



**Australian Government**  
**Department of Health and Aged Care**

# HOME CARE PACKAGES PROGRAM

## Data Report Quarter 2 2024-25

1 October – 31 December 2024

February 2025



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## Executive Summary

- At 31 December 2024, 293,748 people had access to a Home Care Package (HCP).
- Of the 293,748 people, 283,839 were in a HCP with the remaining 9,909 people assigned a HCP and considering whether to take up their offer.
- In the December 2024 quarter, 19,152 people entered a HCP for the first time.
- At 31 December 2024, there were 82,960 people waiting in the National Priority System (NPS) for a HCP at their approved level.
- There were 40,667 approvals for a HCP in the December 2024 quarter.
- There were 33,474 HCPs released in the December 2024 quarter, at an average of 2,575 per week.
- There were 924 approved HCP providers with a home care service at 31 December 2024.



# INTRODUCTION

## OVERVIEW

The Australian Government recognises that people want to remain living independently in their own homes for as long as possible. To support this, the Government subsidises packages through the Home Care Packages Program (HCPP) to provide home-based care that can improve older Australians' quality of life and help them to remain active and connected to their communities.

This report provides an update on the operation of the HCPP for the period between 1 October 2024 and 31 December 2024. The wait times are shown for 31 January 2025, in recognition that information for this indicator was available and assured at the time of publication.

A Glossary is also provided at the end of the report explaining specific terminology and abbreviations used throughout the report.

Data in this report was collected from systems and records held by the Department of Health and Aged Care (the department) and Services Australia. Data was valid on the date of extraction. Data extracted on a different date may vary from that in this report.

Further information on the HCPP, including eligibility, fees and recent reforms can be found at [www.health.gov.au/initiatives-and-programs/home-care-packages-program/about-the-home-care-packages-program](http://www.health.gov.au/initiatives-and-programs/home-care-packages-program/about-the-home-care-packages-program).

# 1. ELIGIBILITY AND ASSESSMENT

## DISTRIBUTION OF HCP LEVELS

- There are four levels of HCPs to help meet older Australians' different levels of care need, which is determined by the outcome of an independent aged care assessment. Table 1 provides the rounded annual amount of Government subsidy in 2024-25.

Table 1: HCP annual subsidy, by HCP level from 1 October 2024 to December 2024

HCP level	Home care services for people with	Rounded annual subsidy amount paid by the Government
1	Basic care needs	\$11,000
2	Low-level care needs	\$19,000
3	Intermediate care needs	\$41,000
4	High-level care needs	\$61,000

Notes: The amounts in the table do not include additional supplements that a provider may be eligible for. Figures are rounded to the nearest \$1,000.

## VOLUME OF HCP APPROVALS

- There were 40,667 HCP approvals in the December 2024 quarter (Table 2).

Table 2: Number of HCP approvals in December 2024 quarter, by state and territory of assessment, level and priority

State/ territory	Level 1		Level 2		Level 3		Level 4		Total	Share
	High	Medium	High	Medium	High	Medium	High	Medium		
NSW	2	549	207	4,141	807	4,416	1,115	1,822	13,059	32.1%
VIC	-	193	175	2,322	1,237	2,465	2,356	895	9,643	23.7%
QLD	-	212	152	2,417	1,143	2,093	1,608	530	8,155	20.1%
WA	-	23	34	738	369	1,238	1,084	703	4,189	10.3%
SA	-	47	118	737	531	991	707	504	3,635	8.9%
TAS	-	24	14	223	42	317	87	135	842	2.1%
ACT	-	-	4	204	80	245	228	143	904	2.2%
NT	-	-	-	49	9	87	28	33	206	0.5%
Unknown	-	1	-	14	2	8	3	6	34	0.1%
Sub-total	2	1,049	704	10,845	4,220	11,860	7,216	4,771	40,667	100.0%
Total	1,051		11,549		16,080		11,987		40,667	100.0%
Share	2.6%		28.4%		39.5%		29.5%		100.0%	

### Key point

- There were 40,667 approvals for a HCP in the December 2024 quarter.

## 2. HOME CARE SERVICE DELIVERY

### NUMBER OF PEOPLE IN A HCP

- There were 283,839 people in a HCP at 31 December 2024 (Table 3).
- In addition to the 283,839 people in a HCP at 31 December 2024, a further 9,909 people were assigned a HCP and were considering whether to take up their offer.

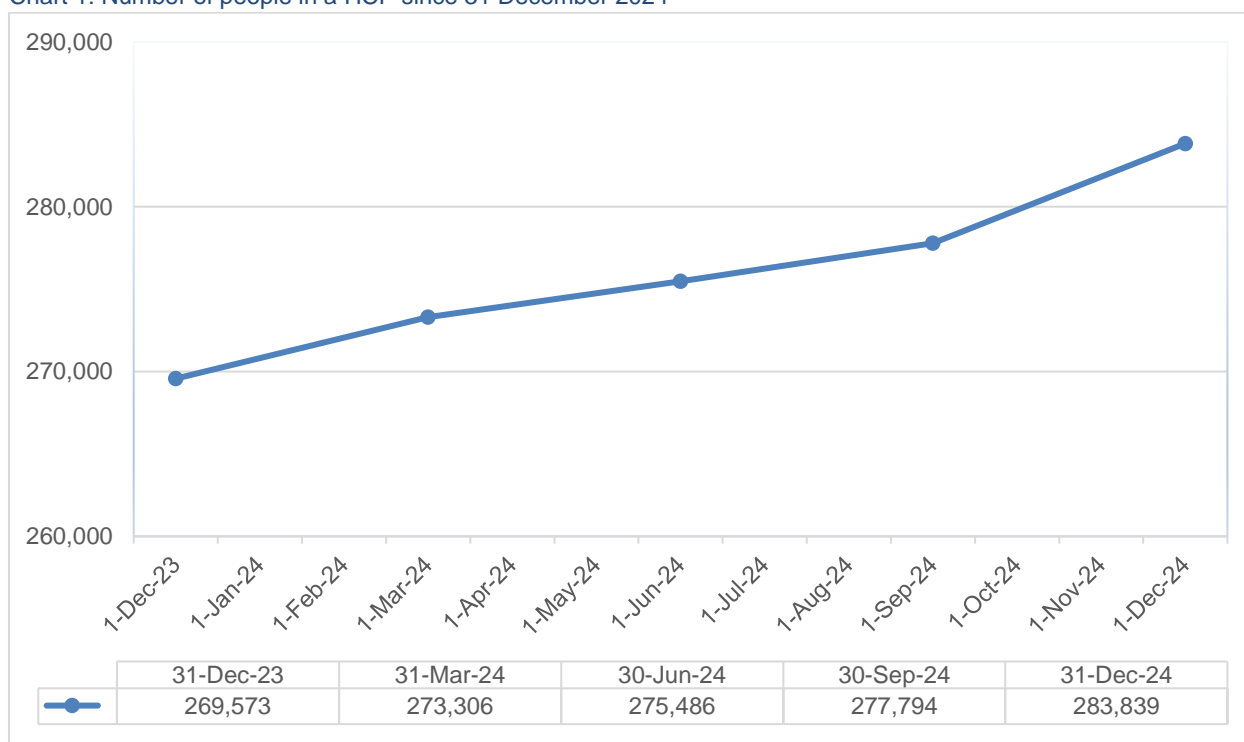
Table 3: Number of people in a HCP by level and state and territory, at 31 December 2024

