



Fact Sheet: Commonwealth Home Support Programme (CHSP)

The Commonwealth Home Support Programme (CHSP) helps older Australians access entry-level support services to live independently and safely at home.

Who uses the CHSP?

During the 2018-19 financial year, 840,984 people accessed CHSP, accounting for nearly two thirds of aged care clients.

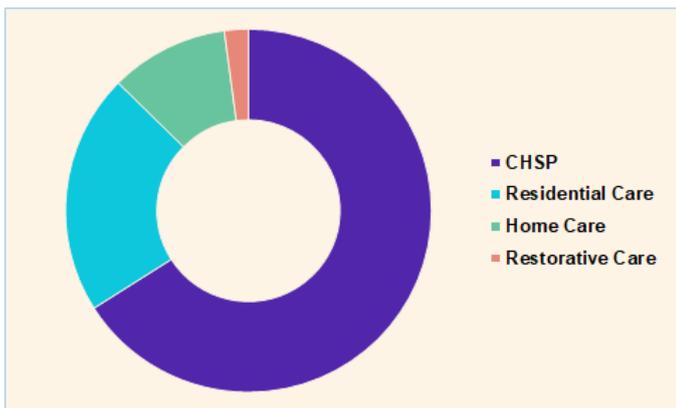


Figure 1: Aged care consumers by program type, 2018-19

The number of female CHSP clients was nearly double that of males. Nearly 96% of CHSP clients were aged 65 years and over.

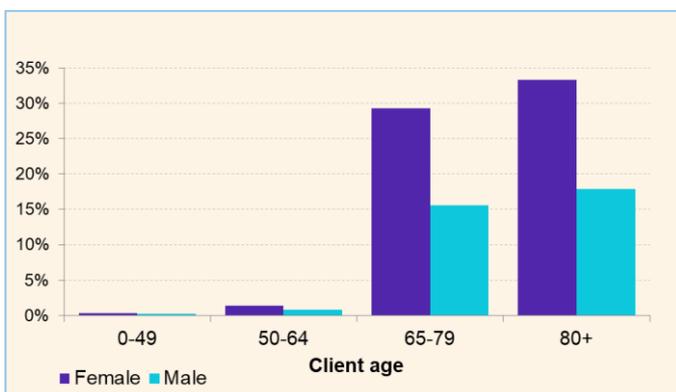


Figure 2: CHSP clients by age group and gender, 2018-19

In 2018-19, 64% of clients (534,117) were in major cities, 35% of clients (290,716) were in regional areas and less than 2% of clients (15,911) were in remote areas.

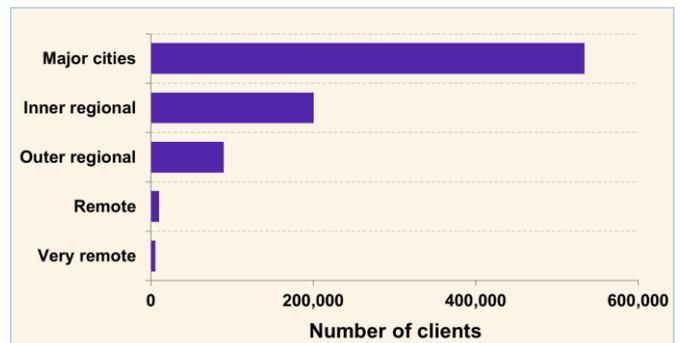


Figure 3: CHSP clients by Australian Bureau of Statistics Remoteness Area, 2018-19

CHSP client's living arrangements

The majority of CHSP clients (57%) were in private residences owned by themselves or their family.

During the 2018-19 financial year, 45% of clients were living alone. 38% of clients were living as a couple. 16% of clients were living in a group of related or unrelated adults.

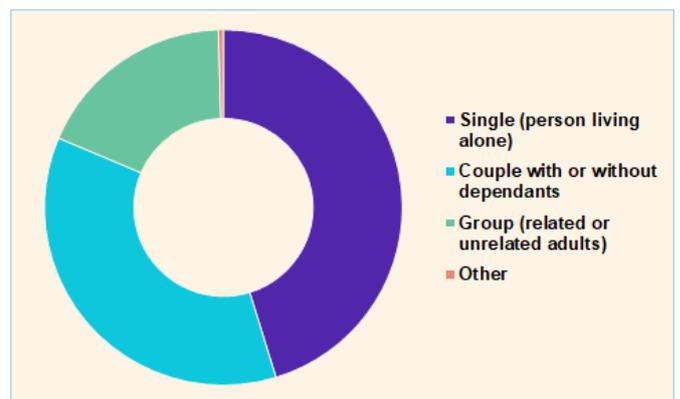


Figure 4: CHSP clients by living arrangement setting, 2018-19¹

¹ Excludes records where living arrangement was not specified



Aboriginal and Torres Strait Islander people, CALD people and carers

In 2018-19, nearly 3% of CHSP clients self-identified as Aboriginal or Torres Strait Islander.

One in five clients were Culturally and Linguistically Diverse (CALD) people, born overseas in non-main English speaking countries.

14% of CHSP clients also had a carer. Note that here the definition of 'carer' refers to family members, friends or neighbours who provide regular care and assistance, and excludes formal (paid or volunteer) care services.

