



# HOME CARE PACKAGES PROGRAM

Data Report 4<sup>th</sup> Quarter 2024-25

1 April – 30 June 2025

December 2025

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## EXECUTIVE SUMMARY

- At 30 June 2025, 308,244 people had access to a Home Care Package (HCP).
- Of the 308,244 people, 292,911 were in a HCP with the remaining 15,333 people assigned a HCP and considering whether to take up their offer.
- In the June 2025 quarter, 18,796 people entered a HCP for the first time.
- At 30 June 2025, there were 96,709 people waiting in the National Priority System (NPS) for a HCP at their approved level.
- There were 51,201 approvals for a HCP in the June 2025 quarter.
- There were 41,298 HCPs released in the June 2025 quarter, at an average of 3,177 per week.
- There were 923 approved HCP providers with a home care service at 30 June 2025.

# INTRODUCTION

## OVERVIEW

The Australian Government recognises that people want to remain living independently in their own homes for as long as possible. To support this, the Government subsidises packages through the Home Care Packages Program (HCPP) to provide home-based care that can improve older Australians' quality of life and help them to remain active and connected to their communities.

This report provides an update on the operation of the HCPP for the period between 1 April 2025 and 30 June 2025. The wait times are shown for 30 June 2025, in recognition that information for this indicator was available and assured at the time of publication.

A Glossary is also provided at the end of the report explaining specific terminology and abbreviations used throughout the report.

Data in this report was collected from systems and records held by the Department of Health, Disability and Ageing (the department) and Services Australia. Data was valid on the date of extraction. Data extracted on a different date may vary from that in this report.

Further information on the HCPP, including eligibility, fees and recent reforms can be found at [www.health.gov.au/initiatives-and-programs/home-care-packages-program/about-the-home-care-packages-program](http://www.health.gov.au/initiatives-and-programs/home-care-packages-program/about-the-home-care-packages-program).

# 1. ELIGIBILITY AND ASSESSMENT

## DISTRIBUTION OF HCP LEVELS

- There are four levels of HCPs to help meet older Australians' different levels of care need, which is determined by the outcome of an independent aged care assessment. Table 1 provides the rounded annual amount of Government subsidy in 2024-25.

Table 1: HCP annual subsidy, by HCP level from 1 July 2025

HCP level	Home care services for people with	Rounded annual subsidy amount paid by the Government
1	Basic care needs	\$11,000
2	Low-level care needs	\$19,000
3	Intermediate care needs	\$42,000
4	High-level care needs	\$63,000

Notes: The amounts in the table do not include additional supplements that a provider may be eligible for. Figures are rounded to the nearest \$1,000.

## VOLUME OF HCP APPROVALS

- There were 51,201 HCP approvals in the June 2025 quarter (Table 2).

Table 2: Number of HCP approvals in June 2025 quarter, by state and territory of assessment, level and priority

State/ territory	Level 1		Level 2		Level 3		Level 4		Total	Share
	High	Medium	High	Medium	High	Medium	High	Medium		
NSW	4	989	244	6,262	772	5,630	1,086	1,951	<b>16,938</b>	<b>33.1%</b>
VIC	8	608	257	4,112	1,464	3,219	2,106	882	<b>12,656</b>	<b>24.7%</b>
QLD	2	690	156	3,721	1,006	2,728	1,357	726	<b>10,386</b>	<b>20.3%</b>
WA	-	129	41	1,135	379	1,307	894	616	<b>4,501</b>	<b>8.8%</b>
SA	-	173	72	1,333	445	1,361	674	422	<b>4,480</b>	<b>8.7%</b>
TAS	2	77	9	417	48	388	102	193	<b>1,236</b>	<b>2.4%</b>
ACT	-	7	2	157	53	201	195	105	<b>720</b>	<b>1.4%</b>
NT	-	2	-	90	9	101	25	34	<b>261</b>	<b>0.5%</b>
Unknown	-	-	-	12	2	5	2	2	<b>23</b>	<b>0.0%</b>
Sub-total	<b>16</b>	<b>2,675</b>	<b>781</b>	<b>17,239</b>	<b>4,178</b>	<b>14,940</b>	<b>6,441</b>	<b>4,931</b>	<b>51,201</b>	<b>100.0%</b>
Total	<b>2,691</b>	<b>18,020</b>	<b>19,118</b>	<b>11,372</b>	<b>51,201</b>	<b>100.0%</b>				
Share	<b>5.3%</b>	<b>35.2%</b>	<b>37.3%</b>	<b>22.2%</b>	<b>100.0%</b>					

### Key point

- There were 51,201 approvals for a HCP in the June 2025 quarter.

## 2. HOME CARE SERVICE DELIVERY

### NUMBER OF PEOPLE IN A HCP

- There were 292,911 people in a HCP at 30 June 2025 (Table 3).
- In addition to the 292,911 people in a HCP at 30 June 2025, a further 15,333 people were assigned a HCP and were considering whether to take up their offer.

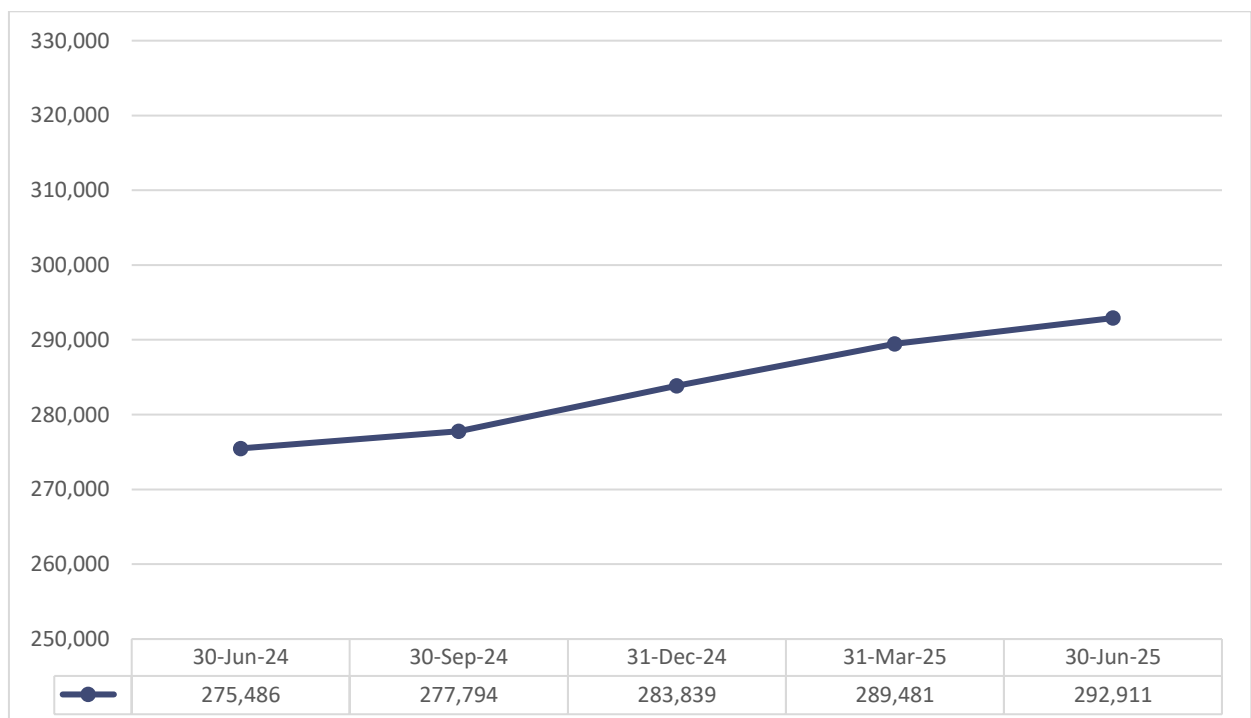
Table 3: Number of people in a HCP by level and state and territory, at 30 June 2025

