <b>378</b>   |
| Central West         | 1          | 83           | 53           | 30           | <b>167</b>   |
| Far North Coast      | 16         | 258          | 144          | 26           | <b>444</b>   |
| Hunter               | 9          | 199          | 179          | 99           | <b>486</b>   |
| Illawarra            | 2          | 77           | 139          | 55           | <b>273</b>   |
| Inner West           | 1          | 114          | 116          | 84           | <b>315</b>   |
| Mid North Coast      | 17         | 247          | 200          | 69           | <b>533</b>   |
| Nepean               | 2          | 77           | 78           | 42           | <b>199</b>   |
| New England          | -          | 61           | 67           | 18           | <b>146</b>   |
| Northern Sydney      | 17         | 165          | 164          | 77           | <b>423</b>   |
| Orana Far West       | 6          | 68           | 58           | 25           | <b>157</b>   |
| Riverina/Murray      | 6          | 96           | 48           | 12           | <b>162</b>   |
| South East Sydney    | 3          | 218          | 285          | 101          | <b>607</b>   |
| South West Sydney    | 12         | 235          | 251          | 86           | <b>584</b>   |
| Southern Highlands   | 2          | 128          | 99           | 30           | <b>259</b>   |
| Western Sydney       | 13         | 190          | 119          | 124          | <b>446</b>   |
| <b>Total</b>         | <b>114</b> | <b>2,422</b> | <b>2,133</b> | <b>910</b>   | <b>5,579</b> |
| <b>VIC</b>           |            |              |              |              |              |
| Barwon-South Western | 2          | 104          | 157          | 107          | <b>370</b>   |
| Eastern Metro        | 21         | 317          | 309          | 246          | <b>893</b>   |
| Gippsland            | 4          | 132          | 196          | 92           | <b>424</b>   |
| Grampians            | 4          | 92           | 81           | 52           | <b>229</b>   |
| Hume                 | 5          | 77           | 56           | 10           | <b>148</b>   |
| Loddon-Mallee        | 2          | 102          | 125          | 113          | <b>342</b>   |
| Northern Metro       | 6          | 207          | 345          | 158          | <b>716</b>   |
| Southern Metro       | 3          | 292          | 554          | 343          | <b>1,192</b> |
| Western Metro        | 3          | 214          | 213          | 116          | <b>546</b>   |
| <b>Total</b>         | <b>50</b>  | <b>1,537</b> | <b>2,036</b> | <b>1,237</b> | <b>4,860</b> |

| State/territory    | Level 1   | Level 2      | Level 3      | Level 4    | Total        |
|--------------------|-----------|--------------|--------------|------------|--------------|
| <b>QLD</b>         |           |              |              |            |              |
| Brisbane North     | -         | 77           | 117          | 68         | <b>262</b>   |
| Brisbane South     | 8         | 155          | 199          | 92         | <b>454</b>   |
| Cabool             | 2         | 121          | 193          | 95         | <b>411</b>   |
| Central West       | -         | 3            | 4            | -          | <b>7</b>     |
| Darling Downs      | 9         | 154          | 94           | 34         | <b>291</b>   |
| Far North          | 3         | 199          | 97           | 27         | <b>326</b>   |
| Fitzroy            | -         | 48           | 132          | 56         | <b>236</b>   |
| Logan River Valley | 2         | 57           | 95           | 62         | <b>216</b>   |
| Mackay             | 2         | 22           | 28           | 10         | <b>62</b>    |
| North West         | -         | 9            | 2            | -          | <b>11</b>    |
| Northern           | 1         | 50           | 68           | 33         | <b>152</b>   |
| South Coast        | 2         | 87           | 126          | 102        | <b>317</b>   |
| South West         | 1         | 10           | -            | -          | <b>11</b>    |
| Sunshine Coast     | 4         | 231          | 264          | 151        | <b>650</b>   |
| West Moreton       | 7         | 58           | 40           | 25         | <b>130</b>   |
| Wide Bay           | 4         | 167          | 136          | 57         | <b>364</b>   |
| <b>Total</b>       | <b>45</b> | <b>1,448</b> | <b>1,595</b> | <b>812</b> | <b>3,900</b> |
| <b>WA</b>          |           |              |              |            |              |
| Goldfields         | -         | 2            | 12           | 2          | <b>16</b>    |
| Great Southern     | 1         | 15           | 34           | 17         | <b>67</b>    |
| Kimberley          | -         | 6            | 7            | 1          | <b>14</b>    |
| Metro East         | -         | 60           | 124          | 79         | <b>263</b>   |
| Metro North        | 2         | 108          | 188          | 98         | <b>396</b>   |
| Metro South East   | -         | 41           | 83           | 96         | <b>220</b>   |
| Metro South West   | -         | 65           | 206          | 200        | <b>471</b>   |
| Mid West           | -         | 4            | 18           | 34         | <b>56</b>    |
| Pilbara            | -         | 4            | 1            | 1          | <b>6</b>     |
| South West         | -         | 12           | 50           | 59         | <b>121</b>   |
| Wheatbelt          | 1         | 19           | 80           | 40         | <b>140</b>   |
| <b>Total</b>       | <b>4</b>  | <b>336</b>   | <b>803</b>   | <b>627</b> | <b>1,770</b> |