State	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	7,178	40,469	31,465	13,312	92,424	32.6%
VIC	3,484	31,381	24,855	17,580	77,300	27.2%
QLD	2,297	20,838	19,854	12,308	55,297	19.5%
WA	307	4,883	8,151	8,389	21,730	7.7%
SA	912	9,244	10,857	5,552	26,565	9.4%
TAS	294	2,590	2,332	1,003	6,219	2.2%
ACT	28	817	960	1,219	3,024	1.1%
NT	9	402	523	312	1,246	0.4%
Unknown	0	20	10	4	34	0.0%
<b>Total</b>	<b>14,509</b>	<b>110,644</b>	<b>99,007</b>	<b>59,679</b>	<b>283,839</b>	<b>100.0%</b>
<b>Share</b>	<b>5.1%</b>	<b>39.0%</b>	<b>34.9%</b>	<b>21.0%</b>	<b>100.0%</b>	

Note: Location is based on the address of the person receiving a HCP, not the address of their provider.

- Data on the number of people in a HCP at 31 December 2024 by Aged Care Planning Region (ACPR) can be found at Appendix A.

Chart 1: Number of people in a HCP since 31 December 2023



- Table 4 provides a breakdown of the proportion of people in a HCP according to the Modified Monash Model (MMM) classifications – with 1 classified as major metropolitan regions, ranging to 7 which is classified as the most remote regions.

Table 4: Proportion of the total number of people in a HCP at the last day of the quarter, by MMM Classification

MMM	31-Dec-23	31-Mar-24	30-Jun-24	30-Sep-24	31-Dec-24
1	66.5%	66.5%	66.6%	66.6%	<b>66.6%</b>
2	9.1%	9.0%	9.0%	8.9%	<b>8.9%</b>
3	9.5%	9.4%	9.4%	9.4%	<b>9.4%</b>
4	5.6%	5.6%	5.5%	5.5%	<b>5.5%</b>
5	8.1%	8.2%	8.2%	8.2%	<b>8.3%</b>
6	0.4%	0.9%	0.9%	0.9%	<b>0.9%</b>
7	0.0%	0.4%	0.4%	0.4%	<b>0.4%</b>
Unknown	0.0%	0.0%	0.0%	0.0%	<b>0.0%</b>

Note: Location is based on the address of the person receiving a HCP, not the address of their provider.

## NUMBER OF NEW ENTRIES TO A HCP

- There were 19,152 new entries to a HCP in the December 2024 quarter (Table 5).

Table 5: Number of new entries to a HCP in the December 2024 quarter, by state and territory

State/territory	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	154	2,184	2,401	646	<b>5,385</b>	<b>28.1%</b>
VIC	63	1,631	1,973	1,167	<b>4,834</b>	<b>25.2%</b>
QLD	59	1,365	1,837	909	<b>4,170</b>	<b>21.8%</b>
WA	8	379	825	690	<b>1,902</b>	<b>9.9%</b>
SA	22	651	1,003	402	<b>2,078</b>	<b>10.9%</b>
TAS	11	164	177	62	<b>414</b>	<b>2.2%</b>
ACT	-	47	96	121	<b>264</b>	<b>1.4%</b>
NT	-	28	53	19	<b>100</b>	<b>0.5%</b>
Unknown	-	3	2	0	<b>5</b>	<b>0.0%</b>
<b>Total</b>	<b>317</b>	<b>6,452</b>	<b>8,367</b>	<b>4,016</b>	<b>19,152</b>	<b>100.0%</b>
<b>Share</b>	<b>1.7%</b>	<b>33.7%</b>	<b>43.7%</b>	<b>21.0%</b>	<b>100.0%</b>	

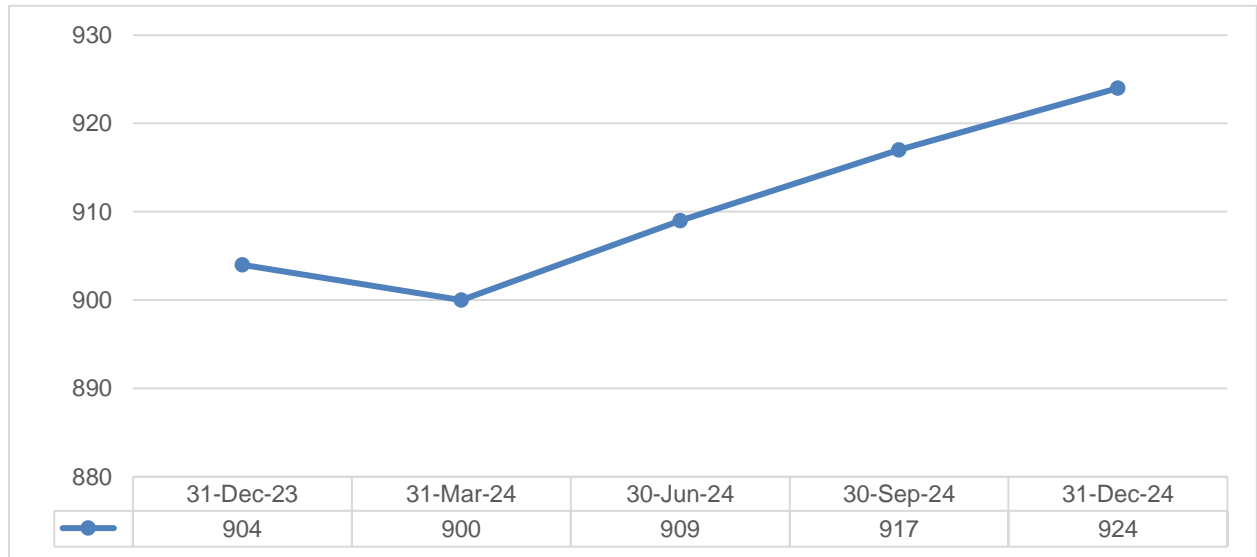
Notes: Location is based on the address of the person entering a HCP, not the address of their provider.

- Further information on the number of new entries in the December 2024 quarter by ACPR can be found in Appendix B.

## NUMBER OF APPROVED HCP PROVIDERS

- There were 924 approved HCP providers at 31 December 2024 (Chart 2).

Chart 2: Number of approved providers of home care with home care services since 31 December 2024



Note: Includes providers with at least one active service.

- Appendix C provides the total number of approved HCP providers in each ACPR that had indicated in My Aged Care that they had operational capacity to provide services across all four HCP levels in that ACPR at 31 December 2024.

### Key points

- There were 283,839 people receiving care in a HCP at 31 December 2024.
- There were 19,152 new entries to a HCP in the December 2024 quarter.
- There were 924 approved HCP providers at 31 December 2024.