State	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	6,324	39,269	33,567	15,065	94,225	32.2%
VIC	3,072	30,182	27,223	19,630	80,107	27.3%
QLD	2,013	20,105	21,403	13,484	57,005	19.5%
WA	268	4,626	8,730	8,970	22,594	7.7%
SA	846	9,056	11,816	6,383	28,101	9.6%
TAS	277	2,541	2,453	1,137	6,408	2.2%
ACT	24	753	1,036	1,362	3,175	1.1%
NT	9	372	562	342	1,285	0.4%
Unknown	0	7	1	3	11	0.0%
<b>Total</b>	<b>12,833</b>	<b>106,911</b>	<b>106,791</b>	<b>66,376</b>	<b>292,911</b>	<b>100.0%</b>
<b>Share by Level</b>	<b>4.4%</b>	<b>36.5%</b>	<b>36.5%</b>	<b>22.7%</b>	<b>100.0%</b>	

Note: Location is based on the address of the person receiving a HCP, not the address of their provider.

- Data on the number of people in a HCP at 30 June 2025 by Aged Care Planning Region (ACPR) can be found at Appendix A.

Chart 1: Number of people in a HCP since 30 June 2025



- Table 4 provides a breakdown of the proportion of people in a HCP according to the Modified Monash Model (MMM) classifications – with 1 classified as major metropolitan regions, ranging to 7 which is classified as the most remote regions.

Table 4: Proportion of the total number of people in a HCP at the last day of the quarter, by MMM Classification

MMM	30-Jun-24	30-Sep-24	31-Dec-24	31-Mar-25	30-Jun-25
1	66.6%	66.6%	66.6%	66.7%	<b>66.8%</b>
2	9.0%	8.9%	8.9%	8.9%	<b>8.9%</b>
3	9.4%	9.4%	9.4%	9.4%	<b>9.3%</b>
4	5.5%	5.5%	5.5%	5.4%	<b>5.4%</b>
5	8.2%	8.2%	8.3%	8.3%	<b>8.4%</b>
6	0.9%	0.9%	0.9%	0.9%	<b>0.9%</b>
7	0.4%	0.4%	0.4%	0.4%	<b>0.4%</b>
Unknown	0.0%	0.0%	0.0%	0.0%	<b>0.0%</b>

Note: Location is based on the address of the person receiving a HCP, not the address of their provider.

## NUMBER OF NEW ENTRIES TO A HCP

- There were 18,796 new entries to a HCP in the June 2025 quarter (Table 5).

Table 5: Number of new entries to a HCP in the June 2025 quarter, by state and territory

State/territory	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	71	2,146	2,299	869	<b>5,385</b>	<b>28.6%</b>
VIC	44	1,454	2,160	1,295	<b>4,953</b>	<b>26.4%</b>
QLD	22	1,184	1,725	794	<b>3,725</b>	<b>19.8%</b>
WA	1	315	917	645	<b>1,878</b>	<b>10.0%</b>
SA	14	480	1,054	546	<b>2,094</b>	<b>11.1%</b>
TAS	4	155	187	63	<b>409</b>	<b>2.2%</b>
ACT	3	46	106	110	<b>265</b>	<b>1.4%</b>
NT	-	26	43	18	<b>87</b>	<b>0.5%</b>
Unknown	-	0	0	0	<b>0</b>	<b>0.0%</b>
<b>Total</b>	<b>159</b>	<b>5,806</b>	<b>8,491</b>	<b>4,340</b>	<b>18,796</b>	<b>100.0%</b>
<b>Share</b>	<b>0.8%</b>	<b>30.9%</b>	<b>45.2%</b>	<b>23.1%</b>	<b>100.0%</b>	

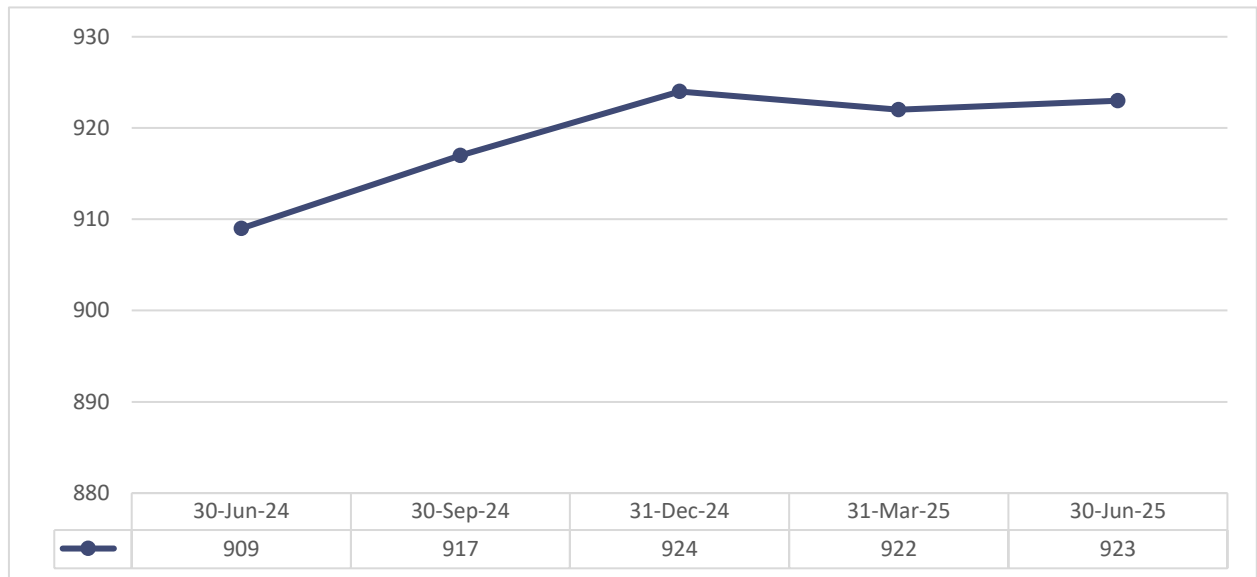
Note: Location is based on the address of the person entering a HCP, not the address of their provider.

- Further information on the number of new entries in the June 2025 quarter by ACPR can be found in Appendix B.

## NUMBER OF APPROVED HCP PROVIDERS

- There were 923 approved HCP providers at 30 June 2025 (Chart 2).

Chart 2: Number of approved providers of home care with home care services since 30 June 2025



Note: Includes providers with at least one active service.

- Appendix C provides the total number of approved HCP providers in each ACPR that had indicated in My Aged Care that they had operational capacity to provide services across all four HCP levels in that ACPR at 30 June 2025.

### Key points

- There were 292,911 people receiving care in a HCP at 30 June 2025.
- There were 18,796 new entries to a HCP in the June 2025 quarter.
- There were 923 approved HCP providers at 30 June 2025.