| State/territory              | Level 1    | Level 2      | Level 3      | Level 4      | Total         |
|------------------------------|------------|--------------|--------------|--------------|---------------|
| <b>SA</b>                    |            |              |              |              |               |
| Eyre Peninsula               | 6          | 36           | 20           | 7            | 69            |
| Flinders & Far North         | 1          | 9            | 10           | 2            | 22            |
| Hills, Mallee & Southern     | -          | 50           | 127          | 87           | 264           |
| Metro East                   | 1          | 54           | 85           | 40           | 180           |
| Metro North                  | 8          | 161          | 230          | 106          | 505           |
| Metro South                  | -          | 50           | 238          | 169          | 457           |
| Metro West                   | 3          | 82           | 105          | 38           | 228           |
| Mid North                    | -          | 9            | 11           | 4            | 24            |
| Riverland                    | -          | 14           | 24           | 23           | 61            |
| South East                   | 1          | 18           | 13           | 11           | 43            |
| Yorke, Lower North & Barossa | 2          | 42           | 78           | 37           | 159           |
| <b>Total</b>                 | <b>22</b>  | <b>525</b>   | <b>941</b>   | <b>524</b>   | <b>2,012</b>  |
| <b>TAS</b>                   |            |              |              |              |               |
| North Western                | 1          | 22           | 47           | 38           | 108           |
| Northern                     | 1          | 33           | 52           | 16           | 102           |
| Southern                     | 2          | 90           | 111          | 33           | 236           |
| <b>Total</b>                 | <b>4</b>   | <b>145</b>   | <b>210</b>   | <b>87</b>    | <b>446</b>    |
| <b>ACT</b>                   |            |              |              |              |               |
| <b>Total</b>                 | <b>-</b>   | <b>78</b>    | <b>111</b>   | <b>112</b>   | <b>301</b>    |
| <b>NT</b>                    |            |              |              |              |               |
| Alice Springs                | -          | 2            | 2            | 2            | 6             |
| Barkly                       | -          | -            | -            | -            | -             |
| Darwin                       | -          | 12           | 30           | 14           | 56            |
| East Arnhem                  | -          | 2            | 6            | 1            | 9             |
| Katherine                    | -          | 2            | 1            | 1            | 4             |
| <b>Total</b>                 | <b>-</b>   | <b>18</b>    | <b>39</b>    | <b>18</b>    | <b>75</b>     |
| <b>UNKNOWN ACPR</b>          |            |              |              |              |               |
| <b>Total</b>                 | <b>-</b>   | <b>-</b>     | <b>-</b>     | <b>-</b>     | <b>-</b>      |
| <b>NATIONAL</b>              |            |              |              |              |               |
| <b>Total</b>                 | <b>239</b> | <b>6,509</b> | <b>7,868</b> | <b>4,327</b> | <b>18,943</b> |

Note: Location is based on the address of the person who entered into a HCP during the September 2025 quarter.

**APPENDIX C – NUMBER OF APPROVED HCP PROVIDERS THAT HAVE INDICATED IN MY AGED CARE THAT THEY CAN PROVIDE SERVICES AT EACH OF THE FOUR HCP LEVELS, BY ACPR**

| State/territory      | 31-Mar-25 | 30-Jun-25 | 30-Sep-25 |
|----------------------|-----------|-----------|-----------|
| <b>NSW</b>           |           |           |           |
| Central Coast        | 31        | 32        | 33        |
| Central West         | 24        | 24        | 25        |
| Far North Coast      | 46        | 46        | 47        |
| Hunter               | 70        | 71        | 71        |
| Illawarra            | 44        | 45        | 48        |
| Inner West           | 49        | 52        | 54        |
| Mid North Coast      | 59        | 59        | 59        |
| Nepean               | 22        | 22        | 21        |
| New England          | 30        | 30        | 30        |
| Northern Sydney      | 56        | 57        | 61        |
| Orana Far West       | 21        | 21        | 22        |
| Riverina/Murray      | 44        | 43        | 43        |
| South East Sydney    | 75        | 75        | 77        |
| South West Sydney    | 70        | 71        | 73        |
| Southern Highlands   | 33        | 33        | 33        |
| Western Sydney       | 79        | 82        | 87        |
| <b>VIC</b>           |           |           |           |
| Barwon-South Western | 40        | 40        | 42        |
| Eastern Metro        | 86        | 86        | 87        |
| Gippsland            | 31        | 31        | 31        |
| Grampians            | 33        | 34        | 36        |
| Hume                 | 37        | 40        | 42        |
| Loddon-Mallee        | 27        | 28        | 29        |
| Northern Metro       | 58        | 60        | 62        |
| Southern Metro       | 88        | 89        | 91        |
| Western Metro        | 82        | 82        | 86        |