### 3. NATIONAL PRIORITY SYSTEM

#### NATIONAL PRIORITY SYSTEM

- The NPS allows for a nationally consistent and equitable process for assigning HCPs based on people’s individual needs and circumstances, regardless of where they live. A person’s wait time is dependent only on their date of approval and priority for service.
- Independent and qualified Aged Care Assessment Teams (ACATs) assess a person’s needs and, when making an approval for care, can approve a person for a HCP, residential care, respite care, transitional care, and Commonwealth Home Support Programme (CHSP), depending on the person’s circumstances. Therefore, based on care needs and choice, not everyone with a HCP approval and placed in the NPS will enter home care.
- There were 82,960 people in the NPS who were waiting on a HCP at their approved level at 31 December 2024. Of these people, 82,288 (99%) are in a lower level HCP and/or approved for CHSP services.

#### PEOPLE WHO HAVE NOT YET BEEN OFFERED A HCP

- At 31 December 2024, there were 64,427 people who were seeking a HCP at their approved level, who are not in a lower level HCP (Table 6).

Table 6: Number and percentage of people who had not yet been offered a HCP, who had been approved to access CHSP, by level of approval at 31 December 2024

Approved level	Number of people in the NPS <u>who have never been offered</u> a lower level HCP	Number of people in the NPS <u>who have never been offered</u> a lower level HCP <u>with CHSP approval</u>	Percentage of people in the NPS <u>without</u> a lower level HCP <u>with CHSP approval</u>
Level 1	1,685	1,643	97.5%
Level 2	24,241	24,033	99.1%
Level 3	28,916	28,694	99.2%
Level 4	9,585	9,385	97.9%
<b>Total</b>	<b>64,427</b>	<b>63,755</b>	<b>99.0%</b>

#### PEOPLE WHO ARE IN AN A LOWER LEVEL HCP

- At 31 December 2024, there were 17,930 people who are in a lower level HCP while they wait for a HCP at their approved level (Table 7).

Table 7: Number of people who had been offered a HCP while they wait for their approved level, by response category and level of approval at 31 December 2024

Approved level	Number of people in a lower level HCP	Number of people offered a lower level HCP, who had <u>not yet accepted</u> their offer	Number of people offered a lower level HCP that <u>did not</u> take up their offer
Level 1	0	0	0
Level 2	955	12	21
Level 3	8,928	80	241
Level 4	8,047	76	173
<b>Total</b>	<b>17,930</b>	<b>168</b>	<b>435</b>

## DISTRIBUTION OF PEOPLE ACROSS STATES AND TERRITORIES

- Table 8 shows the state and territory distribution of people who had not been offered a HCP at 31 December 2024.

Table 8: Number of people waiting on a HCP at their approved level without a lower level HCP, by state and territory of residence and level of approval at 31 December 2024

State	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	866	9,155	9,915	2,829	<b>22,765</b>	<b>35.3%</b>
VIC	322	5,492	6,301	2,378	<b>14,493</b>	<b>22.5%</b>
QLD	340	5,175	4,980	1,217	<b>11,712</b>	<b>18.2%</b>
WA	34	1,489	3,153	1,426	<b>6,102</b>	<b>9.5%</b>
SA	80	1,778	3,047	1,199	<b>6,104</b>	<b>9.5%</b>
TAS	39	642	820	224	<b>1,725</b>	<b>2.7%</b>
ACT	4	388	453	268	<b>1,113</b>	<b>1.7%</b>
NT	-	115	237	41	<b>393</b>	<b>0.6%</b>
Unknown	-	7	10	3	<b>20</b>	<b>0.0%</b>
<b>Total</b>	<b>1,685</b>	<b>24,241</b>	<b>28,916</b>	<b>9,585</b>	<b>64,427</b>	<b>100.0%</b>
<b>Share</b>	<b>2.6%</b>	<b>37.6%</b>	<b>44.9%</b>	<b>14.9%</b>	<b>100.0%</b>	

Note: A person with an approval at multiple levels is only counted once - at their highest active approved level.

- The number of people waiting on a HCP at 31 December 2024, without a lower level HCP, by ACPR, is found in Appendix D.
- Table 9 shows the state and territory distribution of people who are waiting on a HCP at their approved level as at 31 December 2024 and includes people represented in Table 8.

Table 9: Number of people waiting on a HCP at their approved level by state and territory of residence and level of approval at 31 December 2024

State	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	866	9,642	13,934	6,159	<b>30,601</b>	<b>36.9%</b>
VIC	322	5,765	8,441	4,058	<b>18,586</b>	<b>22.4%</b>
QLD	340	5,324	6,598	2,530	<b>14,792</b>	<b>17.8%</b>
WA	34	1,512	3,670	2,293	<b>7,509</b>	<b>9.1%</b>
SA	80	1,814	3,567	1,831	<b>7,292</b>	<b>8.8%</b>
TAS	39	655	1,071	456	<b>2,221</b>	<b>2.7%</b>
ACT	4	395	576	431	<b>1,406</b>	<b>1.7%</b>
NT	-	115	298	119	<b>532</b>	<b>0.6%</b>
Unknown	-	7	10	4	<b>21</b>	<b>0.0%</b>
<b>Total</b>	<b>1,685</b>	<b>25,229</b>	<b>38,165</b>	<b>17,881</b>	<b>82,960</b>	<b>100.0%</b>
<b>Share</b>	<b>2.0%</b>	<b>30.4%</b>	<b>46.0%</b>	<b>21.6%</b>	<b>100.0%</b>	

- The number of people waiting on a HCP at their approved level at 31 December 2024, by ACPR, is found in Appendix E.

### Key point

- At 31 December 2024, there were 82,960 people who were waiting for a HCP at their approved level.

## WAIT TIMES

- A person’s place in the NPS is solely based on date of approval and priority for care. People assessed as having urgent need for care, approved as high priority, are being assigned their approved level HCP within one month.
- For people with a medium priority with an approval date in January 2025, the estimated wait times for assignment of an approved HCP is provided in Table 10.

Table 10: Estimated wait times for people entering the NPS in January 2025 by HCP level

HCP level	Time to approved HCP
Level 1	3-6 months
Level 2	6-9 months
Level 3	9-12 months
Level 4	12-15 months

- For people who have been assigned a HCP at their approved level in January 2025, the average wait times is provided in Table 11.

Table 11: Average wait times for people who have been assigned a HCP in January 2025 by HCP level

Package level	High priority	Medium priority	Both high and medium priorities
Level 1	<1 month	6 months	6 months
Level 2	<1 month	8 months	7 months
Level 3	<1 month	10 months	7 months
Level 4	<1 month	13 months	5 months
All Levels	<1 month	11 months	6 months

## NUMBER OF HCPs RELEASED

- The department released 33,474 HCPs during the December 2024 quarter (Table 12), at an average of 2,575 per week.

Table 12: Number of HCPs released in the December 2024 quarter, by state and territory and level

State	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	246	3,622	4,417	1,627	<b>9,912</b>	29.6%
VIC	125	2,619	3,400	2,540	<b>8,684</b>	25.9%
QLD	82	1,957	2,987	1,735	<b>6,761</b>	20.2%
WA	16	668	1,305	1,299	<b>3,288</b>	9.8%
SA	49	1,020	1,504	796	<b>3,369</b>	10.1%
TAS	25	282	282	130	<b>719</b>	2.1%
ACT	3	123	168	238	<b>532</b>	1.6%
NT	-	54	95	48	<b>197</b>	0.6%
Unknown	-	5	6	1	<b>12</b>	0.0%
<b>Total</b>	<b>546</b>	<b>10,350</b>	<b>14,164</b>	<b>8,414</b>	<b>33,474</b>	100.0%
<b>Share</b>	1.6%	30.9%	42.3%	25.1%	100.0%	

- Of the HCPs released in the December 2024 quarter, 18% (6,149) were offered as upgrades to people already in a lower-level HCP. The other 82% (27,325) were offered to people who were not in a lower-level HCP (Table 13).