### 3. NATIONAL PRIORITY SYSTEM

#### NATIONAL PRIORITY SYSTEM

- The NPS allows for a nationally consistent and equitable process for assigning HCPs based on people's individual needs and circumstances, regardless of where they live. A person's wait time is dependent only on their date of approval and priority for service.
- Independent and qualified Aged Care Assessment Teams (ACATs) assess a person's needs and, when making an approval for care, can approve a person for a HCP, residential care, respite care, transitional care, and Commonwealth Home Support Programme (CHSP), depending on the person's circumstances. Therefore, based on care needs and choice, not everyone with a HCP approval and placed in the NPS will enter home care.
- There were 96,709 people in the NPS who were waiting on a HCP at their approved level at 30 June 2025. Of these people, 95,630 (99%) are in a lower level HCP and/or approved for CHSP services.

#### PEOPLE WHO HAVE NOT YET BEEN OFFERED A HCP

- At 30 June 2025, there were 80,711 people who were seeking a HCP at their approved level, who are not in a lower level HCP (Table 6).

Table 6: Number and percentage of people who had not yet been offered a HCP, who had been approved to access CHSP, by level of approval at 30 June 2025

Approved level	Number of people in the NPS <u>who have never been offered</u> a lower level HCP	Number of people in the NPS <u>who have never been offered</u> a lower level HCP <u>with</u> CHSP approval	Percentage of people in the NPS <u>without</u> a lower level HCP <u>with</u> CHSP approval
Level 1	5,364	5,236	97.6%
Level 2	38,311	37,940	99.0%
Level 3	30,300	30,052	99.2%
Level 4	6,736	6,591	97.8%
<b>Total</b>	<b>80,711</b>	<b>79,819</b>	<b>98.9%</b>

#### PEOPLE WHO ARE IN A LOWER LEVEL HCP

- At 30 June 2025, there were 15,998 people who are in a lower level HCP while they wait for a HCP at their approved level (Table 7).

Table 7: Number of people who had been offered a HCP while they wait for their approved level, by response category and level of approval at 30 June 2025

Approved level	Number of people in a lower level HCP	Number of people offered a lower level HCP, who had <u>not yet accepted</u> their offer	Number of people offered a lower level HCP that <u>did not</u> take up their offer
Level 1	0	0	0
Level 2	1,182	22	33
Level 3	8,402	116	171
Level 4	5,871	102	99
<b>Total</b>	<b>15,455</b>	<b>240</b>	<b>303</b>

## DISTRIBUTION OF PEOPLE ACROSS STATES AND TERRITORIES

- Table 8 shows the state and territory distribution of people who had not been offered a HCP at 30 June 2025.

Table 8: Number of people waiting on a HCP at their approved level without a lower level HCP, by state and territory of residence and level of approval at 30 June 2025

State	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	2,334	14,216	10,773	2,309	29,632	36.7%
VIC	1,117	8,461	6,241	1,397	17,216	21.3%
QLD	1,227	8,567	5,583	819	16,196	20.1%
WA	189	2,585	3,169	965	6,908	8.6%
SA	314	2,777	2,883	831	6,805	8.4%
TAS	169	960	860	197	2,186	2.7%
ACT	11	526	539	183	1,259	1.6%
NT	3	198	242	33	476	0.6%
Unknown	-	21	10	2	33	0.0%
<b>Total</b>	<b>5,364</b>	<b>38,311</b>	<b>30,300</b>	<b>6,736</b>	<b>80,711</b>	<b>100.0%</b>
<b>Share</b>	<b>6.6%</b>	<b>47.5%</b>	<b>37.5%</b>	<b>8.3%</b>	<b>100.0%</b>	

Note: A person with an approval at multiple levels is only counted once - at their highest active approved level.

- The number of people waiting on a HCP at 30 June 2025, without a lower level HCP, by ACPR, is found in Appendix D.
- Table 9 shows the state and territory distribution of people who are waiting on a HCP at their approved level as at 30 June 2025 and includes people represented in Table 8.

Table 9: Number of people waiting on a HCP at their approved level by state and territory of residence and level of approval at 30 June 2025

State	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	2,334	14,833	14,599	4,946	36,712	38.0%
VIC	1,117	8,757	8,101	2,434	20,409	21.1%
QLD	1,227	8,774	7,197	1,776	18,974	19.6%
WA	189	2,620	3,679	1,561	8,049	8.3%
SA	314	2,821	3,335	1,262	7,732	8.0%
TAS	169	990	1,080	393	2,632	2.7%
ACT	11	534	691	328	1,564	1.6%
NT	3	198	297	106	604	0.6%
Unknown	-	21	10	2	33	0.0%
<b>Total</b>	<b>5,364</b>	<b>39,548</b>	<b>38,989</b>	<b>12,808</b>	<b>96,709</b>	<b>100.0%</b>
<b>Share by Level</b>	<b>5.5%</b>	<b>40.9%</b>	<b>40.3%</b>	<b>13.2%</b>	<b>100.0%</b>	

- The number of people waiting on a HCP at their approved level at 30 June 2025, by ACPR, is found in Appendix E.

### Key point

- At 30 June 2025, there were 96,709 people who were waiting for a HCP at their approved level.

## WAIT TIMES

- All people approved for a HCP, and seeking services, can access their individual expected wait time to receive their first HCP, and their approved HCP in time bands.
- A person's place in the NPS is solely based on date of approval and priority for care. Estimated wait times at 30 June 2025, for a person with a medium priority approval joining the NPS for a HCP by level, are provided in Table 10.

Table 10: Estimated wait time for people entering the NPS on 31 May 2025 by HCP level

HCP level	Time to approved HCP
Level 1	9-12 months
Level 2	9-12 months
Level 3	9-12 months
Level 4	9-12 months

- For people who have been assigned a HCP at their approved level in June 2025, the average wait times is provided in Table 11.

Table 11: Average wait times for people who have been assigned a HCP in June 2025 by HCP level

Package level	High priority	Medium priority	Both high and medium priorities
Level 1	<1 month	10 months	4 months
Level 2	<1 month	10 months	9 months
Level 3	<1 month	11 months	8 months
Level 4	<1 month	11 months	6 months
<b>All Levels</b>	<b>&lt;1 month</b>	<b>10 months</b>	<b>7 months</b>

## NUMBER OF HCPS RELEASED

- The department released 41,298 HCPs during the June 2025 quarter (Table 11), at an average of 3,177 per week.

Table 12: Number of HCPs released in the June 2025 quarter, by state and territory and level

State	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	213	4,093	5,321	3,102	12,729	30.8%
VIC	104	2,658	4,364	3,599	10,725	26.0%
QLD	47	2,152	3,240	2,304	7,743	18.7%
WA	7	648	1,666	1,718	4,039	9.8%
SA	36	812	1,885	1,311	4,044	9.8%
TAS	8	316	447	268	1,039	2.5%
ACT	5	150	236	336	727	1.8%
NT	1	55	114	76	246	0.6%
Unknown	-	-	4	2	6	0.0%
<b>Total</b>	<b>421</b>	<b>10,884</b>	<b>17,277</b>	<b>12,716</b>	<b>41,298</b>	<b>100.0%</b>
<b>Share</b>	<b>1.0%</b>	<b>26.4%</b>	<b>41.8%</b>	<b>30.8%</b>	<b>100.0%</b>	

- Of the HCPs released in the June 2025 quarter, 21% (8,611) were offered as upgrades to people already in a lower-level HCP. The other 79% (32,687) were offered to people who were not in a lower-level HCP (Table 12).