| State/territory    | 31-Mar-25 | 30-Jun-25 | 30-Sep-25 |
|--------------------|-----------|-----------|-----------|
| <b>QLD</b>         |           |           |           |
| Brisbane North     | 56        | 57        | 59        |
| Brisbane South     | 75        | 75        | 78        |
| Cabool             | 31        | 32        | 33        |
| Central West       | 10        | 10        | 11        |
| Darling Downs      | 36        | 36        | 40        |
| Far North          | 28        | 28        | 30        |
| Fitzroy            | 27        | 27        | 30        |
| Logan River Valley | 38        | 38        | 41        |
| Mackay             | 21        | 21        | 24        |
| North West         | 7         | 7         | 8         |
| Northern           | 28        | 29        | 31        |
| South Coast        | 41        | 43        | 49        |
| South West         | 4         | 4         | 5         |
| Sunshine Coast     | 47        | 48        | 49        |
| West Moreton       | 25        | 25        | 28        |
| Wide Bay           | 30        | 30        | 32        |
| <b>WA</b>          |           |           |           |
| Goldfields         | 10        | 10        | 13        |
| Great Southern     | 10        | 10        | 10        |
| Kimberley          | 9         | 9         | 9         |
| Metro East         | 40        | 41        | 42        |
| Metro North        | 47        | 47        | 49        |
| Metro South East   | 32        | 32        | 33        |
| Metro South West   | 25        | 25        | 26        |
| Mid West           | 9         | 9         | 9         |
| Pilbara            | 8         | 8         | 8         |
| South West         | 17        | 17        | 18        |
| Wheatbelt          | 11        | 11        | 11        |

| State/territory              | 31-Mar-25 | 30-Jun-25 | 30-Sep-25 |
|------------------------------|-----------|-----------|-----------|
| <b>SA</b>                    |           |           |           |
| Eyre Peninsula               | 6         | 6         | 6         |
| Flinders & Far North         | 10        | 10        | 10        |
| Hills, Mallee & Southern     | 13        | 13        | 13        |
| Metro East                   | 56        | 58        | 60        |
| Metro North                  | 19        | 18        | 19        |
| Metro South                  | 15        | 15        | 14        |
| Metro West                   | 29        | 30        | 30        |
| Mid North                    | 3         | 3         | 3         |
| Riverland                    | 3         | 3         | 3         |
| South East                   | 5         | 5         | 5         |
| Yorke, Lower North & Barossa | 10        | 10        | 10        |
| <b>TAS</b>                   |           |           |           |
| North Western                | 13        | 13        | 13        |
| Northern                     | 17        | 16        | 16        |
| Southern                     | 39        | 40        | 40        |
| <b>ACT</b>                   |           |           |           |
| ACT                          | 44        | 46        | 48        |
| <b>NT</b>                    |           |           |           |
| Alice Springs                | 15        | 15        | 15        |
| Barkly                       | 13        | 13        | 14        |
| Darwin                       | 16        | 16        | 17        |
| East Arnhem                  | 7         | 7         | 8         |
| Katherine                    | 13        | 13        | 14        |

Note: Totals per state/territory are not shown as providers can operate in multiple ACPRs and states/territories.

**APPENDIX D – NUMBER OF PEOPLE WAITING ON A HCP AT THEIR APPROVED LEVEL AT 30 SEPTEMBER 2025, WHO ARE NOT IN A LOWER LEVEL HCP, BY ACPR**

| State/territory      | Level 1      | Level 2       | Level 3       | Level 4      | Total         |
|----------------------|--------------|---------------|---------------|--------------|---------------|
| <b>NSW</b>           |              |               |               |              |               |
| Central Coast        | 197          | 1,253         | 626           | 65           | <b>2,141</b>  |
| Central West         | 43           | 347           | 288           | 34           | <b>712</b>    |
| Far North Coast      | 340          | 1,293         | 587           | 84           | <b>2,304</b>  |
| Hunter               | 209          | 1,682         | 1,044         | 118          | <b>3,053</b>  |
| Illawarra            | 146          | 895           | 970           | 99           | <b>2,110</b>  |
| Inner West           | 69           | 846           | 1,045         | 357          | <b>2,317</b>  |
| Mid North Coast      | 219          | 1,157         | 613           | 77           | <b>2,066</b>  |
| Nepean               | 134          | 750           | 458           | 93           | <b>1,435</b>  |
| New England          | 54           | 443           | 401           | 58           | <b>956</b>    |
| Northern Sydney      | 233          | 1,867         | 1,523         | 573          | <b>4,196</b>  |
| Orana Far West       | 41           | 454           | 257           | 21           | <b>773</b>    |
| Riverina/Murray      | 60           | 359           | 274           | 30           | <b>723</b>    |
| South East Sydney    | 109          | 1,605         | 1,498         | 281          | <b>3,493</b>  |
| South West Sydney    | 379          | 2,070         | 2,063         | 318          | <b>4,830</b>  |
| Southern Highlands   | 53           | 873           | 494           | 51           | <b>1,471</b>  |
| Western Sydney       | 214          | 1,903         | 1,441         | 438          | <b>3,996</b>  |
| <b>Total</b>         | <b>2,500</b> | <b>17,797</b> | <b>13,582</b> | <b>2,697</b> | <b>36,576</b> |
| <b>VIC</b>           |              |               |               |              |               |
| Barwon-South Western | 77           | 818           | 884           | 189          | <b>1,968</b>  |
| Eastern Metro        | 531          | 2,550         | 1,556         | 331          | <b>4,968</b>  |
| Gippsland            | 219          | 921           | 490           | 60           | <b>1,690</b>  |
| Grampians            | 12           | 340           | 366           | 93           | <b>811</b>    |
| Hume                 | 115          | 665           | 322           | 14           | <b>1,116</b>  |
| Loddon-Mallee        | 108          | 696           | 432           | 134          | <b>1,370</b>  |
| Northern Metro       | 158          | 1,831         | 1,285         | 195          | <b>3,469</b>  |
| Southern Metro       | 380          | 2,554         | 1,821         | 377          | <b>5,132</b>  |
| Western Metro        | 125          | 1,722         | 923           | 146          | <b>2,916</b>  |
| <b>Total</b>         | <b>1,725</b> | <b>12,097</b> | <b>8,079</b>  | <b>1,539</b> | <b>23,440</b> |