CHSP organisations

In 2018-19, a total of 1,458 aged care organisations were funded to deliver CHSP services to clients.

CHSP services provided

The CHSP is used to deliver a range of timely, high-quality entry-level support services.

Most clients use only a few service types. In 2018-19, around 77% of clients received either one or two service types. Slightly more than 5% of clients received five or more service types.

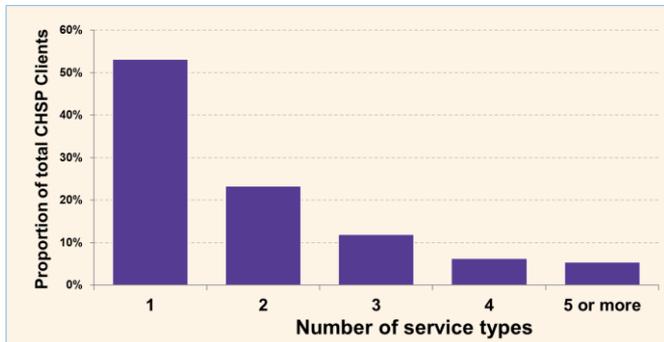


Figure 5: Number of service types received by CHSP clients, 2018-19

Domestic Assistance had the largest share of clients, with 329,647 clients (just over 39% of all clients) receiving this service.

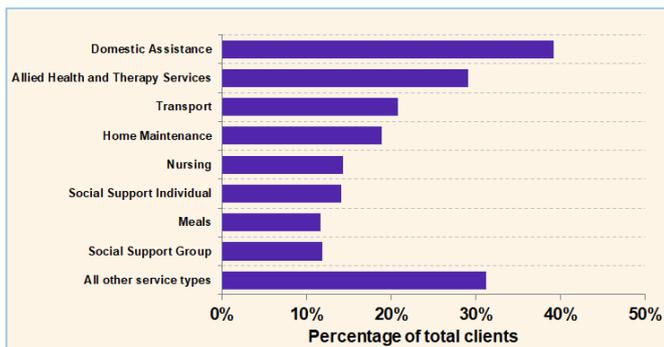


Figure 6: Proportion of CHSP clients by service type, 2018-19

CHSP funding & fees

The CHSP is a grant-funded program. During 2018-19, the Australian Government provided \$2.5 billion for the delivery of CHSP services.

The average grants funding per person in the CHSP was approximately \$2,949; however, there can be significant variation in funding between clients.

The top three services by funding were: Domestic Assistance (20% of total CHSP funding, \$492 million), Social Support Group (11%, \$279 million) and Nursing (11%, \$271 million).

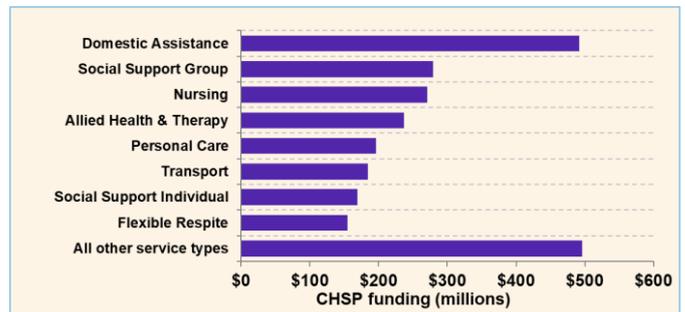


Figure 7: CHSP funding amounts by service type, 2018-19

CHSP service providers may have a client contribution framework where clients contribute to the cost of their care. On average, Cottage Respite services had the highest average total fees: \$790 per client over the year.

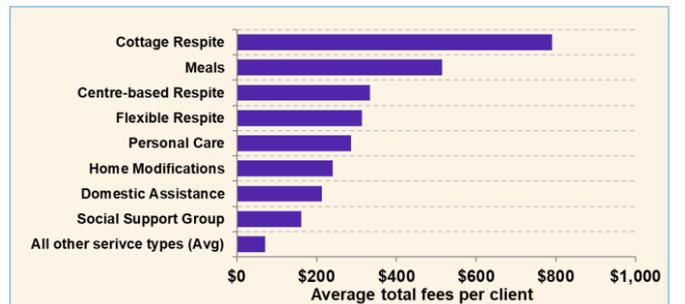


Figure 8: Average total fees per client over the year by service type, 2018-19

The services with the largest total of fees were: Domestic Assistance (\$70 million), Meals (\$51 million) and Personal Care (\$20 million).

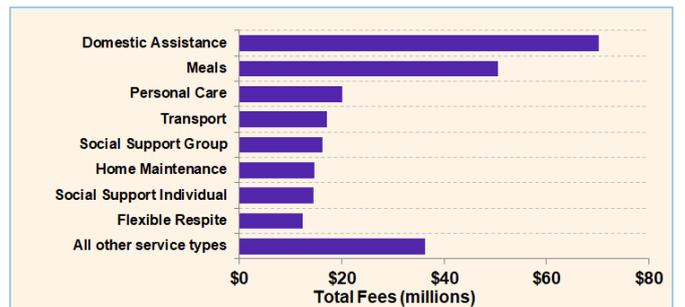


Figure 9: Total fees collected by service type, 2018-19