Overview of the Australian aged care system

1.3 million consumers of aged care

$18.1 billion in Australian Government expenditure

Informed access to aged care

3.5 million visits to the My Aged Care website and 1.4 million calls answered

14 RAS organisations and 80 ACATs delivered assessment services

Home support

1,456 funded CHSP organisations

783,043 CHSP clients across 2017–18

Home care

873 operational home care providers

91,847 home care consumers at 30 June

Respite care

556 funded CHSP organisations and 2,522 residential aged care homes delivered respite care

46,098 CHSP respite clients and 61,993 residential respite clients across 2017–18

Residential care

- 886 operational residential aged care providers
- 180,923 permanent residents at 30 June

Flexible care

- 9,073 operational flexible care places across five programs
- 25,113 people received transition care and 1,638 received short term restorative care

Support for people with special needs

- Over $6.8 million in hardship supplements

Aged care workforce and sector support

- Over 366,000 in the aged care workforce of which 240,000 are in direct care roles

Quality and regulation

- 167 applications to provide aged care were approved
- 26 Notices of Decision to Impose Sanctions were issued