| State/territory          | Level 1      | Level 2       | Level 3      | Level 4    | Total         |
|--------------------------|--------------|---------------|--------------|------------|---------------|
| <b>QLD</b>               |              |               |              |            |               |
| Brisbane North           | 99           | 955           | 683          | 82         | <b>1,819</b>  |
| Brisbane South           | 197          | 1,222         | 1,035        | 117        | <b>2,571</b>  |
| Cabool                   | 159          | 1,339         | 875          | 96         | <b>2,469</b>  |
| Central West             | 4            | 22            | 11           | 2          | <b>39</b>     |
| Darling Downs            | 184          | 813           | 361          | 34         | <b>1,392</b>  |
| Far North                | 67           | 974           | 252          | 15         | <b>1,308</b>  |
| Fitzroy                  | 70           | 457           | 266          | 16         | <b>809</b>    |
| Logan River Valley       | 89           | 525           | 530          | 99         | <b>1,243</b>  |
| Mackay                   | 36           | 278           | 177          | 13         | <b>504</b>    |
| North West               | 8            | 26            | 28           | 1          | <b>63</b>     |
| Northern                 | 71           | 385           | 333          | 42         | <b>831</b>    |
| South Coast              | 201          | 1,369         | 1,063        | 294        | <b>2,927</b>  |
| South West               | 6            | 40            | 20           | -          | <b>66</b>     |
| Sunshine Coast           | 206          | 1,309         | 739          | 67         | <b>2,321</b>  |
| West Moreton             | 169          | 519           | 274          | 42         | <b>1,004</b>  |
| Wide Bay                 | 187          | 946           | 408          | 47         | <b>1,588</b>  |
| <b>Total</b>             | <b>1,753</b> | <b>11,179</b> | <b>7,055</b> | <b>967</b> | <b>20,954</b> |
| <b>WA</b>                |              |               |              |            |               |
| Goldfields               | 7            | 65            | 68           | 8          | <b>148</b>    |
| Great Southern           | 33           | 141           | 160          | 34         | <b>368</b>    |
| Indian Ocean Territories | 5            | 8             | 1            | -          | <b>14</b>     |
| Kimberley                | 4            | 37            | 47           | 3          | <b>91</b>     |
| Metro East               | 18           | 377           | 575          | 134        | <b>1,104</b>  |
| Metro North              | 84           | 953           | 1,025        | 184        | <b>2,246</b>  |
| Metro South East         | 20           | 468           | 487          | 218        | <b>1,193</b>  |
| Metro South West         | 79           | 818           | 825          | 259        | <b>1,981</b>  |
| Mid West                 | 8            | 61            | 97           | 46         | <b>212</b>    |
| Pilbara                  | 2            | 19            | 17           | 1          | <b>39</b>     |
| South West               | 18           | 153           | 267          | 100        | <b>538</b>    |
| Wheatbelt                | 12           | 135           | 153          | 8          | <b>308</b>    |
| <b>Total</b>             | <b>290</b>   | <b>3,235</b>  | <b>3,722</b> | <b>995</b> | <b>8,242</b>  |