Table 13: HCPs released to people in the December 2024 quarter, by level and type of release

Release type	Level 1	Level 2	Level 3	Level 4	Total
New packages	546	10,047	11,303	5,429	27,325
Upgrades	0	303	2,861	2,985	6,149
<b>Total</b>	<b>546</b>	<b>10,350</b>	<b>14,164</b>	<b>8,414</b>	<b>33,474</b>
<b>% released that were new</b>	100.0%	97.1%	79.8%	64.5%	81.6%

Information on the number of HCPs released by ACPR and level for the December 2024 quarter can be found at Appendix F.

### Key points

- 33,474 HCPs were released during the December 2024 quarter.

## 4. FIRST NATIONS PEOPLES

- For the purpose of this report, First Nations peoples include those people who have identified in My Aged Care as being Aboriginal and/or Torres Strait Islander.
- The number of First Nations peoples receiving a HCP or waiting for a HCP is proportionately less for their population size relative to the rest of the population. This is attributed to First Nations peoples accessing alternative programs such as the National Aboriginal and Torres Strait Islander Flexible Aged Care Program and Multi-Purpose Services for in-home care support. In addition, indigenous status for many people is not recorded in My Aged Care.
- There were 9,287 First Nations peoples in a HCP at 31 December 2024 (Table 14). The 9,287 people accounted for 3% of the 283,839 people in a HCP (Table 3).

Table 14: Number of First Nations peoples in a HCP by level and state and territory at 31 December 2024

State	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	220	1,694	1,353	616	<b>3,883</b>	<b>41.8%</b>
VIC	35	492	278	235	<b>1,040</b>	<b>11.2%</b>
QLD	47	768	773	470	<b>2,058</b>	<b>22.2%</b>
WA	3	123	231	256	<b>613</b>	<b>6.6%</b>
SA	32	300	357	176	<b>865</b>	<b>9.3%</b>
TAS	17	98	122	46	<b>283</b>	<b>3.0%</b>
ACT	1	18	24	18	<b>61</b>	<b>0.7%</b>
NT	4	184	189	81	<b>458</b>	<b>4.9%</b>
Unknown	-	14	9	3	<b>26</b>	<b>0.3%</b>
<b>Total</b>	<b>359</b>	<b>3,691</b>	<b>3,336</b>	<b>1,901</b>	<b>9,287</b>	<b>100.0%</b>
<b>Share by Level</b>	<b>3.9%</b>	<b>39.7%</b>	<b>35.9%</b>	<b>20.5%</b>	<b>100.0%</b>	

Note: The 9,287 First Nations people are a subset of the 283,839 people in a HCP recorded for all of Australia.

- There were 2,049 First Nations peoples at 31 December 2024 who were waiting for a HCP at their approved level (Table 15). The 2,049 people accounted for 3% of the 82,960 people waiting for a HCP at their approved level (Table 9).

Table 15: Number of First Nations peoples waiting on a HCP at their approved level by state and territory of residence and level of approval at 31 December 2024

State/territory	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	19	292	376	122	809	39.5%
VIC	5	64	64	34	167	8.2%
QLD	19	194	191	67	471	23.0%
WA	1	44	95	56	196	9.6%
SA	-	26	61	32	119	5.8%
TAS	1	22	35	20	78	3.8%
ACT	-	8	9	6	23	1.1%
NT	-	34	111	28	173	8.4%
Unknown	-	4	7	2	13	0.6%
<b>Total</b>	<b>45</b>	<b>688</b>	<b>949</b>	<b>367</b>	<b>2,049</b>	<b>100.0%</b>
<b>Share by Level</b>	<b>2.2%</b>	<b>33.6%</b>	<b>46.3%</b>	<b>17.9%</b>	<b>100.0%</b>	

Note: The 2,049 First Nations people are a subset of the 82,960 people in the NPS recorded for all of Australia.

## Glossary

Term	Definition
<b>Aged Care Assessment Teams (ACAT)</b>	ACATs are independent state and territory managed teams of medical and allied health professionals who assess the physical, psychological, medical, restorative, cultural and social needs of older people and help them and their carers to access appropriate levels of support.
<b>Aged Care Planning Region (ACPR)</b>	The areas marked out in the ACPR maps, which can be found at <a href="https://www.health.gov.au/resources/collections/2018-aged-care-planning-region-maps">https://www.health.gov.au/resources/collections/2018-aged-care-planning-region-maps</a> .
<b>Approved provider</b>	An organisation that has been approved to provide home care under the <i>Aged Care Act 1997</i> .
<b>Commonwealth Home Support Program (CHSP)</b>	Entry-level support at home – Ongoing or short-term care and support services including help with housework, personal care, meals and food preparation, transport, shopping, allied health, social support, and planned respite.
<b>Home Care Packages Program</b>	A program that supports senior Australians with complex needs to remain living at home through a coordinated package of care and services to meet the individual needs of people.
<b>A lower level HCP</b>	A HCP at a lower level than a person's approved level, through which they are able to access some home care services while waiting for a higher level HCP.
<b>My Aged Care</b>	The main entry point to the aged care system in Australia.
<b>National Priority System</b>	The nationally consistent process for allocating HCPs based on peoples' needs and circumstances.
<b>The department</b>	The Department of Health and Aged Care.

## Appendices

### Appendix A – Number of people in a HCP at 31 December 2024, by ACPR

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>NSW</b>					
Central Coast	386	2,500	1,962	758	<b>5,606</b>
Central West	78	783	704	327	<b>1,892</b>
Far North Coast	603	3,166	2,052	826	<b>6,647</b>
Hunter	820	3,314	2,155	1,473	<b>7,762</b>
Illawarra	354	1,851	1,813	735	<b>4,753</b>
Inner West	193	2,187	2,235	919	<b>5,534</b>
Mid North Coast	717	3,470	3,113	1,398	<b>8,698</b>
Nepean	132	1,276	1,084	470	<b>2,962</b>
New England	119	792	602	221	<b>1,734</b>
Northern Sydney	699	3,601	2,702	1,385	<b>8,387</b>
Orana Far West	212	1,033	674	253	<b>2,172</b>
Riverina/Murray	476	2,022	1,177	429	<b>4,104</b>
South East Sydney	465	4,104	3,503	1,246	<b>9,318</b>
South West Sydney	1,066	4,664	3,364	1,177	<b>10,271</b>
Southern Highlands	143	1,861	1,198	438	<b>3,640</b>
Western Sydney	715	3,845	3,127	1,257	<b>8,944</b>
<b>Total</b>	<b>7,178</b>	<b>40,469</b>	<b>31,465</b>	<b>13,312</b>	<b>92,424</b>
<b>VIC</b>					
Barwon-South Western	140	2,429	2,082	1,628	<b>6,279</b>
Eastern Metro	1,494	7,851	4,689	3,384	<b>17,418</b>
Gippsland	390	2,453	2,094	1,340	<b>6,277</b>
Grampians	84	1,378	976	585	<b>3,023</b>
Hume	264	1,302	588	261	<b>2,415</b>
Loddon-Mallee	180	1,572	1,067	830	<b>3,649</b>
Northern Metro	479	4,851	4,160	3,158	<b>12,648</b>
Southern Metro	361	5,911	5,856	4,346	<b>16,474</b>
Western Metro	92	3,634	3,343	2,048	<b>9,117</b>
<b>Total</b>	<b>3,484</b>	<b>31,381</b>	<b>24,855</b>	<b>17,580</b>	<b>77,300</b>