Table 13: HCPs released to people in the June 2025 quarter, by level and type of release

Release type	Level 1	Level 2	Level 3	Level 4	Total
New packages	421	10,584	13,920	7,762	32,687
Upgrades	0	300	3,357	4,954	8,611
<b>Total</b>	<b>421</b>	<b>10,884</b>	<b>17,277</b>	<b>12,716</b>	<b>41,298</b>
<b>% released that were new</b>	<b>100.0%</b>	<b>97.2%</b>	<b>80.6%</b>	<b>61.0%</b>	<b>79.1%</b>

Information on the number of HCPs released by ACPR and level for the June 2025 quarter can be found at Appendix F.

### Key points

- 41,298 HCPs were released during the June 2025 quarter.

## 4. FIRST NATIONS PEOPLES

- For the purpose of this report, First Nations peoples include those people who have identified in My Aged Care as being Aboriginal and/or Torres Strait Islander.
- The number of First Nations peoples receiving a HCP or waiting for a HCP is proportionately less for their population size relative to the rest of the population. This is attributed to First Nations peoples accessing alternative programs such as the National Aboriginal and Torres Strait Islander Flexible Aged Care Program and Multi-Purpose Services for in-home care support. In addition, indigenous status for many people is not recorded in My Aged Care.
- There were 9,682 First Nations peoples in a HCP at 30 June 2025 (Table 14). The 9,682 people accounted for 3.3% of the 292,911 people in a HCP (Table 3).

Table 14: Number of First Nations peoples in a HCP by level and state and territory at 30 June 2025

State	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	206	1,689	1,444	669	<b>4,008</b>	<b>41.4%</b>
VIC	32	483	304	254	<b>1,073</b>	<b>11.1%</b>
QLD	40	756	856	540	<b>2,192</b>	<b>22.6%</b>
WA	2	117	245	285	<b>649</b>	<b>6.7%</b>
SA	30	297	387	202	<b>916</b>	<b>9.5%</b>
TAS	15	100	124	64	<b>303</b>	<b>3.1%</b>
ACT	-	24	30	24	<b>78</b>	<b>0.8%</b>
NT	4	152	211	88	<b>455</b>	<b>4.7%</b>
Unknown	-	3	2	3	<b>8</b>	<b>0.1%</b>
<b>Total</b>	<b>329</b>	<b>3,621</b>	<b>3,603</b>	<b>2,129</b>	<b>9,682</b>	<b>100.0%</b>
<b>Share</b>	<b>3.4%</b>	<b>37.4%</b>	<b>37.2%</b>	<b>22.0%</b>	<b>100.0%</b>	

Note: The 9,682 First Nations people are a subset of the 292,911 people in a HCP recorded for all of Australia.

- There were 2,340 First Nations peoples at 30 June 2025 who were waiting for a HCP at their approved level (Table 15). The 2,340 people accounted for 2% of the 96,709 people waiting for a HCP at their approved level (Table 9).

Table 15: Number of First Nations peoples waiting on a HCP at their approved level by state and territory of residence and level of approval at 30 June 2025

State/territory	Level 1	Level 2	Level 3	Level 4	Total	Share
NSW	44	413	378	104	939	40.1%
VIC	11	78	51	21	161	6.9%
QLD	41	283	230	54	608	26.0%
WA	6	76	84	30	196	8.4%
SA	5	54	48	24	131	5.6%
TAS	1	37	38	12	88	3.8%
ACT	-	9	10	6	25	1.1%
NT	2	60	97	18	177	7.6%
Unknown	-	10	4	1	15	0.6%
<b>Total</b>	<b>110</b>	<b>1,020</b>	<b>940</b>	<b>270</b>	<b>2,340</b>	<b>100.0%</b>
<b>Share</b>	<b>4.7%</b>	<b>43.6%</b>	<b>40.2%</b>	<b>11.5%</b>	<b>100.0%</b>	

Note: The 2,340 First Nations people are a subset of the 96,709 people in the NPS recorded for all of Australia.

## GLOSSARY

Term	Definition
<b>Aged Care Assessment Teams (ACAT)</b>	ACATs are independent state and territory managed teams of medical and allied health professionals who assess the physical, psychological, medical, restorative, cultural and social needs of older people and help them and their carers to access appropriate levels of support.
<b>Aged Care Planning Region (ACPR)</b>	The areas marked out in the ACPR maps, which can be found at <a href="https://www.health.gov.au/resources/collections/2018-aged-care-planning-region-maps">https://www.health.gov.au/resources/collections/2018-aged-care-planning-region-maps</a> .
<b>Approved provider</b>	An organisation that has been approved to provide home care under the <i>Aged Care Act 1997</i> .
<b>Commonwealth Home Support Program (CHSP)</b>	Entry-level support at home – Ongoing or short-term care and support services including help with housework, personal care, meals and food preparation, transport, shopping, allied health, social support, and planned respite.
<b>Home Care Packages Program</b>	A program that supports senior Australians with complex needs to remain living at home through a coordinated package of care and services to meet the individual needs of people.
<b>A lower level HCP</b>	A HCP at a lower level than a person's approved level, through which they are able to access some home care services while waiting for a higher level HCP.
<b>My Aged Care</b>	The main entry point to the aged care system in Australia.
<b>National Priority System</b>	The nationally consistent process for allocating HCPs based on peoples' needs and circumstances.
<b>The department</b>	The Department of Health, Disability and Ageing

## APPENDICES

### APPENDIX A – NUMBER OF PEOPLE IN A HCP AT 30 June 2025, BY ACPR

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>NSW</b>					
Central Coast	346	2,427	2,076	891	<b>5,740</b>
Central West	71	780	724	360	<b>1,935</b>
Far North Coast	521	3,180	2,159	930	<b>6,790</b>
Hunter	718	3,224	2,399	1,630	<b>7,971</b>
Illawarra	309	1,718	1,992	831	<b>4,850</b>
Inner West	165	2,039	2,343	1,105	<b>5,652</b>
Mid North Coast	616	3,487	3,314	1,425	<b>8,842</b>
Nepean	116	1,249	1,115	507	<b>2,987</b>
New England	91	744	662	255	<b>1,752</b>
Northern Sydney	639	3,404	2,765	1,595	<b>8,403</b>
Orana Far West	188	988	743	293	<b>2,212</b>
Riverina/Murray	429	1,945	1,198	438	<b>4,010</b>
South East Sydney	382	3,893	3,748	1,474	<b>9,497</b>
South West Sydney	937	4,610	3,706	1,398	<b>10,651</b>
Southern Highlands	130	1,826	1,332	507	<b>3,795</b>
Western Sydney	666	3,755	3,291	1,426	<b>9,138</b>
<b>Total</b>	<b>6,324</b>	<b>39,269</b>	<b>33,567</b>	<b>15,065</b>	<b>94,225</b>
<b>VIC</b>					
Barwon-South Western	126	2,369	2,282	1,765	<b>6,542</b>
Eastern Metro	1,346	7,676	5,169	3,814	<b>18,005</b>
Gippsland	357	2,368	2,318	1,432	<b>6,475</b>
Grampians	74	1,325	1,026	641	<b>3,066</b>
Hume	235	1,232	631	253	<b>2,351</b>
Loddon-Mallee	145	1,511	1,210	1,013	<b>3,879</b>
Northern Metro	414	4,650	4,571	3,435	<b>13,070</b>
Southern Metro	302	5,572	6,494	5,065	<b>17,433</b>
Western Metro	73	3,479	3,522	2,212	<b>9,286</b>
<b>Total</b>	<b>3,072</b>	<b>30,182</b>	<b>27,223</b>	<b>19,630</b>	<b>80,107</b>