| State/territory              | Level 1      | Level 2       | Level 3       | Level 4      | Total          |
|------------------------------|--------------|---------------|---------------|--------------|----------------|
| <b>SA</b>                    |              |               |               |              |                |
| Eyre Peninsula               | 20           | 218           | 119           | 15           | 372            |
| Flinders & Far North         | 4            | 49            | 42            | 5            | 100            |
| Hills, Mallee & Southern     | 54           | 400           | 459           | 120          | 1,033          |
| Metro East                   | 46           | 455           | 387           | 73           | 961            |
| Metro North                  | 87           | 834           | 859           | 199          | 1,979          |
| Metro South                  | 28           | 602           | 914           | 244          | 1,788          |
| Metro West                   | 80           | 525           | 446           | 70           | 1,121          |
| Mid North                    | 5            | 63            | 49            | 19           | 136            |
| Riverland                    | 6            | 111           | 89            | 26           | 232            |
| South East                   | 33           | 170           | 126           | 24           | 353            |
| Yorke, Lower North & Barossa | 54           | 294           | 290           | 87           | 725            |
| <b>Total</b>                 | <b>417</b>   | <b>3,721</b>  | <b>3,780</b>  | <b>882</b>   | <b>8,800</b>   |
| <b>TAS</b>                   |              |               |               |              |                |
| North Western                | 51           | 241           | 241           | 72           | 605            |
| Northern                     | 92           | 359           | 198           | 32           | 681            |
| Southern                     | 93           | 663           | 519           | 126          | 1,401          |
| <b>Total</b>                 | <b>236</b>   | <b>1,263</b>  | <b>958</b>    | <b>230</b>   | <b>2,687</b>   |
| <b>ACT</b>                   |              |               |               |              |                |
| <b>Total</b>                 | <b>20</b>    | <b>628</b>    | <b>599</b>    | <b>150</b>   | <b>1,397</b>   |
| <b>NT</b>                    |              |               |               |              |                |
| Alice Springs                | 6            | 42            | 42            | 6            | 96             |
| Barkly                       | 1            | 9             | 9             | 2            | 21             |
| Darwin                       | 7            | 192           | 194           | 36           | 429            |
| East Arnhem                  | -            | 12            | 12            | -            | 24             |
| Katherine                    | -            | 16            | 23            | 4            | 43             |
| <b>Total</b>                 | <b>14</b>    | <b>271</b>    | <b>280</b>    | <b>48</b>    | <b>613</b>     |
| <b>UNKNOWN ACPR</b>          |              |               |               |              |                |
| <b>Total</b>                 | <b>-</b>     | <b>28</b>     | <b>19</b>     | <b>9</b>     | <b>56</b>      |
| <b>NATIONAL</b>              |              |               |               |              |                |
| <b>Total</b>                 | <b>6,955</b> | <b>50,219</b> | <b>38,074</b> | <b>7,517</b> | <b>102,765</b> |

Note: Location is based on the address of the person waiting to be assigned a HCP.

## APPENDIX E – NUMBER OF PEOPLE WAITING ON A HCP AT THEIR APPROVED LEVEL AT 30 SEPTEMBER 2025, BY ACPR

| State/territory      | Level 1      | Level 2       | Level 3       | Level 4      | Total         |
|----------------------|--------------|---------------|---------------|--------------|---------------|
| <b>NSW</b>           |              |               |               |              |               |
| Central Coast        | 197          | 1,305         | 909           | 195          | <b>2,606</b>  |
| Central West         | 43           | 354           | 384           | 92           | <b>873</b>    |
| Far North Coast      | 340          | 1,403         | 1,100         | 396          | <b>3,239</b>  |
| Hunter               | 209          | 1,743         | 1,340         | 244          | <b>3,536</b>  |
| Illawarra            | 146          | 924           | 1,186         | 244          | <b>2,500</b>  |
| Inner West           | 69           | 869           | 1,440         | 778          | <b>3,156</b>  |
| Mid North Coast      | 219          | 1,212         | 845           | 171          | <b>2,447</b>  |
| Nepean               | 134          | 773           | 610           | 214          | <b>1,731</b>  |
| New England          | 54           | 460           | 503           | 105          | <b>1,122</b>  |
| Northern Sydney      | 233          | 1,953         | 1,986         | 1,073        | <b>5,245</b>  |
| Orana Far West       | 41           | 472           | 384           | 79           | <b>976</b>    |
| Riverina/Murray      | 60           | 390           | 448           | 131          | <b>1,029</b>  |
| South East Sydney    | 109          | 1,625         | 1,856         | 556          | <b>4,146</b>  |
| South West Sydney    | 379          | 2,196         | 2,725         | 657          | <b>5,957</b>  |
| Southern Highlands   | 53           | 889           | 697           | 181          | <b>1,820</b>  |
| Western Sydney       | 214          | 1,987         | 1,894         | 864          | <b>4,959</b>  |
| <b>Total</b>         | <b>2,500</b> | <b>18,555</b> | <b>18,307</b> | <b>5,980</b> | <b>45,342</b> |
| <b>VIC</b>           |              |               |               |              |               |
| Barwon-South Western | 77           | 829           | 1,005         | 273          | <b>2,184</b>  |
| Eastern Metro        | 531          | 2,687         | 2,215         | 681          | <b>6,114</b>  |
| Gippsland            | 219          | 952           | 586           | 93           | <b>1,850</b>  |
| Grampians            | 12           | 346           | 460           | 152          | <b>970</b>    |
| Hume                 | 115          | 686           | 416           | 32           | <b>1,249</b>  |
| Loddon-Mallee        | 108          | 697           | 473           | 163          | <b>1,441</b>  |
| Northern Metro       | 158          | 1,891         | 1,673         | 386          | <b>4,108</b>  |
| Southern Metro       | 380          | 2,595         | 2,202         | 611          | <b>5,788</b>  |
| Western Metro        | 125          | 1,727         | 1,110         | 239          | <b>3,201</b>  |
| <b>Total</b>         | <b>1,725</b> | <b>12,410</b> | <b>10,140</b> | <b>2,630</b> | <b>26,905</b> |