QLD					
Brisbane North	93	1,423	1,502	951	3,969
Brisbane South	289	2,376	2,434	1,364	6,463
Cabool	220	2,181	2,182	1,098	5,681
Central West	6	39	18	10	73
Darling Downs	395	1,821	1,172	534	3,922
Far North	76	1,991	1,293	463	3,823
Fitzroy	53	1,138	1,527	578	3,296
Logan River Valley	105	1,135	1,118	725	3,083
Mackay	21	314	206	81	622
North West	7	70	45	18	140
Northern	63	931	1,135	755	2,884
South Coast	152	1,553	1,437	1,057	4,199
South West	23	102	34	15	174
Sunshine Coast	172	2,816	3,635	3,603	10,226
West Moreton	232	804	548	241	1,825
Wide Bay	390	2,144	1,568	815	4,917
<b>Total</b>	<b>2,297</b>	<b>20,838</b>	<b>19,854</b>	<b>12,308</b>	<b>55,297</b>
WA					
Goldfields	2	63	86	53	204
Great Southern	10	109	317	312	748
Kimberley	1	76	52	31	160
Metro East	18	634	1,194	1,270	3,116
Metro North	143	1,505	2,013	1,523	5,184
Metro South East	73	842	1,183	1,382	3,480
Metro South West	43	1,098	1,887	2,301	5,329
Mid West	2	51	92	183	328
Pilbara	1	17	35	18	71
South West	4	188	534	718	1,444
Wheatbelt	10	300	758	598	1,666
<b>Total</b>	<b>307</b>	<b>4,883</b>	<b>8,151</b>	<b>8,389</b>	<b>21,730</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>SA</b>					
Eyre Peninsula	162	633	288	49	<b>1,132</b>
Flinders & Far North	34	189	177	32	<b>432</b>
Hills, Mallee & Southern	129	1,158	983	495	<b>2,765</b>
Metro East	26	1,021	1,748	787	<b>3,582</b>
Metro North	352	2,456	2,122	1,033	<b>5,963</b>
Metro South	17	1,058	2,219	1,690	<b>4,984</b>
Metro West	43	1,270	2,221	976	<b>4,510</b>
Mid North	22	188	109	23	<b>342</b>
Riverland	13	257	309	207	<b>786</b>
South East	51	384	196	49	<b>680</b>
Yorke, Lower North & Barossa	63	630	485	211	<b>1,389</b>
<b>Total</b>	<b>912</b>	<b>9,244</b>	<b>10,857</b>	<b>5,552</b>	<b>26,565</b>
<b>TAS</b>					
North Western	82	655	574	254	<b>1,565</b>
Northern	76	594	589	301	<b>1,560</b>
Southern	136	1,341	1,169	448	<b>3,094</b>
<b>Total</b>	<b>294</b>	<b>2,590</b>	<b>2,332</b>	<b>1,003</b>	<b>6,219</b>
<b>ACT</b>					
<b>Total</b>	<b>28</b>	<b>817</b>	<b>960</b>	<b>1,219</b>	<b>3,024</b>
<b>NT</b>					
Alice Springs	4	82	93	34	<b>213</b>
Barkly	1	4	8	1	<b>14</b>
Darwin	4	214	338	237	<b>793</b>
East Arnhem	-	71	53	22	<b>146</b>
Katherine	-	31	31	18	<b>80</b>
<b>Total</b>	<b>9</b>	<b>402</b>	<b>523</b>	<b>312</b>	<b>1,246</b>
<b>UNKNOWN ACPR</b>					
<b>Total</b>	<b>-</b>	<b>20</b>	<b>10</b>	<b>4</b>	<b>34</b>
<b>NATIONAL</b>					
<b>Total</b>	<b>14,509</b>	<b>110,644</b>	<b>99,007</b>	<b>59,679</b>	<b>283,839</b>

Note: Location is based on the address of the person receiving a HCP, not the address of their provider.

Appendix B – Number of new entries to a HCP in the December 2024 quarter, by ACPR