QLD					
Brisbane North	85	1,306	1,597	1,089	4,077
Brisbane South	239	2,234	2,765	1,582	6,820
Cabool	183	2,058	2,367	1,260	5,868
Central West	4	35	21	9	69
Darling Downs	372	1,815	1,164	528	3,879
Far North	65	2,038	1,449	504	4,056
Fitzroy	49	1,106	1,620	665	3,440
Logan River Valley	93	1,066	1,235	823	3,217
Mackay	14	285	245	92	636
North West	7	69	42	21	139
Northern	55	876	1,144	800	2,875
South Coast	130	1,450	1,527	1,252	4,359
South West	22	98	31	20	171
Sunshine Coast	152	2,752	3,913	3,738	10,555
West Moreton	200	816	595	253	1,864
Wide Bay	343	2,101	1,688	848	4,980
<b>Total</b>	<b>2,013</b>	<b>20,105</b>	<b>21,403</b>	<b>13,484</b>	<b>57,005</b>
WA					
Goldfields	1	72	94	57	224
Great Southern	7	118	378	339	842
Kimberley	1	71	56	33	161
Metro East	14	578	1,284	1,394	3,270
Metro North	135	1,462	2,132	1,580	5,309
Metro South East	64	796	1,251	1,442	3,553
Metro South West	31	989	1,951	2,548	5,519
Mid West	2	56	122	218	398
Pilbara	-	18	33	20	71
South West	4	167	591	716	1,478
Wheatbelt	9	299	838	623	1,769
<b>Total</b>	<b>268</b>	<b>4,626</b>	<b>8,730</b>	<b>8,970</b>	<b>22,594</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>SA</b>					
Eyre Peninsula	156	630	335	61	<b>1,182</b>
Flinders & Far North	33	189	170	29	<b>421</b>
Hills, Mallee & Southern	111	1,157	1,136	596	<b>3,000</b>
Metro East	28	1,019	1,847	869	<b>3,763</b>
Metro North	326	2,441	2,354	1,230	<b>6,351</b>
Metro South	16	963	2,422	1,941	<b>5,342</b>
Metro West	40	1,261	2,347	1,056	<b>4,704</b>
Mid North	23	181	100	31	<b>335</b>
Riverland	9	232	324	256	<b>821</b>
South East	45	357	251	64	<b>717</b>
Yorke, Lower North & Barossa	59	626	530	250	<b>1,465</b>
<b>Total</b>	<b>846</b>	<b>9,056</b>	<b>11,816</b>	<b>6,383</b>	<b>28,101</b>
<b>TAS</b>					
North Western	74	623	605	331	<b>1,633</b>
Northern	75	579	630	310	<b>1,594</b>
Southern	128	1,339	1,218	496	<b>3,181</b>
<b>Total</b>	<b>277</b>	<b>2,541</b>	<b>2,453</b>	<b>1,137</b>	<b>6,408</b>
<b>ACT</b>					
<b>Total</b>	<b>24</b>	<b>753</b>	<b>1,036</b>	<b>1,362</b>	<b>3,175</b>
<b>NT</b>					
Alice Springs	4	70	85	34	<b>193</b>
Barkly	1	2	9	1	<b>13</b>
Darwin	3	214	366	263	<b>846</b>
East Arnhem	-	57	60	25	<b>142</b>
Katherine	1	29	42	19	<b>91</b>
<b>Total</b>	<b>9</b>	<b>372</b>	<b>562</b>	<b>342</b>	<b>1,285</b>
<b>UNKNOWN ACPR</b>					
<b>Total</b>	<b>-</b>	<b>7</b>	<b>1</b>	<b>3</b>	<b>11</b>
<b>NATIONAL</b>					
<b>Total</b>	<b>12,833</b>	<b>106,911</b>	<b>106,791</b>	<b>66,376</b>	<b>292,911</b>

## APPENDIX B – NUMBER OF NEW ENTRIES TO A HCP IN THE JUNE 2025 QUARTER, BY ACPR

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>NSW</b>					
Central Coast	3	159	159	47	<b>368</b>
Central West	-	63	47	19	<b>129</b>
Far North Coast	14	282	151	25	<b>472</b>
Hunter	10	192	203	91	<b>496</b>
Illawarra	2	79	170	57	<b>308</b>
Inner West	3	88	140	70	<b>301</b>
Mid North Coast	6	271	204	50	<b>531</b>
Nepean	-	69	72	26	<b>167</b>
New England	-	40	59	21	<b>120</b>
Northern Sydney	6	137	160	96	<b>399</b>
Orana Far West	2	56	68	21	<b>147</b>
Riverina/Murray	4	84	65	12	<b>165</b>
South East Sydney	5	186	295	95	<b>581</b>
South West Sydney	5	201	232	95	<b>533</b>
Southern Highlands	5	104	111	27	<b>247</b>
Western Sydney	6	135	163	117	<b>421</b>
<b>Total</b>	<b>71</b>	<b>2,146</b>	<b>2,299</b>	<b>869</b>	<b>5,385</b>
<b>VIC</b>					
Barwon-South Western	1	144	200	156	<b>501</b>
Eastern Metro	22	369	380	262	<b>1,033</b>
Gippsland	4	94	180	83	<b>361</b>
Grampians	2	58	56	44	<b>160</b>
Hume	2	54	43	9	<b>108</b>
Loddon-Mallee	1	89	129	116	<b>335</b>
Northern Metro	6	229	328	146	<b>709</b>
Southern Metro	5	257	640	380	<b>1,282</b>
Western Metro	1	160	204	99	<b>464</b>
<b>Total</b>	<b>44</b>	<b>1,454</b>	<b>2,160</b>	<b>1,295</b>	<b>4,953</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>QLD</b>					
Brisbane North	-	73	125	70	<b>268</b>
Brisbane South	2	113	292	94	<b>501</b>
Cabool	1	89	186	96	<b>372</b>
Central West	-	1	2	-	<b>3</b>
Darling Downs	7	116	56	21	<b>200</b>
Far North	-	150	121	26	<b>297</b>
Fitzroy	-	48	116	51	<b>215</b>
Logan River Valley	2	58	106	56	<b>222</b>
Mackay	-	24	24	10	<b>58</b>
North West	-	2	1	3	<b>6</b>
Northern	-	49	84	38	<b>171</b>
South Coast	3	77	151	99	<b>330</b>
South West	1	8	1	1	<b>11</b>
Sunshine Coast	3	209	294	184	<b>690</b>
West Moreton	1	50	46	12	<b>109</b>
Wide Bay	2	117	120	33	<b>272</b>
<b>Total</b>	<b>22</b>	<b>1,184</b>	<b>1,725</b>	<b>794</b>	<b>3,725</b>
<b>WA</b>					
Goldfields	-	8	14	2	<b>24</b>
Great Southern	-	12	51	23	<b>86</b>
Kimberley	-	4	3	-	<b>7</b>
Metro East	-	36	128	89	<b>253</b>
Metro North	-	95	216	85	<b>396</b>
Metro South East	1	43	141	73	<b>258</b>
Metro South West	-	66	204	248	<b>518</b>
Mid West	-	10	23	35	<b>68</b>
Pilbara	-	1	3	1	<b>5</b>
South West	-	10	52	55	<b>117</b>
Wheatbelt	-	30	82	34	<b>146</b>
<b>Total</b>	<b>1</b>	<b>315</b>	<b>917</b>	<b>645</b>	<b>1,878</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>SA</b>					
Eyre Peninsula	1	36	46	4	87
Flinders & Far North	-	10	5	2	17
Hills, Mallee & Southern	-	68	131	73	272
Metro East	2	60	131	53	246
Metro North	7	123	264	98	492
Metro South	-	32	218	208	458
Metro West	1	71	141	60	273
Mid North	-	5	5	1	11
Riverland	-	12	20	16	48
South East	1	13	38	5	57
Yorke, Lower North & Barossa	2	50	55	26	133
<b>Total</b>	<b>14</b>	<b>480</b>	<b>1,054</b>	<b>546</b>	<b>2,094</b>
<b>TAS</b>					
North Western	-	16	44	30	90
Northern	2	41	45	12	100
Southern	2	98	98	21	219
<b>Total</b>	<b>4</b>	<b>155</b>	<b>187</b>	<b>63</b>	<b>409</b>
<b>ACT</b>					
<b>Total</b>	<b>3</b>	<b>46</b>	<b>106</b>	<b>110</b>	<b>265</b>
<b>NT</b>					
Alice Springs	-	6	1	2	9
Barkly	-	-	-	-	-
Darwin	-	17	31	15	63
East Arnhem	-	1	1	-	2
Katherine	-	2	10	1	13
<b>Total</b>	<b>-</b>	<b>26</b>	<b>43</b>	<b>18</b>	<b>87</b>
<b>UNKNOWN ACPR</b>					
<b>Total</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>NATIONAL</b>					
<b>Total</b>	<b>159</b>	<b>5,806</b>	<b>8,491</b>	<b>4,340</b>	<b>18,796</b>