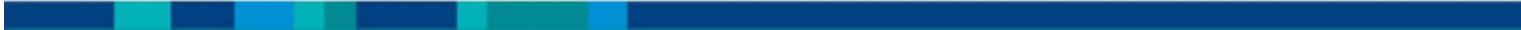
| State/territory          | Level 1      | Level 2       | Level 3      | Level 4      | Total         |
|--------------------------|--------------|---------------|--------------|--------------|---------------|
| <b>QLD</b>               |              |               |              |              |               |
| Brisbane North           | 99           | 962           | 893          | 231          | <b>2,185</b>  |
| Brisbane South           | 197          | 1,245         | 1,286        | 282          | <b>3,010</b>  |
| Cabool                   | 159          | 1,374         | 1,136        | 305          | <b>2,974</b>  |
| Central West             | 4            | 23            | 14           | 2            | <b>43</b>     |
| Darling Downs            | 184          | 858           | 537          | 111          | <b>1,690</b>  |
| Far North                | 67           | 985           | 405          | 71           | <b>1,528</b>  |
| Fitzroy                  | 70           | 462           | 314          | 42           | <b>888</b>    |
| Logan River Valley       | 89           | 538           | 639          | 169          | <b>1,435</b>  |
| Mackay                   | 36           | 279           | 207          | 26           | <b>548</b>    |
| North West               | 8            | 27            | 32           | 2            | <b>69</b>     |
| Northern                 | 71           | 387           | 387          | 62           | <b>907</b>    |
| South Coast              | 201          | 1,379         | 1,265        | 504          | <b>3,349</b>  |
| South West               | 6            | 43            | 26           | 2            | <b>77</b>     |
| Sunshine Coast           | 206          | 1,332         | 990          | 194          | <b>2,722</b>  |
| West Moreton             | 169          | 554           | 383          | 94           | <b>1,200</b>  |
| Wide Bay                 | 187          | 1,013         | 637          | 148          | <b>1,985</b>  |
| <b>Total</b>             | <b>1,753</b> | <b>11,461</b> | <b>9,151</b> | <b>2,245</b> | <b>24,610</b> |
| <b>WA</b>                |              |               |              |              |               |
| Goldfields               | 7            | 65            | 69           | 17           | <b>158</b>    |
| Great Southern           | 33           | 141           | 167          | 57           | <b>398</b>    |
| Indian Ocean Territories | 5            | 8             | 1            | -            | <b>14</b>     |
| Kimberley                | 4            | 37            | 55           | 4            | <b>100</b>    |
| Metro East               | 18           | 379           | 617          | 202          | <b>1,216</b>  |
| Metro North              | 84           | 981           | 1,275        | 411          | <b>2,751</b>  |
| Metro South East         | 20           | 476           | 597          | 333          | <b>1,426</b>  |
| Metro South West         | 79           | 822           | 937          | 367          | <b>2,205</b>  |
| Mid West                 | 8            | 61            | 98           | 46           | <b>213</b>    |
| Pilbara                  | 2            | 20            | 17           | 6            | <b>45</b>     |
| South West               | 18           | 153           | 283          | 168          | <b>622</b>    |
| Wheatbelt                | 12           | 135           | 165          | 20           | <b>332</b>    |
| <b>Total</b>             | <b>290</b>   | <b>3,278</b>  | <b>4,281</b> | <b>1,631</b> | <b>9,480</b>  |

| State/territory              | Level 1      | Level 2       | Level 3       | Level 4       | Total          |
|------------------------------|--------------|---------------|---------------|---------------|----------------|
| <b>SA</b>                    |              |               |               |               |                |
| Eyre Peninsula               | 20           | 223           | 152           | 28            | <b>423</b>     |
| Flinders & Far North         | 4            | 50            | 51            | 15            | <b>120</b>     |
| Hills, Mallee & Southern     | 54           | 401           | 517           | 172           | <b>1,144</b>   |
| Metro East                   | 46           | 455           | 429           | 122           | <b>1,052</b>   |
| Metro North                  | 87           | 849           | 1,081         | 363           | <b>2,380</b>   |
| Metro South                  | 28           | 603           | 968           | 332           | <b>1,931</b>   |
| Metro West                   | 80           | 527           | 499           | 116           | <b>1,222</b>   |
| Mid North                    | 5            | 63            | 57            | 22            | <b>147</b>     |
| Riverland                    | 6            | 111           | 100           | 34            | <b>251</b>     |
| South East                   | 33           | 176           | 148           | 35            | <b>392</b>     |
| Yorke, Lower North & Barossa | 54           | 299           | 335           | 118           | <b>806</b>     |
| <b>Total</b>                 | <b>417</b>   | <b>3,757</b>  | <b>4,337</b>  | <b>1,357</b>  | <b>9,868</b>   |
| <b>TAS</b>                   |              |               |               |               |                |
| North Western                | 51           | 246           | 287           | 117           | <b>701</b>     |
| Northern                     | 92           | 369           | 244           | 70            | <b>775</b>     |
| Southern                     | 93           | 682           | 675           | 281           | <b>1,731</b>   |
| <b>Total</b>                 | <b>236</b>   | <b>1,297</b>  | <b>1,206</b>  | <b>468</b>    | <b>3,207</b>   |
| <b>ACT</b>                   |              |               |               |               |                |
| <b>Total</b>                 | <b>20</b>    | <b>633</b>    | <b>759</b>    | <b>288</b>    | <b>1,700</b>   |
| <b>NT</b>                    |              |               |               |               |                |
| Alice Springs                | 6            | 42            | 47            | 13            | <b>108</b>     |
| Barkly                       | 1            | 9             | 9             | 2             | <b>21</b>      |
| Darwin                       | 7            | 192           | 225           | 101           | <b>525</b>     |
| East Arnhem                  | -            | 12            | 18            | 1             | <b>31</b>      |
| Katherine                    | -            | 16            | 27            | 13            | <b>56</b>      |
| <b>Total</b>                 | <b>14</b>    | <b>271</b>    | <b>326</b>    | <b>130</b>    | <b>741</b>     |
| <b>UNKNOWN ACPR</b>          |              |               |               |               |                |
| <b>Total</b>                 | <b>-</b>     | <b>28</b>     | <b>19</b>     | <b>9</b>      | <b>56</b>      |
| <b>NATIONAL</b>              |              |               |               |               |                |
| <b>Total</b>                 | <b>6,955</b> | <b>51,690</b> | <b>48,526</b> | <b>14,738</b> | <b>121,909</b> |