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>NSW</b>					
Central Coast	10	156	166	46	<b>378</b>
Central West	3	70	87	33	<b>193</b>
Far North Coast	23	204	136	23	<b>386</b>
Hunter	13	147	179	98	<b>437</b>
Illawarra	8	79	150	39	<b>276</b>
Inner West	1	76	136	36	<b>249</b>
Mid North Coast	14	217	242	59	<b>532</b>
Nepean	-	68	76	32	<b>176</b>
New England	2	66	83	19	<b>170</b>
Northern Sydney	20	191	181	68	<b>460</b>
Orana Far West	3	85	71	20	<b>179</b>
Riverina/Murray	14	68	72	5	<b>159</b>
South East Sydney	12	249	297	60	<b>618</b>
South West Sydney	9	223	245	42	<b>519</b>
Southern Highlands	6	119	110	10	<b>245</b>
Western Sydney	16	166	170	56	<b>408</b>
<b>Total</b>	<b>154</b>	<b>2,184</b>	<b>2,401</b>	<b>646</b>	<b>5,385</b>
<b>VIC</b>					
Barwon-South Western	7	118	155	116	<b>396</b>
Eastern Metro	21	425	365	179	<b>990</b>
Gippsland	4	82	193	105	<b>384</b>
Grampians	4	55	89	45	<b>193</b>
Hume	6	86	35	9	<b>136</b>
Loddon-Mallee	1	78	76	76	<b>231</b>
Northern Metro	14	245	320	188	<b>767</b>
Southern Metro	4	312	532	365	<b>1,213</b>
Western Metro	2	230	208	84	<b>524</b>
<b>Total</b>	<b>63</b>	<b>1,631</b>	<b>1,973</b>	<b>1,167</b>	<b>4,834</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>QLD</b>					
Brisbane North	1	100	159	81	<b>341</b>
Brisbane South	5	166	239	83	<b>493</b>
Cabool	4	123	208	100	<b>435</b>
Central West	1	3	-	1	<b>5</b>
Darling Downs	10	82	73	18	<b>183</b>
Far North	3	176	127	26	<b>332</b>
Fitzroy	1	106	151	53	<b>311</b>
Logan River Valley	4	58	57	49	<b>168</b>
Mackay	-	30	20	4	<b>54</b>
North West	1	6	2	-	<b>9</b>
Northern	-	33	70	52	<b>155</b>
South Coast	1	78	109	80	<b>268</b>
South West	1	8	1	1	<b>11</b>
Sunshine Coast	8	191	420	291	<b>910</b>
West Moreton	13	61	60	9	<b>143</b>
Wide Bay	6	144	141	61	<b>352</b>
<b>Total</b>	<b>59</b>	<b>1,365</b>	<b>1,837</b>	<b>909</b>	<b>4,170</b>
<b>WA</b>					
Goldfields	-	6	11	4	<b>21</b>
Great Southern	-	9	38	22	<b>69</b>
Kimberley	-	5	6	2	<b>13</b>
Metro East	1	60	127	107	<b>295</b>
Metro North	4	133	197	80	<b>414</b>
Metro South East	1	78	99	84	<b>262</b>
Metro South West	2	59	161	232	<b>454</b>
Mid West	-	5	19	32	<b>56</b>
Pilbara	-	1	2	-	<b>3</b>
South West	-	5	77	78	<b>160</b>
Wheatbelt	-	18	88	49	<b>155</b>
<b>Total</b>	<b>8</b>	<b>379</b>	<b>825</b>	<b>690</b>	<b>1,902</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>SA</b>					
Eyre Peninsula	4	55	31	6	96
Flinders & Far North	-	17	20	1	38
Hills, Mallee & Southern	2	57	93	44	196
Metro East	3	87	191	53	334
Metro North	7	175	150	48	380
Metro South	-	65	185	157	407
Metro West	1	98	228	58	385
Mid North	-	8	8	-	16
Riverland	-	8	34	19	61
South East	3	34	23	3	63
Yorke, Lower North & Barossa	2	47	40	13	102
<b>Total</b>	<b>22</b>	<b>651</b>	<b>1,003</b>	<b>402</b>	<b>2,078</b>
<b>TAS</b>					
North Western	-	29	51	25	105
Northern	2	42	44	24	112
Southern	9	93	82	13	197
<b>Total</b>	<b>11</b>	<b>164</b>	<b>177</b>	<b>62</b>	<b>414</b>
<b>ACT</b>					
<b>Total</b>	<b>-</b>	<b>47</b>	<b>96</b>	<b>121</b>	<b>264</b>
<b>NT</b>					
Alice Springs	-	6	11	-	17
Barkly	-	-	1	-	1
Darwin	-	17	36	15	68
East Arnhem	-	3	3	1	7
Katherine	-	2	2	3	7
<b>Total</b>	<b>-</b>	<b>28</b>	<b>53</b>	<b>19</b>	<b>100</b>
<b>UNKNOWN ACPR</b>					
<b>Total</b>	<b>-</b>	<b>3</b>	<b>2</b>	<b>-</b>	<b>5</b>
<b>NATIONAL</b>					
<b>Total</b>	<b>317</b>	<b>6,452</b>	<b>8,367</b>	<b>4,016</b>	<b>19,152</b>

Note: Location is based on the address of the person who entered into a HCP during the December 2024 quarter.

Appendix C – Number of approved HCP providers that have indicated in My Aged Care that they can provide services at each of the four HCP levels, by ACPR

State/territory	30-Jun-24	30-Sep-24	31-Dec-24
<b>NSW</b>			
Central Coast	31	31	31
Central West	22	22	23
Far North Coast	45	45	46
Hunter	66	68	69
Illawarra	42	43	44
Inner West	49	50	50
Mid North Coast	58	59	60
Nepean	19	21	22
New England	28	28	29
Northern Sydney	54	53	56
Orana Far West	21	21	21
Riverina/Murray	41	41	43
South East Sydney	70	71	74
South West Sydney	65	69	70
Southern Highlands	30	31	32
Western Sydney	73	75	79
<b>VIC</b>			
Barwon-South Western	39	38	40
Eastern Metro	76	79	86
Gippsland	29	29	31
Grampians	31	31	32
Hume	36	37	37
Loddon-Mallee	22	25	27
Northern Metro	58	57	57
Southern Metro	75	79	82
Western Metro	74	77	81

State/territory	30-Jun-24	30-Sep-24	31-Dec-24
<b>QLD</b>			
Brisbane North	52	53	56
Brisbane South	69	71	76
Cabool	26	27	28
Central West	10	10	10
Darling Downs	35	35	36
Far North	26	26	27
Fitzroy	27	27	27
Logan River Valley	38	39	39
Mackay	19	19	20
North West	7	7	7
Northern	27	27	28
South Coast	39	39	40
South West	4	4	4
Sunshine Coast	44	44	45
West Moreton	25	25	25
Wide Bay	28	28	29
<b>WA</b>			
Goldfields	9	10	10
Great Southern	9	10	10
Kimberley	9	9	9
Metro East	42	41	41
Metro North	42	44	45
Metro South East	29	30	32
Metro South West	23	25	25
Mid West	7	7	9
Pilbara	8	8	8
South West	16	17	17
Wheatbelt	11	11	11

State/territory	30-Jun-24	30-Sep-24	31-Dec-24
<b>SA</b>			
Eyre Peninsula	6	6	6
Flinders & Far North	10	10	10
Hills, Mallee & Southern	13	13	13
Metro East	51	53	54
Metro North	19	19	19
Metro South	15	14	14
Metro West	27	28	29
Mid North	3	3	3
Riverland	3	3	3
South East	5	5	5
Yorke, Lower North & Barossa	9	9	10
<b>TAS</b>			
North Western	13	13	13
Northern	16	16	17
Southern	38	39	39
<b>ACT</b>			
ACT	40	41	42
<b>NT</b>			
Alice Springs	15	15	15
Barkly	13	13	13
Darwin	16	16	16
East Arnhem	7	7	7
Katherine	12	12	13

Note: Totals per state/territory are not shown as providers can operate in multiple ACPRs and states/territories.



Appendix D – Number of people waiting on a HCP at their approved level at 31 December 2024, who are not in a lower level HCP, by ACPR