Note: Location is based on the address of the person who entered into a HCP during the June 2025 quarter.

**APPENDIX C – NUMBER OF APPROVED HCP PROVIDERS THAT HAVE INDICATED IN MY AGED CARE THAT THEY CAN PROVIDE SERVICES AT EACH OF THE FOUR HCP LEVELS, BY ACPR**

State/territory	31-Dec-24	31-Mar-25	30-Jun-25
<b>NSW</b>			
Central Coast	31	31	32
Central West	23	24	24
Far North Coast	46	46	46
Hunter	69	70	71
Illawarra	44	44	45
Inner West	50	49	52
Mid North Coast	60	59	59
Nepean	22	22	22
New England	29	30	30
Northern Sydney	56	56	57
Orana Far West	21	21	21
Riverina/Murray	43	44	43
South East Sydney	74	75	75
South West Sydney	70	70	71
Southern Highlands	32	33	33
Western Sydney	79	79	82
<b>VIC</b>			
Barwon-South Western	40	40	40
Eastern Metro	86	86	86
Gippsland	31	31	31
Grampians	32	33	34
Hume	37	37	40
Loddon-Mallee	27	27	28
Northern Metro	57	58	60
Southern Metro	82	88	89
Western Metro	81	82	82

State/territory	31-Dec-24	31-Mar-25	30-Jun-25
<b>QLD</b>			
Brisbane North	56	56	57
Brisbane South	76	75	75
Cabool	28	31	32
Central West	10	10	10
Darling Downs	36	36	36
Far North	27	28	28
Fitzroy	27	27	27
Logan River Valley	39	38	38
Mackay	20	21	21
North West	7	7	7
Northern	28	28	29
South Coast	40	41	43
South West	4	4	4
Sunshine Coast	45	47	48
West Moreton	25	25	25
Wide Bay	29	30	30
<b>WA</b>			
Goldfields	10	10	10
Great Southern	10	10	10
Kimberley	9	9	9
Metro East	41	40	41
Metro North	45	47	47
Metro South East	32	32	32
Metro South West	25	25	25
Mid West	9	9	9
Pilbara	8	8	8
South West	17	17	17
Wheatbelt	11	11	11

State/territory	31-Dec-24	31-Mar-25	30-Jun-25
<b>SA</b>			
Eyre Peninsula	6	6	6
Flinders & Far North	10	10	10
Hills, Mallee & Southern	13	13	13
Metro East	54	56	58
Metro North	19	19	18
Metro South	14	15	15
Metro West	29	29	30
Mid North	3	3	3
Riverland	3	3	3
South East	5	5	5
Yorke, Lower North & Barossa	10	10	10
<b>TAS</b>			
North Western	13	13	13
Northern	17	17	16
Southern	39	39	40
<b>ACT</b>			
ACT	42	44	46
<b>NT</b>			
Alice Springs	15	15	15
Barkly	13	13	13
Darwin	16	16	16
East Arnhem	7	7	7
Katherine	13	13	13

Note: Totals per state/territory are not shown as providers can operate in multiple ACPRs and states/territories.

**APPENDIX D – NUMBER OF PEOPLE WAITING ON A HCP AT THEIR APPROVED LEVEL AT 30 June 2025, WHO ARE NOT IN A LOWER LEVEL HCP, BY ACPR**