Note: Location is based on the address of the person waiting to be assigned a HCP.

## APPENDIX F – NUMBER OF HCPS RELEASED IN THE SEPTEMBER 2025 QUARTER, BY ACPR

| State/territory      | Level 1    | Level 2      | Level 3      | Level 4      | Total         |
|----------------------|------------|--------------|--------------|--------------|---------------|
| <b>NSW</b>           |            |              |              |              |               |
| Central Coast        | 86         | 324          | 227          | 157          | <b>794</b>    |
| Central West         | 16         | 130          | 87           | 75           | <b>308</b>    |
| Far North Coast      | 113        | 377          | 255          | 120          | <b>865</b>    |
| Hunter               | 102        | 314          | 284          | 252          | <b>952</b>    |
| Illawarra            | 21         | 126          | 174          | 146          | <b>467</b>    |
| Inner West           | 26         | 170          | 192          | 184          | <b>572</b>    |
| Mid North Coast      | 134        | 320          | 323          | 170          | <b>947</b>    |
| Nepean               | 19         | 136          | 114          | 65           | <b>334</b>    |
| New England          | 13         | 118          | 114          | 48           | <b>293</b>    |
| Northern Sydney      | 82         | 328          | 280          | 200          | <b>890</b>    |
| Orana Far West       | 25         | 126          | 110          | 69           | <b>330</b>    |
| Riverina/Murray      | 60         | 135          | 79           | 41           | <b>315</b>    |
| South East Sydney    | 32         | 386          | 469          | 208          | <b>1,095</b>  |
| South West Sydney    | 72         | 298          | 354          | 170          | <b>894</b>    |
| Southern Highlands   | 23         | 243          | 173          | 66           | <b>505</b>    |
| Western Sydney       | 77         | 285          | 194          | 238          | <b>794</b>    |
| <b>Total</b>         | <b>901</b> | <b>3,816</b> | <b>3,429</b> | <b>2,209</b> | <b>10,355</b> |
| <b>VIC</b>           |            |              |              |              |               |
| Barwon-South Western | 20         | 163          | 243          | 223          | <b>649</b>    |
| Eastern Metro        | 81         | 539          | 555          | 567          | <b>1,742</b>  |
| Gippsland            | 37         | 175          | 317          | 239          | <b>768</b>    |
| Grampians            | 16         | 131          | 128          | 127          | <b>402</b>    |
| Hume                 | 55         | 164          | 119          | 25           | <b>363</b>    |
| Loddon-Mallee        | 30         | 160          | 207          | 253          | <b>650</b>    |
| Northern Metro       | 45         | 359          | 531          | 517          | <b>1,452</b>  |
| Southern Metro       | 19         | 438          | 759          | 852          | <b>2,068</b>  |
| Western Metro        | 16         | 297          | 369          | 283          | <b>965</b>    |
| <b>Total</b>         | <b>319</b> | <b>2,426</b> | <b>3,228</b> | <b>3,086</b> | <b>9,059</b>  |



