Overview of the Australian aged care system

1. 1.3 million consumers of aged care
2. $21.2 billion in Australian Government expenditure

Informed access to aged care

2. 4.0 million visits to the My Aged Care website and 1.4 million calls answered
3. 17 RAS organisations and 80 ACATs delivered assessment services

Home support

3. 1,452 funded CHSP organisations
4. 839,373 CHSP clients across 2019–20

Home care

4. 920 operational home care providers
5. 142,436 home care consumers at 30 June

Respite care

5. 662 funded CHSP organisations and 2,605 residential aged care homes delivered respite care
6. 50,999 CHSP respite clients and 66,873 residential respite clients across 2019–20

### ROACA summary

**Residential care**
- 845 operational residential aged care providers
- 183,989 permanent residents at 30 June

**Flexible care**
- 10,389 operational flexible care places across five programs.
- 24,775 people received transition care and 4,528 received short-term restorative care

**Support for people with special needs**
- $8.5 million in hardship supplements

**Aged care workforce and sector support**
- Over 366,000 in the aged care workforce

**Quality and regulation**
- 127 applications to provide aged care were received
- 16 Notices of Decision to Impose Sanctions were issued


GEN-agedcaredata.gov.au