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>NSW</b>					
Central Coast	229	1,146	551	47	<b>1,973</b>
Central West	41	392	273	33	<b>739</b>
Far North Coast	334	1,132	479	68	<b>2,013</b>
Hunter	232	1,399	879	94	<b>2,604</b>
Illawarra	99	660	710	78	<b>1,547</b>
Inner West	59	674	760	327	<b>1,820</b>
Mid North Coast	287	1,020	507	61	<b>1,875</b>
Nepean	96	627	393	81	<b>1,197</b>
New England	49	385	363	54	<b>851</b>
Northern Sydney	166	1,238	1,200	453	<b>3,057</b>
Orana Far West	46	411	210	21	<b>688</b>
Riverina/Murray	97	361	219	28	<b>705</b>
South East Sydney	72	1,196	1,268	260	<b>2,796</b>
South West Sydney	255	1,481	1,493	245	<b>3,474</b>
Southern Highlands	58	741	433	62	<b>1,294</b>
Western Sydney	214	1,353	1,035	397	<b>2,999</b>
<b>Total</b>	<b>2,334</b>	<b>14,216</b>	<b>10,773</b>	<b>2,309</b>	<b>29,632</b>
<b>VIC</b>					
Barwon-South Western	63	632	735	151	<b>1,581</b>
Eastern Metro	330	1,784	1,228	315	<b>3,657</b>
Gippsland	82	502	336	60	<b>980</b>
Grampians	21	317	302	83	<b>723</b>
Hume	131	559	241	14	<b>945</b>
Loddon-Mallee	89	502	360	135	<b>1,086</b>
Northern Metro	125	1,323	1,049	187	<b>2,684</b>
Southern Metro	192	1,628	1,364	322	<b>3,506</b>
Western Metro	84	1,214	626	130	<b>2,054</b>
<b>Total</b>	<b>1,117</b>	<b>8,461</b>	<b>6,241</b>	<b>1,397</b>	<b>17,216</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>QLD</b>					
Brisbane North	58	731	540	68	<b>1,397</b>
Brisbane South	113	1,041	937	110	<b>2,201</b>
Cabool	94	1,044	773	78	<b>1,989</b>
Central West	4	18	14	-	<b>36</b>
Darling Downs	175	708	314	22	<b>1,219</b>
Far North	33	892	209	9	<b>1,143</b>
Fitzroy	27	278	191	11	<b>507</b>
Logan River Valley	50	334	372	79	<b>835</b>
Mackay	19	164	117	10	<b>310</b>
North West	6	21	17	1	<b>45</b>
Northern	27	228	210	39	<b>504</b>
South Coast	96	759	664	236	<b>1,755</b>
South West	9	28	13	1	<b>51</b>
Sunshine Coast	167	1,204	688	84	<b>2,143</b>
West Moreton	169	361	178	23	<b>731</b>
Wide Bay	180	756	346	48	<b>1,330</b>
<b>Total</b>	<b>1,227</b>	<b>8,567</b>	<b>5,583</b>	<b>819</b>	<b>16,196</b>
<b>WA</b>					
Goldfields	4	42	45	2	<b>93</b>
Great Southern	19	103	163	32	<b>317</b>
Indian Ocean Territories	1	-	1	-	<b>2</b>
Kimberley	2	28	43	3	<b>76</b>
Metro East	12	332	505	136	<b>985</b>
Metro North	62	804	859	159	<b>1,884</b>
Metro South East	16	375	446	215	<b>1,052</b>
Metro South West	47	649	669	253	<b>1,618</b>
Mid West	5	43	77	51	<b>176</b>
Pilbara	1	17	9	1	<b>28</b>
South West	13	111	236	104	<b>464</b>
Wheatbelt	7	81	116	9	<b>213</b>
<b>Total</b>	<b>189</b>	<b>2,585</b>	<b>3,169</b>	<b>965</b>	<b>6,908</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>SA</b>					
Eyre Peninsula	32	180	73	9	294
Flinders & Far North	2	42	13	4	61
Hills, Mallee & Southern	29	310	387	133	859
Metro East	23	285	240	41	589
Metro North	62	707	757	218	1,744
Metro South	19	375	751	232	1,377
Metro West	45	381	269	49	744
Mid North	5	54	23	6	88
Riverland	4	71	63	16	154
South East	35	125	75	21	256
Yorke, Lower North & Barossa	58	247	232	102	639
<b>Total</b>	<b>314</b>	<b>2,777</b>	<b>2,883</b>	<b>831</b>	<b>6,805</b>
<b>TAS</b>					
North Western	30	166	201	53	450
Northern	63	249	183	38	533
Southern	76	545	476	106	1,203
<b>Total</b>	<b>169</b>	<b>960</b>	<b>860</b>	<b>197</b>	<b>2,186</b>
<b>ACT</b>					
<b>Total</b>	<b>11</b>	<b>526</b>	<b>539</b>	<b>183</b>	<b>1,259</b>
<b>NT</b>					
Alice Springs	1	33	35	4	73
Barkly	-	3	8	2	13
Darwin	2	140	169	24	335
East Arnhem	-	10	9	-	19
Katherine	-	12	21	3	36
<b>Total</b>	<b>3</b>	<b>198</b>	<b>242</b>	<b>33</b>	<b>476</b>
<b>UNKNOWN ACPR</b>					
<b>Total</b>	<b>-</b>	<b>21</b>	<b>10</b>	<b>2</b>	<b>33</b>
<b>NATIONAL</b>					
<b>Total</b>	<b>5,364</b>	<b>38,311</b>	<b>30,300</b>	<b>6,736</b>	<b>80,711</b>

Note: Location is based on the address of the person waiting to be assigned a HCP.

## APPENDIX E – NUMBER OF PEOPLE WAITING ON A HCP AT THEIR APPROVED LEVEL AT 30 June 2025, BY ACPR

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>NSW</b>					
Central Coast	229	1,195	834	197	<b>2,455</b>
Central West	41	398	369	86	<b>894</b>
Far North Coast	334	1,206	914	307	<b>2,761</b>
Hunter	232	1,450	1,126	212	<b>3,020</b>
Illawarra	99	678	884	198	<b>1,859</b>
Inner West	59	692	1,024	638	<b>2,413</b>
Mid North Coast	287	1,083	736	153	<b>2,259</b>
Nepean	96	646	504	168	<b>1,414</b>
New England	49	395	463	95	<b>1,002</b>
Northern Sydney	166	1,293	1,514	829	<b>3,802</b>
Orana Far West	46	425	320	70	<b>861</b>
Riverina/Murray	97	396	368	108	<b>969</b>
South East Sydney	72	1,220	1,609	499	<b>3,400</b>
South West Sydney	255	1,572	1,967	473	<b>4,267</b>
Southern Highlands	58	757	630	195	<b>1,640</b>
Western Sydney	214	1,427	1,337	718	<b>3,696</b>
<b>Total</b>	<b>2,334</b>	<b>14,833</b>	<b>14,599</b>	<b>4,946</b>	<b>36,712</b>
<b>VIC</b>					
Barwon-South Western	63	644	845	222	<b>1,774</b>
Eastern Metro	330	1,911	1,810	647	<b>4,698</b>
Gippsland	82	523	406	91	<b>1,102</b>
Grampians	21	321	380	132	<b>854</b>
Hume	131	585	329	31	<b>1,076</b>
Loddon-Mallee	89	504	397	175	<b>1,165</b>
Northern Metro	125	1,386	1,392	384	<b>3,287</b>
Southern Metro	192	1,665	1,707	541	<b>4,105</b>
Western Metro	84	1,218	835	211	<b>2,348</b>
<b>Total</b>	<b>1,117</b>	<b>8,757</b>	<b>8,101</b>	<b>2,434</b>	<b>20,409</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>QLD</b>					
Brisbane North	58	733	666	157	<b>1,614</b>
Brisbane South	113	1,062	1,192	275	<b>2,642</b>
Cabool	94	1,063	937	188	<b>2,282</b>
Central West	4	19	17	-	<b>40</b>
Darling Downs	175	743	461	92	<b>1,471</b>
Far North	33	898	333	56	<b>1,320</b>
Fitzroy	27	282	230	32	<b>571</b>
Logan River Valley	50	345	463	142	<b>1,000</b>
Mackay	19	164	138	24	<b>345</b>
North West	6	22	20	2	<b>50</b>
Northern	27	230	254	51	<b>562</b>
South Coast	96	766	813	379	<b>2,054</b>
South West	9	31	15	2	<b>57</b>
Sunshine Coast	167	1,224	908	211	<b>2,510</b>
West Moreton	169	384	258	64	<b>875</b>
Wide Bay	180	808	492	101	<b>1,581</b>
<b>Total</b>	<b>1,227</b>	<b>8,774</b>	<b>7,197</b>	<b>1,776</b>	<b>18,974</b>
<b>WA</b>					
Goldfields	4	42	49	8	<b>103</b>
Great Southern	19	103	172	50	<b>344</b>
Indian Ocean Territories	1	-	1	-	<b>2</b>
Kimberley	2	28	48	4	<b>82</b>
Metro East	12	335	538	209	<b>1,094</b>
Metro North	62	827	1,091	367	<b>2,347</b>
Metro South East	16	379	556	329	<b>1,280</b>
Metro South West	47	653	764	353	<b>1,817</b>
Mid West	5	43	77	52	<b>177</b>
Pilbara	1	18	11	5	<b>35</b>
South West	13	111	249	164	<b>537</b>
Wheatbelt	7	81	123	20	<b>231</b>
<b>Total</b>	<b>189</b>	<b>2,620</b>	<b>3,679</b>	<b>1,561</b>	<b>8,049</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>SA</b>					
Eyre Peninsula	32	187	97	15	<b>331</b>
Flinders & Far North	2	43	15	5	<b>65</b>
Hills, Mallee & Southern	29	314	438	188	<b>969</b>
Metro East	23	285	263	69	<b>640</b>
Metro North	62	726	963	391	<b>2,142</b>
Metro South	19	376	795	332	<b>1,522</b>
Metro West	45	384	299	69	<b>797</b>
Mid North	5	55	29	10	<b>99</b>
Riverland	4	71	73	24	<b>172</b>
South East	35	129	93	30	<b>287</b>
Yorke, Lower North & Barossa	58	251	270	129	<b>708</b>
<b>Total</b>	<b>314</b>	<b>2,821</b>	<b>3,335</b>	<b>1,262</b>	<b>7,732</b>
<b>TAS</b>					
North Western	30	168	239	82	<b>519</b>
Northern	63	257	216	76	<b>612</b>
Southern	76	565	625	235	<b>1,501</b>
<b>Total</b>	<b>169</b>	<b>990</b>	<b>1,080</b>	<b>393</b>	<b>2,632</b>
<b>ACT</b>					
<b>Total</b>	<b>11</b>	<b>534</b>	<b>691</b>	<b>328</b>	<b>1,564</b>
<b>NT</b>					
Alice Springs	1	33	43	12	<b>89</b>
Barkly	-	3	8	2	<b>13</b>
Darwin	2	140	205	83	<b>430</b>
East Arnhem	-	10	15	1	<b>26</b>
Katherine	-	12	26	8	<b>46</b>
<b>Total</b>	<b>3</b>	<b>198</b>	<b>297</b>	<b>106</b>	<b>604</b>
<b>UNKNOWN ACPR</b>					
<b>Total</b>	<b>-</b>	<b>21</b>	<b>10</b>	<b>2</b>	<b>33</b>
<b>NATIONAL</b>					
<b>Total</b>	<b>5,364</b>	<b>39,548</b>	<b>38,989</b>	<b>12,808</b>	<b>96,709</b>