| State/territory          | Level 1    | Level 2      | Level 3      | Level 4      | Total        |
|--------------------------|------------|--------------|--------------|--------------|--------------|
| <b>QLD</b>               |            |              |              |              |              |
| Brisbane North           | 3          | 131          | 201          | 221          | <b>556</b>   |
| Brisbane South           | 26         | 242          | 319          | 230          | <b>817</b>   |
| Cabool                   | 10         | 154          | 293          | 280          | <b>737</b>   |
| Central West             | 1          | 6            | 5            | 2            | <b>14</b>    |
| Darling Downs            | 71         | 214          | 159          | 99           | <b>543</b>   |
| Far North                | 4          | 271          | 174          | 76           | <b>525</b>   |
| Fitzroy                  | 4          | 93           | 176          | 174          | <b>447</b>   |
| Logan River Valley       | 9          | 88           | 123          | 116          | <b>336</b>   |
| Mackay                   | 6          | 27           | 37           | 31           | <b>101</b>   |
| North West               | 3          | 9            | 2            | 2            | <b>16</b>    |
| Northern                 | 4          | 68           | 103          | 75           | <b>250</b>   |
| South Coast              | 16         | 145          | 186          | 247          | <b>594</b>   |
| South West               | 4          | 11           | 3            | -            | <b>18</b>    |
| Sunshine Coast           | 48         | 348          | 388          | 428          | <b>1,212</b> |
| West Moreton             | 73         | 78           | 65           | 47           | <b>263</b>   |
| Wide Bay                 | 62         | 246          | 206          | 189          | <b>703</b>   |
| <b>Total</b>             | <b>344</b> | <b>2,131</b> | <b>2,440</b> | <b>2,217</b> | <b>7,132</b> |
| <b>WA</b>                |            |              |              |              |              |
| Goldfields               | -          | 4            | 22           | 13           | <b>39</b>    |
| Great Southern           | 2          | 26           | 49           | 40           | <b>117</b>   |
| Indian Ocean Territories | -          | -            | -            | 1            | <b>1</b>     |
| Kimberley                | -          | 19           | 19           | 9            | <b>47</b>    |
| Metro East               | 2          | 99           | 160          | 190          | <b>451</b>   |
| Metro North              | 17         | 178          | 260          | 215          | <b>670</b>   |
| Metro South East         | 5          | 81           | 169          | 243          | <b>498</b>   |
| Metro South West         | 4          | 120          | 277          | 467          | <b>868</b>   |
| Mid West                 | -          | 13           | 31           | 64           | <b>108</b>   |
| Pilbara                  | -          | 10           | 8            | 5            | <b>23</b>    |
| South West               | 1          | 28           | 68           | 132          | <b>229</b>   |
| Wheatbelt                | 1          | 36           | 102          | 101          | <b>240</b>   |
| <b>Total</b>             | <b>32</b>  | <b>614</b>   | <b>1,165</b> | <b>1,480</b> | <b>3,291</b> |

| State/territory              | Level 1      | Level 2       | Level 3       | Level 4       | Total         |
|------------------------------|--------------|---------------|---------------|---------------|---------------|
| <b>SA</b>                    |              |               |               |               |               |
| Eyre Peninsula               | 17           | 63            | 32            | 24            | 136           |
| Flinders & Far North         | 1            | 17            | 24            | 12            | 54            |
| Hills, Mallee & Southern     | 4            | 81            | 155           | 180           | 420           |
| Metro East                   | 5            | 103           | 144           | 194           | 446           |
| Metro North                  | 19           | 213           | 313           | 286           | 831           |
| Metro South                  | 3            | 72            | 260           | 250           | 585           |
| Metro West                   | 11           | 107           | 173           | 146           | 437           |
| Mid North                    | 3            | 24            | 15            | 13            | 55            |
| Riverland                    | 1            | 21            | 32            | 39            | 93            |
| South East                   | 7            | 31            | 22            | 36            | 96            |
| Yorke, Lower North & Barossa | 15           | 76            | 97            | 98            | 286           |
| <b>Total</b>                 | <b>86</b>    | <b>808</b>    | <b>1,267</b>  | <b>1,278</b>  | <b>3,439</b>  |
| <b>TAS</b>                   |              |               |               |               |               |
| North Western                | 3            | 38            | 69            | 59            | 169           |
| Northern                     | 14           | 48            | 63            | 54            | 179           |
| Southern                     | 27           | 133           | 155           | 81            | 396           |
| <b>Total</b>                 | <b>44</b>    | <b>219</b>    | <b>287</b>    | <b>194</b>    | <b>744</b>    |
| <b>ACT</b>                   |              |               |               |               |               |
| <b>Total</b>                 | <b>5</b>     | <b>226</b>    | <b>248</b>    | <b>304</b>    | <b>783</b>    |
| <b>NT</b>                    |              |               |               |               |               |
| Alice Springs                | -            | 14            | 9             | 4             | 27            |
| Barkly                       | -            | 5             | 4             | 1             | 10            |
| Darwin                       | -            | 34            | 57            | 49            | 140           |
| East Arnhem                  | -            | 4             | 8             | 1             | 13            |
| Katherine                    | -            | 8             | 9             | 6             | 23            |
| <b>Total</b>                 | <b>-</b>     | <b>65</b>     | <b>87</b>     | <b>61</b>     | <b>213</b>    |
| <b>UNKNOWN ACPR</b>          |              |               |               |               |               |
| <b>Total</b>                 | <b>-</b>     | <b>4</b>      | <b>3</b>      | <b>-</b>      | <b>7</b>      |
| <b>NATIONAL</b>              |              |               |               |               |               |
| <b>Total</b>                 | <b>1,731</b> | <b>10,309</b> | <b>12,154</b> | <b>10,829</b> | <b>35,023</b> |

Note: Location is based on the address of the person who was assigned the HCP.

**Health.gov.au**

All information in this publication is correct as at October 2025