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>NSW</b>					
Central Coast	93	771	537	70	1,471
Central West	18	327	277	50	672
Far North Coast	123	889	587	115	1,714
Hunter	106	872	758	169	1,905
Illawarra	22	325	645	123	1,115
Inner West	22	382	668	397	1,469
Mid North Coast	142	823	562	63	1,590
Nepean	20	377	331	74	802
New England	14	224	338	76	652
Northern Sydney	42	630	889	466	2,027
Orana Far West	24	342	277	28	671
Riverina/Murray	64	354	263	33	714
South East Sydney	22	799	1,467	440	2,728
South West Sydney	64	838	1,090	261	2,253
Southern Highlands	17	528	505	107	1,157
Western Sydney	73	674	721	357	1,825
<b>Total</b>	<b>866</b>	<b>9,155</b>	<b>9,915</b>	<b>2,829</b>	<b>22,765</b>
<b>VIC</b>					
Barwon-South Western	21	471	650	252	1,394
Eastern Metro	74	1,145	1,081	517	2,817
Gippsland	38	337	391	95	861
Grampians	17	297	324	162	800
Hume	63	370	196	12	641
Loddon-Mallee	28	329	338	209	904
Northern Metro	45	871	1,178	340	2,434
Southern Metro	15	973	1,621	621	3,230
Western Metro	21	699	522	170	1,412
<b>Total</b>	<b>322</b>	<b>5,492</b>	<b>6,301</b>	<b>2,378</b>	<b>14,493</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>QLD</b>					
Brisbane North	1	301	403	81	<b>786</b>
Brisbane South	26	621	845	144	<b>1,636</b>
Cabool	7	444	575	108	<b>1,134</b>
Central West	3	14	9	-	<b>26</b>
Darling Downs	68	468	222	37	<b>795</b>
Far North	2	692	265	22	<b>981</b>
Fitzroy	4	114	207	35	<b>360</b>
Logan River Valley	10	210	378	143	<b>741</b>
Mackay	1	103	119	8	<b>231</b>
North West	4	22	10	3	<b>39</b>
Northern	2	151	169	44	<b>366</b>
South Coast	10	376	574	322	<b>1,282</b>
South West	6	37	9	2	<b>54</b>
Sunshine Coast	46	839	729	193	<b>1,807</b>
West Moreton	81	234	150	23	<b>488</b>
Wide Bay	69	549	316	52	<b>986</b>
<b>Total</b>	<b>340</b>	<b>5,175</b>	<b>4,980</b>	<b>1,217</b>	<b>11,712</b>
<b>WA</b>					
Goldfields	-	38	36	4	<b>78</b>
Great Southern	1	37	155	56	<b>249</b>
Indian Ocean Territories	-	-	1	-	<b>1</b>
Kimberley	1	29	41	4	<b>75</b>
Metro East	2	210	520	241	<b>973</b>
Metro North	20	509	919	248	<b>1,696</b>
Metro South East	8	253	469	262	<b>992</b>
Metro South West	1	294	561	358	<b>1,214</b>
Mid West	-	20	83	103	<b>206</b>
Pilbara	-	13	11	1	<b>25</b>
South West	1	35	220	113	<b>369</b>
Wheatbelt	-	51	138	36	<b>225</b>
<b>Total</b>	<b>34</b>	<b>1,489</b>	<b>3,154</b>	<b>1,426</b>	<b>6,103</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>SA</b>					
Eyre Peninsula	12	140	72	5	229
Flinders & Far North	1	38	24	5	68
Hills, Mallee & Southern	2	211	393	181	787
Metro East	7	177	215	68	467
Metro North	14	532	889	279	1,714
Metro South	2	161	816	449	1,428
Metro West	8	197	270	53	528
Mid North	4	44	32	2	82
Riverland	3	36	59	32	130
South East	4	62	75	19	160
Yorke, Lower North & Barossa	23	180	202	106	511
<b>Total</b>	<b>80</b>	<b>1,778</b>	<b>3,047</b>	<b>1,199</b>	<b>6,104</b>
<b>TAS</b>					
North Western	2	88	201	80	371
Northern	11	149	148	40	348
Southern	26	405	471	104	1,006
<b>Total</b>	<b>39</b>	<b>642</b>	<b>820</b>	<b>224</b>	<b>1,725</b>
<b>ACT</b>					
<b>Total</b>	<b>4</b>	<b>388</b>	<b>453</b>	<b>268</b>	<b>1,113</b>
<b>NT</b>					
Alice Springs	-	19	29	4	52
Barkly	-	1	3	-	4
Darwin	-	74	160	27	261
East Arnhem	-	11	11	1	23
Katherine	-	10	34	9	53
<b>Total</b>	<b>-</b>	<b>115</b>	<b>237</b>	<b>41</b>	<b>393</b>
<b>UNKNOWN ACPR</b>					
<b>Total</b>	<b>-</b>	<b>7</b>	<b>9</b>	<b>3</b>	<b>19</b>
<b>NATIONAL</b>					
<b>Total</b>	<b>1,685</b>	<b>24,241</b>	<b>28,916</b>	<b>9,585</b>	<b>64,427</b>

Note: Location is based on the address of the person waiting to be assigned a HCP.

Appendix E – Number of people waiting on a HCP at their approved level at 31 December 2024, by ACPR

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>NSW</b>					
Central Coast	93	801	813	244	<b>1,951</b>
Central West	18	332	386	123	<b>859</b>
Far North Coast	123	964	1,010	390	<b>2,487</b>
Hunter	106	916	1,016	350	<b>2,388</b>
Illawarra	22	334	805	283	<b>1,444</b>
Inner West	22	391	882	666	<b>1,961</b>
Mid North Coast	142	902	896	245	<b>2,185</b>
Nepean	20	386	423	163	<b>992</b>
New England	14	232	469	132	<b>847</b>
Northern Sydney	42	653	1,165	902	<b>2,762</b>
Orana Far West	24	359	411	101	<b>895</b>
Riverina/Murray	64	374	431	156	<b>1,025</b>
South East Sydney	22	827	1,987	907	<b>3,743</b>
South West Sydney	64	916	1,551	540	<b>3,071</b>
Southern Highlands	17	544	716	283	<b>1,560</b>
Western Sydney	73	711	973	674	<b>2,431</b>
<b>Total</b>	<b>866</b>	<b>9,642</b>	<b>13,934</b>	<b>6,159</b>	<b>30,601</b>
<b>VIC</b>					
Barwon-South Western	21	481	812	410	<b>1,724</b>
Eastern Metro	74	1,268	1,668	1,001	<b>4,011</b>
Gippsland	38	355	484	152	<b>1,029</b>
Grampians	17	302	430	256	<b>1,005</b>
Hume	63	390	291	31	<b>775</b>
Loddon-Mallee	28	336	416	273	<b>1,053</b>
Northern Metro	45	934	1,556	620	<b>3,155</b>
Southern Metro	15	992	2,017	1,024	<b>4,048</b>
Western Metro	21	707	767	291	<b>1,786</b>
<b>Total</b>	<b>322</b>	<b>5,765</b>	<b>8,441</b>	<b>4,058</b>	<b>18,586</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>QLD</b>					
Brisbane North	1	302	493	190	<b>986</b>
Brisbane South	26	644	1,143	357	<b>2,170</b>
Cabool	7	450	727	207	<b>1,391</b>
Central West	3	14	13	-	<b>30</b>
Darling Downs	68	487	327	116	<b>998</b>
Far North	2	698	406	76	<b>1,182</b>
Fitzroy	4	116	263	76	<b>459</b>
Logan River Valley	10	220	484	274	<b>988</b>
Mackay	1	106	164	32	<b>303</b>
North West	4	22	15	7	<b>48</b>
Northern	2	152	220	77	<b>451</b>
South Coast	10	381	703	531	<b>1,625</b>
South West	6	38	12	3	<b>59</b>
Sunshine Coast	46	854	939	395	<b>2,234</b>
West Moreton	81	259	232	66	<b>638</b>
Wide Bay	69	581	457	123	<b>1,230</b>
<b>Total</b>	<b>340</b>	<b>5,324</b>	<b>6,598</b>	<b>2,530</b>	<b>14,792</b>
<b>WA</b>					
Goldfields	-	38	47	25	<b>110</b>
Great Southern	1	37	164	81	<b>283</b>
Indian Ocean Territories	-	-	1	-	<b>1</b>
Kimberley	1	29	47	6	<b>83</b>
Metro East	2	212	574	367	<b>1,155</b>
Metro North	20	521	1,118	513	<b>2,172</b>
Metro South East	8	256	565	418	<b>1,247</b>
Metro South West	1	299	666	541	<b>1,507</b>
Mid West	-	20	83	107	<b>210</b>
Pilbara	-	14	14	4	<b>32</b>
South West	1	35	241	175	<b>452</b>
Wheatbelt	-	51	150	56	<b>257</b>
<b>Total</b>	<b>34</b>	<b>1,512</b>	<b>3,670</b>	<b>2,293</b>	<b>7,509</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>SA</b>					
Eyre Peninsula	12	144	102	12	270
Flinders & Far North	1	39	27	5	72
Hills, Mallee & Southern	2	217	456	263	938
Metro East	7	177	244	106	534
Metro North	14	550	1,094	504	2,162
Metro South	2	161	887	599	1,649
Metro West	8	198	309	98	613
Mid North	4	45	38	7	94
Riverland	3	37	70	60	170
South East	4	65	105	31	205
Yorke, Lower North & Barossa	23	181	235	146	585
<b>Total</b>	<b>80</b>	<b>1,814</b>	<b>3,567</b>	<b>1,831</b>	<b>7,292</b>
<b>TAS</b>					
North Western	2	91	231	130	454
Northern	11	150	214	88	463
Southern	26	414	626	238	1,304
<b>Total</b>	<b>39</b>	<b>655</b>	<b>1,071</b>	<b>456</b>	<b>2,221</b>
<b>ACT</b>					
<b>Total</b>	<b>4</b>	<b>395</b>	<b>576</b>	<b>431</b>	<b>1,406</b>
<b>NT</b>					
Alice Springs	-	19	38	8	65
Barkly	-	1	3	-	4
Darwin	-	74	195	90	359
East Arnhem	-	11	22	4	37
Katherine	-	10	40	17	67
<b>Total</b>	<b>-</b>	<b>115</b>	<b>298</b>	<b>119</b>	<b>532</b>
<b>UNKNOWN ACPR</b>					
<b>Total</b>	<b>-</b>	<b>7</b>	<b>10</b>	<b>4</b>	<b>21</b>
<b>NATIONAL</b>					
<b>Total</b>	<b>1,685</b>	<b>25,229</b>	<b>38,165</b>	<b>17,881</b>	<b>82,960</b>