Note: Location is based on the address of the person waiting to be assigned a HCP.

## APPENDIX F – NUMBER OF HCPS RELEASED IN THE JUNE 2025 QUARTER, BY ACPR

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>NSW</b>					
Central Coast	7	330	364	193	<b>894</b>
Central West	3	108	125	81	<b>317</b>
Far North Coast	26	452	392	177	<b>1,047</b>
Hunter	21	334	387	264	<b>1,006</b>
Illawarra	4	153	327	185	<b>669</b>
Inner West	9	174	339	262	<b>784</b>
Mid North Coast	20	460	467	222	<b>1,169</b>
Nepean	4	129	169	112	<b>414</b>
New England	2	66	159	64	<b>291</b>
Northern Sydney	38	350	427	320	<b>1,135</b>
Orana Far West	5	112	161	73	<b>351</b>
Riverina/Murray	12	151	149	67	<b>379</b>
South East Sydney	15	430	726	401	<b>1,572</b>
South West Sydney	21	351	526	253	<b>1,151</b>
Southern Highlands	4	225	289	130	<b>648</b>
Western Sydney	22	268	314	298	<b>902</b>
<b>Total</b>	<b>213</b>	<b>4,093</b>	<b>5,321</b>	<b>3,102</b>	<b>12,729</b>
<b>VIC</b>					
Barwon-South Western	3	196	340	292	<b>831</b>
Eastern Metro	45	693	779	748	<b>2,265</b>
Gippsland	10	184	334	215	<b>743</b>
Grampians	3	127	190	149	<b>469</b>
Hume	12	128	115	35	<b>290</b>
Loddon-Mallee	5	179	262	294	<b>740</b>
Northern Metro	13	367	721	481	<b>1,582</b>
Southern Metro	11	490	1,164	1,061	<b>2,726</b>
Western Metro	2	294	459	324	<b>1,079</b>
<b>Total</b>	<b>104</b>	<b>2,658</b>	<b>4,364</b>	<b>3,599</b>	<b>10,725</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>QLD</b>					
Brisbane North	1	132	254	229	<b>616</b>
Brisbane South	7	228	519	278	<b>1,032</b>
Cabool	4	164	334	272	<b>774</b>
Central West	-	2	5	2	<b>9</b>
Darling Downs	5	215	147	74	<b>441</b>
Far North	3	277	243	85	<b>608</b>
Fitzroy	-	87	187	135	<b>409</b>
Logan River Valley	3	91	203	157	<b>454</b>
Mackay	2	58	68	28	<b>156</b>
North West	1	12	6	4	<b>23</b>
Northern	-	72	132	110	<b>314</b>
South Coast	8	162	296	298	<b>764</b>
South West	-	16	2	4	<b>22</b>
Sunshine Coast	8	368	526	454	<b>1,356</b>
West Moreton	3	83	93	52	<b>231</b>
Wide Bay	2	185	225	122	<b>534</b>
<b>Total</b>	<b>47</b>	<b>2,152</b>	<b>3,240</b>	<b>2,304</b>	<b>7,743</b>
<b>WA</b>					
Goldfields	-	14	24	15	<b>53</b>
Great Southern	-	23	78	58	<b>159</b>
Kimberley	-	19	24	4	<b>47</b>
Metro East	-	101	250	249	<b>600</b>
Metro North	3	213	436	284	<b>936</b>
Metro South East	4	93	220	271	<b>588</b>
Metro South West	-	118	370	537	<b>1,025</b>
Mid West	-	9	37	77	<b>123</b>
Pilbara	-	5	6	6	<b>17</b>
South West	-	14	96	117	<b>227</b>
Wheatbelt	-	39	125	100	<b>264</b>
<b>Total</b>	<b>7</b>	<b>648</b>	<b>1,666</b>	<b>1,718</b>	<b>4,039</b>

State/territory	Level 1	Level 2	Level 3	Level 4	Total
<b>SA</b>					
Eyre Peninsula	5	70	63	16	154
Flinders & Far North	3	22	21	5	51
Hills, Mallee & Southern	5	90	240	146	481
Metro East	-	102	233	133	468
Metro North	14	192	478	317	1,001
Metro South	-	76	375	415	866
Metro West	2	113	236	138	489
Mid North	-	13	25	7	45
Riverland	-	23	42	50	115
South East	4	30	53	21	108
Yorke, Lower North & Barossa	3	81	119	63	266
<b>Total</b>	<b>36</b>	<b>812</b>	<b>1,885</b>	<b>1,311</b>	<b>4,044</b>
<b>TAS</b>					
North Western	-	49	91	84	224
Northern	2	72	101	67	242
Southern	6	195	255	117	573
<b>Total</b>	<b>8</b>	<b>316</b>	<b>447</b>	<b>268</b>	<b>1,039</b>
<b>ACT</b>					
<b>Total</b>	<b>5</b>	<b>150</b>	<b>236</b>	<b>336</b>	<b>727</b>
<b>NT</b>					
Alice Springs	-	7	7	5	19
Barkly	-	2	1	1	4
Darwin	1	35	78	59	173
East Arnhem	-	5	10	3	18
Katherine	-	6	18	8	32
<b>Total</b>	<b>1</b>	<b>55</b>	<b>114</b>	<b>76</b>	<b>246</b>
<b>UNKNOWN ACPR</b>					
<b>Total</b>	<b>-</b>	<b>-</b>	<b>4</b>	<b>2</b>	<b>6</b>
<b>NATIONAL</b>					
<b>Total</b>	<b>421</b>	<b>10,884</b>	<b>17,277</b>	<b>12,716</b>	<b>41,298</b>

Note: Location is based on the address of the person who was assigned the HCP.

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All information in this publication is correct as at October 2025