Note: Location is based on the address of the person waiting to be assigned a HCP.

Appendix F – Number of HCPs released in the December 2024 quarter, by ACPR

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>NSW</b>					
Central Coast	15	260	298	127	<b>700</b>
Central West	8	103	150	76	<b>337</b>
Far North Coast	23	339	299	95	<b>756</b>
Hunter	25	245	323	203	<b>796</b>
Illawarra	12	129	279	125	<b>545</b>
Inner West	7	119	269	94	<b>489</b>
Mid North Coast	15	333	395	145	<b>888</b>
Nepean	5	137	141	77	<b>360</b>
New England	5	99	131	43	<b>278</b>
Northern Sydney	47	372	361	163	<b>943</b>
Orana Far West	5	123	151	44	<b>323</b>
Riverina/Murray	14	139	165	26	<b>344</b>
South East Sydney	20	419	538	127	<b>1,104</b>
South West Sydney	22	345	440	119	<b>926</b>
Southern Highlands	7	217	195	44	<b>463</b>
Western Sydney	16	243	282	119	<b>660</b>
<b>Total</b>	<b>246</b>	<b>3,622</b>	<b>4,417</b>	<b>1,627</b>	<b>9,912</b>
<b>VIC</b>					
Barwon-South Western	6	170	249	206	<b>631</b>
Eastern Metro	55	664	681	458	<b>1,858</b>
Gippsland	3	137	315	213	<b>668</b>
Grampians	2	83	135	99	<b>319</b>
Hume	13	137	89	21	<b>260</b>
Loddon-Mallee	5	140	172	185	<b>502</b>
Northern Metro	24	428	567	390	<b>1,409</b>
Southern Metro	13	536	862	779	<b>2,190</b>
Western Metro	4	324	330	189	<b>847</b>
<b>Total</b>	<b>125</b>	<b>2,619</b>	<b>3,400</b>	<b>2,540</b>	<b>8,684</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>QLD</b>					
Brisbane North	3	148	278	138	567
Brisbane South	12	208	349	152	721
Cabool	8	176	347	150	681
Central West	-	3	-	2	5
Darling Downs	12	150	117	45	324
Far North	3	239	236	86	564
Fitzroy	3	141	229	108	481
Logan River Valley	6	92	140	93	331
Mackay	-	33	36	10	79
North West	2	14	8	2	26
Northern	3	57	126	109	295
South Coast	9	131	193	164	497
South West	-	13	6	1	20
Sunshine Coast	7	241	579	521	1,348
West Moreton	7	82	91	28	208
Wide Bay	7	229	252	126	614
<b>Total</b>	<b>82</b>	<b>1,957</b>	<b>2,987</b>	<b>1,735</b>	<b>6,761</b>
<b>WA</b>					
Goldfields	-	13	23	7	43
Great Southern	-	16	58	43	117
Indian Ocean Territories	-	-	-	1	1
Kimberley	1	16	24	5	46
Metro East	1	125	195	186	507
Metro North	6	215	353	179	753
Metro South East	5	118	160	176	459
Metro South West	2	101	234	417	754
Mid West	-	14	32	66	112
Pilbara	-	2	7	3	12
South West	-	10	103	135	248
Wheatbelt	1	38	116	81	236
<b>Total</b>	<b>16</b>	<b>668</b>	<b>1,305</b>	<b>1,299</b>	<b>3,288</b>



State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>SA</b>					
Eyre Peninsula	7	93	48	12	160
Flinders & Far North	2	28	35	5	70
Hills, Mallee & Southern	3	104	119	89	315
Metro East	7	130	290	115	542
Metro North	18	295	228	109	650
Metro South	-	87	283	242	612
Metro West	2	127	315	131	575
Mid North	-	14	19	9	42
Riverland	-	19	48	37	104
South East	3	55	50	15	123
Yorke, Lower North & Barossa	7	68	69	32	176
<b>Total</b>	<b>49</b>	<b>1,020</b>	<b>1,504</b>	<b>796</b>	<b>3,369</b>
<b>TAS</b>					
North Western	3	44	71	37	155
Northern	6	66	63	41	176
Southern	16	172	148	52	388
<b>Total</b>	<b>25</b>	<b>282</b>	<b>282</b>	<b>130</b>	<b>719</b>
<b>ACT</b>					
<b>Total</b>	<b>3</b>	<b>123</b>	<b>168</b>	<b>238</b>	<b>532</b>
<b>NT</b>					
Alice Springs	-	6	20	2	28
Barkly	-	3	1	1	5
Darwin	-	32	56	35	123
East Arnhem	-	7	10	3	20
Katherine	-	6	8	7	21
<b>Total</b>	<b>-</b>	<b>54</b>	<b>95</b>	<b>48</b>	<b>197</b>
<b>UNKNOWN ACPR</b>					
<b>Total</b>	<b>-</b>	<b>5</b>	<b>6</b>	<b>1</b>	<b>12</b>
<b>NATIONAL</b>					
<b>Total</b>	<b>546</b>	<b>10,350</b>	<b>14,164</b>	<b>8,414</b>	<b>33,474</b>

Note: Location is based on the address of the person who was assigned the HCP.